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## SUPPLEMENTARY PAPERS

<b>Committee</b>	COMMUNITY & ADULT SERVICES SCRUTINY COMMITTEE
<b>Date and Time of Meeting</b>	MONDAY, 27 FEBRUARY 2023, 2.00 PM
<b>Venue</b>	CR 4, COUNTY HALL - MULTI LOCATION MEETING
<b>Membership</b>	Councillor Molik (Chair) Councillors Ahmed, Ahmed, Ash-Edwards, Boes, Lent, Lewis, Littlechild and McGarry

The following papers were marked 'to follow' on the agenda circulated previously

- 4 Draft Corporate Plan 2023-2026 & Draft Budgetary Proposals 2023/24 (Pages 3 - 220)**  
**Appendix 2 - To Follow**

**Davina Fiore**

**Director Governance & Legal Services**

Date: Tuesday, 21 February 2023

Contact: Andrea Redmond, 02920 872434, a.redmond@cardiff.gov.uk

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**CYNGOR CAERDYDD  
CARDIFF COUNCIL**

**COMMUNITY & ADULT SERVICES SCRUTINY COMMITTEE**

**27 February 2023**

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**DRAFT CORPORATE PLAN 2023-26 and 2023/24 DRAFT CABINET  
BUDGET PROPOSALS**

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**Purpose of Report**

1. To provide Members with context for the scrutiny of the sections of the Council's draft Corporate Plan 2023 – 26 and draft Cabinet 2023/24 Budget Proposals that relate to Directorates falling within the remit of this Committee.

**Structure of the Meeting**

2. The following Cabinet Members and officers have been invited to attend the Committee meeting:
  - Councillor Weaver, Cabinet Member, Finance, Modernisation and Performance;
  - Chris Lee, Corporate Director Resources;
  - Ian Allwood, Head of Finance;
  - Councillor Julie Sangani, Cabinet Member, Public Health & Equalities
  - Councillor Norma Mackie, Cabinet Member, Adult Services
  - Councillor Peter Bradbury, Cabinet Member, Tackling Poverty & Supporting Young People
  - Councillor Lynda Thorne, Cabinet Member Housing & Communities
  - Sarah McGill, Corporate Director People & Communities

- Jane Thomas, Director, Adults Housing & Communities
  - Helen Evans, Assistant Director, Housing & Communities
3. At the start of the meeting, Cllr Weaver and finance officers will provide a short presentation providing a **corporate overview** of the 2023-24 budget proposals, and to answer any general questions arising.
  4. The meeting will then be structured to consider the budget and corporate plan proposals relevant to this committee. Consideration of the proposals will be organised by Cabinet Member portfolios in the following order:
    - Councillor Julie Sangani
    - Councillor Norma Mackie
    - Councillor Peter Bradbury
    - Councillor Lynda Thorne
  5. Committee Members are advised that should any budget proposals relate to significant changes in service provisions, officers from the directorate will provide a few presentation slides at the meeting providing Committee Members with an overview of the changes.

### **Structure of the Papers**

6. In addition to the information set out in this report, Members will find a range of Appendices as follows:

**Appendix 1** – Extract from the draft Corporate Plan 2023-26 containing sections relevant to the Communities & Adult Services Scrutiny Committee.

**Appendix 2** – Scrutiny Performance Panel observations and Cabinet response

**Appendix 3** – Budget support for the Corporate Plan and Future Generations

**Appendix 4** – Cross authority Directorate Revenue Budget sheet

**Appendix 5** – Budget proposals in relation to Performance & Partnership Directorate

**Appendix 6** – Budget proposals in relation to Adult Services Directorate

**Appendix 7** – Budget proposals in relation to Housing & Communities Directorate

**Appendix 8** – Earmarked Reserves General Fund

**Appendix 9a** – Capital Funding Overview

**Appendix 9b** – Capital Investment Programme 2023/24 – 2027/28

**Appendix 10** - Budget Consultation Report 2023/24

7. For Members information, and to aid their understanding, below is a brief description of each Appendix.

**Appendix 1:** extracts of the Draft Corporate Plan 2023-2026 that are relevant to this committee.

**Appendix 2:** sets out the observations of the Scrutiny Performance Panel, which met on the 9 February 2023 and included input from all 5 Scrutiny Chairs. The purpose of this meeting was for the Scrutiny Chairs to meet with the Leader, Cabinet Member for Finance, Modernisation and Performance; and a range of senior officers to consider the proposals set out in the draft Corporate Plan, including scrutinising priorities, commitments and targets. Along with summarising the Scrutiny Chairs recommendations following their consideration of the draft Corporate Plan, the appendix also contains the Cabinet response to their recommendations.

**Appendix 3** –provides an overview of proposed investment in line with the priorities detailed in the draft Corporate Plan. Committee Members are to note – no colour coding has been applied to this document in line with Cabinet Member’s portfolios – the colours on the document were pre-formatted. Sections of the table which apply to CASSC are:

- **Cardiff is a great place to grow older**

- **Supporting People out of Poverty**
- **Safe, Confident and Empowered Communities**
- Committee Members are also encouraged to explore all of the sections on the second page, entitled **The Five Ways of Working at the Heart of the Future Generations Act.**

**Appendix 4** – a Directorate Revenue Budget sheet, providing a corporate picture of the budget across the Council.

**Appendix 5** provides details of proposals in relation to the Performance & Partnership Directorate. This is further detailed with the following sub appendices which contain information that is applicable to this committee:

- **5a** – Directorate Overview
- **5b** – Directorate Efficiency Proposals 2023/24

**Appendix 6** provides details of proposals in relation to the Adult Services Directorate. This is further detailed with the following sub appendices which contain information that is applicable to this committee:

- **6a** – Directorate Overview
- **6b** – Directorate Efficiency Proposals 2023/24
- **6c** – Service Change Proposals 2023/24
- **6d** – Financial Resilience Mechanism 2023/24
- **6e** – Fees and Charges 2023/24

**Appendix 7** provides details of proposals in relation to the Housing & Communities Directorate. This is further detailed with the following sub appendices which contain information that is applicable to this committee:

- **7a** – Directorate Overview
- **7b** – Directorate Efficiency Proposals 2023/24
- **7c** – Service Change Proposals 2023/24
- **7d** – Financial Resilience Mechanism 2023/24
- **7e** – Fees and Charges 2023/24

**Appendix 8** provides a summary, setting out allocations of money the Council has reserved for specific purposes as relevant to this committee.

**Appendices 9a and 9b** provides a summary of the Capital Programme and its resources, along with an overview of its indicative spend 2023-28.

**Appendix 10** is the Budget Consultation Report – Committee Members should concentrate on the information in relation to hubs.

8. To assist Members, the attached appendices (with the exception of appendix 2 and 3) have been colour coded as follows:
- Proposals relevant to Cllr Sangani's portfolio – **blue**
  - Proposals relevant to Cllr Mackie's portfolio – **pink**
  - Proposals relevant to Cllr Bradbury's portfolio – **orange**
  - Proposals relevant to Cllr Thorne's portfolio – **green**
  - Proposals that fall into two or more Cabinet portfolio's – **yellow**
- Committee Members should take note of the colour coding as it is designed to assist them in directing their question to the relevant Cabinet Member in line with the structure of the meeting.

### **Scope of Scrutiny**

9. The scope of the scrutiny is as follows:
- The relevant sections of the *Corporate Plan 2023-2026*, in terms of priorities, actions and monitoring implementation of these;
  - The relevant *Budgetary Proposals* in terms of their alignment with the *Corporate Plan* – to test whether they support delivery of the priorities detailed in the Corporate Plan;
  - The relevant Budgetary Proposals in terms of *potential impact* on service delivery, service users and citizens of Cardiff;
  - The *achievability* and *deliverability* of the proposed savings; and
  - The *affordability* and *risk* implications of the proposed capital program

## **Background and Context:**

# **Summary of Budgetary Position 2023/34**

## **Local Government Financial Settlement**

10. The Local Government Financial Settlement is a key factor underpinning the construction of the draft budget. Due to the timing of the UK Autumn Statement, which took place in November 2022, the Provisional Settlement was not received until the 14<sup>th</sup> December 2022. At an All-Wales level, the headlines of the 2023/24 Provisional Settlement were that Local Authorities will receive an average increase in general revenue funding of 7.9%, with individual settlements ranging from +6.5% to +9.3%.
  
11. Cardiff will receive a 9.0% increase in Aggregate External Finance (AEF) in 2023/24. In cash terms this equates to £48.165 million. The above average settlement for Cardiff is largely linked to data underpinning the settlement, including population changes and the number of children in receipt of free school meals.
  
12. Specific grant announcements show a £63 million increase overall (at an all-Wales level), although several grants will undergo notable changes. Grants totalling £41 million will cease in 2023/24 including FSM Holiday Provision (£23.8m), Summer of Fun (£5.5m), NQT Grant (£3.8m) and Family Intervention Fund (£3.2m), whilst £32 million of funding is yet to be confirmed. The most significant changes to the remaining grants include an additional £132 million to support non-Covid rate relief in the Retail, Leisure and Hospitality sector, and a reduction of £55.75 million (74%) in the Childcare Offer reflecting the fact that this will now be paid direct to private childcare providers. At an individual authority level, Cardiff has received confirmation that its Housing Support Grant will remain at its 2022/23 level of £21.9 million in 2023/24, with indications that it will continue at that level until 31<sup>st</sup> March 2025.



13. The Final Local Government Settlement (Final Settlement) is not expected to be received until early March 2023 (after the publication date of the Budget Report). There is one expected change at Final Settlement, which relates to a grant transfer in relation to Fire and Rescue Authority (FRA) Pensions. In budgetary terms the net impact of this is expected to be negligible. Cardiff's AEF figure will increase by the grant transfer (expected to be £701,000), and this is matched (to within a few thousand pounds) by an associated increase in the levy payable by the Council to South Wales Fire and Rescue Service (SWFRS). The AEF figures included throughout this document pre-empt the anticipated grant transfer, to avoid the need for post publication amendments.

### **Revenue Budget 2023/24**

14. A summary of the 2023/24 Revenue Budget is set out below.

<b>Resources Required</b>	<b>£000</b>
<b>Base Budget B/F</b>	<b>743,746</b>
Pay Award, NI & LGPS changes	31,094
Price Inflation	27,126
Commitments (including Capital Financing)	3,677
Realignments	6,870
Demographic Pressures	7,651
<b>Sub Total - Cost Pressures 2023/24</b>	<b>76,418</b>
<b>Resources Required</b>	<b>820,164</b>

<b>Resources Available</b>	<b>£000</b>
Aggregate External Finance (including anticipated grant transfer)	593,592
Council Tax (2023/24 Tax Base at 2022/23 Council Tax Rate)	200,856
Earmarked Reserves	1,500
<b>Resources Available</b>	<b>795,948</b>

15. The difference between resources required and resources available is £24.216 million. The strategy to close this gap is set out below:

<b>Strategy to address Budget Gap</b>	<b>£000</b>
Efficiency Savings	(10,090)
Corporate Savings and Measures	(3,000)
Reduction in Financial Resilience Mechanism	(1,800)
Service Change Proposals	(2,776)
A 3.95% Council Tax Increase (net effect after impact on CTRS)	(6,550)
<b>TOTAL</b>	<b>(24,216)</b>

16. After taking into account the relevant aspects of Budget Strategy set out in the above table, the net cash limit for 2023/24 is £803.881 million as summarised below:

	<b>£000</b>
Base Budget Brought Forward	743,746
Pressures	76,418
Savings and Reduction in FRM	(17,666)
Impact on CTRS Budget of 3.95% council tax increase	1,383
<b>Net Budgeted Expenditure 2023/24</b>	<b>803,881</b>

<b>Funded by:</b>	<b>£000</b>
Aggregate External Finance (including anticipated grant transfer)	593,592
Council Tax (2023/24 Tax Base at <b>2023/24</b> Council Tax Rate)	208,789
Earmarked Reserves	1,500
<b>Budget Funding 2023/24</b>	<b>803,881</b>

## **Revenue Budget Savings**

17. The 2023/24 Budget is predicated on the delivery of £10.090 million in directorate efficiency savings. Efficiency savings are defined as achieving the same output (or more) for less resource, with no significant impact on the resident / customer. The £10.090 million savings reflect savings in all directorates, except for Schools, which have been protected for 2023/24, consistent with the findings of public consultation.

<b>Nature of Saving</b>	<b>£000</b>
Review of staffing arrangements	3,385
Reductions in premises costs	197
Reductions in external spend	2,813
Increase in Income and grant maximisation	3,695
<b>Total</b>	<b>10,090</b>

## **Corporate Savings and Measures**

18. The strategy to balance the 2023/24 Budget includes £3.000 million of Corporate Savings and measures. These include:
- £1 million reduction to the Council's General Contingency Budget (from £2 million to £1 million)
  - £1 million reduction to the Adult Services specific contingency budget (from £3 million to £2 million)
  - £1 million savings to corporate budgets including Council Tax Reduction Scheme and Insurance.
19. Reductions to contingency are considered further in the section of the report on financial resilience. The £1 million corporate savings are based on a review of historic trends, as well as current and anticipated demand. Based on this information, the savings are considered prudent given sums sets aside in earmarked reserves, and the latest actuarial review of the insurance fund.

## Service Change Proposals

20. The 2023/24 Budget includes £2.776 million in service change proposals.

These are distinct from efficiency savings in that they have an impact on existing levels of service. **Appendix 10** summarises the service change proposals included in the budget together with the nature of the consultation undertaken. For some proposals consultation involves a specific organisation or group of service users who are specifically affected by a proposal. Other proposals have been the subject of city-wide consultation.

21. Cabinet have considered fully the outcomes of the consultation exercises undertaken and those service change proposals included in the Budget are consistent with consultation findings. Cabinet are proposing not to take all savings options forward at this time. Specifically:

- In respect of the Museum of Cardiff, proposals to reduce the offer and / or switch to a mobile based service have been removed. The Cabinet instead will now work with the trustees of the museum to secure a sustainable future, including consideration of options for delivering the service at an alternative location.
- In respect of Hubs and Libraries, proposals to reduce opening hours and / or close on weekends have not been taken forward and any changes are being limited to removing a small number of long-term vacant posts in the service.
- Finally in respect of school meals, Cabinet have reduced a proposed price increase to 5% (consultation was based on a 10% price increase) and will therefore continue to provide a significant subsidy of this service across schools.

## Council Tax

22. The proposed Council Tax increase to support delivery of the 2023/24 Revenue Budget Strategy is 3.95%. The increase, which is below inflation, generates net additional income of £6.550 million. Combined with the savings and corporate measures totalling £17.666 million outlined above this will help to bridge the 2023/24 Budget Gap. Those eligible, will receive support through the Council Tax Reduction Scheme.

## Employee Implications of the 2023/24 Revenue Budget

23. The posts deleted or created as part of the budget are set out in the table below. For deleted posts, the table identifies the anticipated method of release.

<b>Employee Implications of Budget</b>	<b>FTE</b>
Voluntary Redundancy	50.9
Vacant Posts	55.3
Potential Transfer of Posts	48.2
Retirement / Flexi Retirement	1.5
TBC / Redeployment	22.5
<b>Total FTE posts deleted</b>	<b>178.4</b>
<b>Total FTE posts created</b>	<b>(5.5)</b>
<b>Net FTE Reduction</b>	<b>172.9</b>

## Financial Resilience Mechanism

24. The Council currently has a £3.8 million budget called the Financial Resilience Mechanism (FRM) that was set up to help the Council deal with funding uncertainty. It is used to invest in priority areas, but investment is one-off and determined each year. This means that the budget is used

proactively, but could be reduced or deleted if required, without affecting day-to day services. Given the significant budget gap that the Council is facing, it is proposed to reduce the FRM by £1.8 million in 2023/24. The reduction is specifically linked to minimising the impact of energy price increases that may prove to be temporary in nature. The FRM will be reinstated if prices subside in 2024/25 and beyond.

25. For 2023/24, the level of the remaining Financial Resilience Mechanism will be £2.0 million. The table below provides a high-level summary of how this will be directed in 2023/24 and further information is provided in an appendix.

<b>FRM – One-off use for 2023/24</b>	
<b>Category</b>	<b>£000</b>
Stronger	565
Fairer	715
Greener	720
<b>Total</b>	<b>2,000</b>

### **Financial Resilience**

26. In order to ensure there is a resilience against areas that can be unpredictable or volatile, the 2023/24 budget proposals include specific contingencies. These reflect:

- The difficulty in modelling potential increases in the number and complexity of Looked After Children Placements (£2.100 million.)
- The difficulty in modelling demand in Adult Services (£2.000 million)
- Market volatility in respect of recycling materials (£0.350 million).

27. The Council will reduce its General Contingency of £2.0 million in 2023/24 by £1.0 million. In the past, this was specifically held to protect the Council against late or under-delivered savings. However, in recent years, as savings requirements have reduced the contingency has been retained to

address the difficulties in predicting demand, and more recently due to the risks associated with the COVID-19 pandemic. In 2023/24, it is considered that the continued improvements in savings delivery and planning, higher level of reserves and specific contingencies for particular risks, will enable a lower level of general contingency.

28. The Council will release its £10 million Covid-19 Budget in 2023/24. This budget was created in 2022/23 in recognition of the risks associated with the fall out of the Covid-19 Hardship Fund, from which the Council received significant support the pandemic-related costs and income loss in the financial years 2020/21 and 2021/22. The budget has played an important part in managing pressures during 2022/23. However, a combination of further recovery during 2022/23, the realignments contained in the 2023/24 Budget and resilience set aside in earmarked reserve, make it appropriate to release this budget for 2023/24.

### **Draft Capital Programme 2023/24 to 2027/28**

29. Cardiff's Provisional Capital Settlement is a £3.055 million increase in General Capital Funding (GCF) for 2023/24. This reflects the anticipated share of an additional £30 million per annum across Wales for 2023/24 and 2024/25. After this point, the allocation is assumed to revert to 2022/23 levels. Whilst the short term additional GCF allocation is welcome, there are significant cost pressures inherent in the existing capital programme, due to supply chain cost increases, demand for investment to maintain condition, and capital receipt assumptions.

30. There is little detail in terms of specific capital grant awards for Cardiff. As in previous years, these would need to be on a bid basis which can make long term financial planning difficult. This applies to the £20 million decarbonisation announced by Welsh Government in the Provisional Settlement at an All-Wales level, for which no assumptions are currently made in the programme.

31. The proposed 2023/24 Budget outlines capital expenditure proposals of £1.413 billion for the financial years 2023/24 to 2027/28, of which £314 million is earmarked for 2023/24.

32. The Council's Constitution allows for Scrutiny Committees to consider the draft Cabinet Budget Proposals prior to their consideration by the Cabinet and Full Council.

33. Following the corporate overview presentation and q&a, this Scrutiny Committee meeting will then focus on those areas of the draft budget proposals that fall within this Committee's terms of reference, together with the alignment of those proposals with the areas of the Corporate Plan. Members will therefore be presented with the budget proposals, for the following Directorates:

- Adults Social Services
- Housing & Communities
- Performance & Partnerships

With all proposals colour coded in line with Cabinet Member portfolio to facilitate the structure of the meeting.

34. Following the Scrutiny Committee meeting, the Chair will detail the Committee's comments or recommendations in correspondence to the Cabinet, for their consideration, prior to finalising their budget proposals. The Cabinet will consider their draft Cabinet budget proposals at their meeting on 2 March 2023. At that meeting the Cabinet will formally recommend their budget recommendations for consideration and adoption by Full Council, at its meeting on 9 March 2023.



## SUMMARY OF DRAFT CORPORATE PLAN 2023 – 2026

### (Appendix 1)

35. In February each year the Council approves a three-year Corporate Plan.

The 2023-26 Corporate Plan translates the administration's priorities, as set out in its Policy Statement, "Stronger, Fairer, Greener", into the Council's policy framework.

36. In accordance with the Well-being of Future Generations (Wales) Act 2015, the Corporate Plan includes the Steps and Key Performance Indicators (KPIs) considered necessary to deliver and monitor progress made on delivering the Council's Well-being Objectives.

37. The draft Corporate Plan attached at **Appendix 1**, is structured around 7 Well-being Objectives:

- Cardiff is a great place to grow up
- Cardiff is a great place to grow older
- Supporting people out of poverty
- Safe, confident and empowered communities
- A capital city that works for Wales
- Cardiff's population growth is managed in a resilient way
- Modernising and integrating our public services

38. Committee Members are to note the main Wellbeing Objectives (WBO) which align to this committee's terms of reference are, **WBO2**, **WBO3** and **WBO4**.

39. **Appendix 1** to this report sets out the sections of the Corporate Plan 2023-26 that fall within this committee's terms of reference. The extracts have been colour coded in line with Cabinet Members portfolios - this has been done to aid Member's reference and facilitate the structure of the meeting.

40. To remind Members, **Appendix 1** (and all other appendices - with the exception of Appendices 2 & 3) have been colour coded as follows:

- Proposals relevant to Cllr Sangani's portfolio – **blue**
- Proposals relevant to Cllr Mackie's portfolio – **pink**
- Proposals relevant to Cllr Bradbury's portfolio – **orange**
- Proposals relevant to Cllr Thorne's portfolio – **green**
- Proposals that fall into two or more Cabinet portfolio's – **yellow**

## **SPECIFIC PROPOSALS WITHIN CASSC'S TERMS OF REFERENCE**

41. This report provides the Committee with an opportunity to consider the draft Cabinet budgetary proposals and their alignment to the Corporate Plan 2023 – 2026, for the proposals that relate to this Committee's terms of reference. The budget proposals that align to this Committee are contained in the attached appendices, but a summary is set out below by Cabinet Member portfolio. Committee Members are reminded the appendices have been colour coded in line with the Cabinet Members portfolio and as detailed in **points 8, 18 & 14** of this Cover Report.

### **CLLR JULIE SANGANI (PERFORMANCE & PARTNERSHIP AND ADULT SERVICES DIRECTORATE) COLOUR CODE IN PAPERS: BLUE**

**Draft Corporate Plan 2023-26**

**(Appendix 1)**

- Committee Members should take note of the sections in the draft Corporate Plan **shaded blue**.

**Savings Proposals 2023/24**

**(Appendix 5b)**

- **Line P&PE1** – Ukraine Refugees and Asylum Seeker support – increase income - **£70,000**

**Financial Resilience Model**

**(Appendix 6d)**

- Blood Pressure Monitor Loan Scheme - **£10,000**

**CLLR NORMA MACKIE (ADULTS, HOUSING & COMMUNITIES DIRECTORATE) COLOUR CODE IN PAPERS: PINK**

**Draft Corporate Plan 2023-26**

**(Appendix 1)**

- Committee Members should take note of the sections in the draft Corporate Plan **shaded pink and yellow.**

**Savings Proposals 2023/24**

**(Appendix 5b and 6b)**

**Appendix 5b:**

- **Line P&PE6** –Regional Safeguarding teams – increase income **£23,000**

**Appendix 6b:**

- **Line ADUE1** – Efficiency Savings – Older Persons Use of Occupational Therapists **£170,000**
- **Line ADUE2** –Increase Income – Health Contribution to Care - **£450,000**
- **Line ADUE3** – Efficiency Savings – Review of Respite Provision - **£75,000**

- **Line ADUE4** – Efficiency Savings – Review of Direct Payments - **£98,000**
- **Line ADUE5** – Efficiency Savings – Development of Additional Accommodation - **£235,000**
- **Line ADUE6** – Staffing efficiency – Alignment of Adults, Housing & Communities - **£80,000** *(to note, questions on this saving could be raised under any Cabinet Member portfolio).*
- **Line ADUE7** – Maximisation of Grant Funding – Increase income - **£261,000.**

<b>Service Change Savings Proposals</b>	<b>(Appendix 6c)</b>
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- **ADUSC1** –Internal Supported Living – transition to third sector- **£300,000**

<b>Financial Resilience Model</b>	<b>(Appendix 6d)</b>
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- **Age Friendly Cardiff Website & Promotion** - **£20,000**

<b>Fees &amp; Charges</b>	<b>(Appendix 6e)</b>
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- **Line 602** – Non-residential care services.

<b>Earmarked Reserves</b>	<b>(Appendix 8)</b>
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- **Line 2** – Adult Social Care
- **Line 42** – Joint Equipment Store
- **Line 60** – Social Care Technology
- **Line 61** – Social Care Worker Mobility

<b>Capital Programme</b>	<b>(Appendix 9b)</b>
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- **Line 26 & 84** –Independent Living Wellbeing Centre

- **Line 61** – Enable Grant (questions on this could also be asked under Cllr Thorne’s section)

**CLLR PETER BRADBURY (ADULTS, HOUSING & COMMUNITIES DIRECTORATE) COLOUR CODE IN PAPERS: ORANGE**

<b>Draft Corporate Plan 2023-26</b>	<b>(Appendix 1)</b>
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- Committee Members should take note of the sections in the draft Corporate Plan **shaded orange**.

<b>Savings Proposals 2023/24</b>	<b>(Appendix 7b)</b>
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- **Line HACE1** – Staffing Efficiency –Benefits - **£90,000**
- **Line HACE2** –Increase Income –Advice Management Costs- **£38,000**
- **Line HACE9** – Increase Income –Advice Team – Shared Prosperity Funds - **£99,000**
- **Line HACE16** – Increase Income – Grant Maximisation - **£160,000**  
*(to note, questions on this saving could be raised under any Cabinet Member portfolio).*

<b>Earmarked Reserves</b>	<b>(Appendix 8)</b>
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- **Line 67** – Welfare Reform

**Earmarked reserves from HRA:**

- **Line 4** – Welfare Reform

**CLLR LYNDA THORNE (ADULTS, HOUSING & COMMUNITIES  
DIRECTORATE) COLOUR CODE IN PAPERS :GREEN**

**Draft Corporate Plan 2023-26**

**(Appendix 1)**

- Committee Members should take note of the sections in the draft Corporate Plan **shaded green and yellow.**

**Savings Proposals 2023/24**

**(Appendix 5b and 7b)**

**Appendix 5b:**

- **Line P&PE7** –Community Safety – increase income **£171,000**
- **Line P&PE9** – Grant maximisation – increase income **£94,000.**

**Appendix 7b:**

- **Line HACE4** - Staffing Efficiency – Hubs - **£96,000**
- **Line HACE7** – Staffing Efficiency – Quality & Appeals - **£27,000**
- **Line HACE8** – Increase Income - Gypsy / Traveller Grant - **£20,000**
- **Line HACE10** – Increase Income – Huggard Centre Grant - **£25,000**
- **Line HACE12** – Increase Income – Community Inclusion - **£67,000**
- **Line HACE14** – Efficiency Saving – Reduction in Training & IT - **£32,000**
- **Line HACE15** – Staffing Efficiency – Estate Management - **£34,000**
- **Line HACE16** – Increase Income – Grant Maximisation - **£160,000**  
*(to note, questions on this saving could be raised under any Cabinet Member portfolio).*

**Service Change Savings Proposals****(Appendix 7c)**

- **HACSC1** –Volunteers in Hubs & Libraries –**£90,000**

**Financial Resilience Model****(Appendix 7d)**

- Neighbourhood & Community Regeneration - **£200,000**

**Fees & Charges****(Appendix 7e)**

- Committee Members should take into account **Appendix 7d** – all of which, falls into Cllr Thorne's portfolio.

**Earmarked Reserves****(Appendix 8)**

- **Line 16** – Community Based Service Transition
- **Line 17** – Community Initiatives
- **Line 27** – Empty Homes & Housing Needs
- **Line 30** – Family Guarantor
- **Line 36** – Homelessness
- **Line 37** – Housing Support
- **Line 54** – Rent Smart Wales

**Earmarked reserves HRA:**

- **Line 1 & 2**

**Capital Programme****(Appendix 9b)**

- **Line 1** – Disabled Adaption Grants
- **Line 2** – Owner Occupier Costs
- **Line 3** – Alleygating

- **Line 4** – Neighbourhood Renewal Schemes
- **Line 27** – City Centre Youth Hub
- **Line 29** – Neighbourhood regeneration
- **Line 30** – Canton Community Hub
- **Line 64** – Energy Efficiency Retrofit
- **Line 65** – Travellers sites
- **Line 83** – Planning Gain (s106)
- **Line 99** – Housing / Projects Fund
- **Line 101** – Regeneration and Area Improvement
- **Line 102** – External and Internal Improvement
- **Line 103** – New Build & Acquisitions
- **Line 104** – Disabled Facilities Adaptions

## **CONSULTATION AND ENGAGEMENT**

42. Consultation on the Council's budget proposals for 2023/24 was undertaken by the Cardiff Research Centre. The consultation ran from 23rd December 2022 to 29th January 2023, following the budget announcement from the Welsh Government on 14th December 2022.

43. The survey was available online and in hard copy, in English, Welsh, Arabic and Polish.

44. The Cardiff Research Centre worked closely with partnership organisations to ensure as representative a response as possible. In a bid to ensure the survey was promoted as widely as possible, the survey was promoted via:

- **Email** – directly with organisations known to work with less frequently heard groups; Cardiff's Citizen's Panel; Ward members in areas known to traditionally have a low response rate



- **Internet/intranet** – hosted on the Council website, at [www.cardiff.gov.uk/budget](http://www.cardiff.gov.uk/budget). It was also promoted to Council employees via DigiGov, Intranet and Staff Information. A separate link to an accessible version of the survey (for use with screen readers) was made available alongside the link to the main survey.
- **Social media** - promoted on the Council’s corporate Facebook, Twitter, Instagram and Linked In accounts by the Corporate Communications Team throughout the consultation period (to a combined audience of 172,000 followers). Targeted promotion was facilitated via stakeholder’s social media accounts and Facebook ‘boosts’ of paid advertising aimed at those less frequently heard i.e. under 25’s, Minority Ethnic groups and those living in the ‘Southern Arc’ of the city. A separate survey was distributed to secondary schools across Cardiff and to the Youth Council.

45. After data cleansing to remove blank and duplicated responses, a total of 5,932 responses were received for the main survey, with a total of 115 responses to the Youth survey. A total of 107 face-to-face interviews were undertaken. . A copy of the consultation document is attached at **Appendix 11**, in line with the committee’s terms of reference, members attention is drawn to the information regarding hub proposals.

### **Legal Implications**

The Scrutiny Committee is empowered to enquire, consider, review and recommend but not to make policy decisions. As the recommendations in this report are to consider and review matters there are no direct legal implications. However, legal implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Cabinet/Council will set out any legal implications arising from those recommendations. All decisions taken by or on behalf of the Council must (a) be within the legal powers of the Council; (b) comply with any procedural requirement imposed by law; (c) be

within the powers of the body or person exercising powers on behalf of the Council; (d) be undertaken in accordance with the procedural requirements imposed by the Council e.g. Scrutiny Procedure Rules; (e) be fully and properly informed; (f) be properly motivated; (g) be taken having regard to the Council's fiduciary duty to its taxpayers; and (h) be reasonable and proper in all the circumstances

### **Financial Implications**

The Scrutiny Committee is empowered to enquire, consider, review and recommend but not to make policy decisions. As the recommendations in this report are to consider and review matters there are no direct financial implications at this stage in relation to any of the work programme. However, financial implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Cabinet/Council will set out any financial implications arising from those recommendations.

### **RECOMMENDATION**

The Committee is recommended to give consideration to the information received at this meeting, and to submit any recommendations or comments to the Cabinet prior to its consideration of the final budget proposals on 2 March 2023 and to the Chairman of the Policy Review and Performance Scrutiny Committee for consideration at their meeting on 1 March 2023.

**Davina Fiore**

**Director of Governance and Legal Services**

**22 February 2023**

APPENDIX 1 - Cardiff's Corporate Plan 2023-26 as relevant to CASSC . Blue – Falls to Cllr Sangani, Pink falls to Cllr Mackie, Orange falls to Cllr Bradbury, Green falls to Cllr Thorne, and Yellow is shared between Cabinet Members.

# Delivering a Stronger, Fairer, Greener Cardiff

## Cardiff Council Corporate Plan 2023-26

DRAFT

**Mae'r ddogfen hon ar gael yn Gymraeg hefyd.  
This document is also available in Welsh.**

## **Leader's Foreword**

Last May, the people of Cardiff elected a Labour administration to deliver on our manifesto commitments and placed their faith in us to make Cardiff a Stronger, Fairer, Greener city.

This Corporate Plan is an important document for my administration as it translates our Stronger, Fairer, Greener policy commitments into deliverable organisational objectives. In effect, it outlines the practical steps that we will take to turn our ambitions into reality.

A stronger city, a fairer city, and a greener city – these are the themes that have defined the work of the Council over the past decade, and they will be at the heart of everything we do over the next five years.

And we will be building on the excellent progress we have made over the last 10 years.

We have already delivered sustained improvement in the quality and effectiveness of Cardiff's education system and invested millions in delivering a high-quality learning environment.

We have transformed the approach to tackling homelessness in the city, massively reducing the number of people sleeping rough on the streets and delivered one of the biggest council house building programmes in the country.

We have helped establish Cardiff as a real Living Wage city, putting more money into the pockets of hard-working people and established Cardiff's first central business district right in the heart of the city.

These achievements – and many more – were made possible by ambition, principle and the hard work and dedication of a great many people.

The world, however, has changed significantly over the last two years, with the legacy of the Covid-19 pandemic deepening existing inequalities and creating new challenges. Some services have experienced ongoing loss of income whilst others are facing greater challenges and more complex issues as they support recovery. The lasting impact of the pandemic also remains keenly felt in schools, with attendance rates falling for a number of learners and a clear increase in the number of young people reporting poor mental health. These are challenges we must respond to.

The cost-of-living crisis is also placing real pressure on households across the city, hitting vulnerable individuals and families the hardest. Those in most need will look to the Council for support, and we will not let them down.

And across the country, local authorities are facing significant delivery challenges. With high inflation and soaring energy prices, the costs of delivering public services and investing in our buildings and infrastructure are all going up.

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We have, however, faced challenges in the past and met them with renewed ambition and an unrelenting commitment to delivery. We will do so again.

This Plan sets out the steps we will take to deliver our agenda for the city, respond to emerging challenges and ensure the ongoing delivery of high-quality public services.

On education, it sets out our ongoing commitments to making every school in Cardiff a good school, to invest significant amounts in our schools closing the attainment gap. The Plan makes clear the action we will take to deliver the best outcomes for some of the city's most vulnerable children whilst delivering the reforms needed to ensure that service provision is resilient, sustainable and focused on prevention.

As well as becoming a Child Friendly City, we will continue to make Cardiff an Age Friendly City, delivering the support and investing in the services that people need as they grow older. Make no mistake, this will involve tackling complex systems problems with our partners to get people out of hospital as swiftly and safely as possible whilst also working to keep them living independently at home for as long as possible.

Having handed over the keys to almost a thousand new Council homes, we set out plans for delivering 4,000 new homes whilst ensuring that everyone in the city has access to a high-quality home.

On the economy, we make clear the approach to leading the economic recovery in Wales by continuing a major programme of regeneration and re-asserting Cardiff's position as a leading destination for sport, music and culture. This will be supported by a transformative programme of investment in public transport which will help drive business productivity, connect people across the city with employment opportunities and help drive down carbon emissions.

All this will form part of a wider programme of decarbonisation as we embed the ambitions of our One Planet Cardiff programme across everything we do. Whether it be driving up our recycling rates, developing proposals for clean energy generation projects, retrofitting homes or critically examining the carbon impact of our spend, achieving net zero will be a binding mission.

As an organisation, we will continue to enact the shift to hybrid working and locking in the productivity, efficiency and wellbeing gains new ways of working can offer. This will involve a critical review of our core office accommodation, the technology we use and the policies we have in place to support managers and staff.

More broadly, we will build on the good work that we have done to make the Council an organisation that reflects the communities it serves. By enacting the recommendations of the Race Equality Taskforce, building on our position as the highest-ranking local authority in the Stonewall Employer's index and strengthening engagement with seldom heard communities, we will be best placed to deliver for all our communities.

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This is a plan for a stronger, fairer and greener capital city.



**Cllr Huw Thomas**  
Leader of Cardiff Council

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Leader's Foreword Page 3

Delivering a Stronger, Fairer, Greener Cardiff Page 6

## **Well-being Objectives**

1. Cardiff is a great place to grow up Page 9
2. Cardiff is a great place to grow older Page 20
3. Supporting people out of poverty Page 27
4. Safe, confident and empowered communities Page 33
5. A capital city that works for Wales Page 44
6. One Planet Cardiff Page 49
7. Modernising and integrating our public services Page 60

## **Delivering a Stronger, Fairer, Greener Cardiff**

To outline its ambitions for the city, the Council's Administration have set out a five-year policy programme, entitled '[Stronger, Fairer, Greener](#)'.

The Corporate Plan, *Delivering a Stronger, Fairer, Greener Cardiff*, translates the Administration's priorities into the Council's Planning and Performance Framework, providing clarity on what will be delivered, and by when.

In accordance with the requirements of the Well-being of Future Generations (Wales) Act 2015, the Corporate Plan sets out Cardiff's Well-being Objectives, the steps we will take to achieve them and how we will measure progress.

### **Glossary of Terms**

- **Well-being Objective:** sets out what the Council wants to achieve
- **Outcome Indicator:** a measure of city-wide performance
- **Step:** what the Council will do, and by when, to help achieve each Well-being Objective
- **Key Performance Indicator:** an indicator of operational performance that shows if the steps the Council are taking are effective
- **Target:** sets out a numerical value on Key Performance Indicators to be achieved
- **Self-Assessment:** a process that the Council undertakes to help shape Well-being Objectives and identify the steps for inclusion in the Corporate Plan

### **Setting Well-being Objectives**

All public bodies in Wales must act in accordance with the Sustainable Development Principle and must demonstrate that the five ways of working have shaped and inform decision making.

The Well-being Objectives were set following a process of self-assessment and policy development as part of the Council's planning and performance cycle. The table below sets out how the five ways of working have been applied in the setting of our Well-being Objectives:

<b>Way of Working</b>	<b>How has it been applied?</b>
<b>Long-term</b>  <i>The importance of balancing short-</i>	The Well-being Objectives and steps in this plan were informed by a wide-ranging evidence base which considers immediate issues and longer-term trends. This includes:



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<p><i>term needs with the need to safeguard the long-term needs.</i></p>	<ul style="list-style-type: none"> <li>• <a href="#">Cardiff's Local Well-being Assessment</a>: a comprehensive study of the quality of life in Cardiff undertaken in 2022 by the Cardiff Public Services Board (PSB).</li> <li>• <a href="#">Cardiff Future Trends Report</a>: a report for the Cardiff PSB which sets out the long-term trends facing Cardiff and the impact these will have on the city's public services.</li> <li>• <a href="#">Cardiff &amp; Vale Population Needs Assessment</a>: an assessment of the care and support needs of the population, undertaken by the Cardiff &amp; Vale Regional Partnership Board (RPB).</li> <li>• Medium Term Financial Plan (MTFP): this Corporate Plan was created in tandem with the Council's MTFP 2023/24 – 2027/28. The MTFP forecasts the Council's future financial position.</li> <li>• <a href="#">2020 Future Generations Report</a>: a report by the Future Generations Commissioner, which provides an assessment of the improvements public bodies should make in relation to their well-being objectives.</li> <li>• Cardiff's <a href="#">city-wide dashboard</a>: a live resource enabling progress to be monitored. The Cardiff PSB also publishes a full set of outcome indicators annually, most recently in the <a href="#">Cardiff in 2022 analysis</a>, which provides an annual snapshot of how the city is performing.</li> </ul>
<p><b>Prevention</b></p> <p><i>How acting to prevent problems occurring or getting worse may help public bodies meet their objectives.</i></p>	<p>In everything that the Council sets out to achieve, a focus is placed on intervening early, addressing the root causes and aiming to, wherever possible, prevent problems before they happen. Each Well-being Objective contains steps that are characterised by early intervention of this nature. Examples of this include:</p> <ul style="list-style-type: none"> <li>• Supporting older people to live independently at home through strengths-based preventative services;</li> <li>• Working to ensure that appropriate young people are in receipt of a prevention service from the Youth Justice Service;</li> <li>• Promoting the rent arrears pathway and reviewing how rent arrears cases in all tenures are managed, so that they are dealt with rapidly, whilst using the most appropriate financial support to prevent homelessness.</li> </ul>
<p><b>Collaboration</b></p>	<p>The complex challenges facing public services cannot be met by one organisation, sector or public service alone – a whole-system</p>

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<p><i>Acting in collaboration with any other person (or different parts of the body itself) that could help the body to meet its well-being objectives.</i></p>	<p>response from the city’s public services is needed. Building on the progress made in this area during the pandemic, strengthened partnership arrangements are in place to respond to increased demand and new, complex issues that are arising.</p> <p>The Council’s Well-being Objectives were developed in close collaboration with public service partners with the Cardiff PSB seeking to adopt the same seven Well-being Objectives in its Local Well-being Plan 2023-28. This reflects the shared aspirations and common understanding of challenges facing the city and a clear view on the areas of work that require partnership working between the city’s public services.</p>
<p><b>Integration</b></p> <p><i>Considering how the public body’s well-being objectives may impact upon each of the well-being goals, on their other objectives, or on the objectives of other public bodies.</i></p>	<p>The Well-being Objectives cut across departmental silos, focussing on what all Council services can do to improve the well-being of the people of Cardiff.</p> <p>The development of the Well-being Objectives involves close cross-departmental and cross-portfolio working and involves the wider political governance of the Council, including Scrutiny Committees and the Performance Panel. This process ensures that interdependencies, opportunities and risks between Well-being Objectives can be identified and acted upon.</p> <p>As noted above, the development of the Well-being Objectives has been undertaken in close collaboration with public service partners, with clear alignment on policy and delivery through the Cardiff PSB and the Cardiff &amp; Vale Regional Partnership Board.</p>
<p><b>Involvement</b></p> <p><i>The importance of involving people with an interest in achieving the well-being goals and ensuring that those people reflect the diversity of the area which the body serves.</i></p>	<p>The Council is committed to ensuring that the voice of the citizen is at the heart of decision making through an ongoing programme of consultation and engagement work. This includes the annual Ask Cardiff Survey, the Child Friendly City Survey, the Budget Consultation and other public engagement undertaken over the course of the year. A Consultation Overview Report has been created to summarise the key findings of consultation exercises undertaken throughout the year, broken down by Well-being Objective.</p>

## Well-being Objective 2:

### Cardiff is a great place to grow older

The population in Cardiff is ageing, as it is across Wales. As people live longer, their needs become more complex, and so does the help and support they require.

The Council is committed to ensuring people in the city can live and age well, and that Cardiff is somewhere individuals continue to live full and active lives as they grow older. Ensuring that older people and their carers feel valued, and have access to the right care and support to enhance their health and wellbeing, represents an important part of this agenda.

In Cardiff, as is the case across the UK, the social care sector is facing severe pressures through rising demand and increasingly complex care needs of our citizens. While the supply of care has improved significantly over the past year, the care market remains fragile due to an ongoing shortage of care workers. Recruitment and retention of social workers and occupational therapists is a significant issue, and this is placing severe pressure on an already stretched social care system. These challenges are, in turn, part of wider pressures on the health and social care system.

This Plan sets out our commitments, working in close partnership with Cardiff & Vale University Health Board, the care sector and with our older people, to support older people to live independently at home for as long as possible, to ensure that people are discharged from hospital as soon as it is safe to do so, and to make Cardiff a great place to grow older.

#### **Our priorities for delivering a stronger, fairer, greener Cardiff in 2023/24:**

- **Supporting older people to stay active and connected in an Age-Friendly City**
- **Supporting older people to live independently at home through strengths-based preventative services**
- **Working in partnership to deliver high-quality sustainable care and support**
- **Supporting unpaid carers and valuing their role**
- **Ensuring our services meet the needs of those living with dementia**

## What we will do to make Cardiff a great place to grow older

### Supporting older people to stay active and connected in an Age-Friendly City

Ref	We will:	Lead Member	Lead Directorate
S2.01	<p><b>Work with a wide range of partners to deliver our commitment to be an Age-Friendly and Dementia Friendly City by:</b></p> <ul style="list-style-type: none"> <li>• Playing a full part in the World Health Organisation’s Network of Age-Friendly Cities;</li> <li>• Measuring our success through a city-wide evaluation framework and key performance indicators;</li> <li>• Recruiting volunteer Dementia Friendly Ambassadors to encourage local businesses to become dementia friendly.</li> </ul>	Cllr Norma Mackie	Adult Services, Housing & Communities
S2.02	<p><b>Encourage employment and prevent discrimination against older people in the job market by:</b></p> <ul style="list-style-type: none"> <li>• Recruiting a designated employment mentor to support older people to access employment opportunities;</li> <li>• Working in partnership with the Department of Work and Pensions to deliver Adult Learning’s 50+ Employable Me course and engage employers to offer guaranteed interviews to participants completing training;</li> <li>• Increasing digital sessions across the city supporting older people with digital deprivation, continuing with the digital tablet gifting scheme;</li> <li>• Encouraging employers to sign up to the “Age Friendly Employer Pledge” scheme operated by the Centre for Ageing Better and developing Cardiff specific reporting to track progress.</li> </ul>	Cllr Norma Mackie	Adult Services, Housing & Communities
S2.03	<p><b>Provide opportunities for all people to get involved in their community, and in particular to support older people to stay active and connected, including:</b></p>	Cllr Norma Mackie & Cllr Lynda Thorne	Adult Services, Housing & Communities

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	<ul style="list-style-type: none"> <li>Working with community groups and volunteers to offer a wide range of activities, events and opportunities to get involved;</li> <li>Improving access to activities through a “Hubs for All” approach;</li> <li>Working with the University Health Board to establish Wellbeing Hubs and to fully integrate health initiatives into all Hubs;</li> <li>Strengthening the advice and support available in Hubs for older people and carers;</li> <li>Developing further monitoring to demonstrate the effectiveness of the actions taken to prevent loneliness and isolation</li> </ul>		
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Ref	Key Performance Indicator	Target
K2.11	The number of digital Dementia Friendly City events held	<b>2,300</b>
K2.08	The percentage of people who feel reconnected into their community through direct and digital interventions from the Day Opportunities team	<b>85%</b>
New	The number of events held to support people to keep active and stay mobile	<b>500</b>
New	The number of participants at the events held to support people to keep active and stay mobile	<b>8,000</b>
New	The number of events held to support people to remain connected and stay social	<b>1,400</b>
New	The number of participants at the events held to support people to remain connected and stay social	<b>15,000</b>

**Supporting older people to live independently at home through strengths-based preventative services**

Ref	We will:	Lead Member	Lead Directorate
S2.04	<p><b>Provide the right help at the right time to help people stay independent at home by:</b></p> <ul style="list-style-type: none"> <li>Building on our First Point of Contact Service to develop a multi-disciplinary team approach focused on supporting independence, and extend this to the hospital and to the community on a locality basis;</li> </ul>	<b>Cllr Norma Mackie</b>	<b>Adult Services, Housing &amp; Communities</b>

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	<ul style="list-style-type: none"> <li>Fully embedding empowering and strengths-based social work through improved training and support;</li> <li>Working with partners and across services to develop a trusted assessor approach;</li> <li>Modernising our homecare service to provide both a full reablement service and short-term emergency care;</li> <li>Embedding the use of new technology and equipment to support independence and developing proposals for an Independent Living Wellbeing Centre;</li> <li>Improving the support available to help older people move to more appropriate housing.</li> </ul>		
S2.05	<p><b>Deliver new older persons housing</b> which supports independent living, including:</p> <ul style="list-style-type: none"> <li>Commencing the community living schemes in the Maelfa, St Mellons, Bute Street and Canton;</li> <li>Completing Addison House in Rumney by August 2023;</li> <li>Submitting a planning application for the Michaelston Wellbeing Village by September 2023.</li> </ul>	<b>Cllr Norma Mackie &amp; Cllr Lynda Thorne</b>	<b>Adult Services, Housing &amp; Communities</b>

Ref	Key Performance Indicator	Target
K2.01	The percentage of clients who felt able to live independently in their homes following support from Independent Living Services	<b>95%</b>
New	The percentage of new cases assisted by First Point of Contact where a more comprehensive assessment is not required	<b>65%</b>
K2.06	The average number of calendar days taken to deliver a disabled adaptation (from initial contact to the works certified completed date)	<b>150</b>
New	The number of service user sessions delivered within Care Hub day services	<b>6,500</b>
New	The number of care hours delivered by Care Hub day services	<b>40,000</b>
New	The percentage of people satisfied with services provided by Adult Social Care	<b>70%</b>
New	The percentage of service users of the Community Resource Team – Homecare Service who were satisfied with the service received from the carers who supported them	<b>95%</b>

**Working in partnership to deliver high-quality sustainable care and support**

<b>Ref</b>	<b>We will:</b>	<b>Lead Member</b>	<b>Lead Directorate</b>
S2.06 (New)	<p><b>Work to support timely and safe hospital discharge</b> by:</p> <ul style="list-style-type: none"> <li>Improving and strengthening management arrangements in the Integrated Discharge Hub;</li> <li>Developing a suite of performance indicators by September 2023 to measure the success of pathways out of hospitals and to clearly demonstrate the impact of the Council's activity;</li> <li>Reviewing the success of the hospital discharge pathways for Discharge to Assess (D2A) and Discharge to Recover and Assess (D2RA) and reporting on the findings.</li> </ul>	<b>Cllr Norma Mackie</b>	<b>Adult Services, Housing &amp; Communities</b>
S2.07	<p>Work with care providers to <b>deliver good-quality care that meets current and future needs</b>, to include:</p> <ul style="list-style-type: none"> <li>Further developing locality working through recruitment of local care co-ordinators;</li> <li>Embedding a Quality Assurance Framework and developing a set of performance indicators to measure the quality of commissioned care provision;</li> <li>Refocusing care provision away from general residential care towards home-based care;</li> <li>Promoting the development of high-quality nursing and dementia care.</li> </ul>	<b>Cllr Norma Mackie</b>	<b>Adult Services, Housing &amp; Communities</b>
S2.08	<p><b>Listen to the voices of our citizens</b> and increase their choice in care provision by:</p> <ul style="list-style-type: none"> <li>Improving our engagement with older people, seeking meaningful input and feedback;</li> <li>Increasing choice through direct payments, including the development of micro-enterprises;</li> </ul>	<b>Cllr Norma Mackie</b>	<b>Adult Services, Housing &amp; Communities</b>

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	<ul style="list-style-type: none"> <li>• Piloting a trusted partnership approach with care providers to increase flexibility of care;</li> <li>• Reviewing current usage of our services, and taking steps to ensure all Cardiff communities are aware of, and have access to, our services.</li> </ul>		
S2.09	<b>Support the social care workforce</b> by: <ul style="list-style-type: none"> <li>• Working with Welsh Government to maintain the Real Living Wage for care workers;</li> <li>• Further developing the Cardiff Cares Academy to provide training, mentoring and employer support;</li> <li>• Providing proactive support to help care workers achieve registration;</li> <li>• Further developing carer skills to support hospital discharge and reablement.</li> </ul>	<b>Cllr Norma Mackie</b>	<b>Adult Services, Housing &amp; Communities</b>
S2.10 (New)	Improve recruitment and retention of social workers and occupational therapists by putting in place a comprehensive Workforce Development Plan and <b>by taking a “grow our own” approach to increase qualified staff.</b>	<b>Cllr Norma Mackie</b>	<b>Adult Services, Housing &amp; Communities</b>

Ref	Key Performance Indicator	Target
New	The percentage of permanent social worker vacancies in Adult Services	<b>12%</b>
New	The total number of domiciliary care workers in Cardiff registered with Social Care Wales	<b>210</b>
New	The number of domiciliary care workers registered with Social Care Wales in Cardiff as a percentage of the total number of domiciliary care workers registered in Wales	<b>7.5%</b>
New	The average time from referral to the Brokerage Team to the start of domiciliary care	<b>14 days</b>
New	The average number of people waiting for domiciliary care at month end	<b>&lt;30</b>

### Supporting unpaid carers and valuing their role

Ref	We will:	Lead Member	Lead Directorate
S2.11	<b>Listen to unpaid carers and families to ensure we provide the help they need</b> by:	<b>Cllr Norma Mackie</b>	<b>Adult Services, Housing &amp; Communities</b>



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<ul style="list-style-type: none"> <li>• Consulting and co-producing services with carers;</li> <li>• Reviewing the range of respite provided;</li> <li>• Improving advice services and support for carers;</li> <li>• Reviewing the carer's assessment process to improve take-up.</li> </ul>		
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Ref	Key Performance Indicator	Target
New	The percentage of eligible carers who were offered a carer's assessment	60%

**Ensuring our services meet the needs of those living with dementia**

Ref	We will:	Lead Member	Lead Directorate
S2.12	<p><b>Support people with dementia to stay at home wherever possible by:</b></p> <ul style="list-style-type: none"> <li>• Reviewing best practice in supporting people with dementia to live in the community and using this to inform future commissioning;</li> <li>• Reviewing the dementia training required to ensure that staff can tailor the correct care and support to the person and their family in their home.</li> </ul>	Cllr Norma Mackie	Adult Services, Housing & Communities

Ref	Key Performance Indicator	Target
K2.09	The percentage of Council staff completing Dementia Friends training	85%
New	The number of over 75s new to residential care	No target, but year-on-year reduction

## **Well-being Objective 3:**

### **Supporting people out of poverty – as relevant to CASSC**

Making Cardiff a fairer city is at the heart of this Plan. A city where the opportunities of living in Cardiff can be enjoyed by everyone – whatever their background – and where those suffering the effects of poverty are protected and supported, and where a fair day's work receives a fair day's pay.

The cost-of-living crisis in particular is having an impact on many households with inflationary pressures making essential day-to-day items more expensive. Coming so soon after the Covid-19 pandemic, this has intensified the pressures that many people face and deepened existing inequalities.

The Plan sets out an enhanced programme of advice and support for citizens impacted by the cost-of-living crisis, helping people with advice on their finances and supporting them into work, making sure that the benefits of growth and investment in the city economy is felt in households and communities across Cardiff. We will therefore work with jobseekers and employers to identify barriers and provide support to find the best way to resolve them, with a focus on offering opportunities with the Council wherever possible.

Rough sleeping numbers remains at record low levels with the successful preventative approach adopted by the Council and partners, which was accelerated by the pandemic, continuing to prove successful. However, the number of people and families presenting as homeless continues to increase and the demand for temporary housing – as well as for the Single Persons' and Family Gateways – has increased significantly over the last 12 months. A lack of available housing, particularly in the private rented sector, is contributing to this demand pressure. This Well-being Objective sets out a programme of action to prevent someone from becoming homeless in the first place and support for those who do become homeless as part of a wider programme of action, across multiple Well-being Objectives, to address the city's growing housing crisis.

#### **Our priorities for delivering a stronger, fairer, greener Cardiff in 2023/24:**

- **Supporting those most impacted by the cost-of-living crisis**
- **Continuing our Living Wage City ambition**
- **Tackling homelessness and ending rough sleeping**

## What we will do to support people out of poverty

### Supporting those most impacted by the cost-of-living crisis

Ref	We will:	Lead Member	Lead Directorate
S3.01 (New)	<p><b>Respond to the impact that the cost-of-living crisis is having on residents by:</b></p> <ul style="list-style-type: none"> <li>Ensuring that ongoing support is available which can be accessed in person, through the Adviceline or webchat, or by email;</li> <li>Promoting the rent arrears pathway and reviewing how rent arrears cases in all tenures are managed, so that they are dealt with rapidly, whilst using the most appropriate financial support to prevent homelessness.</li> <li>Continuing the legacy of Together For Cardiff, working with third sector organisations, including Cardiff Foodbank, and businesses to support those in poverty.</li> </ul>	Cllr Peter Bradbury	Adult Services, Housing & Communities
S3.04 (New)	<p><b>Raise awareness of illegal money lending and support individuals to access responsible lenders and debt advice, rebuild their finances and make a sustainable transition to legal credit.</b></p>	Cllr Dan De'Ath	Economic Development

Ref	Key Performance Indicator	Target
New	The number of customers helped with Universal Credit financial support	3,000
K3.09	Additional weekly benefit identified for clients of the Advice Team	£17,000,000

### Embedding our new approach to tackling homelessness and ending rough sleeping

Ref	We will:	Lead Member	Lead Directorate
S3.06	<p>Continue to promote the help available to <b>prevent homelessness, and improve and expand prevention services</b> in the community by March 2024, including:</p>	Cllr Lynda Thorne	Adult Services, Housing & Communities

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	<ul style="list-style-type: none"> <li>• Making prevention support accessible online, by telephone, regularly available in community locations and in a home setting via home visits, to increase the number of people seeking help at an early stage;</li> <li>• Providing a dedicated caseworker to all but the most straightforward cases;</li> <li>• Ensuring prevention support is available immediately and for as long as is required to resolve the threat of homelessness.</li> </ul>		
S3.07 (New)	Work with Welsh Government to <b>understand the resource requirements needed to deliver a rapid re-housing approach to homelessness.</b>	<b>Cllr Lynda Thorne</b>	<b>Adult Services, Housing &amp; Communities</b>
S3.08 (New)	<b>Increase Temporary Accommodation capacity to address homelessness pressures</b> by: <ul style="list-style-type: none"> <li>• Delivering phase 2 of the Gasworks site by August 2023;</li> <li>• Increasing the number of buy-backs;</li> <li>• Working with Registered Social Landlord partners to identify difficult-to-let properties and finding suitable occupants;</li> <li>• Increasing the number of managed schemes to improve move-on into permanent accommodation;</li> <li>• Exploring other meanwhile use of development land.</li> </ul>	<b>Cllr Lynda Thorne</b>	<b>Adult Services, Housing &amp; Communities</b>
S3.09 (New)	Improve access to the private rented sector and promote this to <b>address housing need</b> , through the Landlord Enquiry and Tenancy Service (LETS) and expansion of the Welsh Government Leasing Scheme.	<b>Cllr Lynda Thorne</b>	<b>Adult Services, Housing &amp; Communities</b>
S3.10 (New)	<b>Develop innovative housing solutions</b> to address issues such as overcrowding, under-occupation, lack of family accommodation and lack of adapted properties by: <ul style="list-style-type: none"> <li>• Promoting mutual exchanges;</li> <li>• Providing tailored support to those who wish to downsize;</li> <li>• Expanding the use of modular extensions;</li> <li>• Reviewing the co-ordination and use of adapted and older persons accommodation.</li> </ul>	<b>Cllr Lynda Thorne</b>	<b>Adult Services, Housing &amp; Communities</b>
S3.11 (New)	<b>Improve the quality of our Supported and Temporary Accommodation</b> by:	<b>Cllr Lynda Thorne</b>	<b>Adult Services, Housing &amp; Communities</b>

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	<ul style="list-style-type: none"> <li>• Completing the phasing out of accommodation that no longer meets the required standards;</li> <li>• Reducing the use of hotel accommodation for families.</li> </ul>		
S3.12	<p><b>Ensure that the complex needs of homeless people are met by:</b></p> <ul style="list-style-type: none"> <li>• Further developing the Multi-Disciplinary Team (MDT) and ensuring clear pathways are in place for move on to mainstream services when appropriate;</li> <li>• Ensuring that appropriate health and support services are available in hostels and supported accommodation;</li> <li>• Fully training staff and focusing on assertive re-engagement with those that may fall out of services as well as providing meaningful opportunities for residents to train and volunteer;</li> <li>• Continuing to support and assist rough sleepers to access and maintain accommodation by reviewing and developing our assertive outreach approach and further developing and promoting the benefits of Diversionary Activities.</li> </ul>	<b>Cllr Lynda Thorne</b>	<b>Adult Services, Housing &amp; Communities</b>
S3.13	<p><b>Prevent youth homelessness and ensure that young people leaving care are supported by:</b></p> <ul style="list-style-type: none"> <li>• Reviewing and enhancing advice and mediation services, with particular regard to young people;</li> <li>• Considering targeted interventions and support for school-aged children and their families;</li> <li>• Ensuring the young person's gateway accommodation meets current needs, reviewing and increasing capacity within the gateway as needed;</li> <li>• Developing the Citadel supported housing scheme for young people with complex needs.</li> </ul>	<b>Cllr Lynda Thorne</b>	<b>Adult Services, Housing &amp; Communities</b>

<b>Ref</b>	<b>Key Performance Indicator</b>	<b>Target</b>
K3.13	The percentage of households threatened with homelessness successfully prevented from becoming homeless	<b>80%</b>

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New	The percentage of people presenting to the homelessness service who are homeless on the day, without previously seeking prevention help	<b>&lt;40%</b>
New	The average waiting time for a homelessness prevention appointment	<b>&lt;7 days</b>
New	The number of additional properties on the Leasing Scheme Wales	<b>40</b>
K3.14	The total number of rough sleepers in the city (quarterly average)	<b>&lt;20</b>
K3.18	The percentage of clients utilising Housing First for whom the cycle of homelessness was broken	<b>85%</b>

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## Well-being Objective 4:

### Safe, confident and empowered communities

Communities are at the heart of wellbeing. They play a vital role in connecting people with the social networks and the day-to-day services we all depend on.

The Council's house-building programme, already the largest in Wales, will expand to provide at least 4,000 new homes, focusing on zero-carbon homes. The Council will also invest in our parks and green spaces, with a focus on improving those in our most deprived communities, and with our partners, support a healthier and more active population through increased opportunities to take part in sport and physical activity.

We will continue to deliver services at the local level, in a well-planned, connected, and integrated way. We will ensure that communities in Cardiff have easy access to the services they need. We will invest in our communities through our expanding network of Community and Wellbeing Hubs and through an enhanced programme of community and district centre regeneration schemes.

The Council will prioritise work to make sure that not only are communities in Cardiff safe, but that our residents feel safe. We will work with our partners to expand the problem-solving approach to anti-social behaviour hotspots and, together, do all we can to prevent people, particularly young people, from falling into crime or being exploited by criminals.

We will continue to celebrate the diversity of our city's communities. Our city's many languages, cultures, and faiths are a source of great strength and what makes Cardiff such a welcoming place to live and, as a City of Sanctuary, we will continue to welcome people who wish to make their homes here and build new lives in our city.

#### **Our priorities for delivering a stronger, fairer, greener Cardiff in 2023/24:**

- **Building new Council homes and investing in community facilities**
- **Ensuring children and adults are protected from risk of harm and abuse**
- **Creating safe and inclusive communities**
- **Promoting the Welsh language**
- **Working together to support a healthier and more active population**

## **What we will do to create safe, confident and empowered communities**

### **Building new Council homes and investing in community facilities**

<b>Ref</b>	<b>We will:</b>	<b>Lead Member</b>	<b>Lead Directorate</b>
S4.01	Ensure the current Council house building programme <b>delivers at least 1,000 new council homes</b> through the Cardiff Living programme and additional schemes currently on site by the end of 2023.	<b>Cllr Lynda Thorne</b>	<b>Adult Services, Housing &amp; Communities</b>
New	Expand the scale and pace of the programme by implementing a new council-led commercial housing development partnership and <b>ensure that sufficient sites are identified to build at least 4,000 new homes overall</b> , including the delivery of properties for rent or sale to keyworkers.	<b>Cllr Lynda Thorne</b>	<b>Adult Services, Housing &amp; Communities</b>
S4.02	<b>Drive up standards in the private rented housing sector</b> by: <ul style="list-style-type: none"> <li>• Delivering the Welsh Government’s Rent Smart Wales scheme – an all-Wales registration and licensing scheme;</li> <li>• Undertaking robust enforcement action to deal with rogue agents and landlords letting and managing properties.</li> </ul>	<b>Cllr Lynda Thorne &amp; Cllr Dan De’Ath</b>	<b>Resources, and Economic Development</b>
New	<b>Tackle properties that are long term empty</b> and consider the application of a 300% Council Tax Premium.	<b>Cllr Dan De’Ath</b>	<b>Resources</b>
S4.03	<b>Invest in our local communities</b> by: <ul style="list-style-type: none"> <li>• Preparing and adopting a new Regeneration Strategy to <b>support district and local centres, and 15-minute city principles</b>;</li> <li>• Developing regeneration opportunities for the South Riverside Business Corridor including Cowbridge Road East and the Roath/Adamsdown Business Corridor including Clifton Street and Broadway;</li> <li>• Continuing to implement the current estate improvement programme with a focus on better integrating new housing development with local community investment wherever possible;</li> </ul>	<b>Cllr Lynda Thorne</b>	<b>Adult Services, Housing &amp; Communities</b>



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	<ul style="list-style-type: none"> <li>• Securing Welsh Government Targeted Regeneration Investment programme (TRIP) funding for projects;</li> <li>• Implementing a further three-year programme for Neighbourhood Renewal Schemes based on ideas submitted by Ward Members.</li> </ul>		
S4.04	<p>Investigate and <b>deliver future Community, Youth and Wellbeing Hubs</b> with partners, including:</p> <ul style="list-style-type: none"> <li>• Progressing a Youth Hub in the city centre by Summer 2023;</li> <li>• Securing planning permission for a new Health and Wellbeing Hub at Ely &amp; Caerau by December 2023;</li> <li>• Exploring options for new Hubs on strategic planning sites and larger housing and regeneration projects.</li> </ul>	<b>Cllr Lynda Thorne</b>	<b>Adult Services, Housing &amp; Communities</b>
New	<p>Work in partnership with Registered Social Landlords to <b>maximise the amount of affordable housing</b> that can be delivered through the Social Housing Grant Programme, including:</p> <ul style="list-style-type: none"> <li>• Implementing a five-year plan to build the specialist and supported accommodation required;</li> <li>• Achieving a full spend of allocated Welsh Government funding;</li> <li>• Maximising opportunities to secure additional monies.</li> </ul>	<b>Cllr Lynda Thorne</b>	<b>Adult Services, Housing &amp; Communities</b>
S4.07 (New)	<p><b>Improve fire safety in homes</b> by:</p> <ul style="list-style-type: none"> <li>• Continuing to communicate and work with Council tenants to ensure high-rise buildings are safe and suitable for occupants;</li> <li>• Continuing to deliver improvement measures including re-cladding and sprinkler installations in Council properties;</li> <li>• Ensuring regular fire safety assessments are carried out and acted on in Council properties;</li> <li>• Working with partner organisations including South Wales Fire &amp; Rescue Service in regard to training and high-rise familiarisation events;</li> </ul>	<b>Cllr Lynda Thorne &amp; Cllr Dan De'Ath</b>	<b>Adult Services, Housing &amp; Communities, and Economic Development</b>

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	<ul style="list-style-type: none"> <li>Continuing to work with Welsh Government and stakeholder organisations in the development of their Building Safety Programme for medium and high-rise buildings in the private sector.</li> </ul>		
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Ref	Key Performance Indicator	Target
New	The number of homes capable of being delivered on approved sites in the housing development programme <i>(Target to be achieved by September 2023. Sites for 3,368 homes already approved)</i>	<b>632</b>
K4.01	Total number of new Council homes completed through the current housing delivery programme <i>(Target to be achieved by 2025.)</i>	<b>1,200 cumulative</b>
New	Total number of new homes completed and provided through all housing delivery programmes <i>(Target to be achieved by 2035.)</i>	<b>4,000 cumulative</b>
K4.02	Total number of new affordable housing units (Council and Housing Association) completed per annum	<b>300</b>
New	The number of hazards removed from private sector properties following intervention from Shared Regulatory Services	<b>100</b>
K4.04	The percentage of empty private sector properties brought back into use during the year through direct action by the Local Authority	<b>3.9%</b>
K4.05	The number of additional dwellings created as a result of bringing empty properties back into use	<b>33</b>
New	The amount of external funding secured to deliver regeneration initiatives in communities (including Section 106 monies for community facilities, Welsh Government grants, and health & social care grants)	<b>£1m per year</b>
New	The number of in-person visits to libraries and Hubs across the city	<b>1.5 million</b>
K4.09	The number of page views on the Hubs website	<b>300,000</b>
K4.10	The percentage of customers who agreed with the statement 'Overall the Hub met my requirements/ I got what I needed'	<b>95%</b>
New	The number of hours given volunteering within Housing & Communities	<b>18,000</b>

**Ensuring children and adults are protected from risk of harm and abuse**

<b>Ref</b>	<b>We will:</b>	<b>Lead Member</b>	<b>Lead Directorate</b>
S4.08	<p><b>Ensure that all people, however vulnerable, retain a voice in their care</b> by:</p> <ul style="list-style-type: none"> <li>• Ensuring our social workers take a strengths-based approach to mental capacity and ensure that, as far as possible, older people retain voice and control;</li> <li>• Preparing for the implementation of the new Liberty Protection Safeguards legislation and mainstreaming these within our services;</li> <li>• Recommissioning Advocacy Services in line with the commitments set out in the Cardiff &amp; Vale Advocacy Strategy by March 2024;</li> <li>• Reviewing and enhancing our Direct Payments Services to adults, reviewing policies and procedures to ensure safety of service users and encouraging the development of micro-enterprises to increase accessibility to direct payments.</li> </ul>	Cllr Norma Mackie	Adult Services, Housing & Communities
S4.09	<p><b>Improve the support available to people with mental health issues</b> by:</p> <ul style="list-style-type: none"> <li>• Supporting the Health Board with their Community Transformation project and the review of services to meet the needs of those individuals who may not require formal care and support services;</li> <li>• Further developing the Health and Wellbeing service within the Hubs, providing support and advice and finding community solutions for individuals with low-level mental health issues;</li> <li>• Identifying additional accommodation and support solutions to support people with mental health issues to move from</li> </ul>	Cllr Norma Mackie	Adult Services, Housing & Communities

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	<p>residential services to live independently;</p> <ul style="list-style-type: none"> <li>Developing proposals for improving the environment for Ty Canna day services for mental health, continuing to build on volunteer support and completing early-stage design in partnership with Ty Canna service user representatives/ volunteers and cost feasibility work by September 2023.</li> </ul>		
S4.10	<p><b>Enhance the support available for people living with learning disabilities</b> by:</p> <ul style="list-style-type: none"> <li>Further developing the Complex Needs Day Service, expanding the services to deliver appropriate respite for carers and ensuring that individuals with multiple and severe disabilities can access the community;</li> <li>Improving and increasing overnight respite, setting out proposals for building development;</li> <li>Developing proposals for new accommodation and support options to promote independence and facilitate step-down from residential care.</li> </ul>	<b>Cllr Norma Mackie</b>	<b>Adult Services, Housing &amp; Communities</b>
S4.11	<p><b>Improve services for people with autism</b> by:</p> <ul style="list-style-type: none"> <li>Ensuring all staff have access to the appropriate level of training to meet the needs of autistic people;</li> <li>Developing a specialist approach to neurodiversity within Adult Services.</li> </ul>	<b>Cllr Norma Mackie</b>	<b>Adult Services, Housing &amp; Communities</b>
S4.12	<p><b>Ensure children and adults are protected from risk of harm and abuse</b> by:</p> <ul style="list-style-type: none"> <li>Implementing the Regional Safeguarding Board's Annual Plan;</li> <li>Continuing to develop and implement the Safeguarding</li> </ul>	<b>Cllr Ash Lister &amp; Cllr Norma Mackie</b>	<b>Adult Services, Housing &amp; Communities, Children's Services, and Performance &amp; Partnerships</b>

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	<p>Adolescents From Exploitation (SAFE) Model during the year;</p> <ul style="list-style-type: none"> <li>Monitoring the adult safeguarding referrals received and develop a pro-active multi-agency response to re-occurring issues.</li> </ul>		
S4.14	<p><b>Work with Public Health Wales and other partners to carry out targeted activity to reduce health inequalities across the city, including:</b></p> <ul style="list-style-type: none"> <li>Promoting health screenings;</li> <li>Promoting the take-up of vaccinations;</li> <li>Combatting childhood obesity.</li> </ul>	Cllr Julie Sangani	Adult Services, Housing & Communities
New	<p><b>Work with Cardiff &amp; Vale University Health Board (UHB) and Public Health Wales to improve access to services by:</b></p> <ul style="list-style-type: none"> <li>Contributing to a partnership approach to improve community-based services to prevent hospital admissions;</li> <li>Supporting work by Cardiff &amp; Vale UHB to improve health support available to marginalised groups including refugees, asylum seekers, prison leavers and the homeless population including rough sleepers.</li> </ul>	Cllr Julie Sangani & Cllr Norma Mackie	Adult Services, Housing & Communities

Ref	Key Performance Indicator	Target
New	The number of individuals with mental health issues/ learning disabilities who have been supported to step down to greater independence	Monitor but no target set
K4.16	The number of adult protection enquiries received	Not appropriate to set target
K4.17	The percentage of adult protection enquiries completed within seven days	99%
K4.12	The percentage of Council staff completing safeguarding awareness training	85%

## Creating safe and inclusive communities

Ref	We will:	Lead Member	Lead Directorate
S4.14	Continue to <b>support the delivery of Shared Regulatory Services</b> in collaboration with Bridgend and Vale of Glamorgan Councils in respect of the environmental health, trading standards and licensing functions of the Council.	Cllr Dan De'Ath	Economic Development
S4.15	<b>Lead a targeted multi-agency problem-solving approach to localised complex anti-social behaviour hotspots.</b>	Cllr Lynda Thorne	Performance & Partnerships
S4.16	<b>Develop with partners a violence prevention delivery plan in Cardiff by March 2024</b> , with a focus on night-time economy vulnerability, organised criminality, and violence against women, in response to the Serious Violence Duty.	Cllr Lynda Thorne	Performance & Partnerships
S4.17	<b>Tackle all forms of violence against women and girls</b> and take action to strengthen the support available by approving and delivering a refreshed regional Violence against Women, Domestic Abuse and Sexual Violence Strategy 2023-26.	Cllr Lynda Thorne	Adult Services, Housing & Communities
S4.18	<b>Ensure all those who experience domestic abuse can access specialist support</b> by completing the review of refuge accommodation in the city by March 2024 and developing full proposals for change.	Cllr Lynda Thorne	Adult Services, Housing & Communities
S4.20	Work with public and private sector partners to <b>deliver the four areas of the national CONTEST Strategy</b> (Prevent, Protect, Prepare, Pursue) in order to keep Cardiff safe from the threat of terrorism.	Cllr Lynda Thorne	Performance & Partnerships
S4.21	<b>Continue to lead a city-wide response to support refugees and asylum seekers</b> , including: <ul style="list-style-type: none"> <li>• Welcoming Ukrainian nationals under the Sponsorship Scheme;</li> <li>• Delivering the Afghan Resettlement Scheme;</li> <li>• Supporting refugees and asylum seekers into accommodation, education, employment and health services;</li> <li>• Working with Welsh and UK Governments to ensure equity of funding and deliver a Wales-wide approach.</li> </ul>	Cllr Julie Sangani	Performance & Partnerships

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Ref	Key Performance Indicator	Target
K4.19	The extent to which citizens agree that local public services are successfully dealing with anti-social behaviour and crime in their local area	<b>Monitor KPI, no target set</b>
K4.13	The percentage of Council staff completing the Level 1 online module of the National Training Framework on violence against women, domestic abuse and sexual violence as a percentage of all staff	<b>85%</b>

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## Well-Being Objective 6:

### One Planet Cardiff

*(Introductory blurb to this WBO removed – as it did not fall into CASSC terms of ref).*

#### What we will do to deliver One Planet Cardiff

##### Decarbonising the city and leading a green recovery

Ref	We will:	Lead Member	Lead Directorate
S6.05	<b>Increase energy efficiency and reduce carbon emissions through a Housing Energy Efficiency Retrofit programme</b> across all tenures of housing, reaching 2,000 domestic retrofit measures per year by 2024 and including measures delivered through Housing Revenue Account funding, Government and energy company funding, facilitated via our Affordable Warmth Partnership, and via engagement with landlords and letting agents to ensure compliance with Minimum Energy Efficiency Standard (MEES) Regulations.	<b>Cllr Caro Wild, Cllr Lynda Thorne &amp; Cllr Dan De'Ath</b>	<b>Planning, Transport &amp; Environment, Adults, Housing &amp; Communities, and Economic Development</b>

Ref	Key Performance Indicator	Target
New	The number of private rented properties where energy efficiency has been improved through direct action from Shared Regulatory Services	<b>Baseline being set</b>
New	The number of energy efficiency retrofit measures installed in Council-owned domestic properties where energy efficiency has been improved through direct action	<b>750</b>



**Appendix 3**  
**CARDIFF COUNCIL BUDGET 2023/24**  
**Budget Support for the Corporate Plan and Future Generations**

CORPORATE PLAN	2023/24 BUDGET <i>(includes 5 year capital expenditure, and additional revenue allocations for 2023/24 including one-off sums)</i>
<b>CARDIFF IS A GREAT PLACE TO GROW UP</b>	<ul style="list-style-type: none"> <li>• £282m - Investment in new schools</li> <li>• £40.2m - Investment in the existing Schools estate</li> <li>• £9.7m - Net additional revenue support for Children’s Services</li> <li>• £25.1m - Net additional revenue support for Schools</li> <li>• £2.0m - Capital investment in youth hubs</li> <li>• £5.3m - Capital investment in Right Homes Right Support Strategy for children and investment in children’s respite provision and gateway accommodation for young people</li> <li>• £0.225m - one off funding for a youth festivals programme and children &amp; young people’s talent contest</li> <li>• £0.165m - one off funding to increase children’s access to leisure and recreation activities with priority for Children Looked After and those on the edge of care.</li> </ul>
<b>CARDIFF IS A GREAT PLACE TO GROW OLDER</b>	<ul style="list-style-type: none"> <li>• £28.6m - Disabled adaptations to enable people to remain in their home (Adults &amp; Children)</li> <li>• £5.0m - Independent Living Wellbeing Hub</li> <li>• £13.6m - Net additional revenue support for Adult Services</li> <li>• One-off revenue funding for the Age Friendly Cardiff Website and its promotion</li> </ul>
<b>SUPPORTING PEOPLE OUT OF POVERTY</b>	<ul style="list-style-type: none"> <li>• Continued payment of the voluntary living wage to staff and support for its payment in the care sector</li> </ul>
<b>SAFE, CONFIDENT &amp; EMPOWERED COMMUNITIES</b>	<ul style="list-style-type: none"> <li>• £510.0m - Capital investment in social housing, including new Council Homes</li> <li>• £3.7m - Capital investment in Leisure Centres</li> <li>• £22.0m - Capital investment in Neighbourhood Regeneration</li> <li>• £11.2m - Capital investment in parks, harbour infrastructure and playground equipment</li> <li>• £4.8m- Roath Park Dam flood mitigation</li> <li>• £0.4m - To continue to support socially valuable bus routes</li> <li>• £0.1m - one off funding to support community events</li> <li>• £0.1m to extend the sport development fund with emphasis on transfer of facilities to local clubs</li> <li>• £0.2m - funding for ward-member led regeneration initiatives to improve neighbourhoods &amp; encourage community involvement</li> </ul>
<b>A CAPITAL CITY THAT WORKS FOR WALES</b>	<ul style="list-style-type: none"> <li>• £35.8m- Support for Cardiff Capital Region City Deal (CCRC) Projects</li> <li>• £220.1m – Major development projects including the International Sports Village and Arena development (largely funded by developer contributions). See Major Projects section of Budget Report for more information.</li> <li>• £34.7m - Investment in Highway Infrastructure Assets</li> <li>• £0.130m - one off funding to stimulate grassroots art / music</li> </ul>
<b>ONE PLANET CARDIFF</b>	<ul style="list-style-type: none"> <li>• £3.0m - Energy generation (District Heat Network)</li> <li>• £108.2m - To develop Cardiff Cross Rail, strategic cycle routes, improve transportation infrastructure and encourage active travel and sustainability, subject to grant funding</li> <li>• £5.9m - Capital support for recycling activity including a new recycling facility</li> <li>• £8.4m - For One Planet Cardiff Strategy match-funding (capital)</li> <li>• £38.3m - to address flooding and coastal erosion</li> <li>• 0.720m one-off revenue investment in green initiatives including carbon reduction in Council property, taxi grants to support transition to cleaner vehicles, One Planet summit and youth events and funding to establish the feasibility of e-cargo bikes (last mile delivery).</li> </ul>
<b>MODERNISING &amp; INTEGRATING OUR PUBLIC SERVICES</b>	<ul style="list-style-type: none"> <li>• £11.5m - Investment in modernising ICT, improving business processes and core office strategy</li> <li>• £21.9m - Investment in non-schools buildings</li> </ul>

**Appendix 3**  
**CARDIFF COUNCIL BUDGET 2023/24**  
**Budget Support for the Corporate Plan and Future Generations**

<b>The Five Ways of Working at the Heart of the Future Generations Act</b>	
<b>LONG TERM</b>	<ul style="list-style-type: none"> <li>• Long-term affordability of the capital programme - prudential &amp; local indicators</li> <li>• Modelling a future budget outlook to understand how today's decisions and assumptions will affect the future shape of the budget</li> <li>• Identifying current and future risks and their potential financial impact</li> <li>• Carefully evaluating the Council's financial resilience and ensuring mechanisms are in place to protect this position</li> <li>• Highlighting that budget opportunities forgone in one year will have a cumulative effect over time</li> <li>• Savings that involve removal of services seen as a last resort</li> <li>• Capital investment directed to areas that support the Council's priorities and emerging issues</li> </ul>
<b>PREVENTION</b>	<ul style="list-style-type: none"> <li>• Exploring opportunities for early intervention and preventing escalation of need – reflected in savings</li> <li>• Increasing the independence of individuals to live in their own homes and signposting to third sector organisations rather than institutionalised care</li> <li>• Carefully evaluating the use of finite resources to try and avoid deterioration of our existing assets, seeking options to relinquish them where feasible to avoid future costs</li> <li>• Revenue support to tackle homelessness and long term investment in new affordable housing</li> </ul>
<b>COLLABORATION</b>	<ul style="list-style-type: none"> <li>• Savings predicated upon working with others to continue to deliver services</li> <li>• Work with private and public partners to develop services and investment for the future to support the delivery of Stronger, Fairer, Greener, objectives including the Capital Strategy</li> <li>• Support delivery of Cardiff Capital Region City Deal and Corporate Joint Committee</li> </ul>
<b>INTEGRATION</b>	<ul style="list-style-type: none"> <li>• Budget proposals are not considered in isolation, with consideration given to the potential impact of any decision on other council services, external partners and service users</li> <li>• Areas of integrated working include Health and Social Services, Community Safety, Regulatory Services and Third Sector</li> <li>• Integration between the key elements of the Financial Strategy (Budget, Capital Programme, Treasury Management Strategy, Capital Strategy, MTFP) as well as the Council's key priorities as reflected Stronger, Fairer, Greener and the Corporate Plan</li> </ul>
<b>INVOLVEMENT</b>	<ul style="list-style-type: none"> <li>• City wide consultation</li> <li>• Effort to engage with groups that have been traditionally less involved</li> <li>• Service user specific consultation on proposals where appropriate</li> <li>• Consideration of consultation feedback in drafting final budget proposal</li> <li>• Budget Scrutiny and engagement with key stakeholders – Schools Budget Forum, Trade Unions, staff</li> </ul>

Directorate Revenue Budgets								
	2022/23 Adjusted Base	FRM 2022/23 <sup>1</sup>	FRM 2023/24	Adjusted Base after FRM Adjustments	Inflation, Commitments & Realignments <sup>2</sup>	Financial Pressures & Demographic Growth	Savings	Total 2023/24
	£000	£000	£000	£000	£000	£000	£000	£000
<b>Corporate Management</b>	<b>36,969</b>			<b>36,969</b>	(7,179)	0	(439)	<b>29,351</b>
<b>Economic Development</b>								
- Economic Development	10,079	(550)	600	10,129	4,351	0	(1,950)	12,530
- Recycling & Neighbourhood Services	36,708	(170)	50	36,588	4,216	0	(359)	40,445
<b>Education</b>								
- Retained Education Budgets	40,855	(1,200)	630	40,285	7,917	850	(1,489)	47,563
- Delegated Schools	269,663	0	0	269,663	22,226	2,826	0	294,715
<b>Planning, Transport &amp; Environment</b>	<b>7,903</b>	<b>(1,202)</b>	<b>400</b>	<b>7,101</b>	<b>5,154</b>	<b>0</b>	<b>(1,857)</b>	<b>10,398</b>
<b>People and Communities:</b>								
- Housing & Communities	48,855	(643)	200	48,412	1,061	0	(1,108)	48,365
- Performance & Partnerships	3,464	(35)	0	3,429	222	0	(625)	3,026
- Social Services - Adults	135,443	0	30	135,473	11,401	3,975	(1,738)	149,111
- Social Services - Children's	79,816	0	90	79,906	11,651	0	(1,934)	89,623
<b>Resources:</b>								
- Governance & Legal Services	6,950	0	0	6,950	662	0	0	7,612
- Resources	17,510	0	0	17,510	2,357	0	(1,567)	18,300
<b>Capital Financing</b>	<b>34,309</b>	<b>0</b>	<b>0</b>	<b>34,309</b>	<b>2,974</b>	<b>0</b>	<b>0</b>	<b>37,283</b>
<b>Summary Revenue Account</b>	<b>15,222</b>	<b>1,800</b>	<b>0</b>	<b>17,022</b>	<b>3,137</b>	<b>0</b>	<b>(4,600)</b>	<b>15,559</b>
<b>Total Budget</b>	<b>743,746</b>	<b>(2,000)</b>	<b>2,000</b>	<b>743,746</b>	<b>70,150</b>	<b>7,651</b>	<b>(17,666)</b>	<b>803,881</b>

<sup>1</sup>. Restated at 2023/24 levels. The £1.8m allocated to Summary Revenue Account is removed as a saving in 2023/24 (part of £4.6m)

<sup>2</sup>. Potential pay awards for 2023/24 are reflected in the directorate figures, but will be retained centrally until required

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## APPENDIX 5a - Performance and Partnerships Directorate Overview

### Notes and Cross References

	£000	£000	
<b>2022/23 Adjusted Base</b>		<b>3,464</b>	This budget build reflects Appendix 4 to the 2022/23 Budget Report (Directorate Budgets) and Appendix 5a in Scrutiny Papers
FRM Financial Resilience Mechanism - Recover 2022/23 Allocations	(35)		Bilingual Youth Forum (£10k), Situational Response to Community Safety Issues (£25k)
			See Appendix 3 to 2023/24 Budget Report
		<b>(35)</b>	
<b>Restated Base Budget Brought Forward</b>		<b>3,429</b>	

<b>2023/24 Budget Build</b>		<b>Notes and Cross References</b>	
<b><u>Inflation, Commitments and Realignment</u></b>			
Pay Inflation	222		Pay Award 2022/23 shortfall, updated NI & LGPS Employers contribution rates. Pay Award 2023/24 - assumed at 6%
		<b>222</b>	<b>Total Inflation, Commitments, Realignments and Demographic Growth</b>
<b><u>Savings</u></b>			
Directorate Efficiency Savings	(554)		Scrutiny Appendix 5b - Efficiency Savings. This is not a Budget Report Appendix.
Service Change Savings	(65)		(Appendix 2 to the 2022/23 Budget Report - not applicable to CASSC terms of ref)
Savings on Pay Award	(6)		Reduction in pay award required linked to proposed staffing savings
		<b>(625)</b>	<b>Total Performance and Partnerships Savings</b>
<b>Net Budget Increase</b>		<b>(403)</b>	
<b>Performance and Partnerships Net Budget for 2023/24</b>		<b>3,026</b>	

APPENDIX 5b

Directorate Efficiency Saving Proposals - 2023/24				Efficiency Savings 2023/24				Net Employee Implications (FTE)	Risk Analysis		
Dir	Report Ref	Old Ref	Description	Employees £000	External/Other £000	Income £000	Total Proposed £000		Achievability	Residual	EIA - Undertaken?
Performance & Partnerships	P&PE1	P&P1	<b>Ukraine Refugees and Asylum Seeker support</b> Recovering costs for staff time associated with managing the local response to the Ukraine Refugee crisis.	0	0	70	70	0.0	Green	Amber-Green	Green
	P&PE6	P&PFSC2	<b>Integration of Corporate, Contextual and Regional Safeguarding teams</b> The integration of three teams and use of external funding will generate efficiency savings.	0	0	23	23	0.0	Green	Green	Green
	P&PE7	P&PFSC3	<b>Community Safety Problem Solving team - Grant funding</b> Utilise external grant funding to support the expansion of the Community Safety problem solving team.	0	0	171	171	0.0	Green	Green	Green
	P&PE9	P&PSPF	<b>Grant Maximisation</b> Utilise external grant funding to support Cardiff Research Centre and Community Safety.	0	0	94	94	0.0	Green	Green	Green
<b>People and Communities - Performance and Partnerships Total - as relevant to CASSC</b>				<b>0</b>	<b>0</b>	<b>358</b>	<b>358</b>	<b>0.0</b>			

## APPENDIX 6a - ADULT SERVICES DIRECTORATE OVERVIEW

### Adult Services

#### Notes and Cross References

	£000	£000	
<b>2022/23 Adjusted Base</b>		<b>135,443</b>	This budget build reflects Appendix 4 to the 2022/23 Budget Report (Directorate Budgets), Appendix 6a in Scrutiny Papers
Financial Resilience Mechanism - Allocations for 2023/24	30		Scrutiny Appendix 6d (Budget Report Appendix 3) - Financial Resilience Mechanism
		<b>30</b>	
<b>Restated Base Budget B/f</b>		<b>135,473</b>	

<b>2023/24 Budget Build</b>		<b>Notes and Cross References</b>	
<b><u>Inflation, Commitments and Realignment</u></b>			
Pay Inflation	2,290		Pay Award 2022/23 shortfall, updated NI & LGPS Employers contribution rates. Pay Award 2023/24 - assumed at 6%
Pay - Other	525		£450k Social Worker Market supplement (increase by £2k to £3k), £75k for 1.5FTE Social Workers linked to extra day's leave
Price Inflation	8,136		£7.975m commissioned care inflation, £150k taxi routes, £11k fuel inflation
Commitments and Realignment	450		Realignment of Respite Budget
Demographic Growth	3,975		Increased demand for care
		<b>15,376</b>	<b>Total Inflation, Commitments, Realignments and Demographic Growth</b>
<b><u>Savings</u></b>			
Directorate Efficiency Savings	(1,369)		Scrutiny Appendix 6b (Efficiency Savings & FTE implications). These are not Budget Report Appendices.
Service Change Savings	(300)		Scrutiny Appendix 6c (Budget Report Appendix 2) - Service Change Proposals
Savings on Pay Award	(69)		Reduction in pay award required linked to proposed staffing savings
		<b>(1,738)</b>	<b>Total Adult Services Savings</b>
<b>Net Budget Increase</b>		<b>13,638</b>	
<b>Adult Services Net Budget for 2023/24</b>		<b>149,111</b>	

#### Other

Fees & Charges

# APPENDIX 6b

## Directorate Efficiency Saving Proposals - 2023/24

Dir	Report Ref	Description	Efficiency Savings 2023/24				Net Employee Implications (FTE)	Risk Analysis		
			Employees £000	External/Other £000	Income £000	Total Proposed £000		Achievability	Residual	EIA
Adults' Services	ADUE1	<b>Older Persons - Use of Occupational Therapist to review double handed care packages</b> The increased use of aids and equipment can reduce the need for domiciliary care and in particular double handed care. Funding has already been set aside for this and for further investment in older persons services.	0	170	0	170	0.0	Amber-Green	Green	Green
	ADUE2	<b>Increase Health Contribution to Care</b> Ensuring appropriate contribution from the Health Board towards the cost of care packages.	0	0	450	450	0.0	Amber-Green	Green	Green
	ADUE3	<b>Review of Respite Provision</b> The proposal is to commission a block of respite beds to achieve better value for money, to better plan respite so this is not a crisis response and to use other forms of respite such as live in carers, greater use of direct payments and supported holiday placements.	0	75	0	75	0.0	Amber-Green	Green	Green
	ADUE4	<b>Review of Direct Payments</b> The use of direct payment personal assistants (PAs) is a more cost effective way of delivering care, while also giving more choice to our service users. While not suitable for all types of care provision, this could replace low level care from agencies and also help to meet non-care needs such as shopping, which the service user could self-fund. It is proposed to review direct payment arrangements and to consider encouraging the growth of micro- enterprises to grow the number of PAs.	0	98	0	98	0.0	Amber-Green	Amber-Green	Green
	ADUE5	<b>Development of Additional Accommodation and Support Options</b> To support independence and allow step down from residential care.	0	235	0	235	0.0	Amber-Green	Amber-Green	Green
	ADUE6	<b>Greater alignment across the Adults Housing and Communities Directorate</b> Adult Services and Housing and Communities have recently been brought together into one directorate and there are opportunities for greater joint working and reducing duplication.	80	0	0	80	1.0	Green	Green	Green
	ADUE7	<b>Maximisation of grant funding opportunities</b> Maximisation of grant funding opportunities to fund eligible expenditure.	0	0	261	261	0.0	Green	Green	Green
<b>People &amp; Communities - Adults' Services Total</b>			<b>80</b>	<b>578</b>	<b>711</b>	<b>1,369</b>	<b>1.0</b>			



**APPENDIX 6c**

**Service Change Proposals - 2023/24**

*This sheet is an extract from Budget Report Appendix 2*

Dir	Report Ref	Description	Service Change Savings 2023/24				Net Employee Implications (FTE)	Risk Analysis			Consultation
			Employees £000	External/ Other £000	Income £000	Total Proposed £000		Achievability	Residual	EIA - Undertaken?	
Adults' Services	ADUSC1	<b>Internal Supported Living - transition to third sector</b> Various third sector partners provide this support for people with learning disabilities in Cardiff on a locality basis. Due to their size these providers can offer a wide range of additional value and best practice in provision. The proposal is to transition to providing more of these services via the Third Sector providers. The remaining core in-house provision will transfer to the new Specialist Accommodation Service for review and improvement.	1,165	(752)	(113)	300	(37.0)	Red-Amber	Red-Amber	Red-Amber	Other
<b>People and Communities - Adults' Services Total</b>			<b>1,165</b>	<b>(752)</b>	<b>(113)</b>	<b>300</b>	<b>(37.0)</b>				

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## Appendix 6d- Financial Resilience Mechanism 2023/24

*This is an extract from Budget Report Appendix 3*

	Dir.	One-off use for 2023/24	£000
<b>Stronger</b>	Adult Services	<b>Blood Pressure Monitor Loan Scheme</b> A blood pressure monitor loan scheme which would be available via the Community Hubs. The blood pressure monitor kits will include an information leaflet that explains how to check your blood pressure at home and what to do with the results. The monitors can also detect an irregular heartbeat which is another risk for Cardiovascular Disease.	10
		<b>Total Adult Services (Stronger)</b>	<b>10</b>
<b>Fairer</b>	Adult Services	<b>Age Friendly Cardiff Website and promotion</b> The Age Friendly Cardiff website offers an opportunity to deliver visibility of age-friendly initiatives and practice, and raise awareness of the services available for older people. This investment would contribute to the development of a more nuanced and effective platform that would provide older people with access to support, help and information available throughout Cardiff. This will be accompanied by a widespread promotion campaign directed at older people to raise awareness of the new website.	20
		<b>Total Adult Services (Fairer)</b>	<b>20</b>
<b>Total Adult Services</b>			<b>30</b>

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No.	Income Source	Current Charge	Proposed Price Change	% Change	Effective Date	Comment
<b>Social Services</b>						
602	Maximum Charge for Non-Residential Care Services - per week	£100.00		See Comment		Maximum charge set by WG. Actual charge subject to means testing.

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## Appendix 7a - Housing & Communities Directorate Overview

### Notes and Cross References

	£000	£000
<b>2022/23 Adjusted Base</b>		<b>48,855</b>
FRM Financial Resilience Mechanism - Recover 2022/23 Allocations	(643)	
Financial Resilience Mechanism - Allocations for 2023/24	200	
		<b>(443)</b>
<b>Restated Base Budget Brought Forward</b>		<b>48,412</b>

This budget build reflects Appendix 4 to the 2022/23 Budget Report (Directorate Budgets), Appendix 7a in Scrutiny Papers

Money Advice Team (£245k), £398k Into Work Services

See Appendix 3 to 2023/24 Budget Report, Appendix 7d in Scrutiny Papers

### 2023/24 Budget Build

### Notes and Cross References

#### Inflation, Commitments and Realignment

Pay Inflation	1,054	
Price Inflation	7	
		<b>1,061</b>

Pay Award 2022/23 shortfall, updated NI & LGPS Employers contribution rates. Pay Award 2023/24 - assumed at 6%

Fuel Inflation

#### **Total Inflation, Commitments, Realignments and Demographic Growth**

#### Savings

Directorate Efficiency Savings	(1,007)	
Service Change Savings	(90)	
Savings on Pay Award	(11)	
		<b>(1,108)</b>

Scrutiny Appendix 7b (Efficiency Savings & FTE implications). These are not Budget Report Appendices.

Scrutiny Appendix 7c (Budget Report Appendix 2) - Service Change Proposals

Reduction in pay award required linked to proposed staffing savings

#### **Total Housing & Communities Savings**

**Net Budget Increase (47)**

**Housing & Communities Net Budget for 2023/24 48,365**

#### Other

Fees & Charges

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## Appendix 7b

### Directorate Efficiency Saving Proposals - 2023/24

Dir	Report Ref	Description	Efficiency Savings 2023/24				Net Employee Implications (FTE)	Risk Analysis			
			Employees £000	External/ Other £000	Income £000	Total Proposed £000		Achievability	Residual	EIA	
Housing & Communities	HACE1	<b>Benefits</b> Rollout of Universal Credit and the migration of legacy claims to Universal Credit reduces the caseload of Housing Benefit thus allowing the release of staff. Savings are generated by deleting vacant posts and voluntary redundancy.	90	0	0	90	(3.5)	Green	Green	Green	
	HACE2	<b>Advice: Management Costs</b> The proposal is to utilise external grant funding to support an element of management costs.	0	0	38	38	0.0	Amber-Green	Amber-Green	Green	
	HACE4	<b>Hub Staff Reduction</b> Deletion of 2 vacant Grade 3 Posts and 1 Voluntary Redundancy.	96	0	0	96	(3.0)	Green	Green	Green	
	HACE7	<b>Quality and Appeals</b> Deletion of Grade 9 post when it becomes vacant in October. The work will be absorbed by the wider team.	27	0	0	27	(1.0)	Green	Green	Green	
	HACE8	<b>Gypsy/ Traveller Site Grant Income</b> Maximising grant income from Housing Support Grant and Children and Communities Grant.	0	0	20	20	0.0	Green	Green	Green	
	HACE9	<b>Advice Team - Grant Maximisation Opportunities</b> Utilise external grant funding to support the Advice Team.	0	0	99	99	0.0	Amber-Green	Amber-Green	Green	
	HACE10	<b>Grants to third sector</b> Grant to the Huggard for Day Centre/Bond Officer will transfer into the Housing Support Grant from April 2022.	0	0	25	25	0.0	Green	Green	Green	
	HACE12	<b>Community Inclusion Posts</b> It is proposed to cover the base budget element for the Community Inclusion Officer Posts via grant funding which is currently confirmed for two years. The posts in question are funded 50% from the General Fund and 50% from the HRA.	0	0	67	67	0.0	Amber-Green	Amber-Green	Green	
	HACE14	<b>Reduction in Training and IT budgets</b> Reduction in training budget (£12k) and IT budget (£20k).	0	32	0	32	0.0	Green	Green	Green	
	HACE15	<b>Estate Management Local Action Team - Deletion of Grade 6 post</b> In 2022/23 policy growth of £500k was awarded to fund team expansion. Delays in appointments and successive unsuccessful recruitment efforts have led to vacant posts. This proposal would delete the vacant Grade 6 Local Action Team Supervisor.	34	0	0	34	(1.0)	Green	Green	Green	
	HACE16	<b>Grant Maximisation</b> Utilise external grant funding to support services within Housing & Communities.	0	0	160	160	0.0	Green	Green	Green	
	<b>People &amp; Communities - Housing and Communities Total</b>			<b>247</b>	<b>32</b>	<b>409</b>	<b>688</b>	<b>(8.5)</b>			

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### Appendix 7c

#### Service Change Proposals - 2023/24

*This sheet is an extract from Budget Report Appendix 2*

Dir	Report Ref	Description	Service Change Savings 2023/24				Net Employee Implications (FTE)	Risk Analysis			Consultation
			Employees £000	External/ Other £000	Income £000	Total Proposed £000		Achievability	Residual	EIA	
Housing & Communities	HACSC1	Volunteers in Hubs and Libraries This proposal includes the deletion of 4.5 FTE as they are vacated, with replacement by volunteers. This would be accompanied by the creation of a Volunteer Mentor post.	90	0	0	90	(3.5)	Red-Amber	Red-Amber	Amber-Green	Public
<b>People and Communities - Housing &amp; Communities Total</b>			<b>90</b>	<b>0</b>	<b>0</b>	<b>90</b>	<b>(3.5)</b>				

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## Appendix 7d Financial Resilience Mechanism 2023/24

*This is an extract from Budget Report Appendix 3*

	Dir.	One-off use for 2023/24	£000
Fairer	Housing & Communities	<b>Neighbourhood and Community Regeneration</b>	
		Ward Member led local regeneration schemes to improve neighbourhood areas in the city and encourage the involvement of community groups. The existing process for the NRS programme is well established. Project ideas submitted in December 2022 are currently being assessed against criteria such as deprivation, environmental impact and community involvement. The funding will support the ability to maximise the design and delivery of schemes.	200
		<b>Housing &amp; Communities Total (Fairer)</b>	<b>200</b>

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No.	Income Source	Current Charge	Proposed Price Change	% Change	Effective Date	Comment
<b>Housing &amp; Communities</b>						
<b>Gypsy &amp; Traveller Sites</b>						
282	Gypsy Sites - Rent - per pitch - per week • Rover Way • Shirenewton	£79.55 £88.30	£8.03 £8.92	10.1% 10.1%	1 April 2023	The proposed new charge is £87.58 The proposed new charge is £97.22
283	Gypsy Sites - Estate Maintenance - per pitch - per week	£5.48	Nil	Nil		No proposed increase
<b>Disabled Facilities Services</b>						
284	6% admin costs on Home Improvement Loans	6%	Nil	Nil	1 April 2023	
285	Disabled Facility Grant Income	£900.00 or 15% whichever the greater				
<b>Libraries/Hubs</b>						
288	PC printouts • A4 • A3	£0.25 £0.45	£0.05 £0.05	20.00% 11.11%	1 April 2023	The proposed new charges are: • A4 £0.30 • A3 £0.50
289	Photocopies • B/W (A4/A3) • Colour - A4 - A3	£0.15 £1.10 £1.60	£0.02 £0.10 Nil	13.33% 9.09% Nil		The proposed new charges are: • B/W (A4/A3) £0.17 • Colour - A4 £1.20 - A3 No proposed increase
293	Hubs room hire • Private • Charity / Community Group	£20.00 £10.00	£2.00 Nil	10.00% Nil		The proposed new charges are: • Private £22.00 • Charity / Community Group No proposed increase
<b>Libraries/Hubs - Local Studies Dept</b>						
295	Scanned or digital images fee - per item	£3.10	£0.30	10.00%	1 April 2023	The proposed new charge is £3.40
296	Photocopies by staff • B/W (A4/A3) • Colour - A4 - A3	£0.25 £2.10 £3.10	£0.05 £0.20 £0.20	20.00% 9.52% 6.45%		The proposed new charges are: • B/W (A4/A3) £0.30 • Colour - A4 £2.30 - A3 £3.30
<b>Libraries/Hubs - Central Library</b>						
299	Meeting Room 4 Hire • Per Hour • Half Day • Full Day • Per Hour for Charities/Community groups	£50.50 £202.00 £404.00 £20.60	£5.05 £20.20 £40.40 Nil	10.00% 10.00% 10.00% Nil	1 April 2023	The proposed new charges are: • Per Hour £55.55 • Half Day £222.20 • Full Day £444.40 • Per Hour for Charities/Community groups No proposed increase
300	Creative Suite Hire • Per Hour • Half Day • Full Day • Per Hour for Charities/Community groups	£60.60 £252.50 £505.00 £20.60	£6.06 £25.25 £50.50 Nil	10.00% 10.00% 10.00% Nil		The proposed new charges are: • Per Hour £66.66 • Half Day £277.75 • Full Day £555.50 • Per Hour for Charities/Community groups No proposed increase
301	ICT Suite Hire • Half Day • Full Day • Per Hour for Charities/Community groups	£202.00 £404.00 £20.60	£20.20 £40.40 Nil	10.00% 10.00% Nil		The proposed new charges are: • Half Day £222.20 • Full Day £444.40 • Per Hour for Charities/Community groups No proposed increase

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## APPENDIX 8 - EARMARKED RESERVES GENERAL FUND

	Reserve	Estimated balance at 31.03.23 £000	Estimated Movements		Estimated balance at 31.03.24 £000	Purpose /To fund:
			To finance budget £000	Other Commitments £000		
2	Adults Social Care	2,309	0	(2,309)	0	Service specific pressures and enhance financial resilience
16	Community Based Services Transition	90	0	(30)	60	Better integration of community facilities across the public sector
17	Community Initiatives	1,767	0	(827)	940	Initiatives arising from the legacy of the Communities First Programme
27	Empty Homes & Housing Needs	1,505	0	(80)	1,425	Housing needs including activities relating to investing in empty homes and bringing them back in use
30	Family Guarantor	339	0	(100)	239	transfer of families from temporary accommodation to permanent homes
36	Homelessness	1,724	0	(1,132)	592	Increases in homelessness pressures
37	Housing Support	554	0	(223)	331	Improve sustainability by maintaining the independence of people in their own homes
42	Joint Equipment Store - Pooled Budget	515	0	(515)	0	Offset deficits or one off expenditure items in the pooled budget, in future years
54	Rentsmart Wales	291	0	0	291	Training and service delivery in respect of Rentsmart Wales
60	Social Care Technology	308	0	(308)	0	Social care ICT developments
61	Social Care Worker Mobility	500	0	0	500	Increase domiciliary support service capacity in conjunction with decarbonisation of services
67	Welfare Reform	2,403	0	(301)	2,102	Mitigate pressures and reduced funding within the Housing Benefit Service following the transfer of services to DWP, as part of the rollout of the Universal Credit Scheme
	<b>TOTAL AS RELEVANT TO CASSC</b>	<b>12,305</b>	<b>0</b>	<b>(5,825)</b>	<b>6,480</b>	

## EARMARKED RESERVES HOUSING REVENUE ACCOUNT

	Reserve	Estimated balance at 31.03.23 £000	Estimated Movements		Estimated balance at 31.03.24 £000	Purpose /To fund:
			To finance budget £000	Other Commitments £000		
1	Housing Development Resilience Reserve	750	0	250	1,000	Improve resilience within the Housing Development Capital Programme
2	Housing Repairs and Building Maintenance	9,021	0	0	9,021	Housing repairs and to mitigate against risk within the Construction Industry
4	Welfare Reform	429	0	0	429	Project costs and scheme development to address issues for council tenants due to benefit cap and universal credit
	<b>TOTAL</b>	<b>10,200</b>	<b>0</b>	<b>250</b>	<b>10,450</b>	

	Reserve	Estimated balance at 31.03.23 £000	Estimated Movements		Estimated balance at 31.03.24 £000	Purpose /To fund:
			To finance budget £000	Other Commitments £000		
1	HRA General Reserve	15,502	0	0	15,502	The impact of unexpected events or emergencies within the HRA

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## Appendix 9a - Capital Funding 2023/24 - 2027/28

	<u>2023/24</u> £000	<u>Indicative</u> <u>2024/25</u> £000	<u>Indicative</u> <u>2025/26</u> £000	<u>Indicative</u> <u>2026/27</u> £000	<u>Indicative</u> <u>2027/28</u> £000	<u>Total</u> £000	%
<b>General Fund</b>							
WG Unhypothecated Supported Borrowing	(8,925)	(8,925)	(8,901)	(8,901)	(8,901)	<b>(44,553)</b>	4.9
WG General Capital Grant	(9,166)	(9,166)	(6,135)	(6,135)	(6,135)	<b>(36,737)</b>	4.1
Additional General Capital Grant unallocated from 2021/22	(4,670)	(1,300)	(1,000)	0	0	<b>(6,970)</b>	0.8
Additional Borrowing to balance existing capital programme	(36,097)	(36,381)	(28,947)	(10,410)	(5,004)	<b>(116,839)</b>	12.9
Additional Borrowing - Invest to save/earn schemes to be repaid from revenue savings/incidental income or directorate budgets	(39,398)	(122,044)	(110,284)	(42,390)	(3,500)	<b>(317,616)</b>	35.1
Earmarked Capital Receipts	(7,877)	(2,500)	(300)	0	0	<b>(10,677)</b>	1.2
Non Earmarked Capital Receipts assumption	(3,000)	(3,340)	(3,300)	(3,000)	0	<b>(12,640)</b>	1.4
Direct Revenue Financing	(210)	(210)	(210)	(210)	(210)	<b>(1,050)</b>	0.1
Earmarked Reserves	(1,500)	(2,788)	0	0	0	<b>(4,288)</b>	0.5
External grant and contributions estimates	(92,084)	(161,308)	(72,488)	(22,123)	(6,775)	<b>(354,778)</b>	39.2
<b>Total General Fund</b>	<b>(202,927)</b>	<b>(347,962)</b>	<b>(231,565)</b>	<b>(93,169)</b>	<b>(30,525)</b>	<b>(906,148)</b>	<b>100.0</b>
<b>Public Housing (HRA)</b>							
Major Repairs Allowance WG Grant	(9,570)	(9,570)	(9,570)	(9,570)	(9,570)	<b>(47,850)</b>	9.45
Additional Borrowing	(69,250)	(69,215)	(48,543)	(68,050)	(102,750)	<b>(357,808)</b>	70.64
Revenue / Reserves	(5,400)	(1,400)	0	0	0	<b>(6,800)</b>	1.34
External grant and contributions estimates	(24,280)	(21,575)	(27,132)	(10,600)	(6,500)	<b>(90,087)</b>	17.78
Capital Receipts	(2,500)	(500)	(500)	(500)	0	<b>(4,000)</b>	0.79
<b>Total Public Housing</b>	<b>(111,000)</b>	<b>(102,260)</b>	<b>(85,745)</b>	<b>(88,720)</b>	<b>(118,820)</b>	<b>(506,545)</b>	<b>100.0</b>
<b>Total Capital Programme Resources Required</b>	<b>(313,927)</b>	<b>(450,222)</b>	<b>(317,310)</b>	<b>(181,889)</b>	<b>(149,345)</b>	<b>(1,412,693)</b>	

## Appendix 9b - Capital Investment Programme 2023/24 - 2027/28

Purpose / To Fund		2023/24 Including Slippage £000	Indicative 2024/25 £000	Indicative 2025/26 £000	Indicative 2026/27 £000	Indicative 2027/28 £000	Total £000	
<b>Annual Sums Expenditure</b>								
1	Disabled Adaptations Grants (see also Public Housing)	adaptations and internal modifications to allow the recipient to live independently within their own home.	5,300	5,000	5,000	5,000	5,000	25,300
2	Owner Occupier Costs - Housing Regeneration	owner occupier costs of improvements to housing and boundary walls as part of public housing regeneration schemes.	140	240	140	140	140	800
3	Alleygating	prevention of anti-social behaviour with other benefits such as reduced street cleansing and highway maintenance costs.	148	150	150	100	100	648
4	Neighbourhood Renewal Schemes (NRS)	local regeneration schemes based on ward member priorities. Future phases from Shared Prosperity Fund and external grant funding.	390	200	0	0	0	590
<b>TOTAL ANNUAL SUMS AS RELEVANT TO CASSC</b>			<b>5,978</b>	<b>5,590</b>	<b>5,290</b>	<b>5,240</b>	<b>5,240</b>	<b>27,338</b>

<b>Ongoing Schemes / Amendments to Ongoing Schemes</b>								
26	Independent Living Wellbeing Centre	consolidated warehouse accommodation for the Joint Equipment Service together alongside a co-located Independent Living Services (ILS) team of multiservice provision and resources to form an Independent Living Wellbeing Centre. Subject to a further Cabinet report following site identification and business case approval and confirmation of funding from Vale of Glamorgan Council and the Cardiff and Vale University Health Board.	0	0	1,101	0	0	1,101
27	City Centre Youth Hub	contribution to create a multi agency Youth Hub, subject to a Cabinet report and business case.	100	1,900	0	0	0	2,000
29	Neighbourhood, District and Local Centre Regeneration	amplify the importance of local spaces, local shopping and services for communities. Includes public realm and green space improvements, community safety measures and improved neighbourhood facilities to help communities to adapt and thrive.	235	450	450	450	450	2,035
30	Canton Community Hub	contribution towards development of community space in new housing development at former Canton Community Centre.	1,100	0	0	0	0	1,100
<b>TOTAL ONGOING SCHEMES AS RELEVANT TO CASSC</b>			<b>1,435</b>	<b>2,350</b>	<b>1,551</b>	<b>450</b>	<b>450</b>	<b>6,236</b>

<b>Schemes funded by Grants and Contributions (Further grants subject to approval of bids)</b>								
61	Enable Grant (WG)	support for independent living and to be used with the Council's allocation for disabled facilities adaptations.	655	655	655	655	655	3,275
64	British Iron and Steel Federation Properties (BISF) - Energy Efficiency Retrofit (WG)	energy wall and loft ceiling insulation for circa 150 owner occupied properties in Llandaff North and Rumney.	1,150	3,500	0	0	0	4,650
65	Travellers Sites (WG)	subject to design, number of pitches, planning and grant approval, the creation of additional pitches at Shirenewton.	150	600	0	0	0	750
83	Planning Gain (S106) and other contributions	various schemes such as improvements to open space, transportation, public realm and community facilities.	7,692	4,687	989	1,344	0	14,712
<b>TOTAL SCHEMES FUNDED BY GRANTS AND CONTRIBUTIONS AS RELEVANT TO CASSC (FURTHER GRANTS SUBJECT TO APPROVAL)</b>			<b>9,647</b>	<b>9,442</b>	<b>1,644</b>	<b>1,999</b>	<b>655</b>	<b>23,387</b>

## Appendix 9b - Capital Investment Programme 2023/24 - 2027/28

Purpose / To Fund	2023/24 Including Slippage £000	Indicative 2024/25 £000	Indicative 2025/26 £000	Indicative 2026/27 £000	Indicative 2027/28 £000	Total £000
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### Additional borrowing undertaken by the Council to be repaid from revenue savings/incidental income (Invest to Save - Subject to Business Case)

Existing Schemes								
84	Independent Living Wellbeing Centre	consolidated warehouse accommodation for the Joint Equipment Service together alongside a co-located Independent Living Services (ILS) team of multiservice provision and resources to form an Independent Living Wellbeing Centre. Subject to a further Cabinet report following site identification and business case approval and confirmation of funding from Vale of Glamorgan Council, Cardiff and Vale University Health Board and Housing with Care.	0	0	3,899	0	0	3,899
99	Housing / Projects Fund	passporting of loan from Welsh Government given to Cardiff Council towards the CCRC Housing SME Fund or other projects approved by Cardiff Cabinet, Regional Cabinet and Welsh Government. Funds to be recycled into projects until required to be repaid to the Council to return to Welsh Government. Loan to be novated in event of transition to Corporate Joint Committee.	0	3,000	3,000	4,000	0	10,000
<b>TOTAL INVEST TO SAVE AS RELEVANT TO CASSC</b>			<b>0</b>	<b>3,000</b>	<b>6,899</b>	<b>4,000</b>	<b>0</b>	<b>13,899</b>

### Public Housing Capital Programme (HRA)

101	Regeneration and Area Improvement	Environmental works including defensible space, demolition, conversion and road/footpath realignment.	2,150	2,450	2,450	2,450	2,650	12,150
102	External and Internal Improvements	Improvements include priority low rise wall insulation, central heating, fencing, roofing, high rise cladding and upgrades, door entry systems, window and door upgrades, kitchens and bathrooms, improvements to sheltered housing.	15,850	27,010	31,370	14,470	16,120	104,820
103	New Build and Acquisitions	Subject to approval of viability assessments, to develop or acquire land and new housing via a range of measures in order to increase the level of affordable housing in the city and build at least 2000 new homes.	90,000	69,800	48,925	68,800	96,700	374,225
104	Disabled Facilities Adaptations	To provide adaptations and internal modifications to allow the recipient to live independently within the home.	3,000	3,000	3,000	3,000	3,350	15,350
<b>TOTAL PUBLIC HOUSING</b>			<b>111,000</b>	<b>102,260</b>	<b>85,745</b>	<b>88,720</b>	<b>118,820</b>	<b>506,545</b>
<b>TOTAL CAPITAL PROGRAMME EXPENDITURE</b>			<b>313,927</b>	<b>450,222</b>	<b>317,310</b>	<b>181,889</b>	<b>149,345</b>	<b>1,412,693</b>

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**STRONGER  
FAIRER  
GREENER**



**APPENDIX 10**

# Consultation on Cardiff Council's 2023/24 Budget Proposals

## Report

February 2023



## Consultation on Cardiff Council's 2023/24 Budget Proposals

### Contents

Background .....	4
Why is the Council Facing a Budget Gap? .....	4
How We Propose to Close the Gap .....	5
Methodology.....	6
Response.....	7
The Use of Council Buildings and Assets .....	8
Funding for Schools.....	8
Hubs & Libraries .....	12
St David's Hall – Alternative Operating Model.....	18
Cardiff International White Water – Alternative Operating Model .....	25
Museum of Cardiff .....	27
Waste, Recycling and Street Cleansing .....	35
Recycling Centres .....	35
Cost Recovery and Income Generation.....	41
School Meals .....	41
Residential Parking Charges .....	48
Pay & Display Charges.....	53
Council Owned Sports Pitches and Facilities in Parks .....	58
Asset Transfer of Municipal Sports Pitches.....	63
Bereavement – Fees and Charges.....	67
Any Other Comments.....	72
Do you have any other suggestions on how the Council can reduce the budget gap? .....	72
About You .....	75
Appendix 1 – School Funding: Tell us why you disagree with this approach.....	84
Appendix 2 – St David's Hall: Any Other Comments .....	86
Appendix 3 – Do you have any other suggestions as to how the Council could save money on the running of the Museum of Cardiff .....	95
Responses to the Youth Survey.....	100
Appendix 4 – Recycling Centres Reduced Operating Hours: Any Other Comments.....	104
Appendix 5 – School Meals: Any Other Comments .....	109



Appendix 6 – Pay & Display Charges: Tell us why you don't support this proposal.....	113
Appendix 7 – Council Owned Sports Pitches and Facilities in Parks: Tell us why you don't support this proposal .....	117
Appendix 8 – Asset Transfer of Municipal Sports Pitches: Tell us why you don't support this proposal .....	120
Appendix 9 – Bereavement Fees: Tell us why you don't support this proposal .....	123
Appendix 10 – Any other suggestions on how to reduce the budget gap? .....	126
Appendix 11 – Southern Arc Map .....	131
Appendix 12 – Promotion of the Consultation .....	132

## Background

There is a legal duty on all Councils in England and Wales to deliver a balanced budget to fund the running of services.

Councils across the UK are facing huge financial pressures driven by the lasting impact of Covid-19 and the cost-of-living and energy crises. Cardiff Council is no exception and is facing cost increases of over £76m.

These cost increases and delivery pressures are as great as anything the Council has experienced over the past 15 years. This means that public services must continue to identify every possible opportunity to deliver efficiencies, drive down cost and, in some cases, even reduce the level of service being delivered.

### Why is the Council Facing a Budget Gap?

The cost of delivering services has increased by over £76m, which means that the Council is facing a projected funding gap of £24.2 million. This is the gap between the projected cost of delivering our services and the amount of resources available. Despite Welsh Government providing funding which has increased the Council's budget for next year, it is not enough to cover the cost of delivering services, leaving a budget gap that needs to be closed.

There are a number of reasons why the Council is projecting such a large budget gap.

- **Increasing Demand for our Services:** As the cost-of-living crisis deepens, more and more people are turning to the Council for support, which means that the demand for our services is increasing. We know, for example, that the number of people claiming Universal Credit is almost double the pre-pandemic level, with the number of people accessing our advice service also having doubled since April last year. The amount of social services casework has also increased significantly over the past two years whilst free-school-meal caseloads have increased substantially. With more people seeking to access Council services, the cost of delivery is going up.
- **Inflationary Pressures:** With inflation now over 10%, the costs of delivering public services and investing in our buildings and infrastructure are all going up.
  - **Energy:** Soaring energy prices means that the Council is looking at paying an extra £12m next year to heat our buildings and light our streets.
  - **Pay:** We believe public sector employees – who deliver vital services across the city – should be paid fairly. Higher pay awards than were initially budgeted for are being agreed, although they are still significantly below the rate of inflation for a number of Council staff, and below the private sector pay increases that are being seen.
  - **Food, Fuel and Transport:** The costs of buying food, fuel and transport – to deliver school meals and school transport – are all going up.

- **Legacy of Covid:** The lasting impact of Covid is still being felt, with some services experiencing an ongoing loss of income whilst others are facing greater challenges and more complex issues as they support recovery.

Even though Cardiff Council is due to receive an increase in Welsh Government support of 9% for next year, it is not enough to meet the additional costs the Council is now facing.

### How We Propose to Close the Gap

The budget gap will need to be closed through a combination of:

- **Efficiency Savings and Service Change Proposals:** The Council is committed to protecting frontline services and is therefore looking to generate as much savings as possible through back-office efficiencies. This means driving down the running cost of our buildings, reducing the amount of office space we need, and using new technology where it can save us money. The scale of the financial challenges also means that the Council has been looking at a managed reduction in the number of staff employed, using voluntary severance to generate savings, whilst keeping compulsory redundancies to a minimum.

Taken together, these efficiency savings will make the biggest contribution to closing the budget gap. Unfortunately, they will not be enough, and some changes to services may be necessary to balance the books. That is why we want to know what the people of Cardiff think about some of the potential changes that we could make to save money.

- **Council Tax:** Council Tax accounts for only 26% of the Council's budget, with the remainder coming from the Welsh Government. Each increase of 1% in Council tax generates around £1.6m, therefore closing the budget gap through tax increases alone is not realistic, especially in a cost-of-living crisis.
- **Use of Reserves:** The Council has to be very careful when using its financial reserves, there is only a limited amount available and once they're gone, they're gone. The majority of the Council's reserves are earmarked for specific purposes and are therefore already committed in support of delivering services, for example funding one-off community initiatives and supporting Homelessness Prevention Services. The Council does maintain a level of General Balance totalling £14.2M to cover unforeseen costs and this equates to less than 2% of the Council's overall net budget.

## Methodology

Consultation on the Council's budget proposals for 2023/24 was undertaken by the Cardiff Research Centre. The consultation ran from 23<sup>rd</sup> December 2022 to 29<sup>th</sup> January 2023, following the budget announcement from the Welsh Government on 14<sup>th</sup> December 2022.

The survey was available online and in hard copy, in English, Welsh, Arabic and Polish.

The Cardiff Research Centre worked closely with partnership organisations to ensure as representative a response as possible. In a bid to ensure the survey was promoted as widely as possible, the survey was promoted via:

### a) Email

- Organisations known to work with less frequently heard groups (see [Appendix 12](#))
- Cardiff's Citizen's Panel
- Ward members in areas known to traditionally have a low response rate

### b) Internet/intranet

The survey was hosted on the Council website, at [www.cardiff.gov.uk/budget](http://www.cardiff.gov.uk/budget), with the scrolls on the homepage and pop-ups promoting the consultation appearing on busy pages of the website. It was also promoted to Council employees via DigiGov, Intranet and Staff Information.

An accessible version of the survey (for use with screen readers) was made available alongside the main survey.

The webpage received 9,287 views in total across both the English and Welsh versions, with 232 accessing the page from the scrolling bar on the homepage of the website.

### c) Social media

The survey was promoted on the Council's corporate Facebook, Twitter, Instagram and Linked In accounts by the Corporate Communications Team throughout the consultation period (to a combined audience of around 172,000 followers).

Targeted promotion was facilitated via stakeholder's social media accounts and Facebook 'boosts' of paid advertising aimed at those less frequently heard i.e. under 25's, Minority Ethnic groups and those living in the 'Southern Arc'\* of the city. Seventy-six posts were published, which were viewed 178,988 times, with 2,509 clicks through to the Budget Consultation page.

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\* See [Appendix 11](#) for map of 'Southern Arc'

#### **d) Hard copies**

Hard copies of the survey were made available in Hubs, libraries and community buildings across the city from Monday 9<sup>th</sup> January; they were also provided to Members Services, for all councillors to distribute.

Partner organisations were invited to request hard copies for distribution.

#### **e) Youth Survey**

The Child Friendly Cardiff team created a modified version of the survey using less formal language, and distributed this to members of the Council's Youth Panel for completion online between 24<sup>th</sup> January and 5<sup>th</sup> February 2023.

#### **f) Face to face interviews**

An assessment of results received was made approximately halfway through the survey window to understand the profile of respondents. Officers went out to areas with the lowest levels of response to gather views of residents about the budget proposals, particularly those belonging to under-represented groups.

Areas identified were Adamsdown, Caerau, Cathays, Ely, Grangetown, Llanrumney, Rumney, Splott and St Mellons; interviews were also conducted in Central Library, capturing respondents for across the city.

Whilst respondents in some areas were very positive about being asked for their views, and welcomed the opportunity to speak to a council officer about the issues raised, other areas saw poor engagement with little interest, which was hampered by poor weather affecting footfall.

## Response

After data cleansing to remove blank and duplicated responses, a total of 5,932 responses were received for the main survey, with a total of 115 responses to the Youth survey.

A total of 107 face-to-face interviews were undertaken.

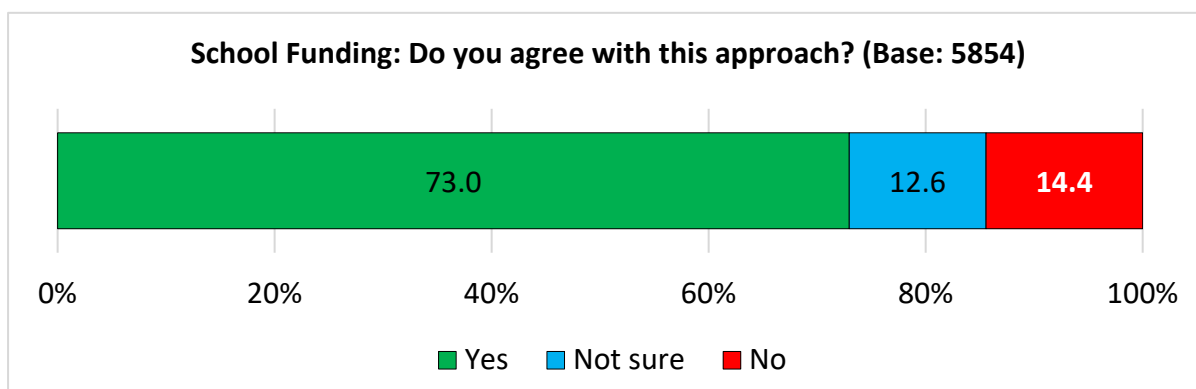
## The Use of Council Buildings and Assets

### Funding for Schools

The Council anticipates that schools will face cost increases of £25m in 2023/24 and we propose to fund this amount in full, without asking schools to make any savings.

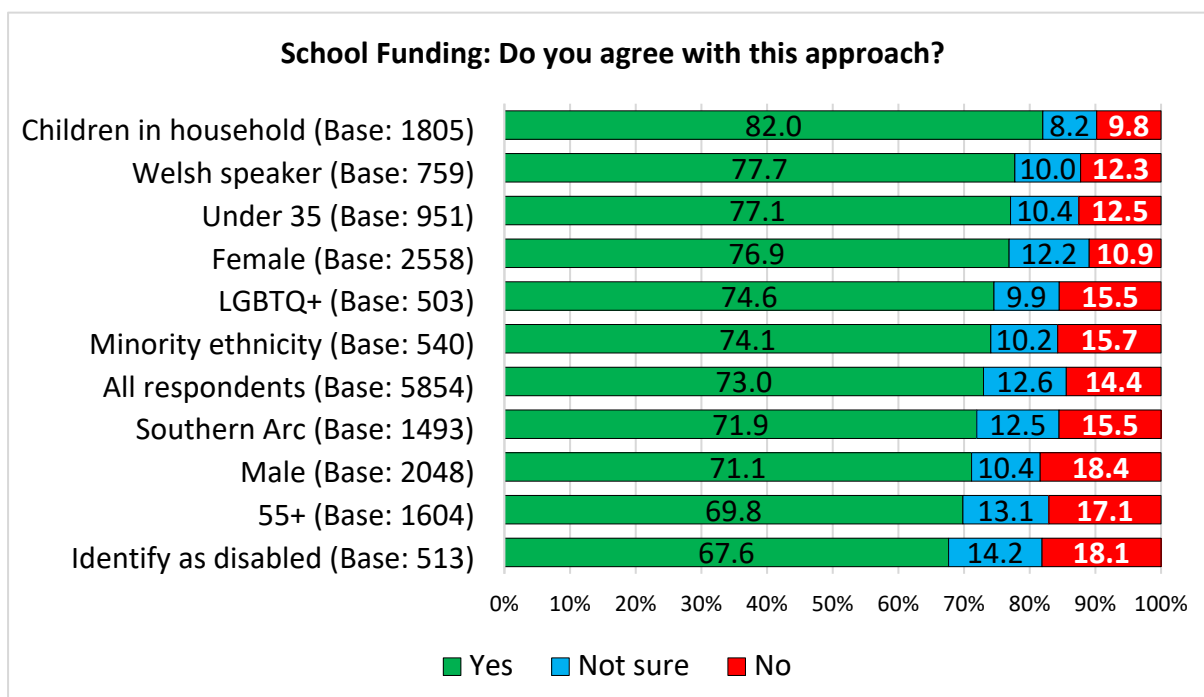
#### 1. Do you agree with this approach?

Almost three quarters of those surveyed (73.0%) agreed with the approach of fully funding the cost increases faced by schools, with one in seven (14.4%) disagreeing with this proposal.



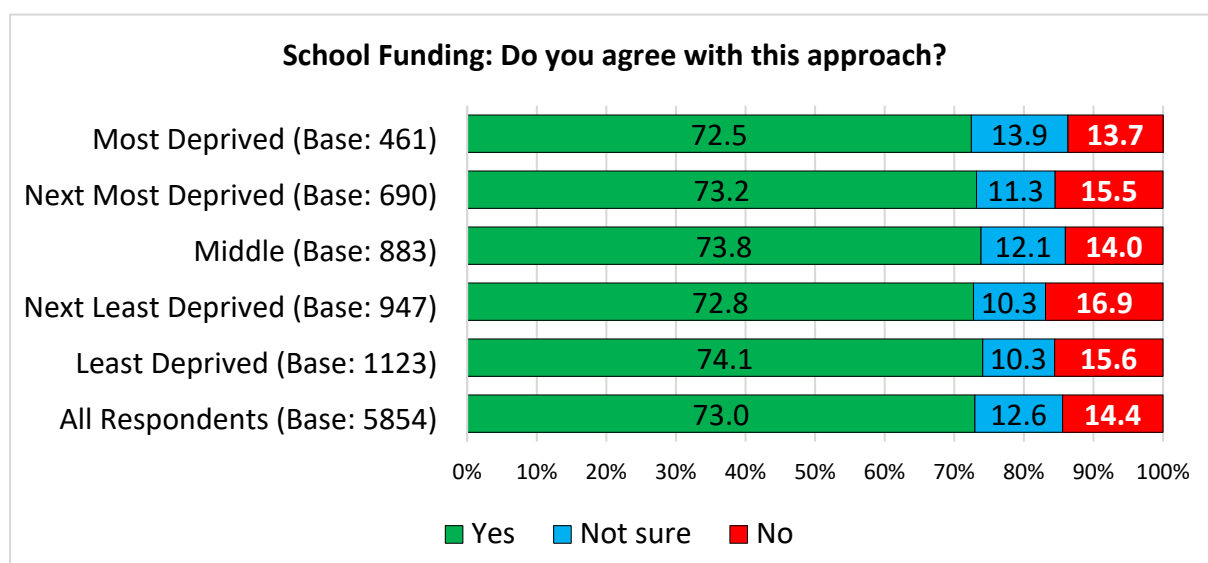
Respondents with children in their household were most likely to agree with this proposal (82.0%).

Almost a fifth of males (18.4%), and respondents identifying as disabled (18.1%) disagreed.



Base sizes shown in brackets

There was a consistency of opinion across levels of deprivation:



Base sizes shown in brackets

### Please tell us why you disagree

Those disagreeing with the proposal were asked to give reasons for this; 637 comments were received and grouped into themes. The top three themes are shown below, with the full list provided in [Appendix 1](#).

Theme	No.	%	Example Comments
<b>Schools should also look for efficiencies / share burden</b>	488	76.6	<ul style="list-style-type: none"> <li>- They have to find savings just like any other public service</li> <li>- Schools should still look to save when can</li> <li>- There are always ways to make savings, however small</li> <li>- I have experience of school budgeting and the money is there. We are overpaying certain staff members and have people inept controlling the finances.</li> <li>- Schoolchildren should not suffer but such a huge increase should be queried in case savings can be made</li> <li>- Whilst I don't object wholesale, I would expect that schools could introduce cost saving, such as reduced heating, which may only provide some savings</li> </ul>
<b>Schools/Education have inefficiencies / waste money / spend unwisely</b>	85	13.3	<ul style="list-style-type: none"> <li>- There is mismanagement across the Council portfolio, and schools are no exception</li> <li>- There are clear savings to be made in schools. The first and last weeks of any term are wasted on exercises such as school concerts with no real teaching occurring. Close the schools for these periods or provide proper teaching of the curriculum</li> <li>- Schools can make savings by ditching Welsh for non-speakers and diversity projects</li> </ul>

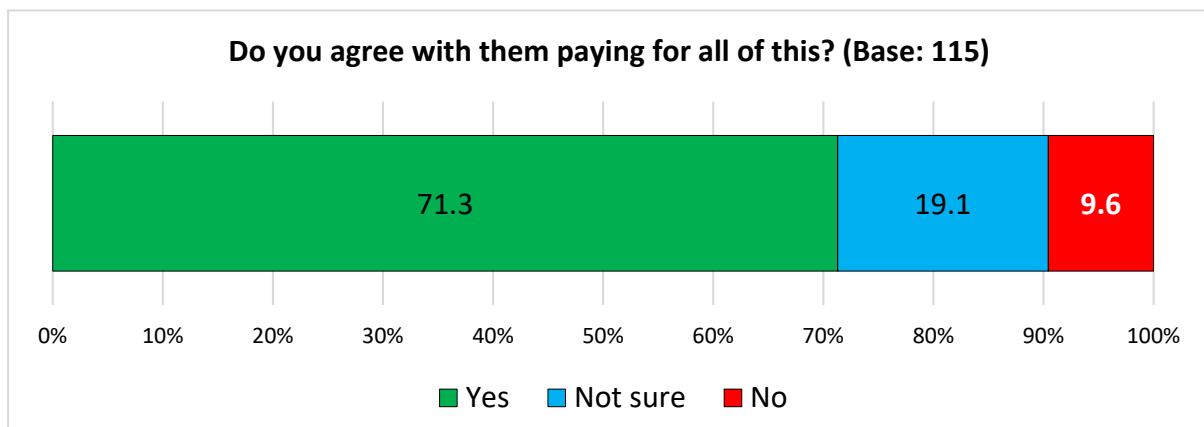
			<ul style="list-style-type: none"> <li>- Teachers are overpaid and the schools badly managed, they will just waste the money.</li> <li>- Schools simply must have inefficiency in them. It simply isn't fair that other services and taxpayers support that.</li> </ul>
<b>Schools have reserves / can get money from elsewhere</b>	37	5.8	<ul style="list-style-type: none"> <li>- What reserves are schools using first?</li> <li>- Schools can do more to raise funds by doing the following: social enterprises, raising funds through running a food cooperative. Opening schools to be used as community spaces i.e. hiring of facilities and shared spaces. For example, running Car boot sales. Adult learning courses on weekends.</li> <li>- Schools should be encouraged to raise funds themselves it's good for children and the community.</li> <li>- Schools shouldn't be exempt from the funding pressures and many have significant reserves they can draw on.</li> </ul>

### Youth Survey

The Council believes that the price they pay to run schools this year will go up by £25 million in 2023/24. They have said that they will use their money to pay for all of this without asking schools to make their own savings to bring the price down.

Do you agree with them paying for all of this?

A similar proportion of those taking part in the Youth Survey agreed with this proposal, with around one in ten (9.6%) disagreeing.





## Face-to-Face Interviews

Most of those taking part in face-to-face interviews supported this proposal:

*"I agree, because of the economic crisis. It is not ok to cut their (school staff) living standards further. Don't cut funding"*

Female, 65-74, Splott

*"I think the most important thing is the schools, so I agree with it."*

Female, 25-34, Riverside, mum of 6

*"Not sure. Where will the money come from? Will it be a rise in Council Tax?!"*

Male, 34-44, Plasnewydd

*"No money from schools is good. Don't take money from schools"*

Female, 16-24, Llanrumney, mum of 4

*"How can a school save? Children need to be warm, and in better conditions."*

Female, 45-54, Penylan, interviewed in Central Library

## Hubs & Libraries

*There are 20 Hubs & Libraries in Cardiff which provide and host a variety of highly valued services across the city, including free wi-fi, public PCs and, of course, library provision. Some of the services on offer include essential advice and support to help people manage their finances and find work.*

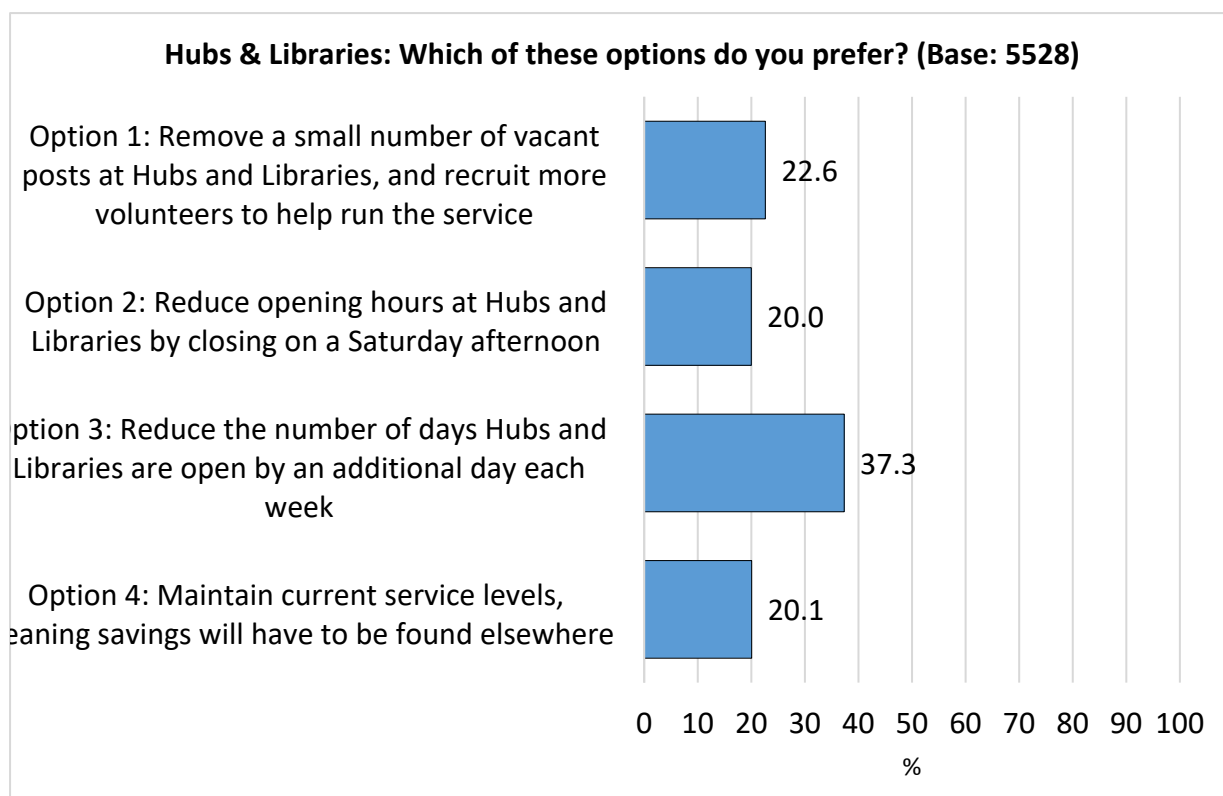
*Hubs and Libraries are also a focal point for hosting community activities which are essential to well-being, particularly for vulnerable groups of people. These activities include providing warm spaces for people to spend time and have a coffee and engage in group sessions such as singing, walking or gentle exercise classes. Specialised provision is also available, such as dementia cafes, as well as book clubs for adults and story time for children.*

*The Council is considering changes to Hubs and Libraries to help save money. Over 60 volunteers already support our Hubs and Libraries, and we are considering a number of different options to help reduce the costs of running the service. These options include using more volunteers to run the Hubs and Libraries, reducing opening hours or closing hubs and libraries for additional day/s each week.*

### **2. Which of these options do you prefer?**

Of the options proposed, the most preferred was Option 3, closing Hubs and Libraries for an additional day each week, chosen by 37.3%, followed by Option 1, recruiting more volunteers to help run the service (22.6%).

A fifth of respondents selected Option 2, closing Hubs and Libraries on a Saturday afternoon (20.0%), or Option 4, keeping the service as it is, and finding savings elsewhere (20.1%).



Findings were broadly consistent across the demographic and geographic groups analysed:

	Base	Option 1	Option 2	Option 3	Option 4
<b>Children in household</b>	<b>1792</b>	22.9	16.9	41.6	18.5
<b>Male</b>	<b>2032</b>	22.5	18.6	40.4	18.5
<b>Southern Arc</b>	<b>1480</b>	21.3	19.3	39.5	19.9
<b>Minority ethnicity</b>	<b>529</b>	22.1	15.5	39.3	23.1
<b>All respondents</b>	<b>5528</b>	22.6	20.0	37.3	20.1
<b>Identify as disabled</b>	<b>508</b>	23.4	22.0	36.8	17.7
<b>Female</b>	<b>2535</b>	22.6	21.8	36.1	19.4
<b>Under 35</b>	<b>941</b>	22.6	18.5	35.5	23.4
<b>55+</b>	<b>1591</b>	21.4	26.4	35.4	16.8
<b>Welsh speaker</b>	<b>753</b>	23.1	20.3	35.2	21.4
<b>LGBTQ+</b>	<b>503</b>	23.3	17.5	34.8	24.5

	Base	Option 1	Option 2	Option 3	Option 4
<b>Most Deprived</b>	<b>456</b>	16.7	22.4	39.7	21.3
<b>Next Most Deprived</b>	<b>689</b>	22.8	20.0	35.8	21.3
<b>Middle</b>	<b>875</b>	24.0	18.9	36.1	21.0
<b>Next Least Deprived</b>	<b>938</b>	21.2	19.8	41.5	17.5
<b>Least Deprived</b>	<b>1122</b>	24.1	21.3	39.3	15.3
<b>All Respondents</b>	<b>5528</b>	22.6	20.0	37.3	20.1

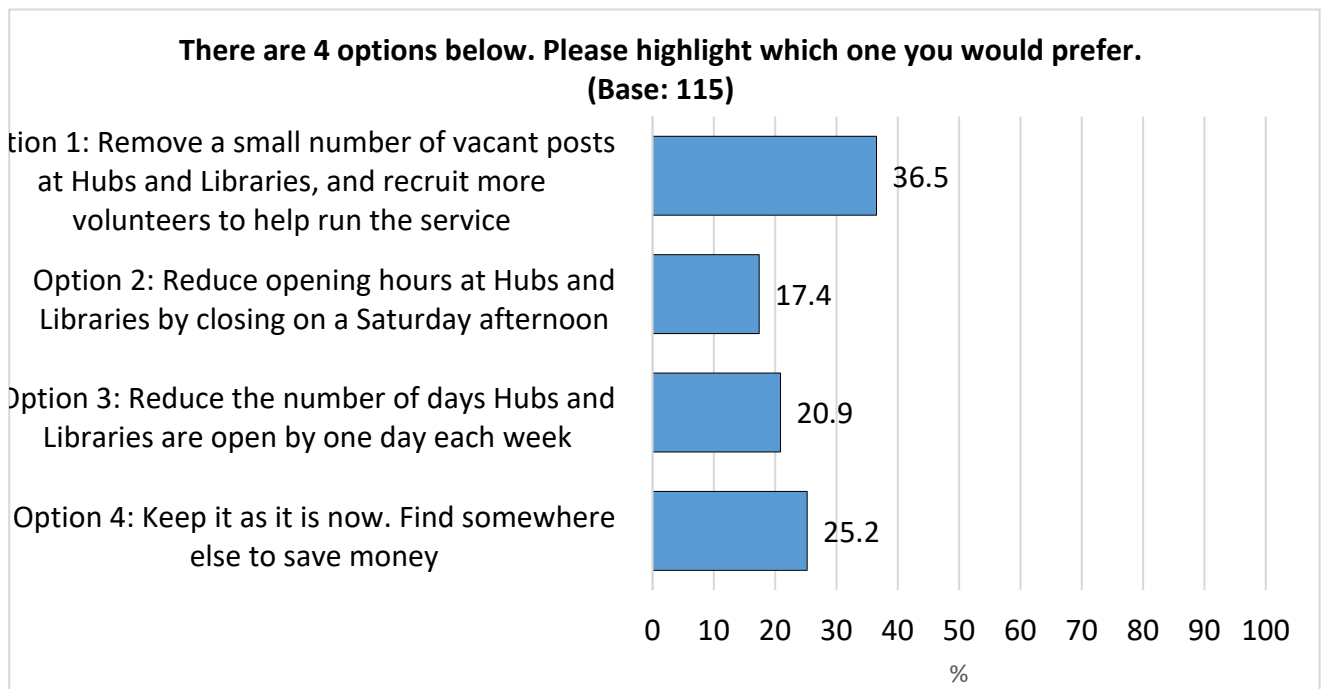
## Youth Survey

*In Cardiff there are 20 Hubs and Libraries, what makes them all so great are the services they provide. Services are things that people do for you to help you. Just like how your parents would have helped you get dressed, make your lunch, and take you to school, grown-ups also help each other out. They do things like fix cars, cut hair, and help people feel better when they are sick. These are all examples of services. Our Hubs and Libraries give people free Wi-Fi, access to computers, they also give special help like advice to people on how to manage their money and to find jobs. They can also be used to help people with their mental health by giving them a warm place to stay, having a coffee and chat with others, singing groups, walking groups, and even having book classes and story time for Children.*

*The Council currently have over 60 volunteers supporting our Hubs and Libraries and now they must consider how to save more money in this area. These options include using more volunteers, reducing the number of hours that hubs and libraries are open, closing hubs and libraries for a number of days each week. There are also options to remove vacant posts. Vacant posts are when companies or organisations need to find a new person to fill a job. For example, when a teacher retires or leaves a school, the school Headteacher needs to find a new teacher to take their place and teach the class.*

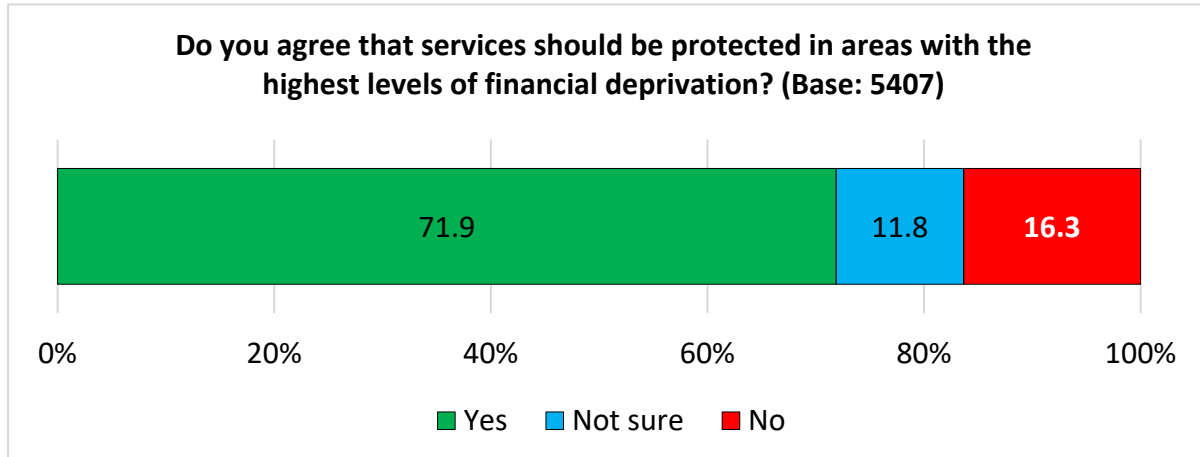
*There are 4 options below. Please highlight which one you would prefer.*

Those responding to the Youth survey were most likely to choose Option 1, recruit more volunteers to run the service (36.5%), with a quarter (25.2%) wishing to keep the service as it is now:

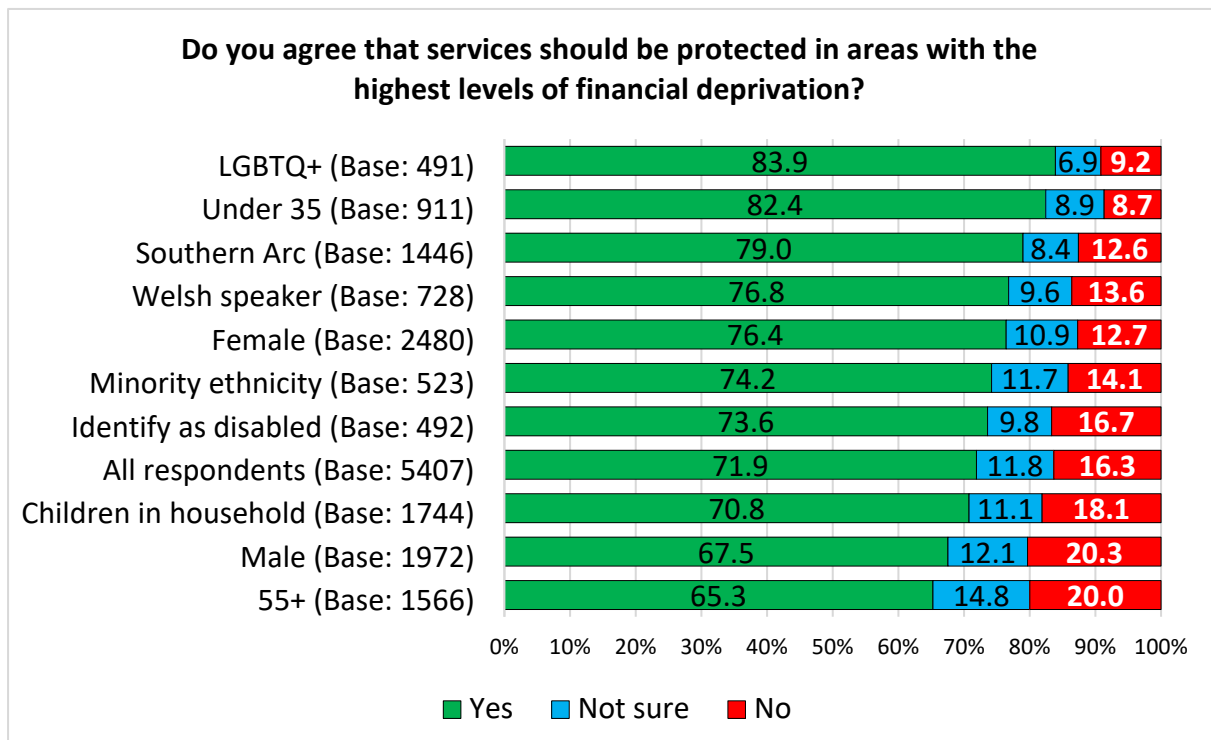


### Do you agree that services should be protected in areas with the highest levels of financial deprivation?

Seven out of ten respondents overall (71.9%) supported protecting services in areas with the highest levels of deprivation.

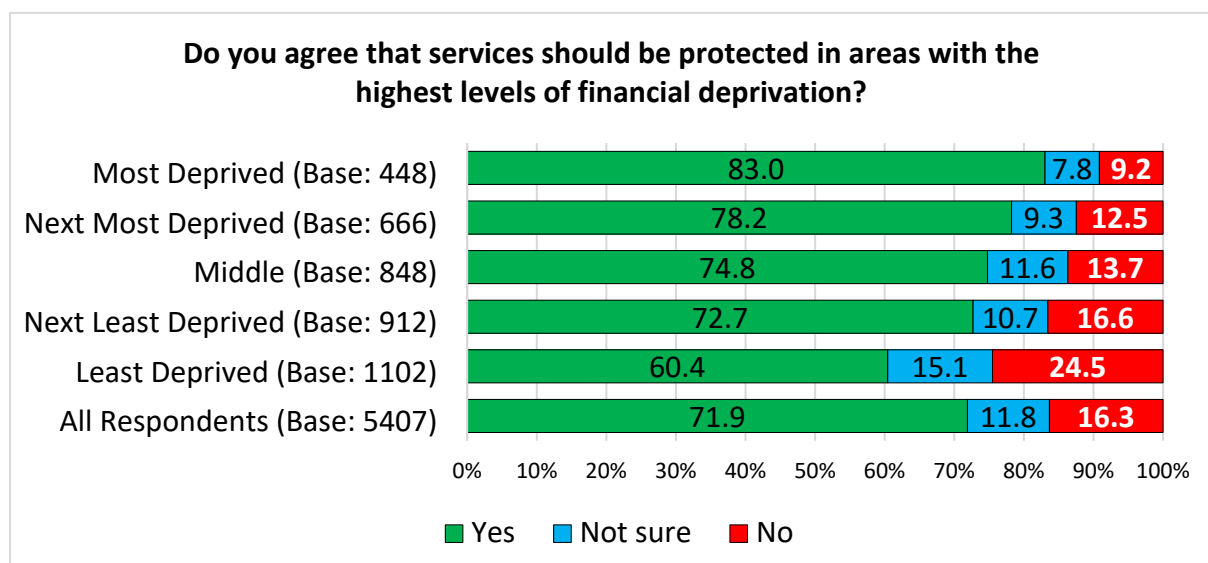


Those identifying as LGBTQ+ (83.9%) and those under 35 (82.4%) were most likely to agree with this, contrasting with those aged 55 or over (65.3%) and males (67.5%); a fifth of these groups disagreed services should be protected in areas with the highest levels of deprivation.



Base sizes shown in brackets

There was a correlation with agreement and level of deprivation, with those living in the most deprived areas most likely to agree (83.0%). A quarter (24.5%) of those in the least deprived areas disagreed with this proposal.



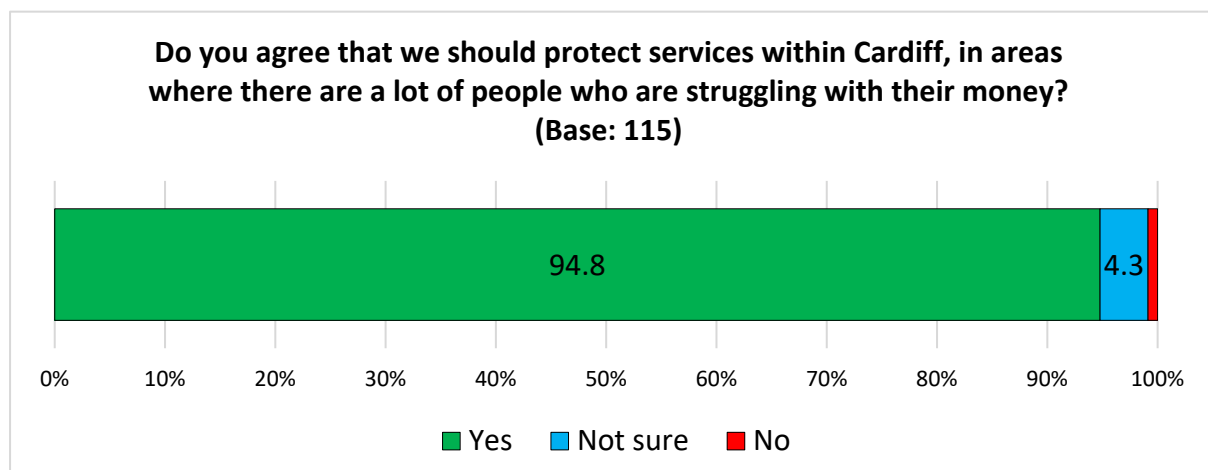
Base sizes shown in brackets

### Youth Survey

*Around Cardiff there are some people and families that do not have enough money to meet their basic needs, such as food, housing, clothing etc. It means that people are unable to afford the things that they need to live a decent life. They may also have to make difficult choices and in some cases or risk becoming homeless.*

*Do you agree that we should protect services within Cardiff, in areas where there are a lot of people who are struggling with their money?*

Almost all of those taking part in the Youth survey (94.8%) agreed services should be protected in the more deprived areas.



## Face-to-Face Interviews

Those interviewed were generally supportive of the service provided by Hubs and libraries, and were divided over how best to save money. Some felt opening hours shouldn't be reduced as this restricted access to services; many supported the idea of recruiting volunteers as this would keep services open and give volunteers new skills; others expressed concern over the reliability of volunteers compared to paid staff, and felt in an economic crisis, people should be paid for their work.

*"Hubs are GREAT!"*

Male, 25-24, Cathays, interviewed in Central Library

*"Hubs - keep them open long hours. The Council helps with advice, people need to be able to access this, around college and work."*

Male, 25-34, Splott, interviewed in Central Library

*"Fewer staff and more volunteers is ok. Yes, could cut some hours in the evening, BUT it needs to be accessible to people who are working."*

Female, 16-24, Splott

*"Volunteers would not be effective. If you recruit someone to do a job, they are committed to do that task. There's no mandate or commitment for a volunteer. Usually with volunteers it is not a proper in-depth contribution. Volunteers is good but not for a specific task. They usually work with someone who oversees - they can be part time. Move to recruit PART-time not FULL-time, they (the paid staff overseeing) can be part time, then the volunteer can jump in."*

Male, 35-44, Whitchurch, interviewed in Central Library

*"Close Saturday afternoon? - No, I don't believe that. Kids can pick up books at the library. My daughter was crying all day when the library was shut. She loves reading books. There's a lot of play corners, especially in Ely."*

Male, 35-44, Ely

*"Which option would make the least difference to the people using them? Which times and days have fewer people, for each Hub?"*

Female, 16-24, Llanederyn, interviewed in Central Library

*"A coffee bar in the Hubs would help make money. If people are sat waiting they'll buy a coffee and a sausage bap. Like at Ely Hub."*

Female, 65-74, Canton, interviewed at Central Library

*"The (budget benefit) impact of trimming hours would be immediately felt. Savings would be obvious. Even by an hour here or there throughout the week, even a 3 hour reduction over the week. That'd be a better compromise, people would still have access to the services."*

Male, 45-54, Llanishen, interviewed at Central Library

## St David's Hall – Alternative Operating Model

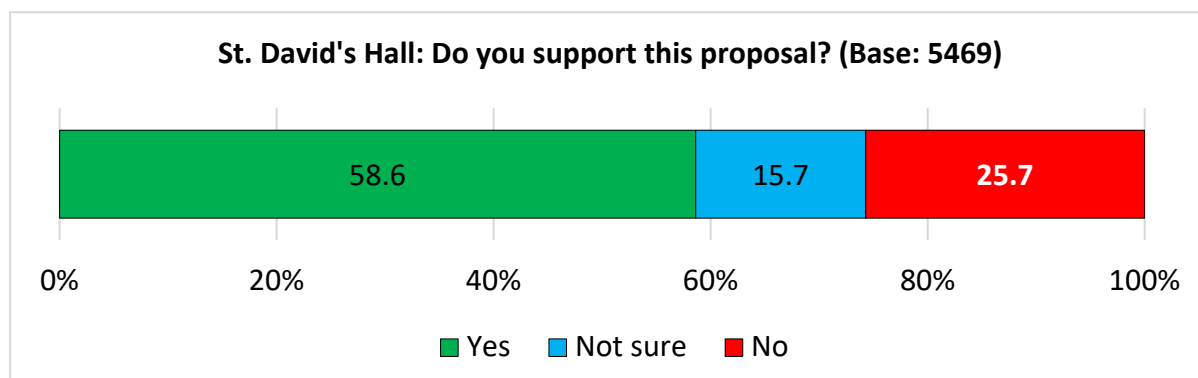
*St David's Hall currently costs the Council £689,000 to run. Whilst £8.7m of the £9.4m operation cost is realised through income, the shortfall is subsidised by the Council. A reduction in attendance since the pandemic as well as the rising cost-of-living pressures means the income generated by the Hall is likely to fall in 2023. If the Council continues to support the Hall, that subsidy is predicted to increase by £110,000 to a total of around £799,000.*

*The Council also needs to consider the condition of the building, now and in the future, and the tens of millions of pounds of investment in the building required to keep the venue open.*

*The Council does not think that ongoing support of the Hall in this way is financially sustainable. The Council is therefore proposing to secure a long-term lease arrangement with a tenant who would be responsible for carrying out works to keep the premises safe and operational. Under the proposed lease the tenant would also be required to maintain a classical and community programme and will have a general obligation to keep the venue open. The proposed tenant has also indicated a willingness to invest in and enhance the venue as part of their plans. The Council would, however, still own the building and associated land.*

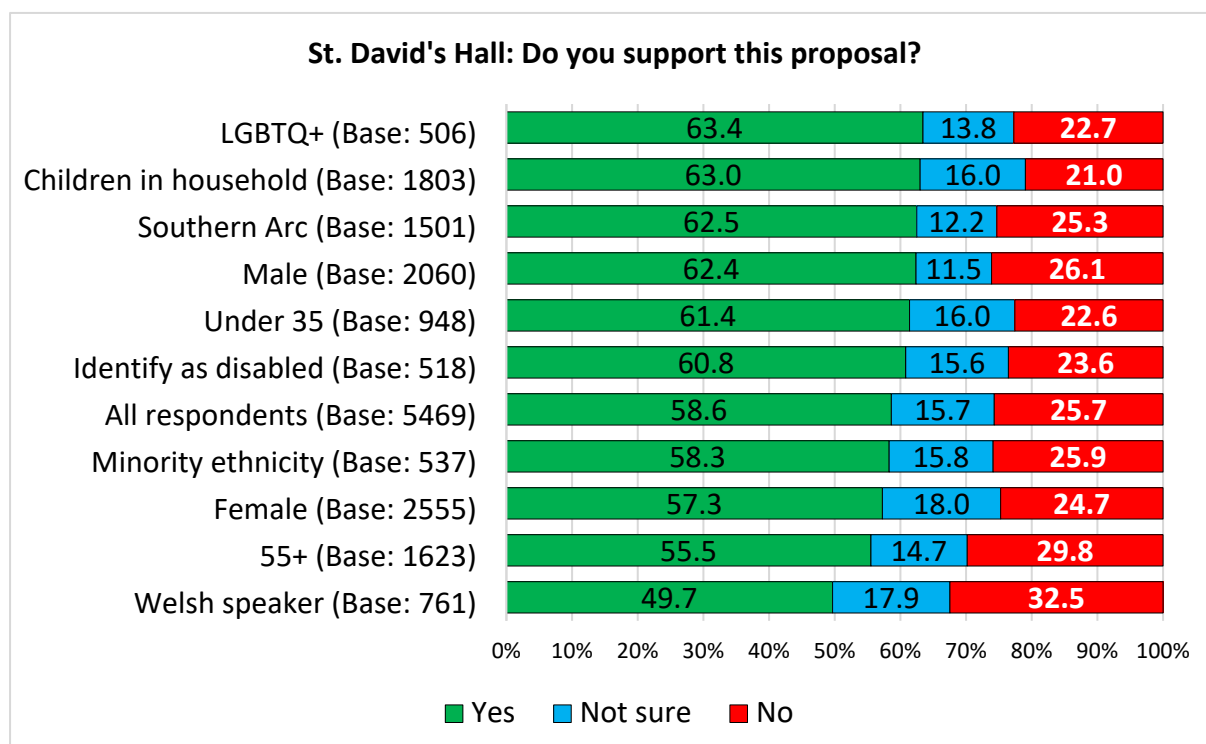
### 3. Do you support this proposal?

Almost three in five (58.6%) supported the proposal to secure a long-term lease arrangement to manage St. David's Hall, compared with 25.7% who did not.



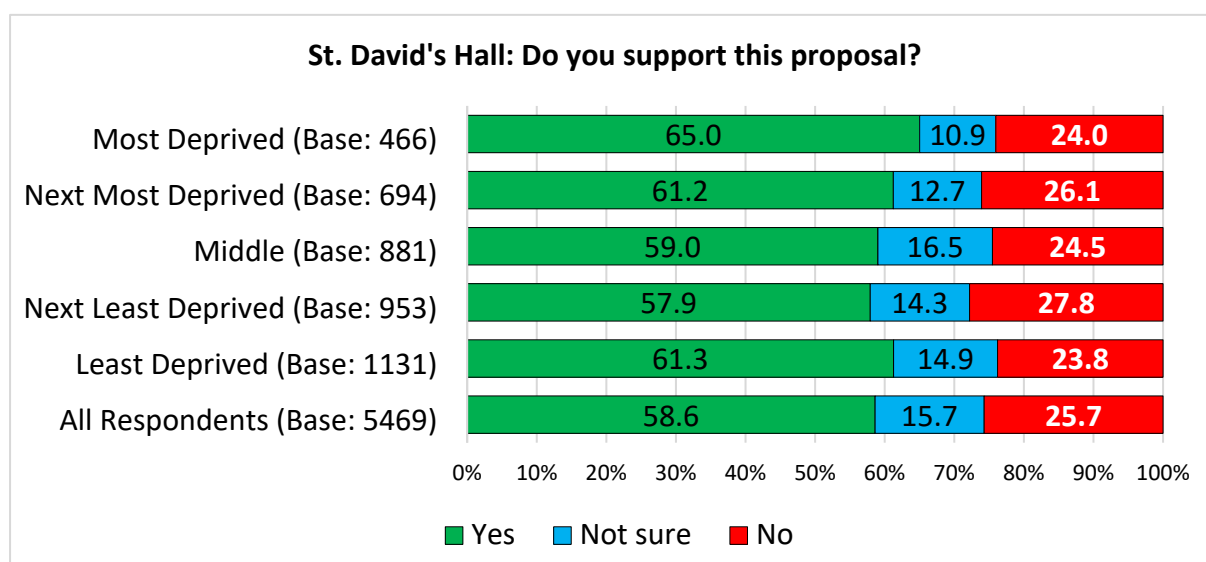


Those identifying as LGBTQ+ (63.4%) and those with children in their household (63.0%) were most likely to support the proposal for St David's Hall; Welsh speakers showed the highest level of opposition (32.5%).



Base sizes shown in brackets

There was no correlation with support for this proposal and level of deprivation.



Base sizes shown in brackets

## Do you have any other comments on this proposal?

Respondents were invited to comment on this proposal; 1,221 comments were received and grouped into themes. The top three themes are shown below, with the full list provided in [Appendix 2](#).

Theme	No.	%	Example Comments
<b>Concerns over programme: classical, community, minority genres</b>	271	22.2	<ul style="list-style-type: none"> <li>- <i>I am not persuaded, having looked at the proposed tenants' other venues, that they would be prepared to 'maintain a classical and community programme' of the kind we presently enjoy.</i></li> <li>- <i>This is a misguided and naive proposal, which will fail to safeguard the classical, folk, jazz and community offer which is so crucial to the Arts in Wales.</i></li> <li>- <i>It must continue to be a classical music venue first and foremost</i></li> <li>- <i>The approach to classical music seems adequate and is unlikely to affect the programme at the Hall. However there is no mention of how the O2 model is going to protect the concerts by musicians in 'minority' genres, eg folk, jazz, blues etc. Currently a full programme of such music takes place on Level 3, eg Roots Unearthed. Supporters of these types of music deserve as much protection as classical and pop/rock fans. If all of the Level 3 concerts are not maintained at the Hall there is no other city centre venues putting on such a programme. Please ensure that the O2 has to protect these genres as well as classical.</i></li> <li>- <i>The lease should only go ahead if the classical and community programmes are protected in law.</i></li> <li>- <i>Will they ensure a similar level of community and classical programmes? What kind of commitment do they have for this as we really enjoy the options offered by St David's that is not available elsewhere. E.g. cardiff city voices Christmas service</i></li> </ul>
<b>If they can run it at a profit so can Council / Should promote/run it better</b>	256	21.0	<ul style="list-style-type: none"> <li>- <i>I think leasing this is the start of the decline in offerings. Better to invest in better management and engagement on possible other additional uses or streams of revenue</i></li> <li>- <i>If a tenant can make this a profitable venture by running it slightly differently/ adding a wider variety of events, then surely this can be achieved with the current management arrangement too.</i></li> <li>- <i>The bizarre thing is if an outside company can invest and make money by taking this on why can't we?</i></li> <li>- <i>A senior council officer saying 'I don't know' when asked in scrutiny why the council can't run this at profit themselves is unacceptable and offensive to the people of</i></li> </ul>

			<p><i>Cardiff. What's the proper answer? The follow up comment that AMG have better industry access is coming close to supporting a monopoly and it's short term, unambitious thinking. Cardiff deserves better.</i></p> <ul style="list-style-type: none"> <li>- <i>If a private company can make the hall profitable then the council should also be able to. You need to be more commercially minded and turn it into a profit making enterprise. The more of these type of things you have the less you will need to raise council tax</i></li> <li>- <i>A private tenant would only be interested if they think the hall can be made profitable. How is it a private company can make something viable, yet the status quo cannot?</i></li> <li>- <i>I'm a big music fan and I attend several gigs per month and I support this decision. I think the new tenant will bring new and exciting acts to Cardiff and help modernise the building which the Council has failed to do. I'm delighted to hear that they will still protect the classical music programme. I think its disappointing that the venue made a loss as it should be one of the areas that the Council should be generating income.</i></li> </ul>
<b>Belongs to the city/Wales.</b>	172	14.1	<ul style="list-style-type: none"> <li>- <i>This is a national asset, should be a decision made by the whole of Wales</i></li> <li>- <i>St David's Hall is a vital part of Cardiff. You cheapen yourselves, you cheapen the people of Cardiff, and you cheapen music and the arts through having no pride or value in our buildings, culture, and music. As long as someone can make a profit eh? It's a crying shame. Live Nation will be the only ones to benefit from this. Start acting like a council that cares about its city.</i></li> <li>- <i>As the National Concert Hall of Wales this needs to be kept. Maybe ask Welsh Government for an annual grant to secure the 'national' part of the concert hall.</i></li> <li>- <i>It would be a great loss to Cardiff if St David's Hall were to be long or changed in any way</i></li> <li>- <i>St David's Hall is an important asset for Cardiff and Wales where there are not many venues that can accommodate a 100 piece orchestra, that allows them to perform to their full potential with a rich acoustic quality. Cardiff surely has enough venues for pop &amp; rock concerts and needs to retain management &amp; operational control of the hall to balance cultural choice. Where else could visiting orchestras perform in Wales. London has the Royal Albert Hall, Cardiff &amp; Welsh people deserve St David's Hall.</i></li> </ul>

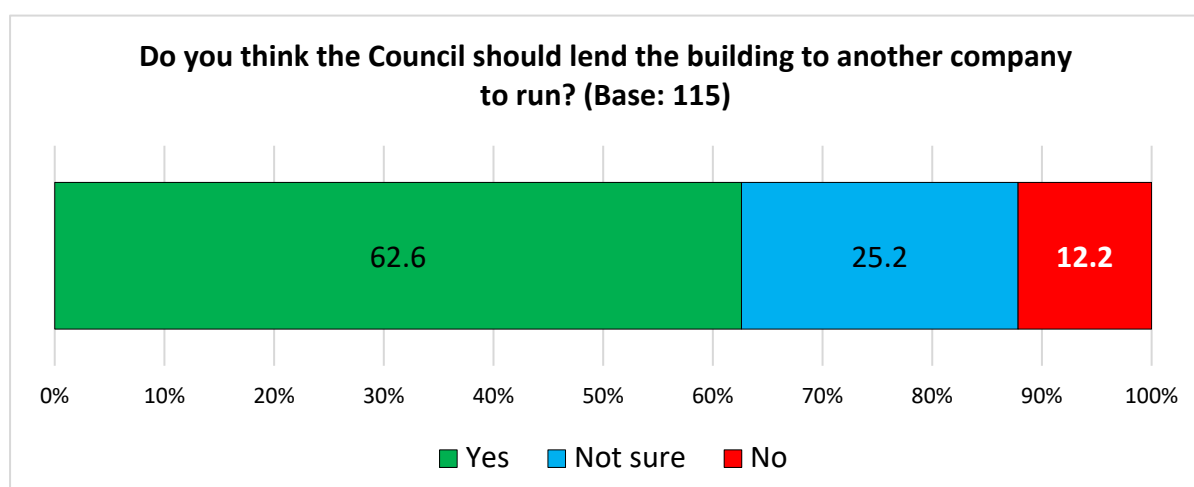
## Youth Survey

*St. David's Hall currently costs the Council £689,000 to run. This money is given to St David's Hall by the Council to help reduce the costs of running the business. If St. David's Hall ever has a problem with money, the Council steps in to help them pay whatever they cannot afford. Since the Covid-19 Pandemic and with prices going up right across the country for Gas, Electric, Fuel and more, there have been less people attending events at St. David's meaning they make less money to pay for the business. For this reason, the Council believes they will need more support with money this year in 2023. They have predicted this to be £110,000 more, totalling to £799,000 this year.*

*The Council also is responsible to make sure the building is safe and in good condition which can cost millions of pounds to keep the building open. The Council believes supporting St. David's Hall is becoming difficult as they are not sure they will have enough money to be able to handle any unexpected problems that will cost money to fix. For this reason, the Council has an idea to lend the building to someone else for them to use, as part of an agreement that will last for a long period of time. That company will be responsible for keeping it a safe place, in good condition, keep the classical and community events running that currently run there now and to keep the building open. The Council would still own the building and land. The business they have spoken to on this agreement has also said they would be willing to do work on the building to make it a better venue for everyone.*

*Do you think the Council should lend the building to another company to run?*

Almost two-thirds (62.6%) of those taking part in the Youth Survey supported the proposal for a long-term lease arrangement, a quarter (25.2%) were unsure, whilst almost one in eight (12.2%) opposed it.



## Do you have any other comments on this proposal?

Respondents were invited to comment on this proposal; 15 comments were received and grouped into themes:

Theme	No.	%	Example Comments
<b>Save money here to spend on other things</b>	5	33.3	<ul style="list-style-type: none"> <li>- I think if the Council is struggling to keep up the payments and the support that they previously gave to St David's Hall it's important that they can find a solution that is sustainable. This is an option that someone's else takes over the responsibility of the building etc and this will cut down costs</li> <li>- I think that St David's Hall should stay open but should be given to a different company to save money.</li> </ul>
<b>Save money from other areas instead</b>	3	20.0	<ul style="list-style-type: none"> <li>- Spend less money making bike lanes when most cyclists don't actually use them</li> <li>- the council should not be taking money from these services, they can find savings elsewhere</li> </ul>
<b>Oppose this</b>	3	20.0	<ul style="list-style-type: none"> <li>- Although this seems like a good idea I don't trust that they won't get rid of community events, increase prices and limit the overall usage of St David's Hall</li> <li>- It's an essential venue and a huge part of British Culture, and we have to keep it!</li> </ul>
<b>Suggestions to make money</b>	2	13.3	<ul style="list-style-type: none"> <li>- Run more charity events to raise money, there isn't many charity events to raise money now days, they are fun and raise money to support communities</li> </ul>
<b>Misc.</b>	2	13.3	<ul style="list-style-type: none"> <li>- I would like to know what the downsides of this project are and how is the business going to make money (is it a profitable venture for them?). Will the Council maintain control over the programme of events?</li> <li>- I believe we just need more creative solutions to the housing problem. Create living spaces where many members of the same family can live in a large shared property. This will prevent loneliness for the elderly, support parents with child care and provide many skills and experiences to the Youth. I think money can be saved this way. I want to live with my Grandad as he is lonely at the moment and has disabilities that my mum wants to help with but can't as we live apart and she works full time. If we lived together I could spend more quality time with him, and he wouldn't be on so much medication.</li> </ul>

Respondents could leave comments on more than one theme, so totals will exceed 100.0%

## Face-to-Face Interviews

There was a strong sense that cultural events should be protected, but opinions were split as to who should manage St David's Hall:

*"Culture is important, protect it."*

Male, 75+, Ely

*"As long as it doesn't close and the services aren't affected then I agree, but we shouldn't lose services for arts and culture"*

Male, 65-74, Llanrumney

*"It should never be privatise. The Council should invest in it so they can make money from it. If outside bodies have shown interest it shows it can make money, so the Council should do that."*

Male, 55-64, Adamsdown

*"Yes, as long as it promotes culture and the arts, and it won't feel to the public as though something has been taken away from them."*

Male, 45-54, Llanishen

*"St David's - Unsure. The issue is mismanagement. It is important to increase engagement with classical music and culture, so perhaps an external organisation would do that better."*

Male, 35-44, Ely

*"Yes, find a tenant. Better than closing it."*

Female, 16-24, Riverside

## Cardiff International White Water – Alternative Operating Model

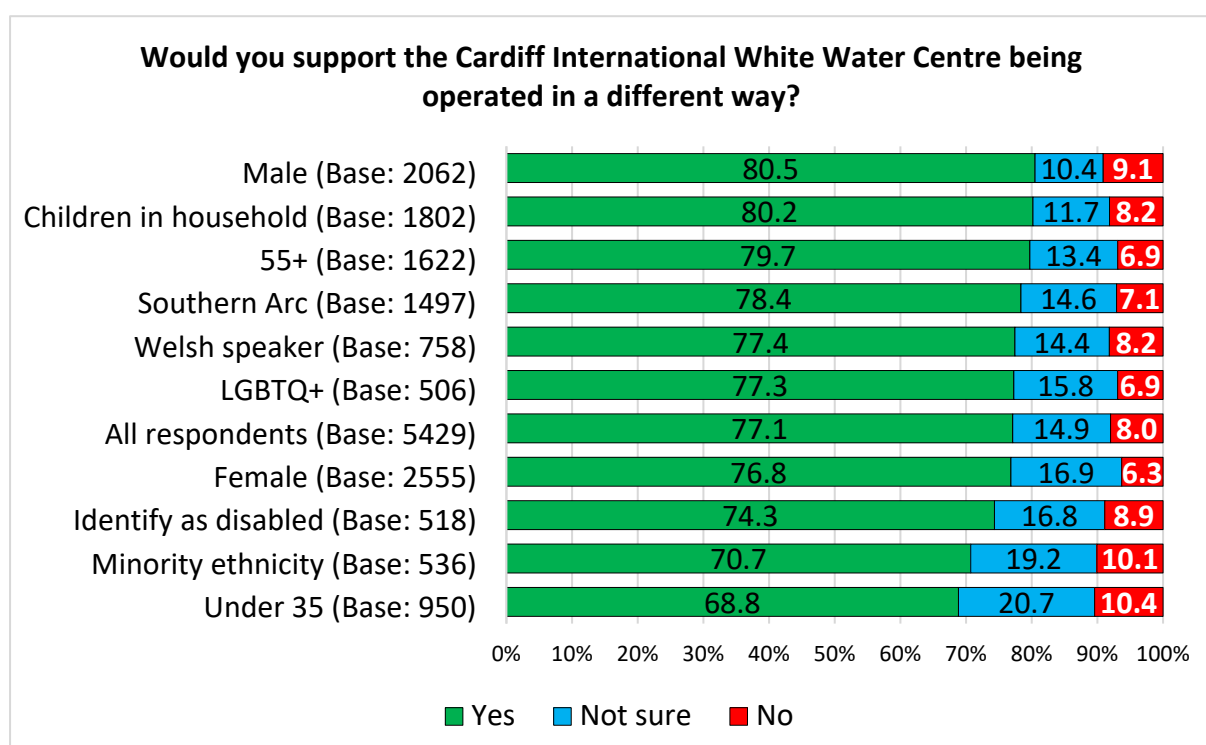
To meet the running costs of Cardiff International White Water, the Council currently provides a subsidy. In 2022/23 this was £238,000.

The Council would like to consider an alternative operating model including an arms-length arrangement or an external operator, to allow the Council to save money and ensure the Centre can continue to operate.

### 4. Would you support the Cardiff International White Water Centre being operated in a different way?

More than three-quarters of respondents (77.1%) supported the proposal for an alternative operating model for Cardiff International White Water, around ten times the number who opposed it (8.0%).

Support was broadly consistent across the demographic and geographic groups analysed, but was lowest amongst younger respondents.



Base sizes shown in brackets

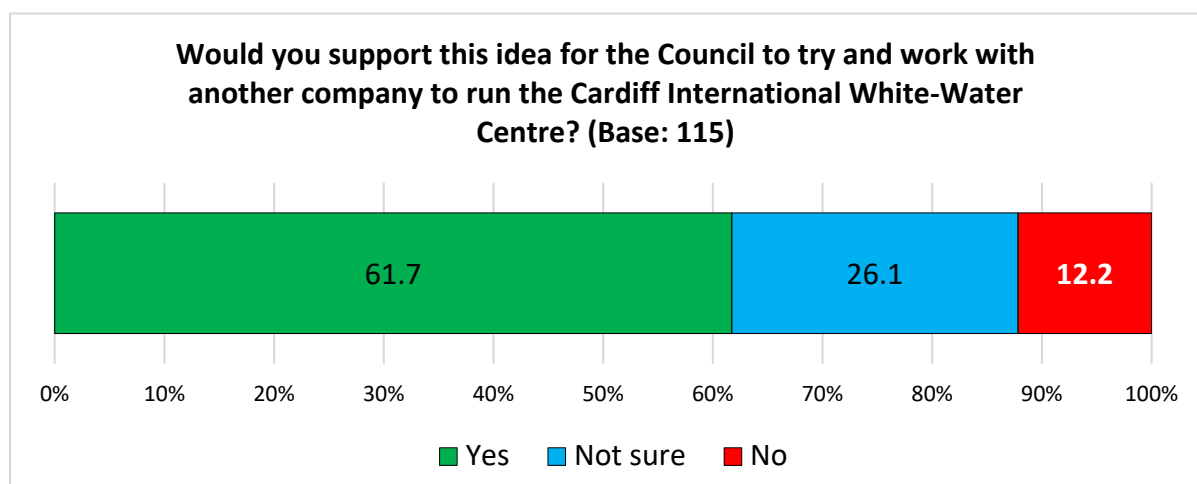
There was no correlation with level of deprivation.

## Youth Survey

*Cardiff International White Water currently costs the Council £238,000 for the year 2022-23. The Council believe they have a plan to help bring this cost down. They have an idea to work with a company outside of the Council who has experience of running centres like the one at Cardiff International White Water and to have conversations with them where they will try to come to an agreement on how to run the centre that suits both the company and the Council by saving money.*

*Would you support this idea for the Council to try and work with another company to run the Cardiff International White-Water Centre?*

Support for this proposal was lower amongst those taking part in the Youth survey (61.7%, more than 15 percentage points than for the main survey), supporting the findings of those under the age of 35.



## Face-to-Face Interviews

Many of those interviewed were not aware of this venue, and were happy with the proposal. It was not raised as a priority amongst services listed in the consultation.

*"I agree with that - I didn't know this existed."*

Male, 55-64, Llanrumney

*"No need to save money on fun."*

Male, 16-24, Ely



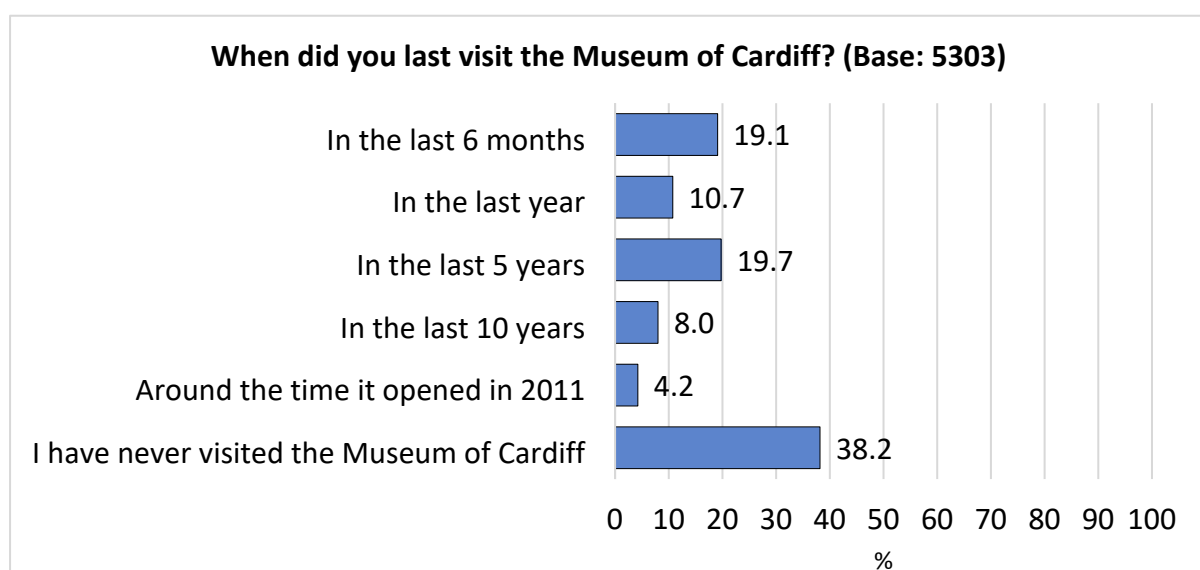
## Museum of Cardiff

*The Museum of Cardiff is located in The Old Library in the Hayes (and should not be confused with the National Museum of Wales in the Civic Centre). It tells the story of the history and heritage of the city through interactive displays and collections of artefacts representing Cardiff's communities, past and present.*

### 5. When did you last visit the Museum of Cardiff?

Around a fifth (19.1%) of respondents had visited the Museum of Cardiff in the last 6 months, and a further 10.7% in the last year.

Two fifths of respondents (38.2%) stated they had never visited the Museum of Cardiff.



Respondents identifying as LGBTQ+ (25.8%) and Welsh speakers (24.5%) were most likely to have visited the Museum of Cardiff in the last 6 months.

Those under 35 (42.8%) and males (41.4%) were most likely to have never visited the Museum.

	All respondents	Under 35	55+	Female	Male	Minority ethnicity
	<b>5303</b>	<b>941</b>	<b>1612</b>	<b>2537</b>	<b>2040</b>	<b>536</b>
<b>In the last 6 months</b>	19.1	24.1	15.5	19.4	16.9	21.6
<b>In the last year</b>	10.7	8.7	13.2	10.4	10.6	10.6
<b>In the last 5 years</b>	19.7	15.9	22.0	21.6	18.9	20.9
<b>In the last 10 years</b>	8.0	6.5	9.7	8.3	7.9	6.3
<b>Around the time it opened in 2011</b>	4.2	1.9	7.0	4.5	4.3	1.9
<b>I have never visited the Museum of Cardiff</b>	38.2	42.8	32.6	35.8	41.4	38.6

	All respondents	Identify as disabled	Welsh speaker	Southern Arc	Children in household	LGBTQ+
	<b>5303</b>	<b>514</b>	<b>754</b>	<b>1487</b>	<b>1782</b>	<b>503</b>
In the last 6 months	19.1	20.4	24.5	18.2	19.8	25.8
In the last year	10.7	11.3	12.7	9.6	10.8	10.7
In the last 5 years	19.7	16.9	24.8	20.9	20.8	15.9
In the last 10 years	8.0	8.2	7.3	7.9	7.0	7.8
Around the time it opened in 2011	4.2	5.6	3.2	4.6	3.3	3.0
I have never visited the Museum of Cardiff	38.2	37.5	27.5	38.7	38.3	36.8

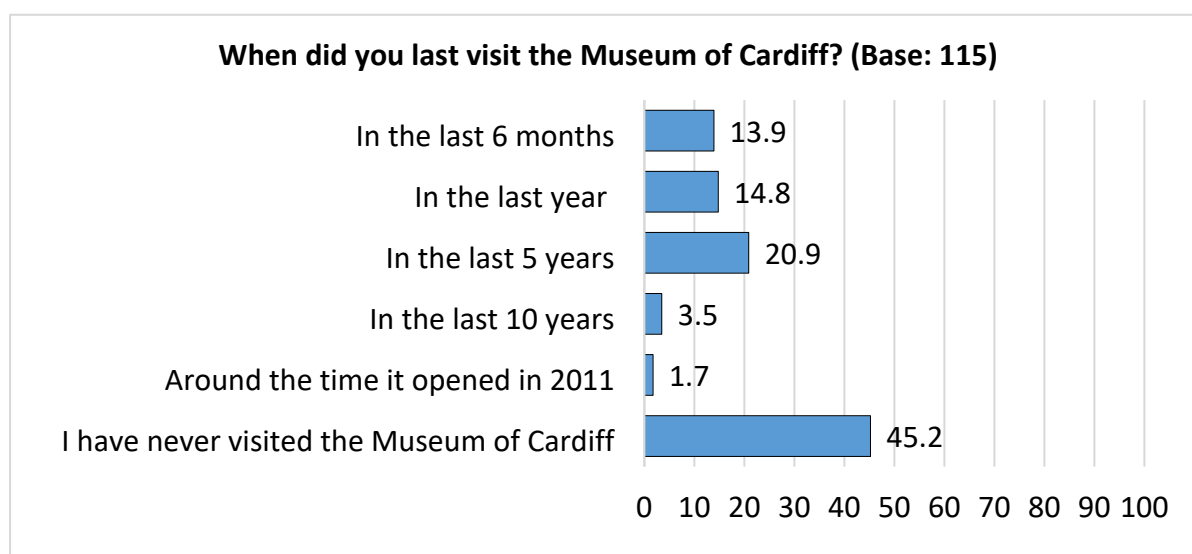
There was no correlation with level of deprivation.

### Youth Survey

*The Museum of Cardiff is in The Old Library in the Hayes (and should not be confused with the National Museum of Wales in the Civic Centre). It tells the story of the history and heritage of the city through interactive displays and collections of artefacts representing Cardiff's communities, past and present.*

*When did you last visit the Museum of Cardiff?*

Those taking part in the Youth survey showed a broadly similar pattern of response.

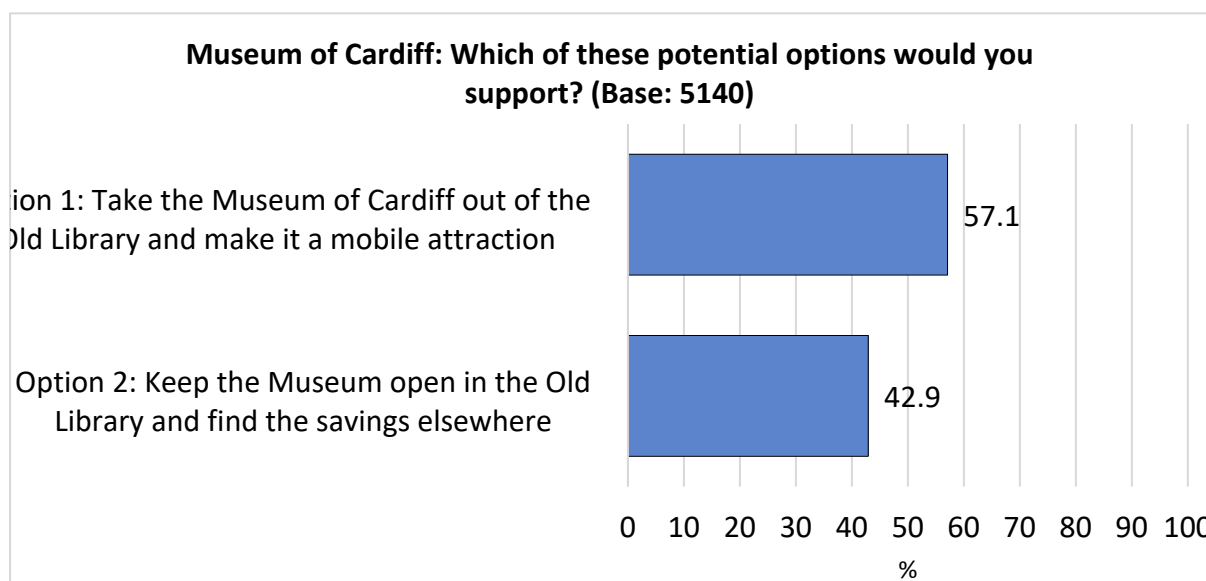


*The Council has been planning to relocate the Museum out of the Old Library to an alternative more suitable venue. However this would require a significant capital investment in addition to the revenue subsidy it receives of £498,000 per year.*

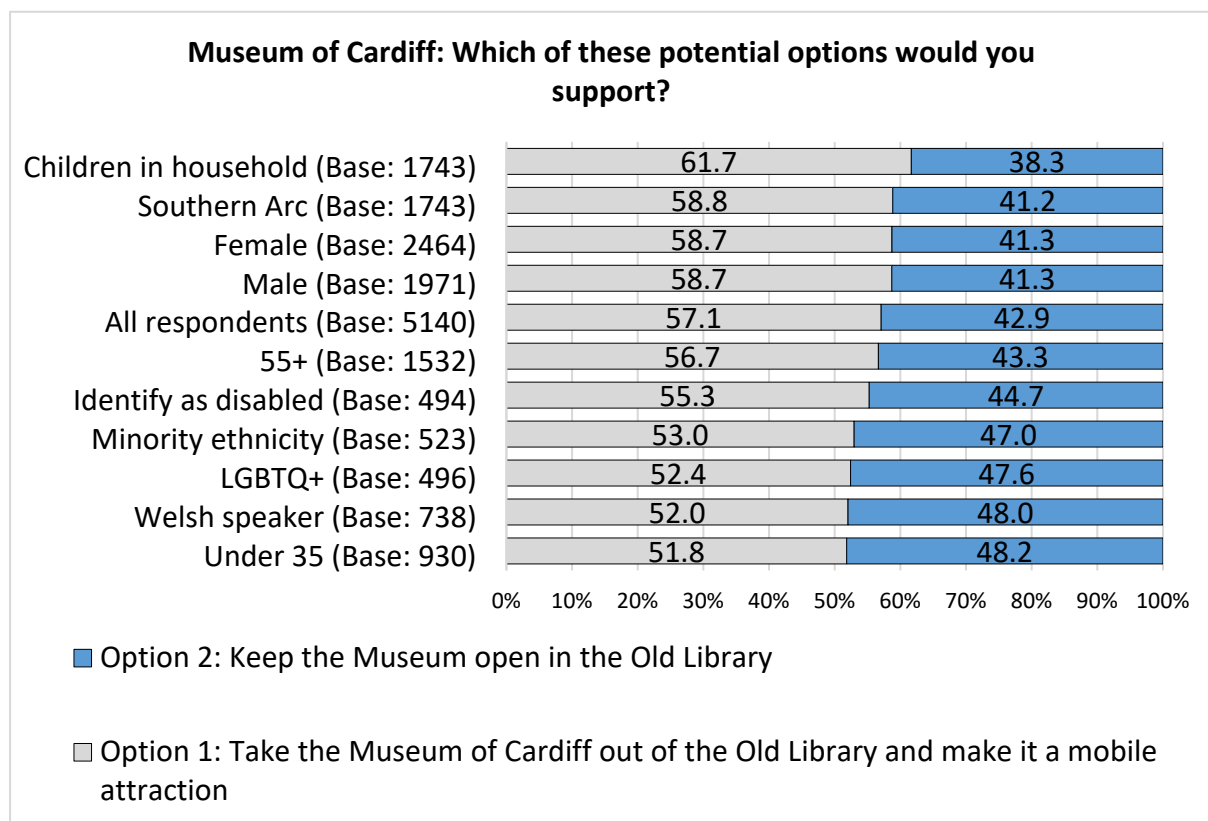
*The Council could close the Museum to save money but does not feel that this is the right option and instead proposes to take the Museum of Cardiff out of the Old Library and make it a mobile attraction. The Museum's displays and activities would move around Cardiff, retaining a small key team to continue with community engagement and manage the ongoing care of the collection. This would give a total saving of £266,000 per year and would allow the Council to re-open the museum in a permanent home in the future, if a suitable location was found, and funding secured.*

### Which of these potential options would you support?

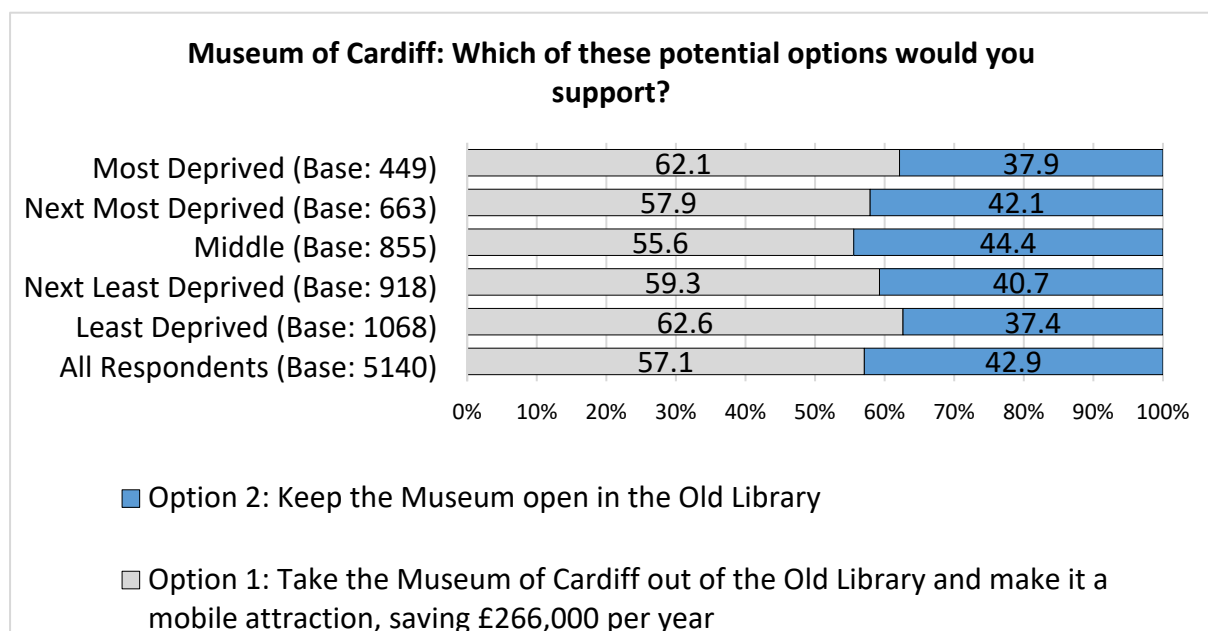
More than half (57.1%) of respondents supported the proposal to make the Museum of Cardiff a mobile attraction.



At least half of every demographic and geographic group analysed supported the option of making the Museum of Cardiff out of the Old Library and making it a mobile attraction:



Base sizes shown in brackets



Base sizes shown in brackets

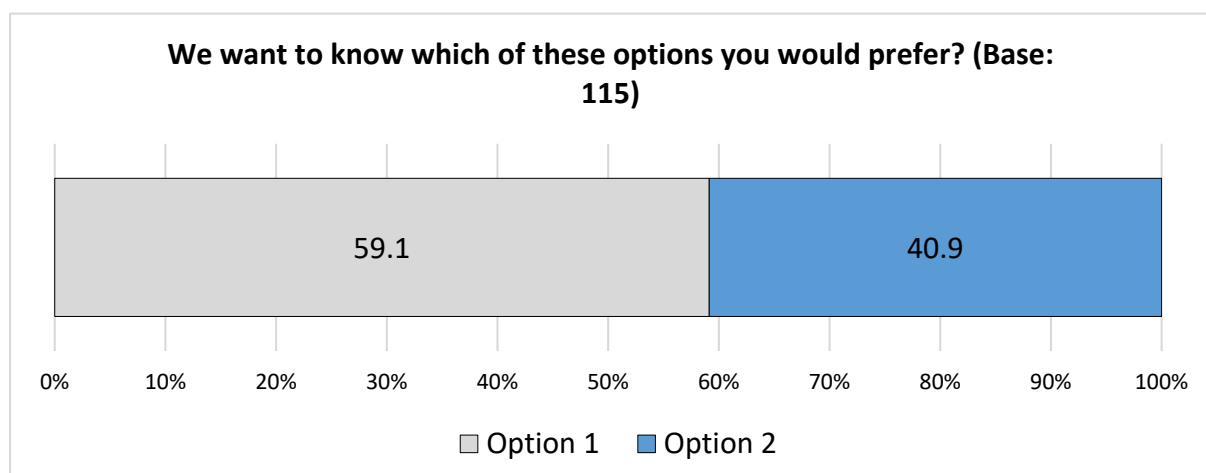
## Youth Survey

*The Council has been planning to move the Museum away from the Old Library to somewhere more suitable where more people would find it easier to attend. However, it would mean that the Council would need to use a large amount of money to pay for the move and would also still need to continue paying the £498,000 per year to help the business run smoothly by reducing the costs to run it.*

*The Council could close the Museum to save money, but they do not feel that this is the right thing to do. The Council are instead asking if you think it would be a good idea to make the Museum a mobile attraction. A mobile attraction is when something can be moved from place to place, much like a carnival, fair or festival. The items would travel around Cardiff to different locations. This would mean the Council could save £266,000 per year. There is also the possibility that if the Council gets more money in future the Museum could be re-opened at a new building if they can find somewhere suitable for a permanent home, but this is only if they have the money to do so.*

*We want to know which of these options you would prefer?*

The findings of the Youth survey reflected this pattern:



## Do you have any other suggestions as to how the Council could save money on the running of the Museum of Cardiff?

Respondents were invited to comment on this proposal; 1,287 comments were received and grouped into themes. The top three themes are shown below, with the full list provided in [Appendix 3](#).

Theme	No.	%	Example Comments
<b>Develop &amp; promote better/ look at savings &amp; income generation / Work in partnership</b>	503	39.1	<ul style="list-style-type: none"> <li>- More advertising and events held that help people spend in the gift shop</li> <li>- At the moment there is almost no mechanism for the museum to make revenue which could then be used to help offset costs. If they introduced a shop and cafe, then it could make a significant contribution.</li> <li>- Bring together external stakeholders in this space to discuss best options moving forward.</li> <li>- Place some of the Council departments in the same building to get more use</li> <li>- Speak to the National Trust to see if they might consider hosting the mobile attraction or see what other experts they could share to look after the collection.</li> <li>- Better advertising needed.few people know it's there. Stick a gift shop in there too. Ask for entrees for a recommend donation. Make it a bit of a tourist information spot.</li> <li>- Make better use of advertising that it exists! You can walk past the building and not know the wonderful Museum of Cardiff is even there!</li> </ul>
<b>Find permanent new home</b>	458	35.6	<ul style="list-style-type: none"> <li>- I suggest incorporating it with another facility e.g. Central Library</li> <li>- Move the Museum of Cardiff into City Hall.</li> <li>- Put it in St David's Hall</li> <li>- Work with Cardiff Castle to host the Museum of Cardiff</li> <li>- Relocate the Museum into Museum of Wales</li> <li>- Go to Insole Court? Go to Chapter? Lots of spare rooms there. Go to Cardiff Museum? Go to libraries? Go to Glamorgan Archives? Why haven't you done this already?</li> </ul>
<b>Our history - should be permanent &amp; accessible</b>	252	19.6	<ul style="list-style-type: none"> <li>- The old library building needs to be used. It is an integral part of Cardiff history.</li> <li>- Why has the Council been planning to move the museum? Create a "Friends of Cardiff Museum" with options of donations, fundraising and exhibitions. Its presence in central Cardiff is vital. Be crazy (&amp; short term) to move it.</li> <li>- We need to make more of our Welsh heritage and current contributions. For an example of how this is done well see the museum of Liverpool. Schools should be engaged with to</li> </ul>

			<p><i>refresh the contents and approach of the museum - this would link in well with the new curriculum.</i></p> <ul style="list-style-type: none"> <li>- <i>The Museum of Cardiff is absolutely vital in showing the real-life story of Cardiffians. Its location in the Old Library makes it accessible to residents and tourists alike and its educational work is important in teaching our children the varied history of our city and its people.</i></li> <li>- <i>It's essential for any major city's identity, culture and pride.</i></li> <li>- <i>Why not leave it where it is?</i></li> </ul>
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Respondents taking part in the Youth Survey were invited to comment on this proposal; 50 comments were received and grouped into themes. The top three themes are shown below, with the full list provided in [Appendix 3](#).

Theme	No.	%	Example Comments
<b>Donations/ entry fee / sponsorship</b>	15	30.0	<ul style="list-style-type: none"> <li>- <i>Suggest donations upon entry, make it more of an attraction that tourists to the City will want to visit, monthly events?</i></li> <li>- <i>Charge a couple of pounds for entry/family ticket or a season ticket or a pass for residents that is reduced like the Cardiff castle does</i></li> <li>- <i>Make family and school activities for a fee which contributes to the money keeping the building running, ultimately saving council money.</i></li> </ul>
<b>Promote it</b>	10	20.0	<ul style="list-style-type: none"> <li>- <i>No one knows about it, I thought it was a law firm or offices</i></li> <li>- <i>Maybe sharing advertisements about the Museum a little more often and bring attractions which would draw in more visitors.</i></li> <li>- <i>you could promote it more and make more money from it, Get it to increase it's income. but you would have to invest in it to do that and we can see that it's easier for you to close it.</i></li> </ul>
<b>Reduce opening hours/ staffing costs</b>	8	16.0	<ul style="list-style-type: none"> <li>- <i>Maybe close for one day a week</i></li> <li>- <i>they could reduce the number of days that they are open, for example, closing the museum on Mondays</i></li> <li>- <i>Work closer with local history societies rather than own staff</i></li> </ul>

## Face-to-Face Interviews

Opinions on this proposal were divided, some respondents were unaware of the museum, and felt this would reach out to a wider audience, others felt it had an important role in telling the story of Cardiff's heritage and that it should be protected and funded by the Council:

*"Museum should stay as it's part of Cardiff's heritage."*

Male, 25-34, Caerau

*"The museum should always be present. It's a cultural thing."*

Male, 25-34, Cathays

*"I went last year. KEEP it in the place, I prefer it more in the place."*

Female, 16-24, Splott

*"That's a great idea! I didn't even know there was a Museum of Cardiff! If I didn't know about it, how many other people don't? Taking it to schools and Hubs would mean lots more people would see it."*

Male, 35-44, Ely



## Waste, Recycling and Street Cleansing

### Recycling Centres

#### 6. Have you used any of the Council's Recycling Centres in the last 12 months?

Around three quarters of respondents (73.4%) had used at least one of the Council's Recycling Centres in the last 12 months.

	No.	%
<b>Bessemer Road</b>	1857	35.7
<b>Lamby Way</b>	2487	47.8
<b>Commercial Recycling Centre at Bessemer Close</b>	154	3.0
<b>None of these</b>	1382	26.6
<b>Total Respondents</b>	<b>5199</b>	-

*Respondents were able to choose more than one option, so the total may exceed 100%*

Respondents with children in their household were most likely to have used the Household Waste Recycling Centres (82.1%), contrasting with those under the age of 35 (61.0%).

	Base	Bessemer Road	Lamby Way	Commercial Recycling Centre at Bessemer Close	None of these
<b>Children in household</b>	<b>1774</b>	39.6	55.7	4.0	17.9
<b>55+</b>	<b>1591</b>	36.7	47.2	1.9	23.8
<b>Southern Arc</b>	<b>1468</b>	46.6	37.1	3.4	23.8
<b>Male</b>	<b>2030</b>	37.6	48.9	3.0	24.4
<b>Welsh speaker</b>	<b>747</b>	43.8	40.8	4.6	25.2
<b>Female</b>	<b>2511</b>	36.3	48.0	2.7	25.6
<b>All respondents</b>	<b>5119</b>	35.7	47.8	3.0	26.6
<b>Minority ethnicity</b>	<b>528</b>	32.2	42.2	5.1	35.0
<b>Identify as disabled</b>	<b>504</b>	27.6	43.7	3.4	35.1
<b>LGBTQ+</b>	<b>500</b>	30.6	43.6	3.4	36.2
<b>Under 35</b>	<b>931</b>	28.1	42.6	4.6	39.0

*Respondents were able to choose more than one option, so the total may exceed 100%*

There was no correlation with level of deprivation.

### Recycling centres – Reduce Operating Hours

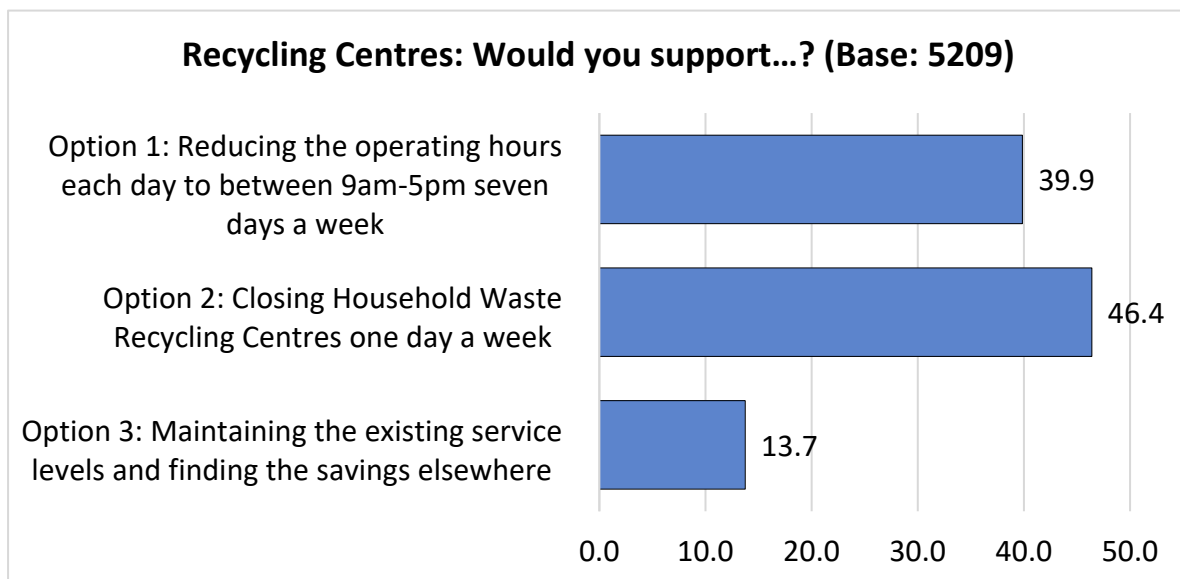
The Council runs 2 Household Waste and Recycling Centres, which are free for Cardiff residents to use, with any visits to the Centres requiring advance booking. Recycling centres operate at around 60% capacity, which means that 40% of booking slots are left unfilled each week.

The Centres currently open between 7.30am-6.30pm in the summer, and 9am-6pm in the winter, 7 days a week. The Council could reduce the opening hours of these centres during the least busy periods, either by reducing the opening hours to between 9am and 5pm each day, or by closing the Centres one day a week.

Even with a reduction in operating hours, there would still be enough booking spaces to meet demand and recycling performance should not be affected. Either of these changes would save £60,000 per year.

#### Would you support:

Almost half (46.4%) of those surveyed supported closing the Household Waste Recycling Centres one day a week; 39.9% supported reducing the opening hours each day, but keeping the centres open seven days a week.



Those aged 55 or over and males were the only demographic groups analysed to express a preference for the Recycling Centres to reduce their opening hours seven days a week rather than keeping the same hours but closing for one day a week.

	Base	Option 1: Reducing the operating hours each day to between 9am-5pm seven days a week	Option 2: Closing Household Waste Recycling Centres one day a week	Option 3: Maintaining the existing service levels and finding the savings elsewhere
<b>Under 35</b>	<b>935</b>	32.4	53.2	14.4
<b>55+</b>	<b>1589</b>	48.2	38.1	13.7
<b>Female</b>	<b>2519</b>	38.0	50.6	11.4
<b>Male</b>	<b>2024</b>	43.3	41.8	14.9
<b>Minority ethnicity</b>	<b>531</b>	38.0	50.8	11.1
<b>Identify as disabled</b>	<b>504</b>	39.1	45.0	15.9
<b>Welsh speaker</b>	<b>741</b>	40.5	44.7	14.8
<b>Southern Arc</b>	<b>1476</b>	38.7	48.6	12.7
<b>Children in household</b>	<b>1780</b>	39.1	48.0	12.9
<b>LGBTQ+</b>	<b>496</b>	35.3	51.6	13.1
<b>All respondents</b>	<b>5209</b>	39.9	46.4	13.7

There was no correlation with level of deprivation, with all areas preferring to keep current opening hours over six days.

	Base	Option 1: Reducing the operating hours each day to between 9am-5pm seven days a week	Option 2: Closing Household Waste Recycling Centres one day a week	Option 3: Maintaining the existing service levels and finding the savings elsewhere
<b>Most Deprived</b>	<b>456</b>	36.0	50.0	14.0
<b>Next Most Deprived</b>	<b>691</b>	38.8	47.9	13.3
<b>Middle</b>	<b>869</b>	36.9	51.2	11.9
<b>Next Least Deprived</b>	<b>946</b>	43.1	43.8	13.1
<b>Least Deprived</b>	<b>1114</b>	42.0	45.0	13.0
<b>All Respondents</b>	<b>5209</b>	39.9	46.4	13.7

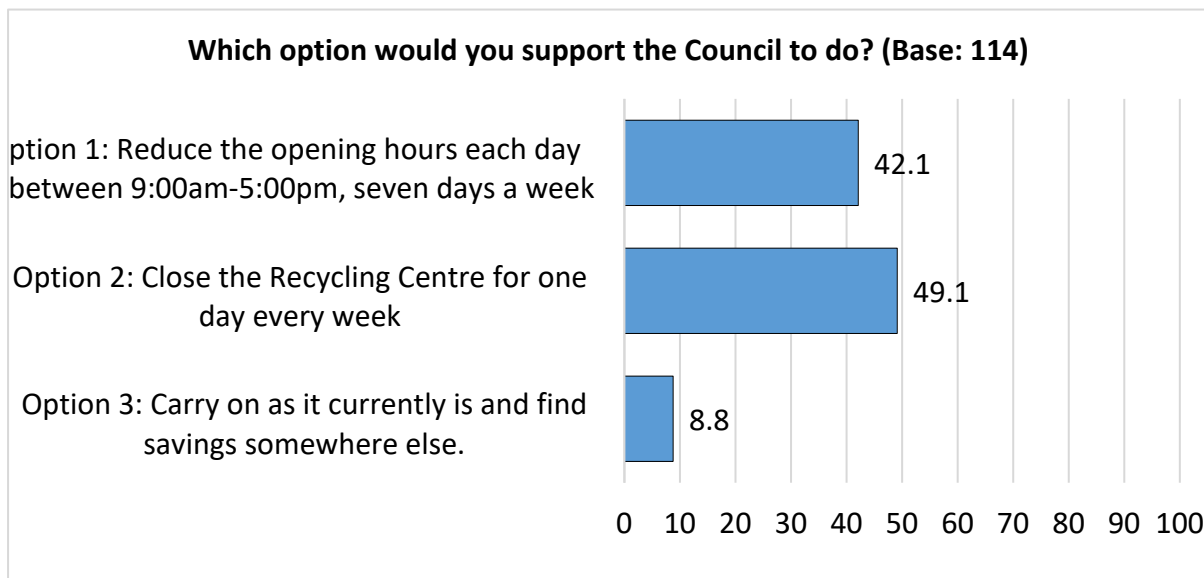
## Youth Survey

*The Council runs 2 Waste and Recycling Centres for all your home waste. This is free to use for people who live in Cardiff, however you need to book in advance to make a visit. The Centre is currently open between 7:30am to 6:30pm in the Summertime and from 9:00am to 6:00pm in the Winter. The Centre is open 7 days a week.*

*The Council has worked out that they could reduce the hours the Centre is open during less busy times of the year to 9:00am-5:00pm each day, or alternatively they could close the Centre for one day a week. With these plans the Council has said there will still be enough booking spaces for those who need them, and it should not affect how well we recycle across the City. If the Council decides to make either of these changes, they could save £60,000 per year.*

*Which option would you support the Council to do?*

Those taking part in the Youth survey also preferred to retain longer opening hours whilst closing the centres one day each week.



## Do you have any other comments on this proposal?

Respondents were invited to comment on this proposal; 1,076 comments were received and grouped into themes. The top three themes are shown below, with the full list provided in [Appendix 4](#).

Theme	No.	%	Example Comments
<b>Keep open at weekends</b>	208	19.3	<ul style="list-style-type: none"> <li>- <i>But please make the 'Day Closed' a week day!</i></li> <li>- <i>Should be open both days of the weekend, closed during one day of the working week</i></li> <li>- <i>Have you looked at peak demand? In my experience, weekends will be busier so wider opening hours on sat Sunday and less hours in the week would be an option</i></li> <li>- <i>Only support closing one day a week if it is a weekday NOT if it is a weekend day</i></li> <li>- <i>Please allow weekends and longer opening hours to stay to support DIY projects for people who have jobs!</i></li> <li>- <i>Ensure different centres close different days. Leave open at weekends</i></li> </ul>
<b>Open outside office hours</b>	205	19.1	<ul style="list-style-type: none"> <li>- <i>Please don't get rid of evenings slots - it's not fair on people who are working or have caring responsibilities during the day</i></li> <li>- <i>I think its important people have some provision outside of 9am-5pm so option 2 would be better</i></li> <li>- <i>Option 1 is unfair as discriminates against workers and child care providers.</i></li> <li>- <i>If you operate 9-5 seven days a week, many people won't be able to access the centres on 5 days of the week. Think about 'regular' working hours and the fact that if you work 9-5 or similar you cannot access the recycling centre.</i></li> <li>- <i>As someone who works 9-5, it is often inconvenient when so many other services are only open between 9-5.</i></li> <li>- <i>Opening hours of 9-5 would be ridiculous for people who work</i></li> </ul>
<b>Fly tipping</b>	172	16.0	<ul style="list-style-type: none"> <li>- <i>I'd be concerned about increases in flytipping if they reduce opening hours</i></li> <li>- <i>Don't do anything that will encourage fly tipping</i></li> <li>- <i>Access to these centres is the only thing that will stop fly tipping and encourage people to clear up their mess.</i></li> <li>- <i>Don't cut this back to much or you will encourage fly tipping</i></li> <li>- <i>Will reduce fly timing which costs council money</i></li> </ul>

Respondents taking part in the Youth Survey were invited to comment on this proposal; 11 comments were received and grouped into themes, shown below.

Theme	No.	%	Example Comments
<b>9-5 access isn't good for working people</b>	6	54.5	<ul style="list-style-type: none"> <li>- <i>I feel as though it would be better to close for one day so that after working day hours (which varies from workplace to workplace but generally lasts until 17:30 or thereabouts) there is still some time for adults to take their recycling to the plant and therefore wouldn't procrastinate it for longer than they should and the waste won't build up over time...</i></li> <li>- <i>If you change the opening times to 9-5 then what would all the people who work a 9-5? It would be an attack on the working class</i></li> </ul>
<b>Misc.</b>	5	45.5	<ul style="list-style-type: none"> <li>- <i>the council should not be taking money from these areas, they could make savings elsewhere. stop targeting education and culture!</i></li> <li>- <i>Although closing the site for one day a week is good for saving money it may affect peoples working day.</i></li> </ul>

### Face-to-Face Interviews

Again, opinions were divided, with some respondents expressing the view that there needed to be more recycling centres, and worried about the risk of reducing the current opening hours, whilst others supported to proposals as long as the centres were open on weekends.

*"There's not enough of them as it is, don't think you should close them or reduce hours."*

Male, 65-74, Llanrumney

*"This would cause fly tipping."*

Male, 45-54, Ely

*"I think that reducing opening hours in Recycling Centres would be a good idea, I've used them quite a few times recently and it is always quiet."*

Female, 35-44, Ely

*"Close one day mid-week and not on the weekend so people who do 9-5 jobs are still able to use the facilities."*

Male, 25-34, Splott

*"Change it to 6 days with the closed day not at the weekend... say, shut on Wednesdays."*

Male, 35-44, Ely

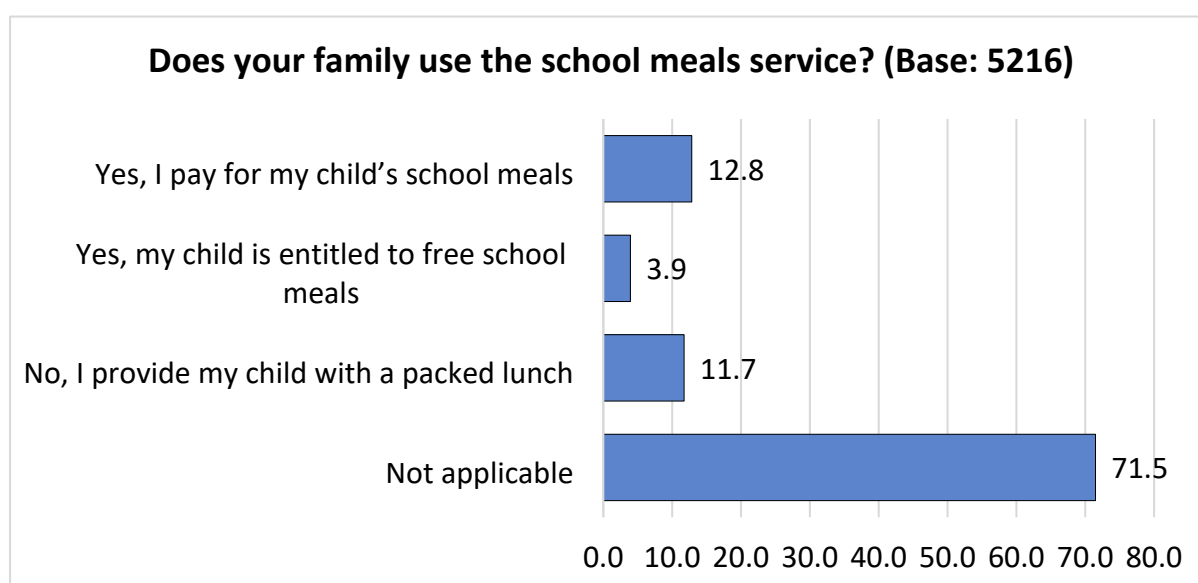
## Cost Recovery and Income Generation

### School Meals

*Cardiff Council's School Meals Service provides meals to almost every primary and secondary school in the city.*

#### 8. Does your family use the school meals service?

Around one in six respondents (16.8%) reported that their family use the school meals service (either paying for meals or through an entitlement to Free School Meals), with a further 11.7% providing packed lunches for their children.



Amongst those with children in their household, a third (34.2%) pay for their children's school meals, 30.0% provide their child with a packed lunch, and one in ten (10.2%) were entitled to free school meals. A quarter (25.5%) did not have school age children, or their children had left full-time education.

	All respondents	Under 35	55+	Female	Male	Minority ethnicity
<b>Base</b>	<b>5216</b>	<b>939</b>	<b>1613</b>	<b>2533</b>	<b>2048</b>	<b>533</b>
<b>Yes, I pay for my child's school meals</b>	12.8	4.8	3.0	13.9	12.2	15.4
<b>Yes, my child is entitled to free school meals</b>	3.9	4.4	0.7	5.1	2.5	4.9
<b>No, I provide my child with a packed lunch</b>	11.7	6.4	2.9	11.6	11.9	14.6
<b>Not applicable</b>	71.5	84.5	93.3	69.4	73.4	65.1

	All respondents	Identify as disabled	Welsh speaker	Southern Arc	Children in household	LGBTQ+
<b>Base</b>	<b>5216</b>	<b>509</b>	<b>752</b>	<b>1484</b>	<b>1786</b>	<b>504</b>
<b>Yes, I pay for my child's school meals</b>	12.8	6.9	15.3	12.1	34.2	6.2
<b>Yes, my child is entitled to free school meals</b>	3.9	4.3	3.9	4.5	10.2	3.2
<b>No, I provide my child with a packed lunch</b>	11.7	6.1	10.5	10.6	30.0	5.2
<b>Not applicable</b>	71.5	82.7	70.3	72.8	25.5	85.5

Whilst there was no correlation with level of deprivation, those with school-aged children and living in the most deprived areas were more likely to provide a packed lunch for their children whilst those in the least deprived areas were more likely to pay for their children to have school meals.

Those in the most deprived areas were twice as likely to report their child is entitled to free school meals.

	Most Deprived	Next Most Deprived	Middle	Next Least Deprived	Least Deprived	All Respondents
<b>Base</b>	<b>328</b>	<b>498</b>	<b>653</b>	<b>705</b>	<b>746</b>	<b>3729</b>
<b>Yes, I pay for my child's school meals</b>	8.0	11.7	12.8	10.8	17.2	12.8
<b>Yes, my child is entitled to free school meals</b>	6.1	4.7	3.2	4.2	2.8	3.9
<b>No, I provide my child with a packed lunch</b>	14.6	11.1	9.6	10.8	13.7	11.7
<b>Not applicable</b>	71.3	72.6	74.5	74.1	66.3	71.5

*The Welsh Government will be rolling out free school meals for all primary school pupils in Wales by 2024 and will fund the Council to provide this service. Until then, the Council is required to fund the provision of school meals for primary as well as secondary school pupils. Inflation is at its highest level for decades, with the cost of buying and preparing the meals much more expensive than it was a year ago. The Council is therefore having to pay more to provide school meals.*

*This means that, without an increase in the costs of meals, the Council would face significant additional costs to deliver this service. For this year, meeting the full cost of delivering school meals may mean the Council providing a 25% subsidy, which is close to £2 million. The Council is therefore considering increasing the cost of school meals to meet the rising cost, but thinks that passing on the increased cost in full*

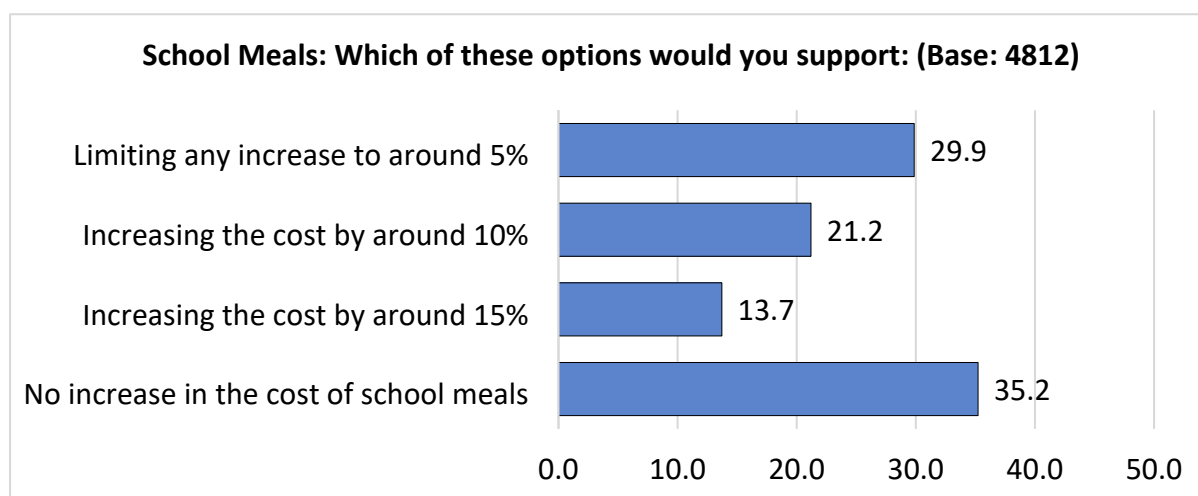


would be too great a rise. In order to limit price rises to the options set out below, the Council would provide a subsidy to meet any additional cost for delivering the service.

The children eligible for Free School Meals (FSM) will continue to receive school meals for free.

### Which of these options would you support:

The most common response (35.2%) was that there should be no increase in the cost of school meals, with three in ten (29.9%) opting to limit any increase to around 5%.



More than two-fifths of respondents using the school meals service (43.9%) and those aged under 35 (42.0%) were most likely to support no increase in the cost of school meals.

Support for this option was lowest amongst those aged 55 or over (29.7%) and men (29.8%).

	Base	Limiting any increase to around 5%	Increasing the cost by around 10%	Increasing the cost by around 15%	No increase in the cost of school meals
<b>Child has school meals</b>	<b>868</b>	27.1	19.5	9.6	43.9
<b>Under 35</b>	<b>916</b>	27.8	19.3	10.8	42.0
<b>Identify as disabled</b>	<b>463</b>	25.9	18.6	17.3	38.2
<b>Children in household</b>	<b>1756</b>	28.1	20.8	13.2	37.9
<b>Female</b>	<b>2369</b>	32.5	20.5	9.4	37.6
<b>Southern Arc</b>	<b>1386</b>	28.5	20.1	14.4	37.1
<b>LGBTQ+</b>	<b>481</b>	27.7	19.1	16.4	36.8
<b>Minority ethnicity</b>	<b>512</b>	27.1	21.1	15.6	36.1
<b>Welsh speaker</b>	<b>693</b>	29.9	21.1	13.0	36.1
<b>All respondents</b>	<b>4812</b>	29.9	21.2	13.7	35.2
<b>Male</b>	<b>1880</b>	27.5	23.9	18.8	29.8
<b>55+</b>	<b>1374</b>	34.0	23.2	13.1	29.7

The support for no increase to the cost of school meals was correlated with level of deprivation, with those in the most deprived areas showing the highest level of support for this option.

	Base	Limiting any increase to around 5%	Increasing the cost by around 10%	Increasing the cost by around 15%	No increase in the cost of school meals
<b>Most Deprived</b>	422	26.5	17.5	12.3	43.6
<b>Next Most Deprived</b>	644	31.2	17.7	13.8	37.3
<b>Middle</b>	821	28.6	23.1	12.4	35.8
<b>Next Least Deprived</b>	876	31.7	23.4	15.4	29.5
<b>Least Deprived</b>	1028	31.1	24.8	15.2	28.9
<b>All Respondents</b>	4812	29.9	21.2	13.7	35.2

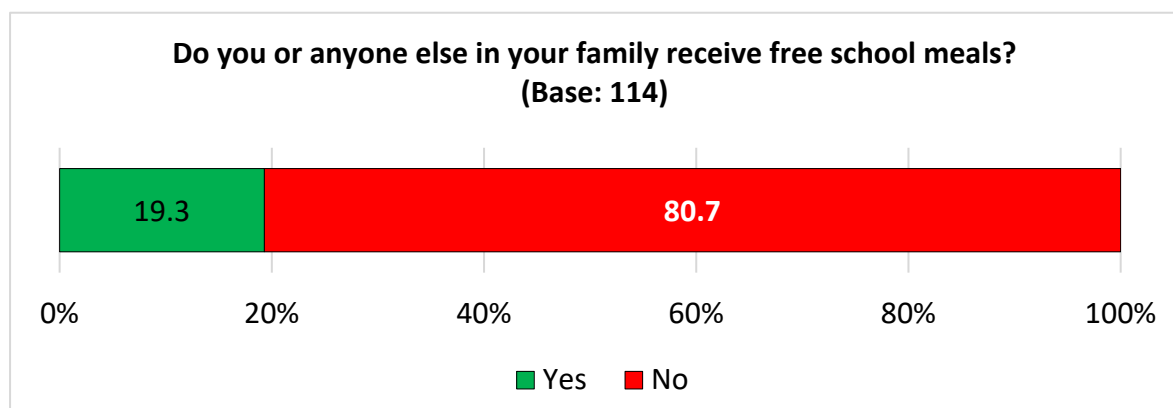
### Youth Survey

*The Council must make sure that all pupils in school have access to food during the school day. With the cost of everything going up it is now more expensive for the Council to buy and prepare the meals for schools. The Council has estimated that it could cost them close to £2Million extra this year to make sure school meals are available. The Council is considering whether they need to increase the cost of school meals to reduce this £2Million extra.*

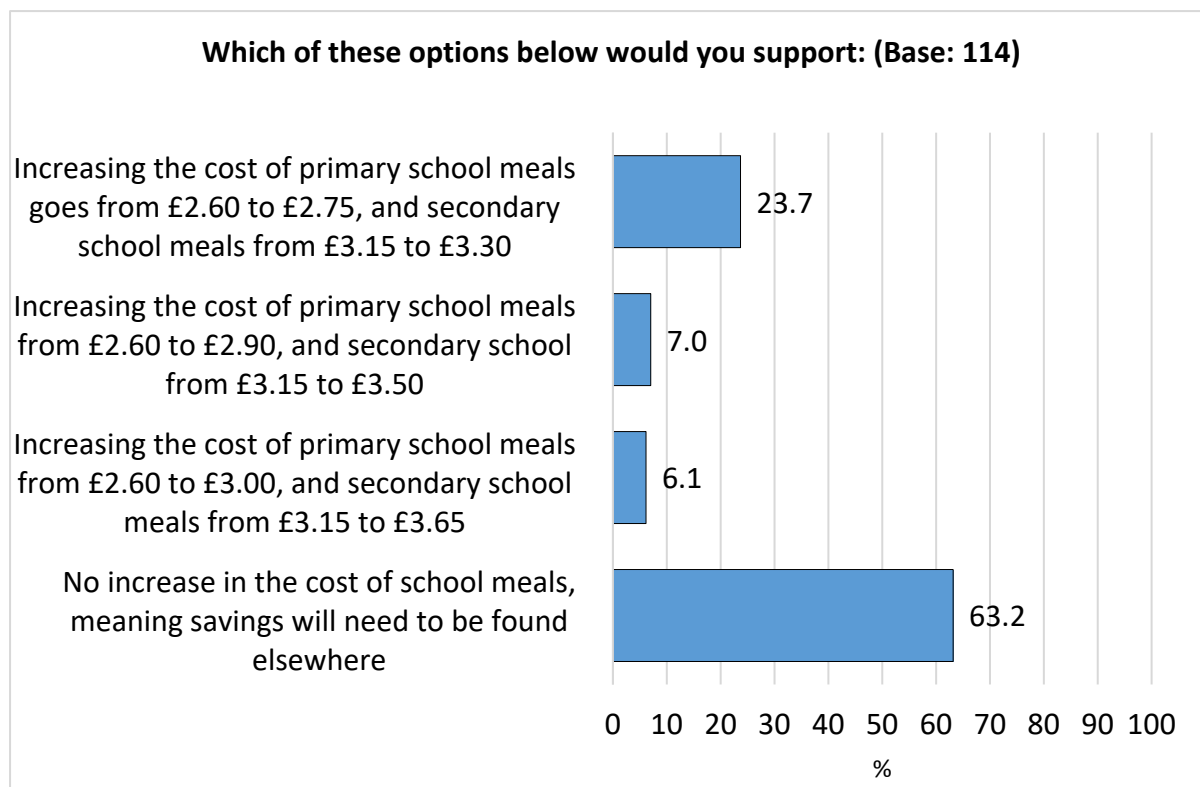
*The young people eligible for Free School Meals (FSM) will continue to receive school meals for free.*

*Which of these options below would you support:*

A fifth of respondents (19.3%) reported they or a family member received free school meals.



Almost two-thirds (63.2% of respondents to the Youth survey felt there should be no increase to the cost of school meals.



## Do you have any other comments on this proposal?

Respondents were invited to comment on this proposal; 659 comments were received and grouped into themes. The top three themes are shown below, with the full list provided in [Appendix 5](#).

Theme	No.	%	Example Comments
<b>Families can't cope with increase</b>	128	19.4	<ul style="list-style-type: none"> <li>- I pay for my children's meals as both myself &amp; husband work. It is increasingly difficult at present to maintain our budgets from our income with cost of living rising and no financial help as both employed.</li> <li>- You are aware of the cost of living crisis do not endanger vulnerable people who may not be entitled to free school meals by increasing what they have to pay.</li> <li>- Please do not increase the price of school meals for parents already struggling. The savings should be found elsewhere</li> <li>- People are struggling to live as it is, overly every increase just adds to their troubles with trying to survive</li> <li>- There is a gap between those who qualify for FSM and those who can readily afford them. This will affect those children and families the most during this difficult time.</li> </ul>
<b>Not good value for money/meals are already expensive, and not good food</b>	124	18.7	<ul style="list-style-type: none"> <li>- I think parents pay enough for what I feel is substandard meals with measly portions.</li> <li>- I would expect an improvement in the quality</li> <li>- If you want people to pay for school meals they should be nutritious not the kind of high carb processed foods currently offered</li> <li>- My son is entitled to free school meals as I am a single mum of 3. My son says the £3.30 he gets per day isn't enough to buy a healthy meal, just 1 slice of pizza and drink. The meals in school aren't satisfactory. If I were to feed my children at home pizza every day it would be classed as neglect.</li> <li>- The increase is not worth the food, meals are small and not budgeted well.</li> </ul>
<b>Should be means tested</b>	101	15.2	<ul style="list-style-type: none"> <li>- Means test this, not every family needs or requires free meals</li> <li>- Rolling out free school meals to all is ridiculous and should be there for those that need it, those that can pay should</li> <li>- Make access to free meals means tested</li> <li>- Only offer free school meals to those that financially need that support.</li> <li>- this should be tailored - higher income households who can afford to pay extra should, shouldering the burden for those who can't afford it.</li> </ul>

Respondents taking part in the Youth Survey were invited to comment on this proposal; 25 comments were received and grouped into themes, shown below.

Theme	No.	%	Example Comments
<b>People are struggling to pay - children may go hungry</b>	18	72.0	<ul style="list-style-type: none"> <li>- I find the prices difficult enough to pay, by increasing this many who are not eligible for the free school meals may go hungry.</li> <li>- Many families find it hard to find the money for school meals, so increasing the price even a small amount could have a massive effect on children who rely on school food to eat.</li> <li>- If the council were to increase the price of school meals there may be more children who aren't able to afford it.</li> </ul>
<b>Misc.</b>	8	32.0	<ul style="list-style-type: none"> <li>- Secondary school meals are awful quality &amp; not worth the cost</li> <li>- I think that every child should get a free meal at school</li> <li>- I don't think that everyone needs free school meals only those in need.</li> </ul>

Respondents could leave comments on more than one theme, so totals will exceed 100.0%

### Face-to-Face Interviews

Those taking part in face-to-face engagement were generally against an increase in the cost of school meals:

*"Keep the price as it is, people are struggling right now with cost of living etc."*

Female, 35-44, Llanrumney

*"I don't think that school meal prices should increase, we are a working family with 2 children in school and it costs enough as it is - roughly £50 per week."*

Female, 35-44, Ely

*"A Big no - Should be free regardless."*

Female, 25-34, Ely

*"People can't afford much now!"*

Male, 65-74, St Mellons

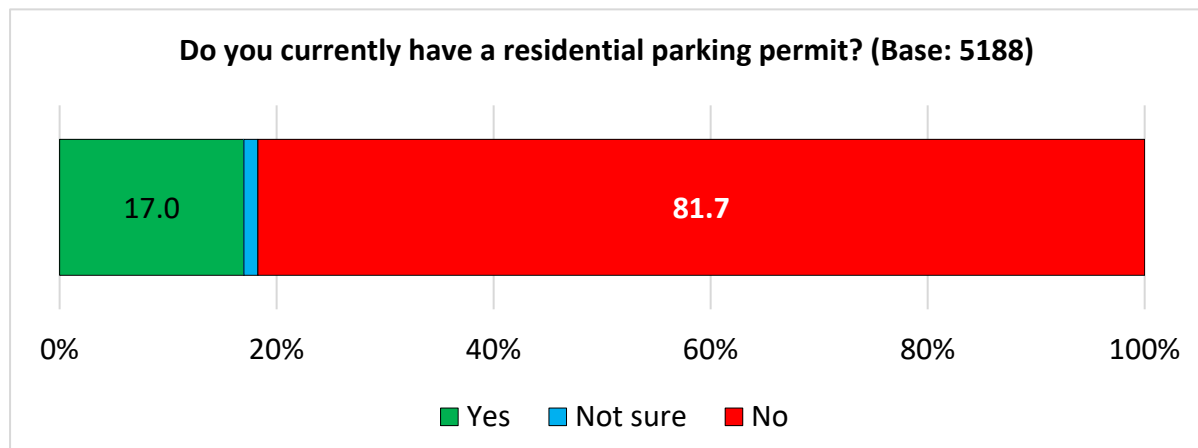
*"Secondary schools yes [increase the price], they go to the shops to buy their own food."*

Male, 75+, Ely

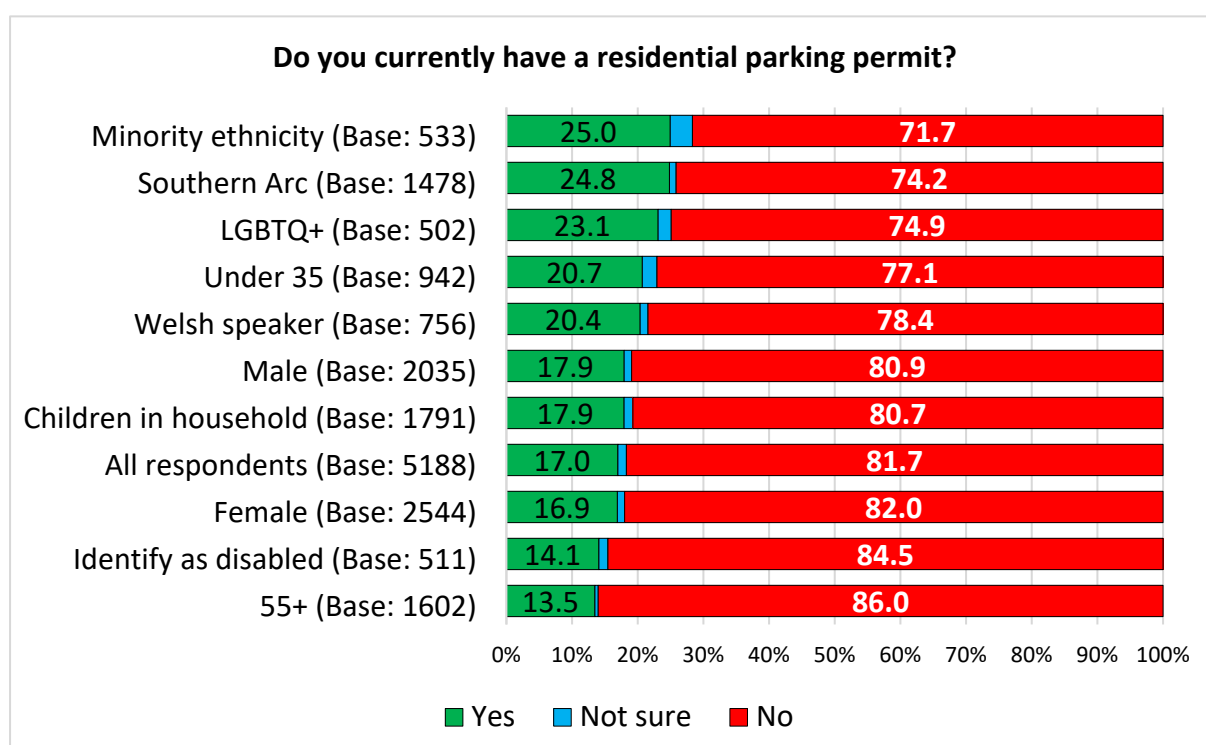
## Residential Parking Charges

### 9. Do you currently have a residential parking permit?

Just under one in six respondents (17.0%) hold a residential parking permit.



Those from a minority ethnicity (25.0%) and those living in the Southern Arc (24.8%) were most likely to hold a residential parking permit, contrasting with those aged 55 or over (13.5%) and those identifying as disabled (14.1%)



Base sizes shown in brackets

There was no correlation with level of deprivation.

*The Council offers parking permits as a service to residents in specific areas across the city. This service includes administering the relevant type and number of permits to applicants, and monitoring vehicles parking in restricted areas to ensure these areas are only used by permit holders.*

*Residents parking permits have not increased in cost since 2013 and the income generated by the permit charges does not meet the cost of delivering this service. The cost of parking permits in Cardiff are well below the average amount charged by similar local authorities across the UK, who charge an average of £42 for a first permit and £74 for additional permits. As local comparisons, Bristol charges up to £84 for a first permit whilst Newport charges £35.*

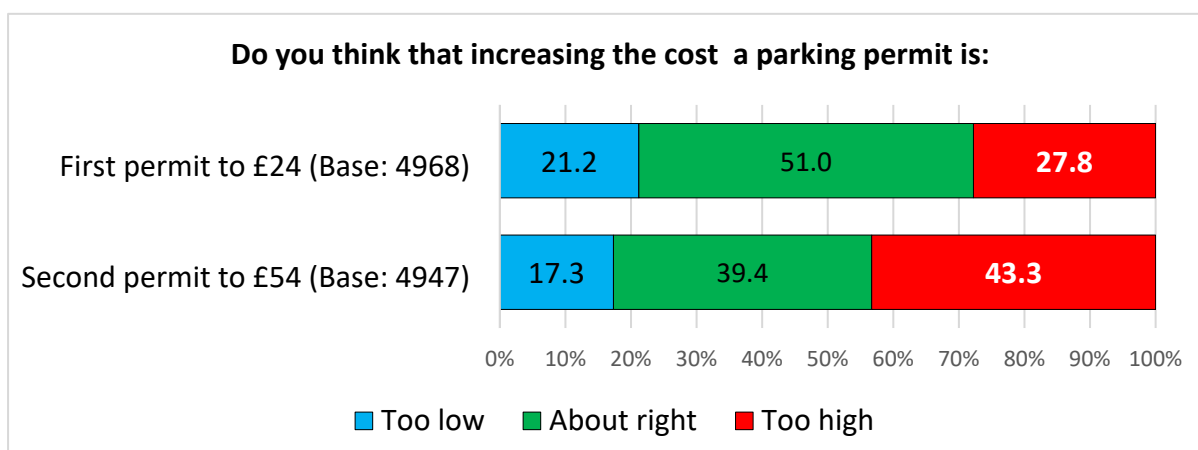
*The Council could increase the cost of a first permit from £7.50 to £24, and a second permit from £30 to £54, with similar proportional increases for visitors permits, generating around £481,000 per year to help meet the cost of managing the permit schemes across the city.*

**Do you think that increasing the cost of a first permit to £24 is:**

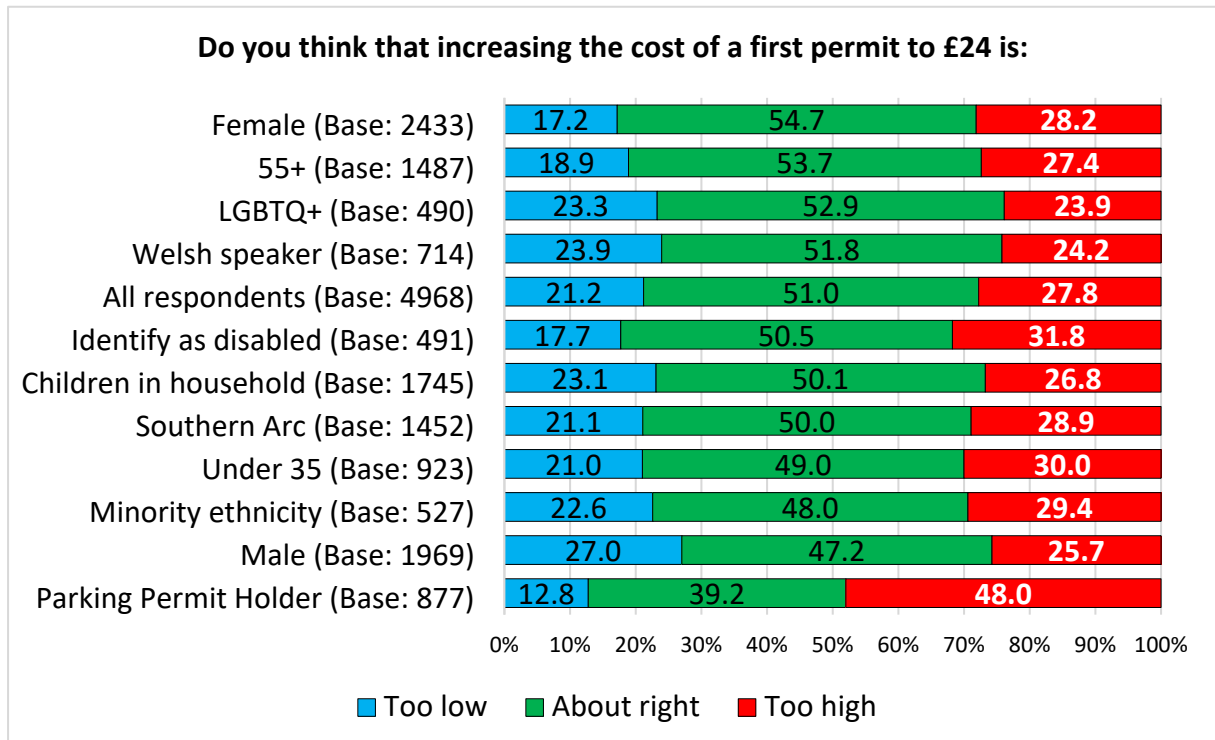
**Do you think that increasing the cost of a second permit to £54 is:**

Around half (51.0%) felt that increasing the cost of a first permit to £24 was 'About right', with the remaining respondents split as to whether this figure was 'too high (27.8%) or 'too low' (21.2%).

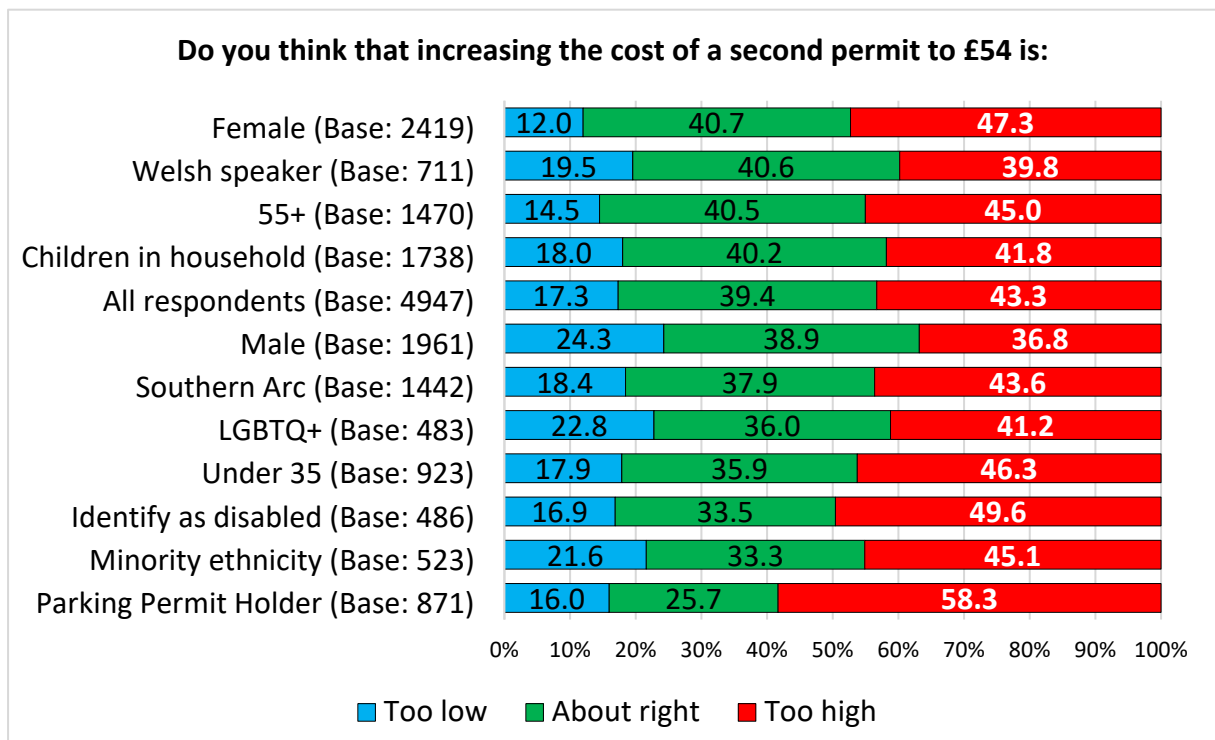
Most respondents (43.3%) felt £54 for a second permit was 'too high', with two-fifths (39.4%) rating this as 'About right', and 17.3% as 'too low'.



Almost half of those (48.0%) with a current residential parking permit felt that £24 was 'too high', increasing to 58.3% for the proposed price of £54 for a second permit.



Base sizes shown in brackets



Base sizes shown in brackets

There was no correlation with level of deprivation.



## Youth Survey

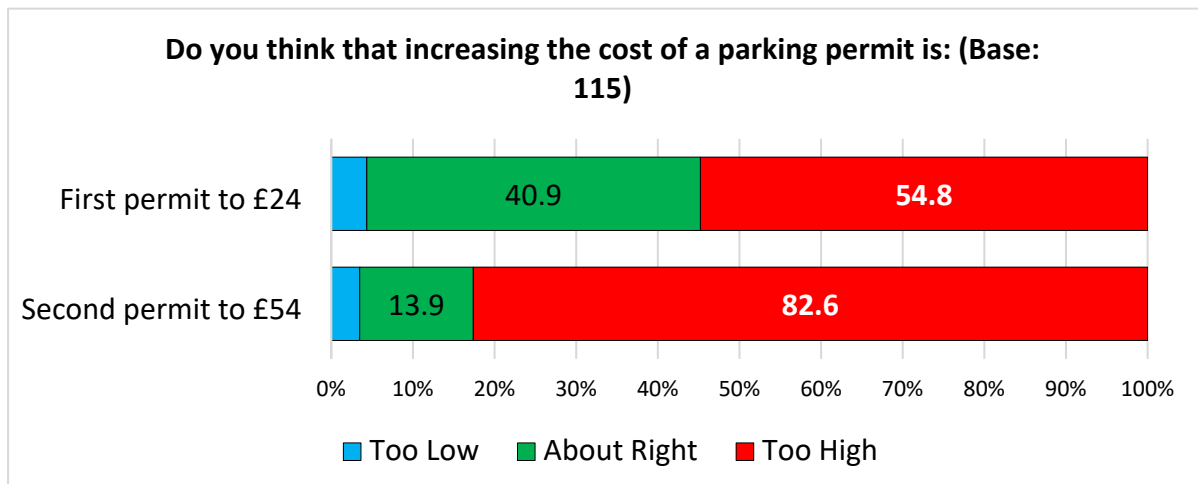
*The Council offers parking permits to people who live in certain parts of Cardiff. A parking permit is like a special pass that lets you park your car in a certain place. Parking permits are important because they help make sure that the parking spaces are used fairly and that everyone has an equal chance to park their car. It also helps with the management of the parking spaces and makes sure that the area is not overcrowded with cars.*

*Currently the cost to keep the parking permit service running is more than the money the Council makes from those who pay for permits. Currently Cardiff offers one of the cheapest prices in Wales for their permits.*

*The Council could increase the cost of everyone's first permit from £7.50 to £24, then their second permit from £30 to £54. With these changes it could bring in £481,000 per year to help the Council run the parking permit service.*

*Do you think that increasing the cost of a first permit to £24 is:*

Those taking part in the Youth survey typically felt that the proposed increases in the cost of residential parking permits were too high [note, the Youth survey did not include the context showing the cost of permits in other cities].



## Face-to-Face Interviews

Opinions were divided on the scale of this increase:

*"This doesn't affect me but seems acceptable"*

Female, 25-34, St Mellons

*"Massive rise - Too much."*

Male, 16-24, Llanrumney

*"£24? Ooh that's TOO much. We NEED that car. My husband is a taxi driver. £54 is a bit too expensive."*

Female, 16-25, Riverside

## Pay & Display Charges

The average cost of parking in Cardiff is below that charged in a number of other cities.

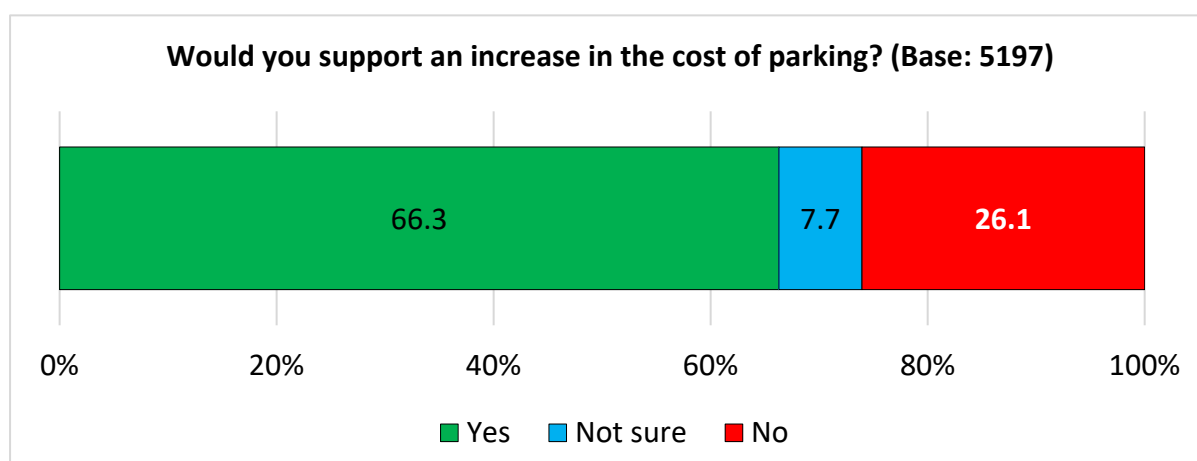
The Council could increase the cost of on-street pay and display by, on average, 50p an hour, and for car parks, an increase of £1.00 for those parking longer than 2 hours:

ON STREET			CAR PARKS		
	Current	New		Current	New
1 hour	£2.10	£2.60	2 hours	Free	Free
2 hours	£3.40	£3.60	3 hours	£1.00	£2.00
3 hours	£4.20	£4.60	All day	£2.00	£3.00
4 hours	£5.10	£5.60			
5 hours	£6.10	£6.60			

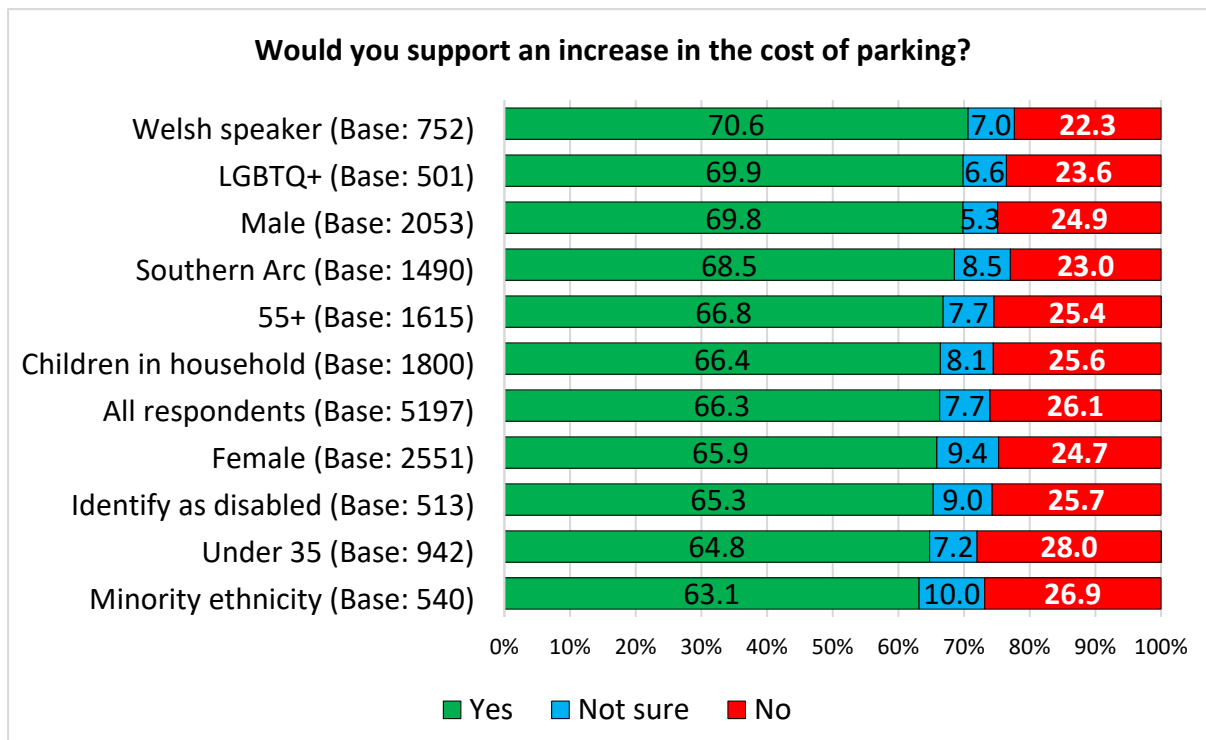
This will generate an additional £740,000 in income.

### 10. Would you support an increase in the cost of parking?

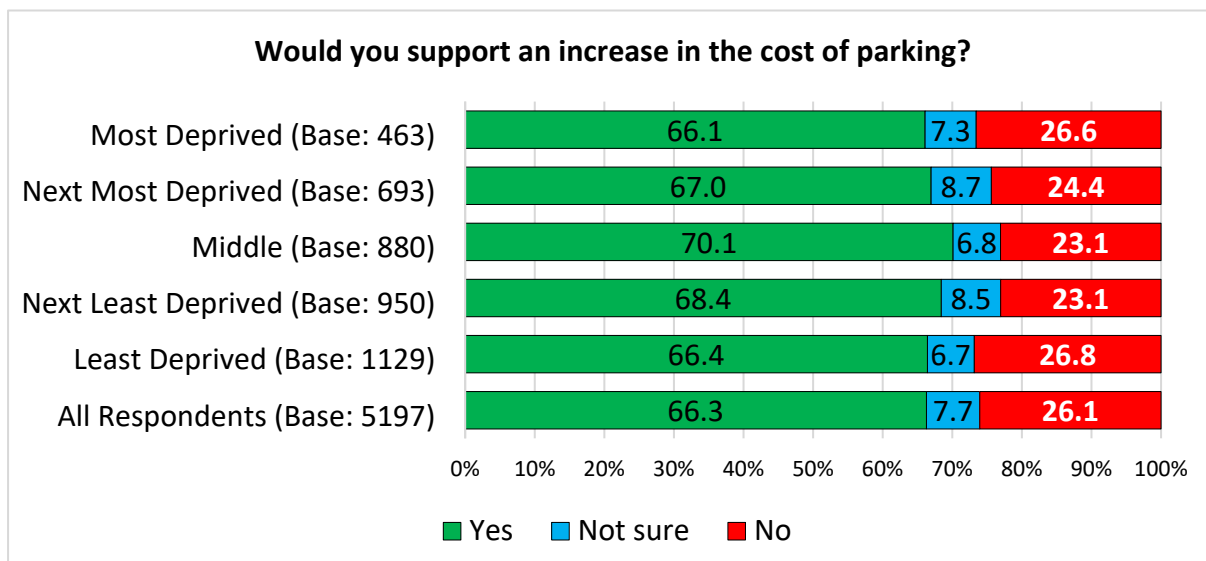
Two-thirds of respondents (66.3%) supported the proposed increase in parking charges, whilst around a quarter (26.1%) opposed this proposal.



Support was broadly consistent across the demographic and geographic groups analysed:



Base sizes shown in brackets



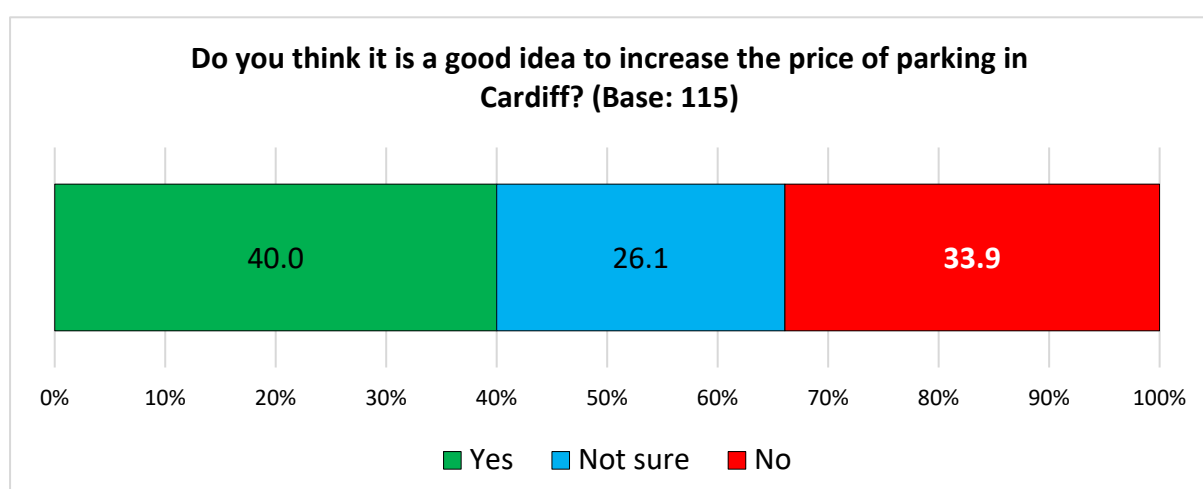
Base sizes shown in brackets

## Youth Survey

The Council is also looking at the price of parking around the City. They could increase the cost of parking on the street at pay and display machines by roughly 50p per hour. For car parks they are looking at an increase of £1.00 for those who park longer than 2 hours. With these changes the Council could make up to £740,000.

Do you think it is a good idea to increase the price of parking in Cardiff?

Respondents to the Youth survey were more divided in their opinion, with most in support of the proposal (40.0%), a quarter (26.1%) against, and a third (33.9%) were undecided.



### Why don't you support this proposal?

Those disagreeing with the proposal were asked to give reasons for this; 894 comments were received and grouped into themes. The top three themes are shown below, with the full list provided in [Appendix 6](#).

Theme	No.	%	Example Comments
<b>Parking already expensive / increase too high pay enough already</b>	355	39.7	<ul style="list-style-type: none"> <li>- Cardiff's parking is very expensive compared to other cities already.</li> <li>- It's too costly</li> <li>- Percentage increase too high</li> <li>- Extremely expensive already.</li> <li>- Because I can't afford it as it is</li> <li>- Parking in Cardiff is already expensive enough and public transport is poor and unreliable</li> <li>- Already far too expensive for a city that lacks public transport except from in and out of the city centre, and even that is too restrictive in the times and frequency it runs</li> </ul>

<b>Will drive people / tourists away from city centre</b>	343	38.4	<ul style="list-style-type: none"> <li>- Cardiff car parking is already some of the most expensive in UK. I'm sure a lot of out of town shoppers already avoid Cardiff due to this and the difficulty of navigating the roads due to too many cycle lanes.</li> <li>- You need to encourage people to visit the city. The city centre already looks as though it is on its last legs.</li> <li>- the city centre is already dying. this would finish it off, especially with the anti-car approach being taken by the city</li> <li>- Its already too high and will put off visitors</li> <li>- Deters people from going into the centre</li> <li>- I never visit Cardiff now due to extortionate parking fees, you will only make it worse. Sack some of the penpushers and paper shufflers in city hall.</li> </ul>
<b>Will affect business</b>	244	27.3	<ul style="list-style-type: none"> <li>- Not good for business.</li> <li>- Put people off shopping</li> <li>- Mad. We need to encourage use of the Centre. Covid / online has hit retail &amp; hospitality hard. These sectors need support not more problems.</li> <li>- Charging for parking decimates local shopping</li> <li>- It is already too high and will further damage the city centre and local economies</li> <li>- Bad for local businesses</li> </ul>

Respondents taking part in the Youth Survey were invited to comment on this proposal; 33 comments were received and grouped into themes, shown below.

<b>Theme</b>	<b>No.</b>	<b>%</b>	<b>Example Comments</b>
<b>Cost of living crisis</b>	12	36.4	<ul style="list-style-type: none"> <li>- the economic state of the country is in shambles</li> <li>- People are already bothered with cost of living and inflation. Some people can't use public transport due to the timings and waits. Therefore they have to use a car, increasing it by £1 is quite a lot because people are most likely to park for over 2 hours. Maybe a 50p increase in over 2 hours is okay and not doing the 50p for every hour. Unless the Cardiff bus timings can be fixed people should really be allowed to park their cars at a fair price.</li> </ul>
<b>It is already expensive</b>	12	36.4	<ul style="list-style-type: none"> <li>- It's to high already</li> <li>- Too expensive for families</li> </ul>
<b>Will stop people going into the city centre</b>	12	21.2	<ul style="list-style-type: none"> <li>- It will put off people visiting shops</li> <li>- It will stop people going into Cardiff if costs are too high</li> </ul>
<b>Parking &amp; public transport concerns</b>	6	18.2	<ul style="list-style-type: none"> <li>- Public transport into the city centre is unreliable, charging people more to make their own way is ludicrous when there is no reliable alternative.</li> <li>- The public transport so bad</li> </ul>

Respondents could leave comments on more than one theme, so totals will exceed 100.0%

## Face-to-Face Interviews

Concerns were raised over the impact of an increase in parking costs:

*"Parking - Ha! There is no parking! Just a bike station! Customers cannot park, and we cannot get our deliveries with a bike station!"*

Female, 16-24, Riverside

*"No, Parking is too expensive."*

Female, 16-24, Riverside

*"No, already too expensive"*

Female, 25-34, St Mellons

*"Yes, that's acceptable."*

Male, 75+, Ely

## Council Owned Sports Pitches and Facilities in Parks

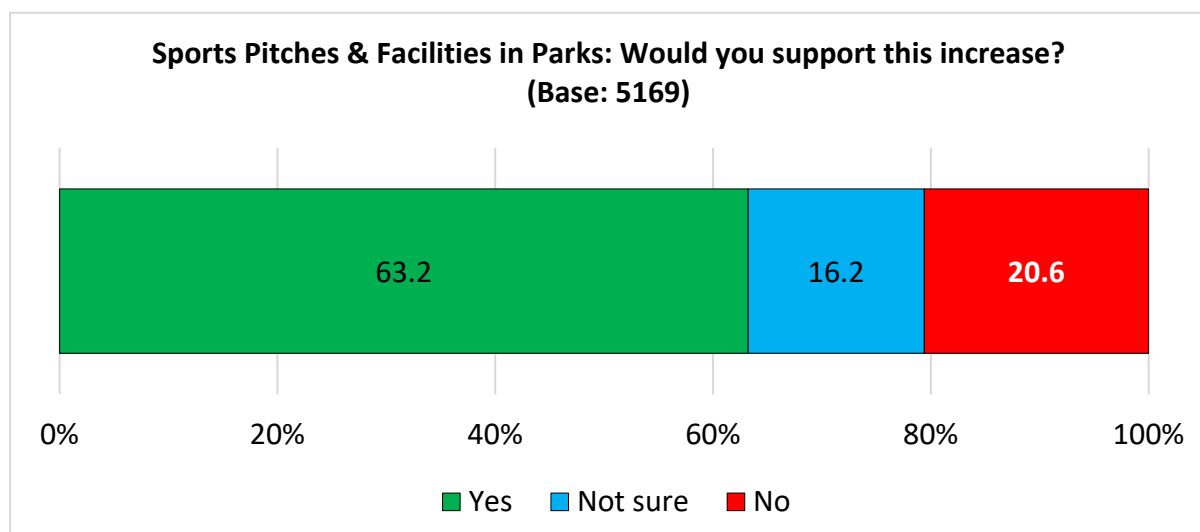
*The Council currently spends £235,000 subsidising the cost for adults hiring sports pitches and changing facilities across the city. Fees vary by sport and whether changing rooms are included.*

*The Council does not charge for the hire of its pitches by mini and junior clubs and is the only local authority in Wales to provide free use of pitches to these groups.*

*The Council is not proposing to fully recover the costs of providing sports pitches and facilities but could increase prices by 10%, just under inflation, which would mean there would still be a subsidy of over £200,000. This would be a price increase of around £5-£8 per booking.*

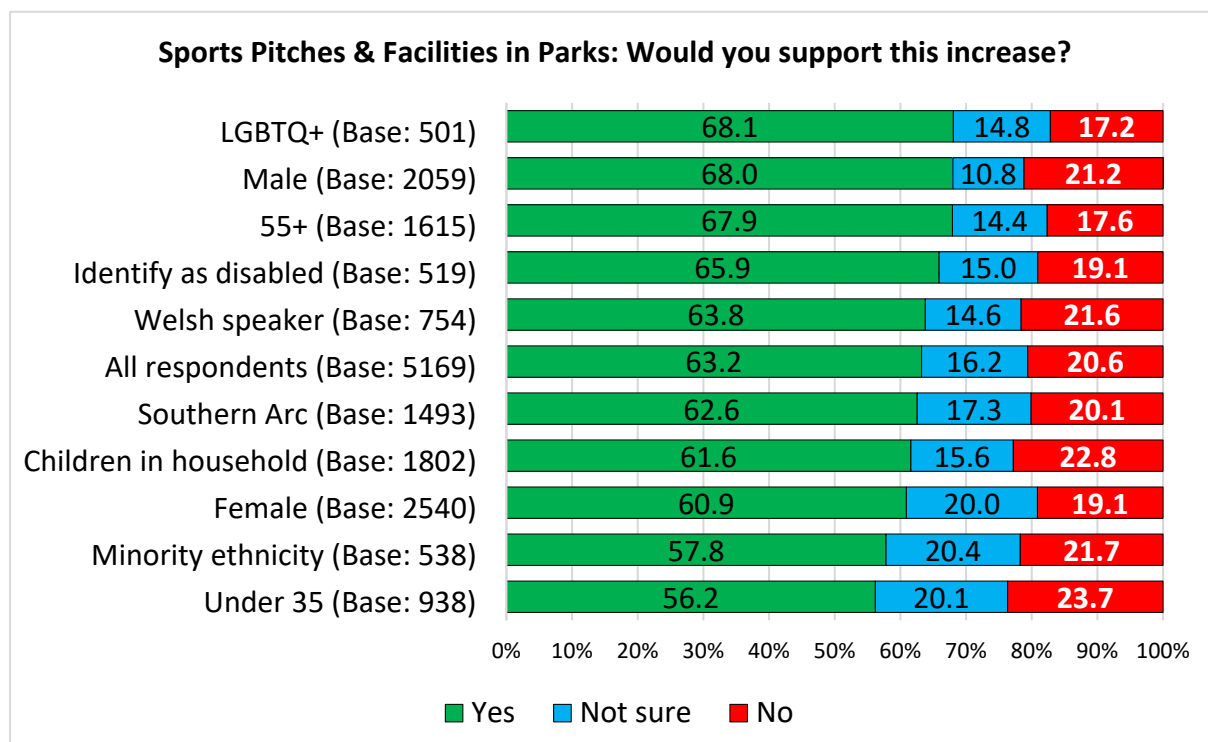
### 11. Would you support this increase?

More than three in five (63.2%) supported the increase in costs to hire sports pitches and facilities in Parks, a fifth (20.6%) opposed this, and around one in six (16.2%) were 'Not sure'.



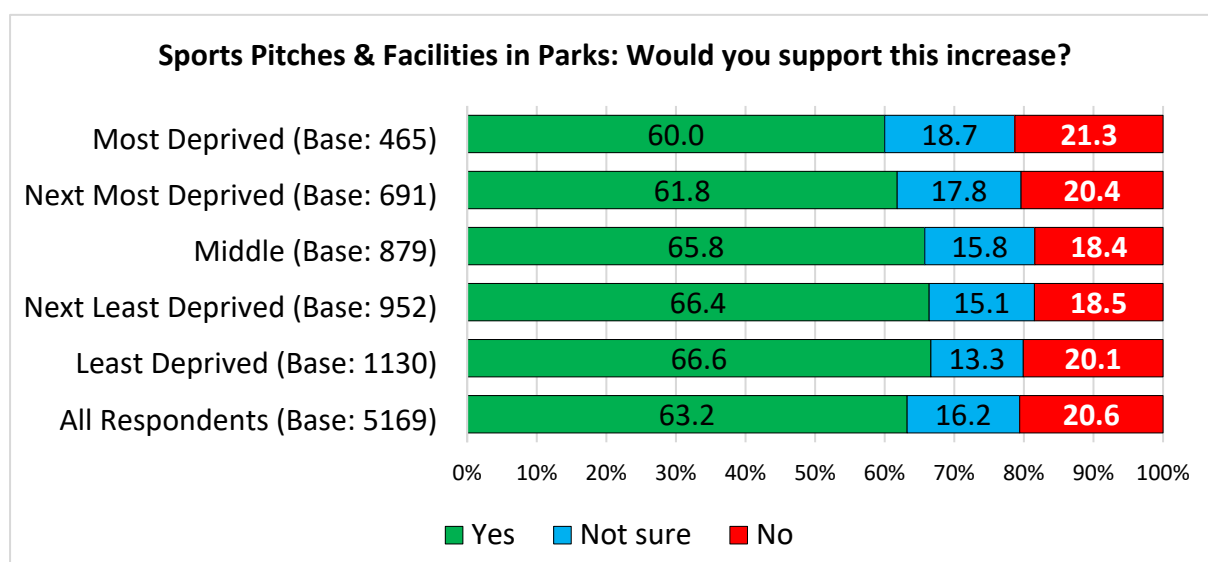


More than half of all the demographic and geographic groups analysed supported this proposal.



Base sizes shown in brackets

There was a correlation with level of deprivation, with those in the least deprived areas more likely to support this proposal.



Base sizes shown in brackets

## Youth Survey

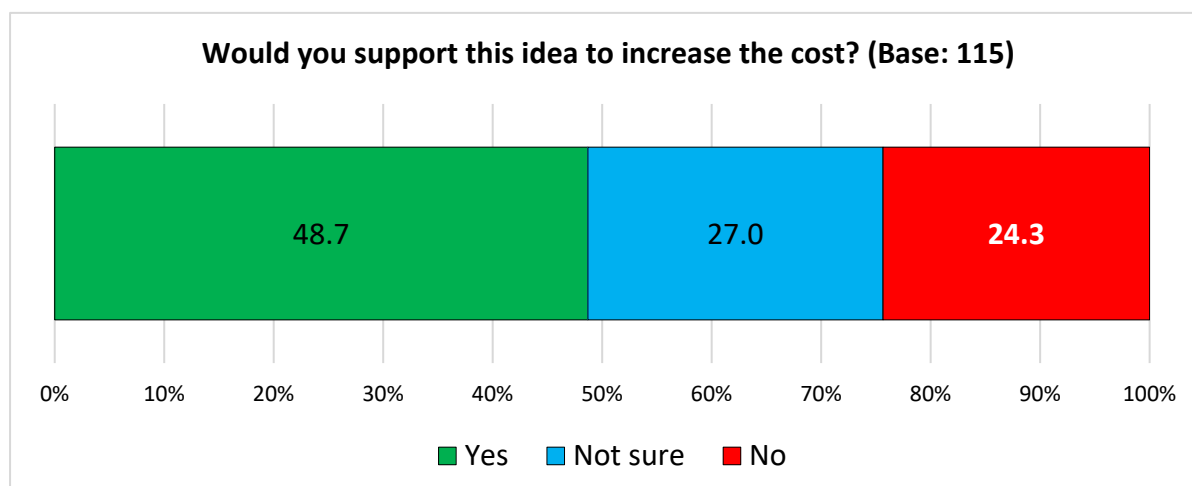
### **Council Owned Sports Pitches and Facilities**

*The Council currently spends £235,000 on helping with the cost for adults to use sport pitches and changing rooms across the City. The cost of the pitches can be different depending on the sport whether there are changing rooms included.*

*The Council is proposing to increase the price of by around £5-8 per booking. This would mean instead of needing £235,000 to support with costs we could bring this number down to £200,000.*

Would you support this idea to increase the cost?

Those responding to the Youth survey also supported this proposal, albeit at a lower level (48.7% in support)



### **Why don't you support this proposal?**

Those disagreeing with the proposal were asked to give reasons for this; 627 comments were received and grouped into themes. The top three themes are shown below, with the full list provided in [Appendix 7](#).

Theme	No.	%	Example Comments
<b>Should be encouraging sport/ leisure/ fitness for mental health &amp; wellbeing</b>	395	63.0	<ul style="list-style-type: none"> <li>- You want people to get healthier so increase costs of sports facilities???...well done!</li> <li>- People use sports to benefit mental and physical health. Removing this will make it too expensive for some people and will have knock on effects to the NHS.</li> <li>- Health and fitness in adults is difficult at the best of times. Increasing prices will put people off joining clubs</li> </ul>

			<ul style="list-style-type: none"> <li>- Increasing the cost to play sport will only result in increased costs of healthcare when fitness declines</li> <li>- Don't charge for the cost of health and wellbeing.</li> <li>- We need to encourage exercise. Increasing cost would discourage healthy activity particularly amongst lower socioeconomic groups who suffer the worst health</li> </ul>
<b>Negative impact on sports clubs / participation especially amongst kids &amp; less well off</b>	315	50.2	<ul style="list-style-type: none"> <li>- Sports activities should be available to all any price increase will reduce take up</li> <li>- Because small clubs can hardly survive now. You will kill sport in the city</li> <li>- Because grass roots sports would die out - literally £5 is a dealbreaker for financially stressed parents. The parents are often paying a lot for equipment, petrol etc... the extra is enough to sink the ship. Free access to sports arenas are CRUCIAL for the wellbeing of the young sporting nation.</li> <li>- Exercise should not be penalized</li> <li>- Negative impact on participation</li> </ul>
<b>Alternative ways of funding</b>	49	7.8	<ul style="list-style-type: none"> <li>- Although I would rather this than some of the other proposed savings, it's pretty small sums for the risk of disincentivising sport. Can you be more inventive and look at how venues could become part community empowered and use volunteers etc instead??</li> <li>- Once again because the council wastes so much money elsewhere, Stop building more unused cycle lanes in one of the wettest countries in Europe, cut the vanity projects and cut your salaries would be a start</li> <li>- Groups are struggling with costs perhaps you should reduce the number of councillors to save money</li> <li>- We already pay enough in rates. Make cuts elsewhere</li> </ul>

Respondents taking part in the Youth Survey were invited to comment on this proposal; 20 comments were received and grouped into themes, shown below.

Theme	No.	%	Example Comments
<b>It would reduce access</b>	14	70.0	<ul style="list-style-type: none"> <li>- Because people may enjoy sports but may not be able to afford. Instead encourage more people to use the facilities.</li> <li>- Sport is for everyone and key to health</li> <li>- Many people will be affected negatively. Sport pitches keep the citizens of Cardiff happy and healthy, increasing the price would affect many people significantly</li> </ul>
<b>Sport is for health &amp; community</b>	12	60.0	<ul style="list-style-type: none"> <li>- exercise is good for adults</li> <li>- Wales has a serious obesity issue. Discouraging sport through increasing cost is only going to exacerbate this. Sports should be open to as many people as possible.</li> <li>- I don't support this idea, because my family and friends book pitches for cricket and its a time when the family can all come</li> </ul>

			<i>together and play in unity, however if prices are increased people will not feel motivated to come, as they wouldn't want to spend extreme amounts of money on these things that once used to be cheap.</i>
<b>Misc.</b>	5	25.0	- savings should be made elsewhere - making everything so expensive these days

*Respondents could leave comments on more than one theme, so totals will exceed 100.0%*

### Face-to-Face Interviews

This wasn't a topic that was seen as a high priority; those making comments were concerned about the impact of increasing the cost to use the pitches and facilities.

*"Not a good idea, people can't afford that."*

Female, 16-24, Ely

*"Keep it affordable. I have many friends who play football twice a week, for their health. It is better than drinking with friends."*

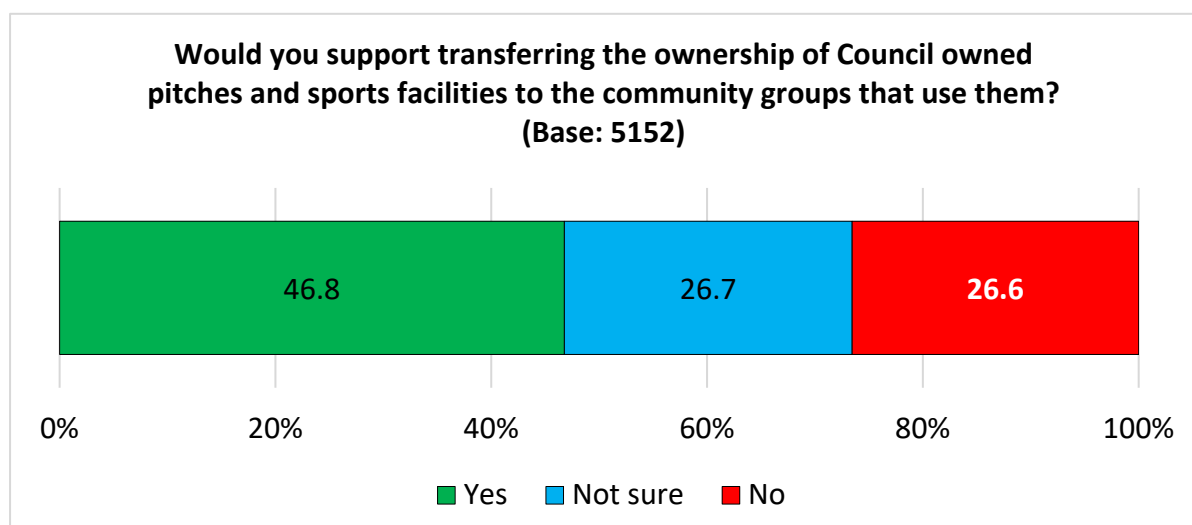
Male, 35-44, Ely

## Asset Transfer of Municipal Sports Pitches

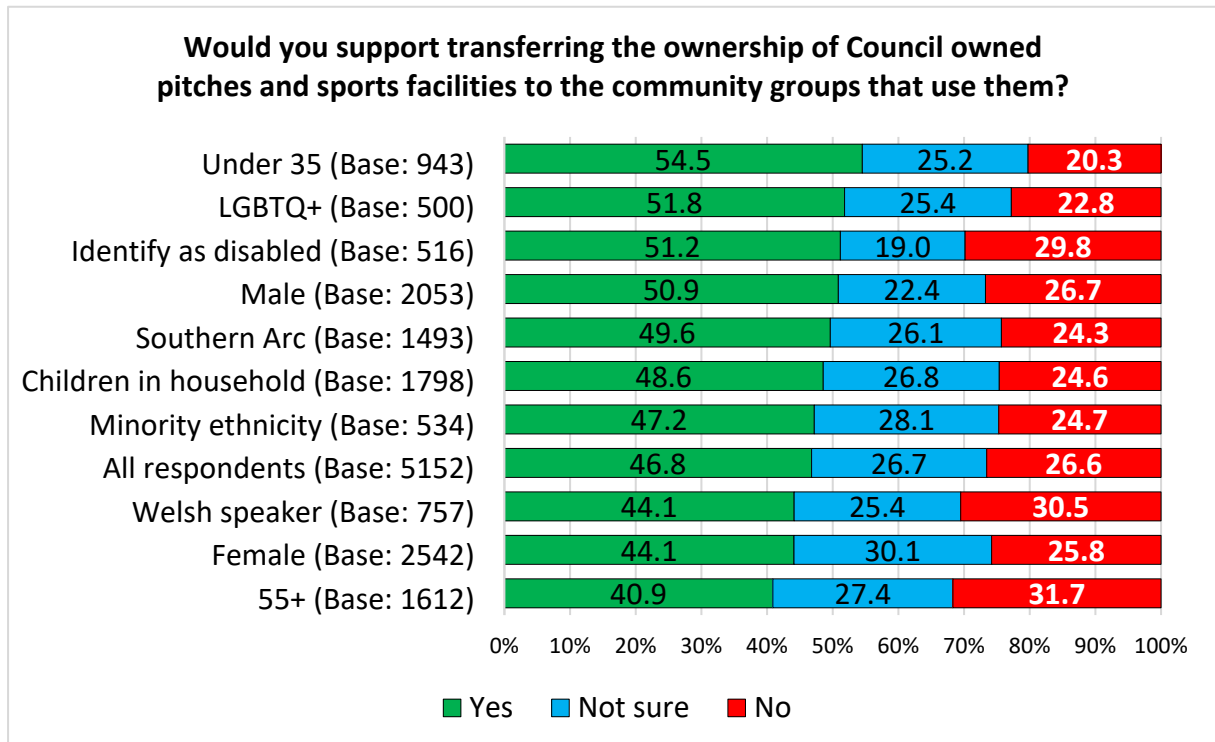
*The Council is currently responsible for running a number of pitches and facilities used for community sports across the city. The Council could transfer the ownership of these pitches and sports facilities to the community groups that use them.*

### **12. Would you support transferring the ownership of Council owned pitches and sports facilities to the community groups that use them?**

Just under half of those surveyed (46.8%) supported the transfer of ownership of pitches and sports facilities to the groups that use them, the remainder were equally split between opposing this proposal (26.6%) and feeling unsure (26.7%).



Respondents under the age of 35 were most likely to support this (54.5%), contrasting with those aged 55 or over (40.9%).



Base sizes shown in brackets

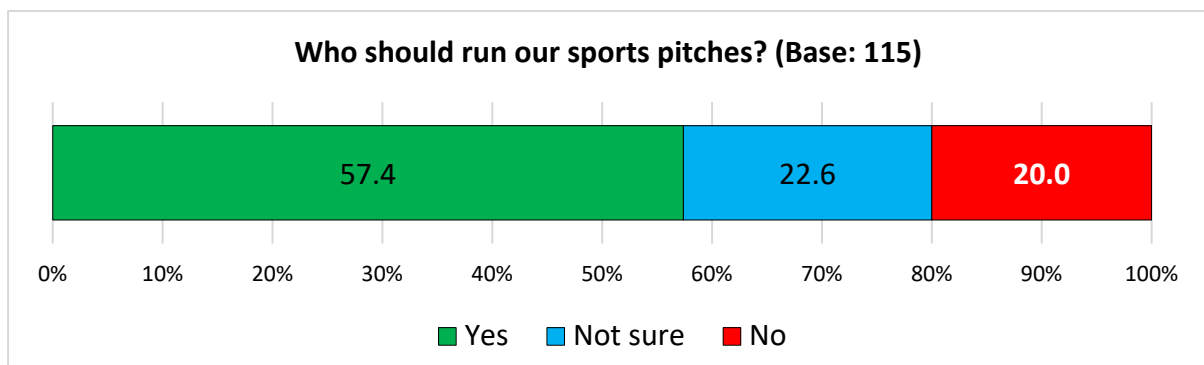
There was no correlation with level of deprivation.

### Youth Survey

#### Who should run our sports pitches?

*The Council is currently responsible for running a number of pitches and facilities used for sport in the community across Cardiff. The Council could allow the community groups that use these pitches to take over ownership of them. Would you support this idea?*

Almost two-fifths of those taking part in the Youth survey supported this proposal (57.4%), compared with 20.0% who were against it.



## Why don't you support this proposal?

Those disagreeing with the proposal were asked to give reasons for this; 870 comments were received and grouped into themes. The top three themes are shown below, with the full list provided in [Appendix 8](#).

Theme	No.	%	Example Comments
<b>Concerns towards proposal, safer in council hands</b>	773	88.9	<ul style="list-style-type: none"> <li>- Sports facilities should remain the responsibility of local authorities.</li> <li>- Many community groups don't receive enough funding to maintain the pitches and facilities.</li> <li>- I do not think that the council would vet potential owners well enough to provide the service levels required</li> <li>- Transferring assets to private groups permanently restricts their use by anyone else. Instead, groups could be allowed to lease facilities/pitches for a set time.</li> <li>- This is a core responsibility of a council. Cannot guarantee a community group will run it fairly or efficiently</li> <li>- Because local groups don't have the capacity to run these things, that's why we have a council</li> <li>- The pitches and facilities need to be safe guarded for future generations the council is best place to this.</li> <li>- these pitches are in community green spaces and control should reside with the council to protect our green spaces</li> </ul>
<b>Lack of expertise and / or too much demand and expense on community groups. Unsustainable.</b>	196	22.5	<ul style="list-style-type: none"> <li>- Because the community support available would not be equitable, and would likely be the most patchy in the areas that most need the facilities.</li> <li>- Not enough expertise in the local community</li> <li>- Pitches would not be maintained properly by unqualified people</li> <li>- The community groups are unlikely to have the necessary skills to look after these sites.</li> <li>- Community groups are largely volunteers - too onerous for them. They do so much anyway</li> <li>- They do not have the expertise or funding model to run them, making them potentially dangerous over time</li> </ul>
<b>Community groups may have too much control. restricted access to the public and external community groups.</b>	148	17.0	<ul style="list-style-type: none"> <li>- It could make them inaccessible for the public and give one group of people sole control of them.</li> <li>- Giving free land to a group. They gate keep access to their own friends. Having to be part of a clique to use council land...</li> <li>- It inevitably restricts access for everyone else who is not part of the 'community group' (usually rugby and football clubs). For example, Harkequins playing field is restricted heavily - only one point of public access and no dogs, despite it being an ideal route for traffic free active travel and recreation</li> <li>- Because they are often not the exclusive use of that group, they should be available to all. I don't play football or rugby, why</li> </ul>

			<p><i>should I loose open access to my local green space because I don't play these sports.</i></p> <ul style="list-style-type: none"><li>- <i>Because they would implement t their own rules and exclude wider groups enjoying the space freely such as dog walkers. Also it's difficult in that circumstance to maintain facilities such as changing rooms</i></li></ul>
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### Face-to-Face Interviews

Few people chose to comment on this proposal.

*"No. Better it stays with the Council, and the Council can make MORE money."*

Female, 45-54, Penylan

*"Should transfer the ownership of sports pitches and teams - Have funding so they can use that to pay for the service."*

Male, 25-34, Caerau



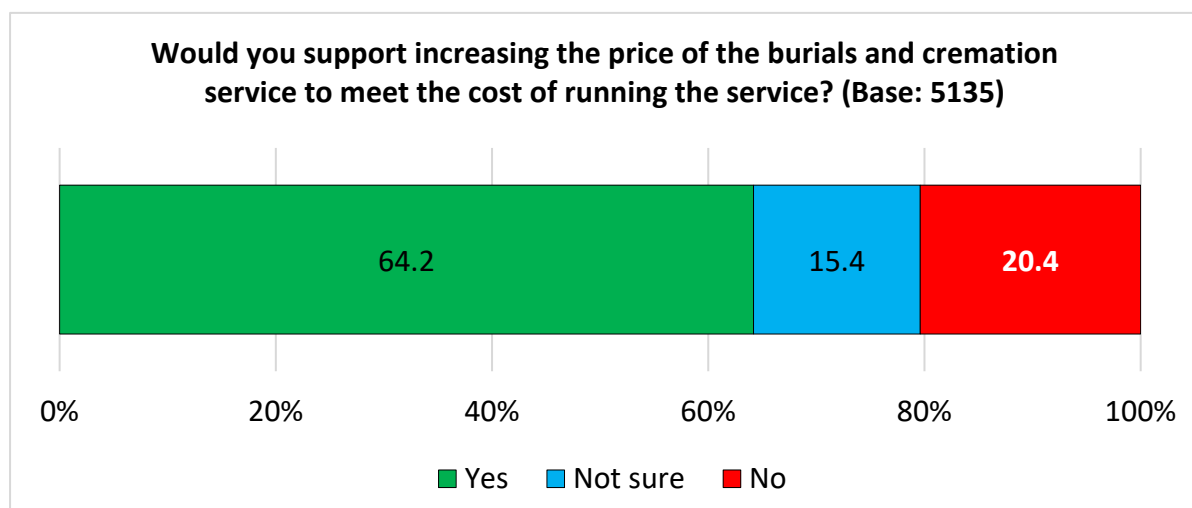
## Bereavement – Fees and Charges

*The Council's Bereavement Service is responsible for undertaking over 4,000 funerals per year, as well as the upkeep and maintenance of 9 sites across the city, including Thornhill Cemetery and Crematorium, Western Cemetery and Cathays Cemetery.*

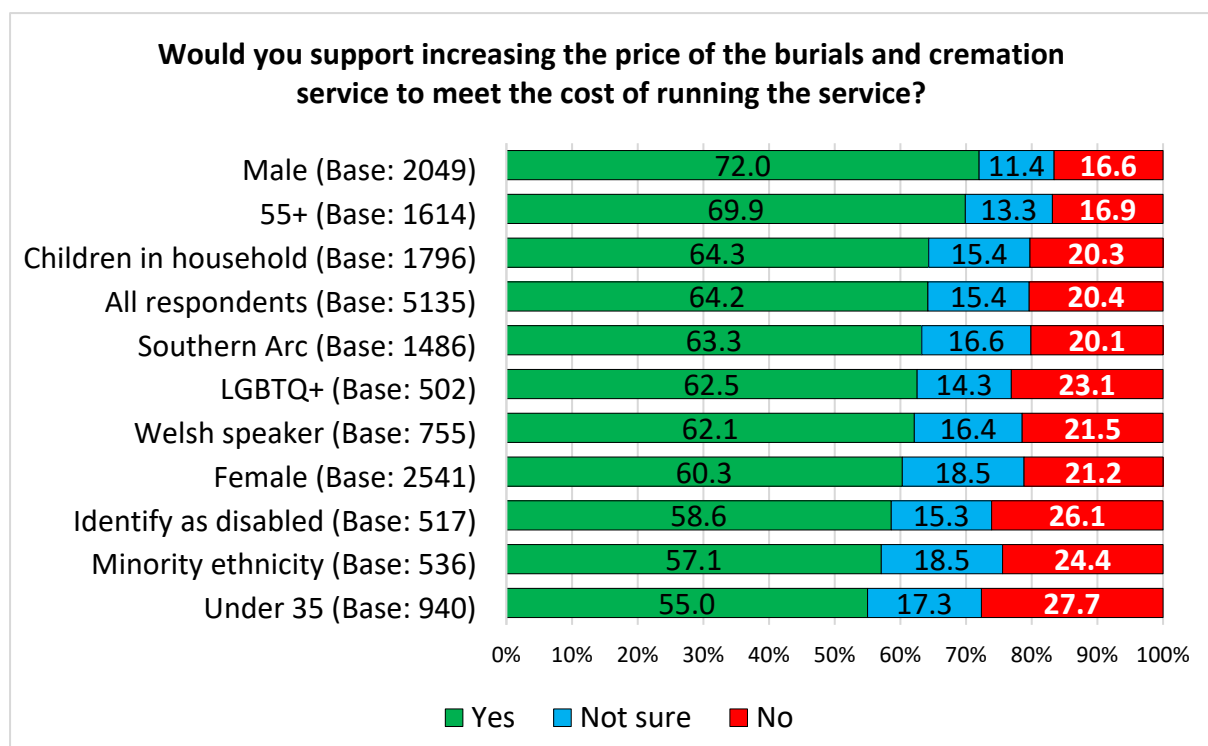
*Cardiff Council charges less than most other UK cities for its cremation and burial services, however inflationary pressures have increased the cost of running this service. If the Council was to raise the price of the service to meet the additional cost, the price of cremation would increase by £40 (5.13%) and burials by £60 (6.82%).*

### **13. Would you support increasing the price of the burials and cremation service to meet the cost of running the service?**

Almost two-thirds (64.2%) of respondents to the main budget consultation supported increasing the price of the burials and cremation service, compared with a fifth (20.4%) who opposed this.

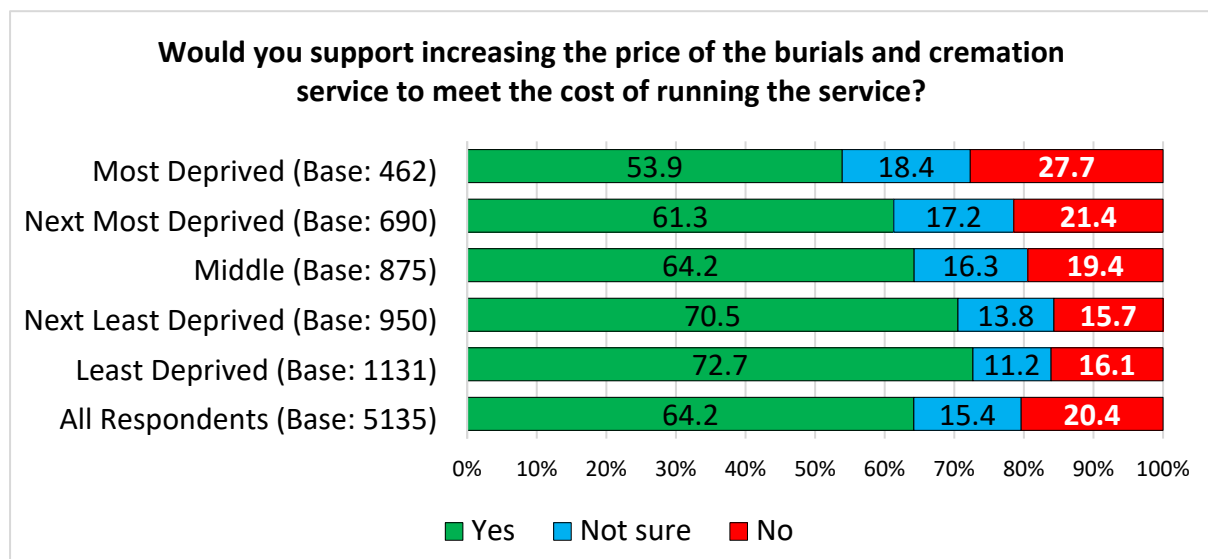


Support for this was highest amongst men (72.0%) and those aged 55 or over (69.9%); it was lowest amongst those under 35 (55.0%).



Base sizes shown in brackets

There was a correlation with level of deprivation, with those in the least deprived areas most likely to support this proposal.



Base sizes shown in brackets

## Youth Survey

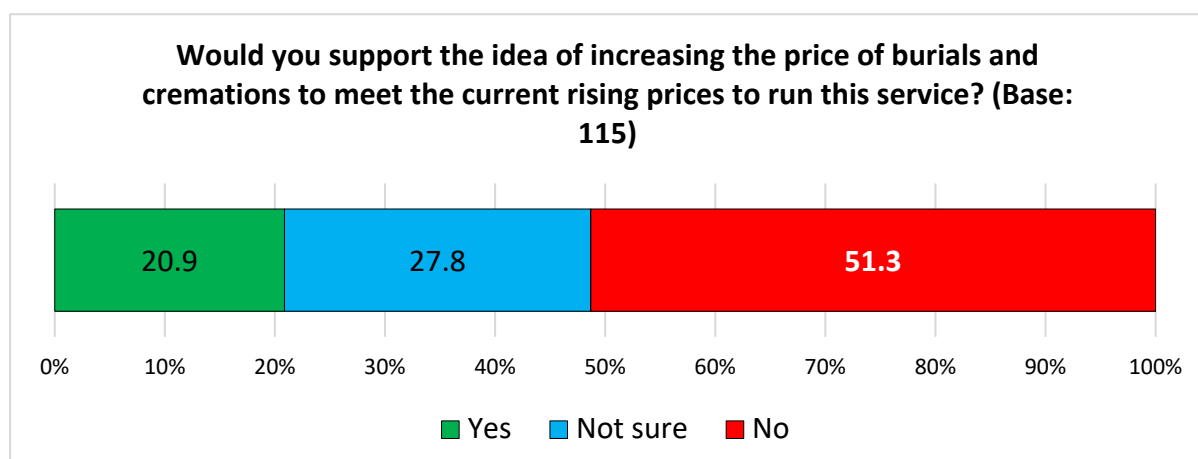
*When we lose a family member or friend we go through a bereavement. The Council is responsible for running over 4,000 funerals per year. This also includes making sure the 9 Cemeteries are looked after.*

*If the Council was to raise the price of funeral services to meet the rising prices we face, the price of a cremation would increase by £40 and the price of a burial would increase by £60.*

*Would you support the idea of increasing the price of burials and cremations to meet the current rising prices to run this service?*

*Respondents to the Youth survey supported the findings of the main survey, with just 23.5% supporting the proposal compared with 47.1% against.*

More than half (51.3%) of those responding to the Youth survey did not support an increase in the price of burials or cremations:



### Why don't you support this proposal?

Those disagreeing with the proposal were asked to give reasons for this; 555 comments were received and grouped into themes. The top three themes are shown below, with the full list provided in [Appendix 9](#).

Theme	No.	%	Example Comments
<b>Costs are too high / People will be unable to afford the rise</b>	213	38.4	<ul style="list-style-type: none"> <li>- These services are costly already.</li> <li>- Funerals are already expensive and put a lot of pressure on families</li> <li>- Funerals cost a fortune anyway and increasing the cost for burials and cremation is wrong.</li> <li>- Funerals are an increasingly expensive affair and unfair on the surviving family to pay the costs. Although the</li> </ul>

			<p><i>proposed increase seems fair, coupled with the fees of services and burials I feel it is an inappropriate financial increase</i></p> <ul style="list-style-type: none"> <li>- <i>Dying is expensive enough</i></li> </ul>
<b>Already a difficult time</b>	199	35.9	<ul style="list-style-type: none"> <li>- <i>At a time of rising costs for everyone, it feels a bit insensitive to add additional burden to people who are recently bereaved.</i></li> <li>- <i>It's a hard enough time without extra costs</i></li> <li>- <i>Do not add to bereavement grief !!!!!!!</i></li> <li>- <i>People have enough to cope with after a bereavement increasing these costs would be cruel</i></li> <li>- <i>Hitting people during their most vulnerable time</i></li> </ul>
<b>Will affect Low Income Families Harder / Cost Should be Based on Personal Financial Circumstances</b>	57	10.3	<ul style="list-style-type: none"> <li>- <i>Could you think about offering support for this for people on lower incomes? I can't imagine how awful it would be to not be able to afford burying or cremating your loved one. Not sure this is something to be going after really.</i></li> <li>- <i>Low-income families would struggle to give lived ones a decent send off</i></li> <li>- <i>It affects the poor more than the rich</i></li> <li>- <i>Cremating a loved one is tough enough, don't add to it financial burden particularly for those on the breadline.</i></li> <li>- <i>This appears to means low income families may be unable to easily lay relatives etc. to rest</i></li> </ul>

Respondents taking part in the Youth Survey were invited to comment on this proposal; 49 comments were received and grouped into themes, shown below.

Theme	No.	%	Example Comments
<b>Funerals are (too) expensive already</b>	34	69.4	<ul style="list-style-type: none"> <li>- <i>Costs are high at the moment, when someone dies unexpectedly it already incurs costs to families while they are grieving this could be another burden to the family.</i></li> <li>- <i>Bit bleak to ask grieving families to fork out an extra £40-£60 just to bury their loved ones when the prices are already extortionate for funerals in Cardiff</i></li> <li>- <i>Funerals are already very expensive, many people may struggle to afford this increase, it's not fair to increase the cost of an essential service</i></li> </ul>
<b>It is a sad time, don't add pressure</b>	16	32.7	<ul style="list-style-type: none"> <li>- <i>People are sad when people die why make them sadder</i></li> <li>- <i>The bereaved have enough to deal with.</i></li> </ul>
<b>Misc.</b>	5	10.2	<ul style="list-style-type: none"> <li>- <i>why would you make people pay extra to bury their dead relative</i></li> <li>- <i>Inhumane</i></li> </ul>

Respondents could leave comments on more than one theme, so totals will exceed 100.0%

## Face-to-Face Interviews

Opinions were divided on this proposal:

*"I have funeral fund with Age Concern UK- to pay this."*

Male, 75+, Ely

*"People are already struggling emotionally and financially."*

Male, 45-54, Ely

*"Yes, I agree with this"*

Female, 25-+34, St Mellons

*"No you shouldn't raise these costs, people are struggling at the moment with money and at a time when they are grieving this would be wrong to do."*

Male, 65-74, Llanrumney

## Any Other Comments

Do you have any other suggestions on how the Council can reduce the budget gap?

Respondents were invited to make suggestions on how the Council could reduce the budget gap, through efficiency savings, income generation, or any other ideas they would like to put forward; 1,339 comments were received and grouped into themes. The top three themes are shown below, with the full list provided in [Appendix 10](#).

Theme	No.	%	Example Comments
<b>Review efficiency and efficacy of services and partnerships</b>	550	41.1	<ul style="list-style-type: none"> <li>- <i>Get rid of some management tiers - "too many chiefs not enough Indians" as we used to say</i></li> <li>- <i>STOP Council/civil servants working from home. Its laughable to think employees are efficient working from home.</i></li> <li>- <i>allowing more staff to work from home where applicable to save building costs</i></li> <li>- <i>Yes stop wasting money on project officers etc most of whom seem to be looking at the same things within the Council and gathering the same information. Get back to basics, provide what we are supposed to, give the residents of Cardiff a good service and stop wasting money on staff that we do not need.</i></li> <li>- <i>Less bureaucracy and more online meetings. Get rid of the Welsh Assembly its not needed we have a UK government</i></li> <li>- <i>Employ efficient people for key positions and remove the numerous expensive managers. Employ more, lower paid local people.</i></li> <li>- <i>Cardiff Council could spend more wisely.</i></li> </ul>
<b>Review of charges / tax's e.g. congestion, parking / tourist tax</b>	331	24.7	<ul style="list-style-type: none"> <li>- <i>Congestion charge. Would obviously be unpopular with drivers, but is a way of raising money whilst aligning with your goals of discouraging car use and promoting a cleaner and healthier city.</i></li> <li>- <i>Increase cost for bulk waste collection. Introduce a city congestion charge. Visitor tax on hotel rooms. Costs of cleaning up after city centre events increased and charged to venue providers.</i></li> <li>- <i>Congestion charge, clean air charge, workplace parking charge, direct bus service ownership (pending Welsh gov legislation), construction of new park and ride sites, with council run buses rather than ineffective Cardiff Bus</i></li> <li>- <i>Increase dog fouling fines.</i></li> <li>- <i>Introduce a city/ tourist tax. It's common throughout Europe. A small fee £1/2 per hotel stay, not per night. Could generate several million pound.</i></li> <li>- <i>Student tax! Everyone else bleeds the students dry and they are a menace to our community! Charge them more!</i></li> </ul>

<p><b>Bus/cycling lanes / 20 mph zones</b></p>	<p>211</p>	<p>15.8</p>	<ul style="list-style-type: none"> <li>- <i>I'm a cyclist and cycle to work every day. The cycle lanes are not helpful at all. Get rid of them and stop putting in new ones. Cycling was easier before the cycle lanes.</i></li> <li>- <i>Less point less schemes across the city painting 20 everywhere then reversing the scheme.</i></li> <li>- <i>Scrap 20 mph nonsense- scrap useless cycle lanes that are dangerous to use improve traffic flow with better disabled parking provision</i></li> <li>- <i>Um maybe stop building cycle lanes all over the place wasting 6mil per mile.</i></li> <li>- <i>Savings could be found by not spending on "cycleway" projects, which provide no benefit to the majority, and reallocating road space to bus priority measures which provide benefit to the majority.</i></li> <li>- <i>Stop wasting money on changing zones to 20mph and cycle lanes that don't work</i></li> <li>- <i>Stop wasting money on vanity projects like the bay arena &amp; Churchill Way and on bike lanes few use and pointless bus lanes.</i></li> </ul>
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### Face-to-Face Interviews

Other comments made included:

*"Councillors should review their pay structure and not get free meals."*

Female, 16-24, Ely

*"Reduce your top earners."*

Male, 16-24, Ely

*"I don't agree with any cuts as times are hard enough for the working class. And I don't want anyone to lose their jobs with the cuts."*

Female, 45-54, Llanrumney

*"Council house repairs are very bad. They do not need to spend more money, they need to stop (employing) very very lazy people! (They) come and go, come and go, sit in their van, don't do their work."*

Male, 35-44, Ely

*"Schools are the first priority. Keep FREE school meals. Health is the second priority, Housing is the third. To raise money, increase parking fees."*

Female, 35-44, Grangetown

*"They need more buildings for housing. If they help you, you should work. The Council needs to provide a creche, maybe 8am to 8pm, so parents can work! I want to go to work, I want to study, but how can I do that?"*

Female, 25-34, Gabalfa, mum of 1

*"If they didn't do so much outsourcing, they wouldn't need to save the money! An agency would charge a lot more than internal."*

Male, 35-44, Plasnewydd

*"Buses - I have complained many times, and I do not hear anything back after 'received your complaint' message. Terrible! Buses are not stopping at the stop, and are not on time. Why is there no CCTV on board?"*

Female, 45-54, Llanrumney

*"Do NOT put up Council Tax! Its not fair. It should be like taxes, with a threshold. So if you earn below a certain amount, you don't pay. It goes up about £1200 every year."*

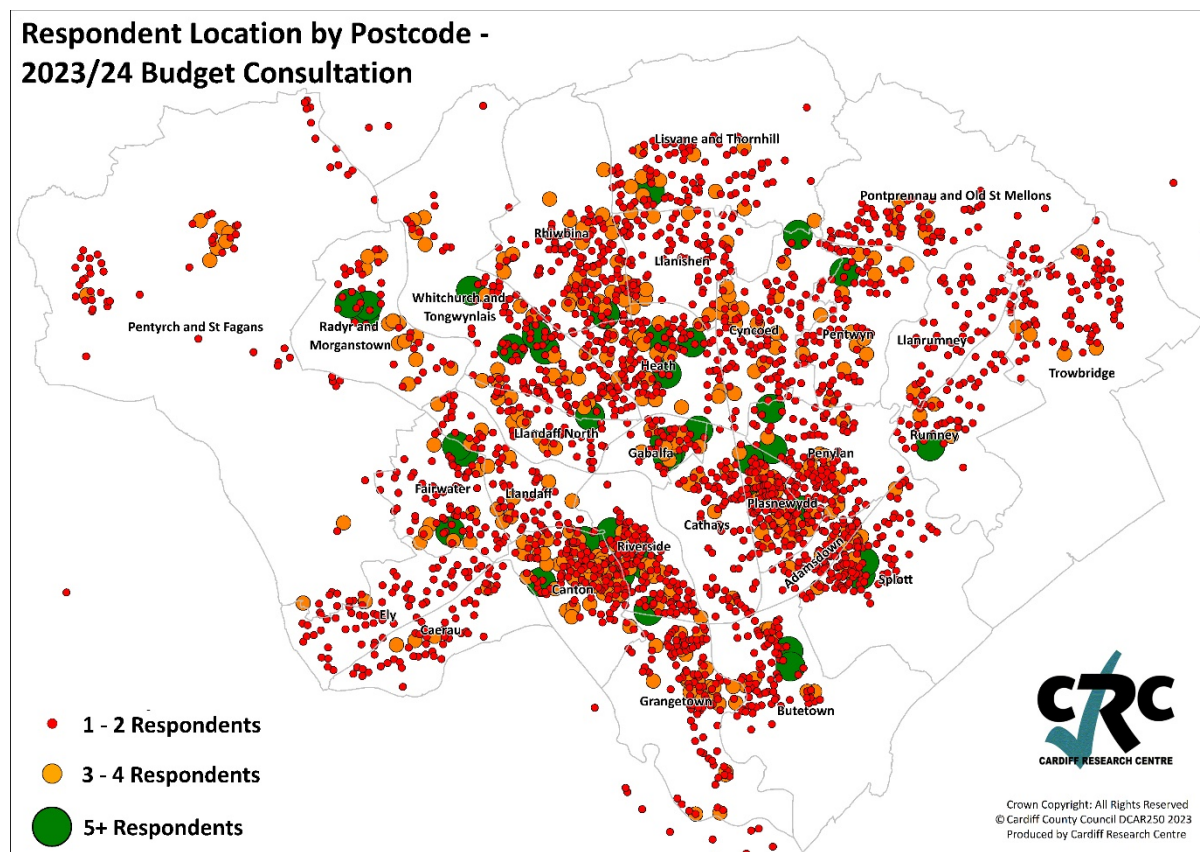
Female, 55-64, Riverside



## About You

Please provide your full postcode. This allows us to more accurately pinpoint respondents' views and needs by area, and to make sure we've heard from people in all parts of the city:-

A total of 4,278 respondents provided a full postcode, of which 4,151 were from Cardiff:



	No	%
<b>Southern Arc</b>	1509	25.4
<b>Rest of Cardiff</b>	2642	44.5
<b>Outside Cardiff</b>	127	2.1
<b>Postcode not provided</b>	1654	27.9
	<b>5932</b>	<b>100.0</b>

Of those providing a postcode from outside Cardiff, while most were from neighbouring counties, 15 of the 22 Welsh local authorities were represented.

	No	%
Vale of Glamorgan	56	44.1
Rhondda Cynon Taf	18	14.2
Caerphilly	9	7.1
Newport	9	7.1
Elsewhere in Wales	23	18.1
England	10	7.9
Scotland	2	1.6
	<b>127</b>	<b>100.0</b>

What was your age on your last birthday?

	No	%
Under 16	8	0.2
16-24	147	2.9
25-34	801	16.0
35-44	1261	25.2
45-54	968	19.3
55-64	820	16.4
65-74	593	11.8
75+	226	4.5
Prefer not to say	189	3.8
	<b>5013</b>	<b>100.0</b>

	No	%	2021 Mid-Year Estimate
16-34	948	19.7	38.6
35-54	2229	46.3	30.2
55+	1639	34.0	31.2
	<b>4816</b>	<b>100.0</b>	

*Note: Figures comparing against the Mid-Year estimates excludes 'Prefer not to say' and under 16s*

Are you...?

	No	%	2021 Mid-Year Estimate
<b>Female</b>	2579	51.5	51.6
<b>Male</b>	2074	41.4	48.4
<b>Non-binary</b>	55	1.1	-
<b>Other</b>	6	0.1	-
<b>Prefer not to say</b>	291	5.8	-
	<b>5005</b>	<b>100.0</b>	<b>100.0</b>

Do you identify as Trans?

	No	%
<b>Yes</b>	47	1.0
<b>No</b>	4505	92.3
<b>Prefer to self-describe</b>	25	0.5
<b>Prefer not to say</b>	306	6.3
	<b>4883</b>	<b>100.0</b>

Do any children live in your household?

	No	%
<b>No children</b>	3114	63.2
<b>Yes, under 5 years old (pre-school)</b>	565	11.5
<b>Yes, aged 5 - 11 (primary school)</b>	846	17.2
<b>Yes, aged 11 - 16 (secondary school)</b>	670	13.6
<b>Yes, aged 16 - 18 in full-time education, or working</b>	296	6.0
<b>Yes, aged 16 - 18 but not in full time education or working</b>	40	0.8
	<b>4924</b>	<b>-</b>

Are you pregnant, or have you given birth within the last 26 weeks?

	No	%
<b>Yes, I'm pregnant</b>	56	1.2
<b>Yes, I've given birth</b>	36	0.7
<b>No</b>	4530	93.3
<b>Prefer not to say</b>	231	4.8
	<b>4853</b>	<b>100.0</b>

Do you care, unpaid, for a friend or family member who due to illness, disability, a mental health problem or an addiction cannot cope without your support?

	No	%
<b>Yes</b>	762	15.4
<b>No</b>	3851	78.1
<b>Prefer not to say</b>	321	6.5
	<b>4934</b>	<b>100.0</b>

Which of the following best describes what you are doing at present?

	No.	%
<b>Working full time (30+ hours per week)</b>	2924	59.2
<b>Working part time (less than 30 hours per week)</b>	608	12.3
<b>In full time education</b>	81	1.6
<b>On a government training scheme</b>	2	0.0
<b>Unemployed - Registered Job Seeker</b>	24	0.5
<b>Unemployed - Unregistered but seeking work</b>	32	0.6
<b>On a zero hour contract</b>	39	0.8
<b>Permanently sick or disabled person</b>	98	2.0
<b>Wholly retired from work</b>	850	17.2
<b>Looking after home</b>	67	1.4
<b>Caring for a child or adult</b>	83	1.7
<b>Other</b>	131	2.7
	<b>4939</b>	<b>100.0</b>

Which of the following best describes your housing tenure?

	No	%
<b>Owned outright</b>	1620	33.1
<b>Owned with a mortgage</b>	2275	46.4
<b>Rented from Local Authority</b>	101	2.1
<b>Rented from a Housing Association</b>	140	2.9
<b>Private rented</b>	605	12.3
<b>Other</b>	159	3.2
	<b>4900</b>	<b>100</b>

## Armed Forces

	You		A member of your household	
	No.	%	No.	%
<b>Currently serving in the armed forces</b>	18	0.4	21	0.6
<b>An armed forces service leaver (veteran)</b>	84	2.0	59	1.8
<b>Not applicable</b>	4069	97.6	3179	97.6
<b>Total</b>	<b>4171</b>	<b>100.0</b>	<b>3256</b>	<b>-</b>

Do you identify as a disabled person?

	No	%
<b>Yes</b>	522	10.7
<b>No</b>	4081	83.3
<b>Prefer not to say</b>	298	6.1
	<b>4901</b>	<b>100.0</b>

Please tick any of the following that apply to you:

	No	%
<b>Deaf/Deafened/Hard of Hearing</b>	269	5.5
<b>Learning impairment/difficulties</b>	85	1.7
<b>Wheelchair user</b>	23	0.5
<b>Long-standing illness or health condition (e.g. cancer, HIV, diabetes or asthma)</b>	643	13.1
<b>Mental health difficulties</b>	373	7.6
<b>Visual impairment</b>	90	1.8
<b>Mobility impairment</b>	293	6.0
<b>Prefer not to say</b>	443	9.0
<b>Other (please specify below)</b>	102	2.1
	<b>4901</b>	<b>-</b>

Do you regard yourself as belonging to any particular religion?

	No	%
<b>No, no religion</b>	2541	52.1
<b>Christian (Including Church in Wales, Catholic, Protestant and all other Christian denominations)</b>	1723	35.3
<b>Buddhist</b>	27	0.6
<b>Hindu</b>	28	0.6
<b>Jewish</b>	14	0.3
<b>Muslim</b>	79	1.6
<b>Sikh</b>	7	0.1
<b>Other</b>	69	1.4
<b>Prefer not to answer</b>	392	8.0
	<b>4880</b>	<b>100</b>

How would you describe your sexual orientation?

	No.	%
<b>Bisexual</b>	217	4.6
<b>Gay Woman/ Lesbian</b>	77	1.6
<b>Gay Man</b>	192	4.1
<b>Heterosexual/ Straight</b>	3576	75.5
<b>Other</b>	55	1.2
<b>Prefer not to answer</b>	620	13.1
	<b>4737</b>	<b>100.0</b>

Are you:

	No.	%
<b>Single</b>	921	19.2
<b>In a same-sex Civil Partnership</b>	44	0.9
<b>Married</b>	2503	52.2
<b>Living together/Co-habiting</b>	796	16.6
<b>Separated/divorced or legally separated if formerly in a same-sex Civil Partnership</b>	193	4.0
<b>Widowed</b>	143	3.0
<b>Other</b>	196	4.1
	<b>4796</b>	<b>100.0</b>

### How would you describe your Welsh language skills?

	No.	%
<b>Fluent</b>	418	8.6
<b>Moderate</b>	348	7.1
<b>Basic</b>	1025	21.0
<b>Learner</b>	892	18.3
<b>None</b>	2198	45.0
	<b>4881</b>	<b>100</b>

### Do you consider yourself to be Welsh?

	No.	%
<b>Yes</b>	3360	69.1
<b>No</b>	1505	30.9
	<b>4865</b>	<b>100.0</b>

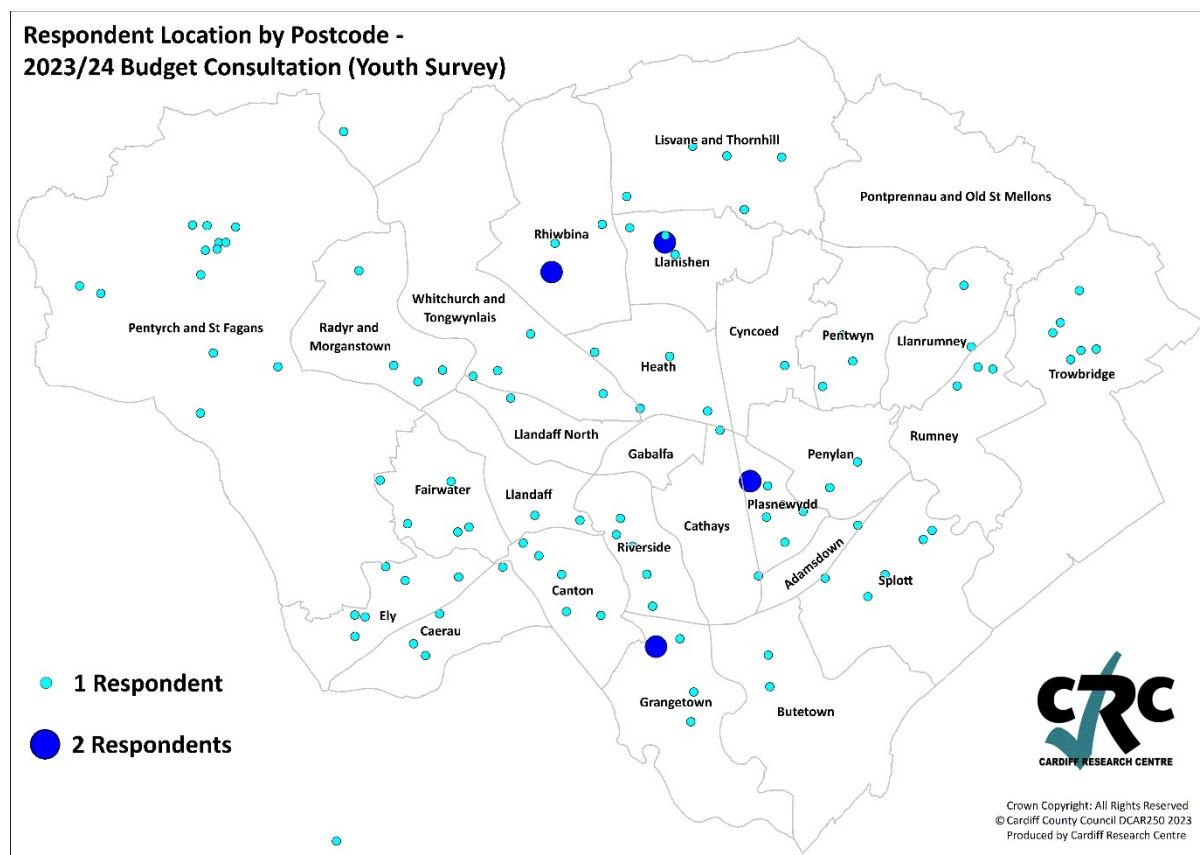
### What is your ethnic group?

Where the term 'British' is used, this refers to any of the four home nations of Wales, England, Northern Ireland and Scotland, or any combination of these

	No.	%	2021 Census
<b>White - Welsh/English/Scottish/Northern Irish/British</b>	4101	83.7	73.6
<b>White - Irish</b>	47	1.0	0.6
<b>White - Gypsy or Irish Traveller</b>	1	0.0	0.2
<b>White - Any other white background</b>	229	4.7	4.8
<b>Mixed/Multiple Ethnic Groups - White &amp; Asian</b>	33	0.7	1.2
<b>Mixed/Multiple Ethnic Groups - White and Black Caribbean</b>	24	0.5	1.0
<b>Mixed/Multiple Ethnic Groups - White and Black African</b>	8	0.2	0.7
<b>Mixed/Multiple Ethnic Groups - Any other</b>	26	0.5	1.1
<b>Asian/Asian Welsh/British - Bangladeshi</b>	9	0.2	2.4
<b>Asian/Asian Welsh/British - Chinese</b>	11	0.2	2.4
<b>Asian/Asian Welsh/British - Indian</b>	41	0.8	1.9
<b>Asian/Asian Welsh/British – Pakistani</b>	21	0.4	1.4
<b>Asian/Asian Welsh/British - Any other</b>	17	0.3	1.6
<b>Black/African/Caribbean/Black Welsh/British - African</b>	19	0.4	0.4
<b>Black/African/Caribbean/Black Welsh/British – Caribbean</b>	12	0.2	2.9
<b>Black/African/Caribbean/Black Welsh/British - Any other</b>	5	0.1	0.5
<b>Arab</b>	15	0.3	1.8
<b>Any other ethnic group (please specify)</b>	25	0.5	1.5
<b>Prefer not to say</b>	255	5.2	-
	<b>4899</b>	<b>100.0</b>	<b>100.0</b>

## About You - Youth Survey

### Post code



### Age

	No.	%
<b>11 or under</b>	21	18.3
<b>12 - 16</b>	73	63.5
<b>17 or over</b>	21	18.3
	<b>115</b>	<b>100.0</b>

### Are you...?

	No.	%
<b>Female</b>	67	58.3
<b>Male</b>	42	36.5
<b>Non-Binary</b>	4	3.5
<b>Prefer not to Say</b>	2	1.7
	<b>115</b>	<b>100.0</b>



Do you identify as trans?

	No.	%
<b>Yes</b>	4	3.5
<b>No</b>	105	91.3
<b>Prefer not to say</b>	6	5.2
	<b>115</b>	<b>100.0</b>

Do you identify as a disabled person?

	No.	%
<b>Yes</b>	8	7.0
<b>No</b>	106	92.2
<b>Prefer not to say</b>	1	0.9
	<b>115</b>	<b>100.0</b>

Please tick any of the following that apply to you.

Eight respondents reported having a health condition, with responses including hearing impairment, learning impairments, mental health issues and long-standing health conditions.

How would you describe your Welsh language skills?

	No.	%
<b>None</b>	16	13.9
<b>Learner</b>	37	32.2
<b>Basic</b>	26	22.6
<b>Moderate</b>	20	17.4
<b>Fluent</b>	16	13.9
	<b>115</b>	<b>100.0</b>

What is your Ethnic group?

	No.	%
<b>White - Welsh / English / Scottish / Northern Irish / British</b>	76	66.1
<b>Other White background</b>	7	6.1
<b>Asian</b>	19	16.5
<b>Black</b>	4	3.5
<b>Mixed</b>	6	5.2
<b>Prefer not to say</b>	3	2.6
	<b>115</b>	<b>100.0</b>

## Appendix 1 – School Funding: Tell us why you disagree with this approach

Theme	No.	%	Example Comments
<b>Schools should also look for efficiencies / share burden</b>	488	76.6	<ul style="list-style-type: none"> <li>- They have to find savings just like any other public service</li> <li>- Schools should still look to save when can</li> <li>- There are always ways to make savings, however small</li> <li>- I have experience of school budgeting and the money is there. We are overpaying certain staff members and have people inept controlling the finances.</li> <li>- Schoolchildren should not suffer but such a huge increase should be queried in case savings can be made</li> <li>- Whilst I don't object wholesale, I would expect that schools could introduce cost saving, such as reduced heating, which may only provide some savings</li> </ul>
<b>Schools/Education have inefficiencies / waste money / spend unwisely</b>	85	13.3	<ul style="list-style-type: none"> <li>- There is mismanagement across the Council portfolio, and schools are no exception</li> <li>- There are clear savings to be made in schools. The first and last weeks of any term are wasted on exercises such as school concerts with no real teaching occurring. Close the schools for these periods or provide proper teaching of the curriculum</li> <li>- Schools can make savings by ditching Welsh for non-speakers and diversity projects</li> <li>- Teachers are overpaid and the schools badly managed, they will just waste the money.</li> <li>- Schools simply must have inefficiency in them. It simply isn't fair that other services and taxpayers support that.</li> </ul>
<b>Schools have reserves / can get money from elsewhere</b>	37	5.8	<ul style="list-style-type: none"> <li>- What reserves are schools using first?</li> <li>- Schools can do more to raise funds by doing the following: social enterprises, raising funds through running a food cooperative. Opening schools to be used as community spaces i.e. hiring of facilities and shared spaces. For example, running Car boot sales. Adult learning courses on weekends.</li> <li>- Schools should be encouraged to raise funds themselves it's good for children and the community.</li> <li>- Schools shouldn't be exempt from the funding pressures and many have significant reserves they can draw on.</li> </ul>
<b>Effect on other areas</b>	31	4.9	<ul style="list-style-type: none"> <li>- We are now at a stage where you are proposing devastating cuts to other well-loved and needed services. I feel all services therefore need to look at where savings can be made.</li> <li>- money needs to go on health services</li> </ul>

			<ul style="list-style-type: none"> <li>- Because this will be taken from other more valuable services such as housing</li> <li>- Other sectors also require funding... will you be funding this in full?? Healthcare, social care, police, fire service, highways. etc. etc.</li> </ul>
<b>I don't have children/ don't care about education</b>	17	2.7	<ul style="list-style-type: none"> <li>- I don't have children, why penalise me</li> <li>- Ask parents to help fund it! People choose to have children, they should help fund it! Stop passing costs onto others! I know you're not asking all to pay, but why should my council tax help fund this ridiculous idea!</li> <li>- Education not a priority</li> </ul>
<b>More Information Required</b>	9	1.4	<ul style="list-style-type: none"> <li>- It is not clear exactly what this cost covers. There needs to be more detail</li> <li>- I do not have enough information to fully understand the options but in the current climate I think that asking all services to find a small percentage savings to help towards increased costs is fairer, rather than some services being fully funded whilst other face significant cuts</li> </ul>
<b>Case-by-case basis</b>	8	1.3	<ul style="list-style-type: none"> <li>- Focus on number of students in schools, which areas need schools and what needs restoration/maintenance after conducting a study, only then can we determine the amount of support.</li> <li>- Each school should have to submit applications for development plans</li> </ul>
<b>Impact on taxpayers</b>	6	0.9	<ul style="list-style-type: none"> <li>- I don't want to pay more taxes</li> <li>- It will increase my council tax</li> </ul>
<b>Schools are already cut hard</b>	4	0.6	<ul style="list-style-type: none"> <li>- I am a teaching assistant of 15 years in a primary school. Schools have already made so many cuts over the last few years. My wage is eye watering low, and we make such an impact on children's education.</li> <li>- There are no savings to make</li> </ul>
<b>Misc.</b>	27	4.2	<ul style="list-style-type: none"> <li>- Cos it's bang out of order</li> <li>- Charge the children that drive to school who would be quite capable of using other modes of transport for parking to help fund the school and reduce the lack of parking spaces for locals living near the schools. Encourage uniform swaps</li> </ul>
<b>Total</b>	<b>637</b>		

Respondents could leave comments on more than one theme, so totals will exceed 100.0%

## Appendix 2 – St David’s Hall: Any Other Comments

Theme	No.	%	Example Comments
<b>Concerns over programme: classical, community, minority genres</b>	271	22.2	<ul style="list-style-type: none"> <li>- <i>I am not persuaded, having looked at the proposed tenants other venues, that they would be prepared to ‘maintain a classical and community programme’ of the kind we presently enjoy.</i></li> <li>- <i>This is a misguided and naive proposal, which will fail to safeguard the classical, folk, jazz and community offer which is so crucial to the Arts in Wales.</i></li> <li>- <i>It must continue to be a classical music venue first and foremost</i></li> <li>- <i>The approach to classical music seems adequate and is unlikely to affect the programme at the Hall. However there is no mention of how the O2 model is going to protect the concerts by musicians in ‘minority’ genres, eg folk, jazz, blues etc. Currently a full programme of such music takes place on Level 3, eg Roots Unearthed. Supporters of these types of music deserve as much protection as classical and pop/rock fans. If all of the Level 3 concerts are not maintained at the Hall there is no other city centre venues putting on such a programme. Please ensure that the O2 has to protect these genres as well as classical.</i></li> <li>- <i>The lease should only go ahead if the classical and community programmes are protected in law.</i></li> <li>- <i>Will they ensure a similar level of community and classical programmes? What kind of commitment do they have for this as we really enjoy the options offered by St David’s that is not available elsewhere. E.g. cardiff city voices Christmas service</i></li> </ul>
<b>If they can run it at a profit so can Council / Should promote/run it better</b>	256	21.0	<ul style="list-style-type: none"> <li>- <i>I think leasing this is the start of the decline in offerings. Better to invest in better management and engagement on possible other additional uses or streams of revenue</i></li> <li>- <i>If a tenant can make this a profitable venture by running it slightly differently/ adding a wider variety of events, then surely this can be achieved with the current management arrangement too.</i></li> <li>- <i>The bizarre thing is if an outside company can invest and make money by taking this on why can’t we?</i></li> <li>- <i>A senior council officer saying ‘I don’t know’ when asked in scrutiny why the council can’t run this at profit themselves is unacceptable and offensive to the people of Cardiff. What’s the proper answer? The follow up comment that AMG have better industry access is coming</i></li> </ul>

			<p><i>close to supporting a monopoly and it's short term, unambitious thinking. Cardiff deserves better.</i></p> <ul style="list-style-type: none"> <li>- <i>If a private company can make the hall profitable then the council should also be able to. You need to be more commercially minded and turn it into a profit making enterprise. The more of these type of things you have the less you will need to raise council tax</i></li> <li>- <i>A private tenant would only be interested if they think the hall can be made profitable. How is it a private company can make something viable, yet the status quo cannot?</i></li> <li>- <i>I'm a big music fan and I attend several gigs per month and I support this decision. I think the new tenant will bring new and exciting acts to Cardiff and help modernise the building which the Council has failed to do. I'm delighted to hear that they will still protect the classical music programme. I think its disappointing that the venue made a loss as it should be one of the areas that the Council should be generating income.</i></li> </ul>
<b>Belongs to the city/Wales.</b>	172	14.1	<ul style="list-style-type: none"> <li>- <i>This is a national asset, should be a decision made by the whole of Wales</i></li> <li>- <i>St David's Hall is a vital part of Cardiff. You cheapen yourselves, you cheapen the people of Cardiff, and you cheapen music and the arts through having no pride or value in our buildings, culture, and music. As long as someone can make a profit eh? It's a crying shame. Live Nation will be the only ones to benefit from this. Start acting like a council that cares about its city.</i></li> <li>- <i>As the National Concert Hall of Wales this needs to be kept. Maybe ask Welsh Government for an annual grant to secure the 'national' part of the concert hall.</i></li> <li>- <i>It would be a great loss to Cardiff if St David's Hall were to be long or changed in any way</i></li> <li>- <i>St David's Hall is an important asset for Cardiff and Wales where there are not many venues that can accommodate a 100 piece orchestra, that allows them to perform to their full potential with a rich acoustic quality. Cardiff surely has enough venues for pop &amp; rock concerts and needs to retain management &amp; operational control of the hall to balance cultural choice. Where else could visiting orchestras perform in Wales. London has the Royal Albert Hall, Cardiff &amp; Welsh people deserve St David's Hall.</i></li> </ul>
<b>Agree and enforce terms of the lease to protect community events and programme</b>	169	13.8	<ul style="list-style-type: none"> <li>- <i>There have to be legal obligation by the hall to continue all current schedule of all classical concerts, including BBC, WNO, afternoon chamber series etc. It is the ONLY purpose-built classical music hall in Wales, and it would be a worldwide embarrassment if it were to disappear into the corporate abyss</i></li> <li>- <i>With caveats that the building remains for its current purpose and serves Cardiff and its surrounding areas fully</i></li> </ul>

			<ul style="list-style-type: none"> <li>- A control check on classical and community programme should be a condition of any proposed lease with failure resulting in ending of lease</li> <li>- Ensure that any agreement is properly policed</li> <li>- Any lease arrangement should make it very clear that community access <b>MUST</b> be maintained. All the larger choirs, orchestra's dance groups, charities etc that currently perform there would be disadvantaged if they could no longer use it. I sing with a choir of 180 and there is nowhere else in Cardiff that accommodates an organisation of that size.</li> </ul>
<b>Important cultural asset</b>	136	11.1	<ul style="list-style-type: none"> <li>- This is the wrong solution for St David's Hall - and will massively change the character of this vital cultural asset for Cardiff and Wales.</li> <li>- You should be protecting and valuing Wales's only large classical music venue. Privatising it should be considered criminal.</li> <li>- We have a wonderful cultural building situated in Cardiff Bay. I feel that the council could concentrate more on this great asset</li> <li>- St Davids Hall is the national performance hall for Wales and as such adds value and acts as the "Albert Hall" for Wales for cultural and civic events - it should be sold off to a 3rd party events company - you can only sell the family (Welsh) silver once - I am very concerned that this idea once signed off would remove access for 3rd sector and community activity for the benefits of profits for a music venue organisation. This is classic asset stripping for what is a tiny long term saving.</li> <li>- This is a world renowned venue both for classical and community events. People come from a wide catchment and handing it over will diminish its standing.</li> </ul>
<b>Do not privatise</b>	135	11.1	<ul style="list-style-type: none"> <li>- St David's Hall needs to remain under council control to allow it to provide the varied service it currently provides</li> <li>- In my opinion this is a hub for education, entertainment and culture that should be safe guarded by the council.</li> <li>- There is a risk that handing it over to a private owner will cause more problems for Cardiff Council further down the line, when the private company inevitably take the profits rather than reinvesting in the facility. This is much like privatisation of railways, etc. that require constant public funding investment, whilst shareholders make profits and make cuts</li> <li>- Privatisation is not the answer the council need to run the venue cost effectively like any proposed lease holder would do</li> <li>- I think it's shocking that your proposal will allow a private company to rip the heart and soul out of a world class concert venue. You should be so proud of the fact that the hall is included in the top 10 acoustic classical venues <b>IN THE WORLD</b>. What is wrong with you? You'd be happy to see the seats ripped out and arena style rock concerts destroy the building. If it needs repair and refurbishment then raise the money to do it! For shame Cardiff Council.</li> </ul>

<p><b>Get funding from elsewhere</b></p>	<p>134</p>	<p>11.0</p>	<ul style="list-style-type: none"> <li>- Why has the hall been allowed to get into a state where it needs so much investment? Where has the maintenance money gone, especially when it was closed for such a long period over the pandemic? Where are other proposals and other funding sources that could be investigated by the council?</li> <li>- Explore other options, including charitable trust status.</li> <li>- Alternative models need to be explored. There are successful models employed within Wales such as Awen Cultural Trust and Theatre Clwyd both of which have secured funding to develop and become more sustainable reducing reliance on public funding whilst serving the public.</li> <li>- More appropriate sponsors need to be found to secure the future if this iconic and world renowned venue.</li> <li>- Press the Welsh Government for support. This shouldn't just be Cardiff's problem as the building is used by people from across south Wales</li> </ul>
<p><b>Not enough info in public domain</b></p>	<p>132</p>	<p>10.8</p>	<ul style="list-style-type: none"> <li>- Not enough detail known re ongoing proposals and promises</li> <li>- We need much more detail and guarantees on how the council would enforce the classical and community obligations of the lessee. Until that is clear - no.</li> <li>- The proposal is too vague. The general obligation to keep the venue open is not a suitable proposal for the National Concert Hall of Wales which is a vital asset for the city and the nation - I think the wording in the question shows it all "safe, operational and a general obligation to keep the venue open" do not inspire confidence</li> <li>- This tenant arrangement &amp; any subsidy is not clear.</li> <li>- Would the council still be expected to subsidise the hall in this scenario?</li> </ul>
<p><b>Unqualified support</b></p>	<p>105</p>	<p>8.6</p>	<ul style="list-style-type: none"> <li>- This proposal sounds ideal.</li> <li>- Great idea, give it to the experts</li> <li>- For goodness sake those opposing this progressive solution should get a reality check.</li> <li>- Should have done this years ago</li> <li>- If u have a tenant lined up then it's the obvious way to go</li> </ul>
<p><b>Will be run for profit / become more expensive</b></p>	<p>96</p>	<p>7.9</p>	<ul style="list-style-type: none"> <li>- Sounds like it will lead to ticket price increases</li> <li>- A private tenant will operate the Hall for a profit by increasing fees and ticket prices. The Council should be able to operate the Hall without making a loss by doing the same to a lesser extent, and without handing over a publicly amenity to a private (for profit) operator.</li> <li>- A concern would be increased ticket prices to balance the books but this would exclude a portion of the population and harm the arts industry</li> <li>- I'm very concerned about ticket prices. New theatre now charges booking fees in addition to the ticket prices. This never happened when operated by the council</li> </ul>

<p><b>Don't change the acoustics / seating / structure</b></p>	<p>87</p>	<p>7.1</p>	<ul style="list-style-type: none"> <li>- Concerns regarding the tenant not retaining the acoustic integrity of this world Class concert hall.</li> <li>- As long as having removable seating does not impair the acoustics of the hall</li> <li>- St. David's Hall is one of the best concert halls in U.K. the integrity and acoustics of the hall itself must be upheld. I've been very concerned about reports that the seats would be ripped out and the venue turned into just another O2 style academy. The cultural legacy of the hall deserves much better and I only support the proposal so long as the tenant can ensure this.</li> <li>- The classical programme and community events at St David's Hall must be protected. Your proposed "tenant" will simply not do this. It is a concert hall with some of the best acoustics for classical music in the world and must be retained as a classical music symphony hall. Risking the loss of excellent programmes such as Cardiff Singer of the World and visits from leading international orchestras would be a travesty and a huge mistake on the part of Cardiff Council.</li> </ul>
<p><b>Qualified support</b></p>	<p>86</p>	<p>7.0</p>	<ul style="list-style-type: none"> <li>- As long as the requirement is met to maintain classical and community programmes long term then I believe this would be a good idea to save money.</li> <li>- I would be in support of this providing that the new tenant doesn't enforce an increase in the price of tickets making attending performances at St David's Hall out of the reach of more people. Perhaps there would be an increase in tickets sales for events if the tickets were more affordable.</li> <li>- I support this only for the short-term. Once the economy is being managed properly and customers return the tenant will leach away the profits.</li> <li>- This depends on who the tenant is. If they operate ethically, have no links with the fossil fuel industry and include good sustainability practices then yes.</li> </ul>
<p><b>Against this</b></p>	<p>85</p>	<p>7.0</p>	<ul style="list-style-type: none"> <li>- Totally disagree with it</li> <li>- A ridiculous idea selling off Welsh culture and heritage for quick money.</li> <li>- This is disgusting that you are even contemplating this!! St David's Hall is a staple of Cardiff entertainment venues and has been since I was a child. It's imperative that it remains under council ownership. Any new owner will turn it into a cash cow, slashing the entertainment offerings, maximising profits over quality. Do not do this!</li> <li>- Sellout - you should be ashamed.</li> </ul>
<p><b>Impact on community</b></p>	<p>84</p>	<p>6.9</p>	<ul style="list-style-type: none"> <li>- Lease it with a term of ensuring the arts are accessible to families on low income</li> <li>- Leasing it would affect communities eg local ballet schools having their annual shows</li> <li>- All proposals should include a cardiff citizenship board who are party to discussion of any planned events. The Tennant should seek to include those who are from marginalised groups in</li> </ul>



			<p>society. Particularly care experienced and those with disabilities. The tenant will ensure access to all and that the voice of cardiff citizens is part of proposals and that they provide work and volunteering opportunities.</p> <ul style="list-style-type: none"> <li>- Stop wasting money on new proposed venues that will only attract a certain clientele. St. David's Hall offers a wide and diverse range of artists for all ages at affordable prices and by leasing it to a renowned music venue you are destroying another creative venue and giving citizens of Cardiff and Wales less choice.</li> </ul>
<b>Don't trust proposed partner</b>	78	6.4	<ul style="list-style-type: none"> <li>- The idea in itself isn't bad, but I'm not sure about the tenant... Do we really need another O2 Academy type venue?</li> <li>- I don't feel this is a company that can be trusted to deliver the classical and community programme</li> <li>- This is a National Concert Hall and it should be protected and not be put out to run by a commercial operation. The proposed operator (AMG - part of Live Nation)) will then have a monopolisation of venues in Cardiff, which cannot be allowed. This organisation is also responsible for running for Brixton O2 Academy in London, who have recently had their licence removed following the tragic events that unfolded there before Christmas. Who would hold this organisation to account if they failed to operate the venue in line with the proposed agreement?</li> <li>- Look for another promotee focussed on classical program who we can trust to put this as a priority</li> </ul>
<b>Should be open to tender</b>	38	3.1	<ul style="list-style-type: none"> <li>- If the council goes ahead with long-term lease arrangement with a tenant, that tenant should be run locally as a not for profit.</li> <li>- I strongly believe that we as citizens of Cardiff who encourage and support all arts in Wales should be involved in the process of who 'tenant' is and what programmes would be carried out in the St David's venue. Also this tenant must develop real community events for young and old. What does it mean when it states above "general obligation to keep venue open".</li> <li>- I think other options should be looked at first. No major city in the UK doesn't have a concert hall and to lose this would reflect poorly on the Welsh culture landscape. Staff have looked for grants and trust funding which the council has turned down. Welsh government should be a part of this</li> <li>- Put this out to tender to see what possible tenants come forward and what they would propose to offer</li> </ul>
<b>Concern over jobs</b>	31	2.5	<ul style="list-style-type: none"> <li>- I'd like to see terms and conditions for staff protected and the new provider be a living wage employer.</li> <li>- I am in support of this proposal, assuming the staff are kept on</li> <li>- The safety of staff jobs should be first and foremost. I would need more information on current contract vs private contractors contract to make a sound answer</li> </ul>

			<ul style="list-style-type: none"> <li>- Company that are proposed to take over cannot be trusted regarding keeping staff on at a decent rate of pay or keep their promise for classical concerts to still go ahead.</li> </ul>
<b>Why fund the Arena and not SDH?</b>	26	2.1	<ul style="list-style-type: none"> <li>- This is difficult as the public are not privy to all info. The council has pledged 50million to the new arena. This figure is the same as has been promised by prospective lease holder of St David's Hall. Makes you think this is a carve up.</li> <li>- Hall should be kept as a community asset and not giving a private operator such control of music in the city. Axe the arena plans and save money there</li> <li>- This is ridiculous - find alternative funding for the new arena down the bay and keep St David's hall.</li> <li>- St David's Hall is a landmark venue of the city and its administration should continue being public. Maybe the money needed could come from the massive allocated budget for the macro-concerts venue planned at the Bay.</li> </ul>
<b>Other venues in the city for pop music</b>	25	2.0	<ul style="list-style-type: none"> <li>- St David's Hall is an important asset for Cardiff and Wales where there are not many venues that can accommodate a 100 piece orchestra, that allows them to perform to their full potential with a rich acoustic quality. Cardiff surely has enough venues for pop &amp; rock concerts and needs to retain management &amp; operational control of the hall to balance cultural choice. Where else could visiting orchestras perform in Wales. London has the Royal Albert Hall, Cardiff &amp; Welsh people deserve St David's Hall.</li> <li>- I don't think the proposed tenant should turn the building into a music venue by removing the permanent seating in the stalls. This isn't necessary as there are other perfectly suitable music venues in the city.</li> <li>- Another popular music venue with have a knock on effect with traffic and policing</li> <li>- I have been following this and have concerns (like many others) that the proposed tenant will not protect the level of classical and community provision currently experienced. It also seems questionable to lease to a company providing popular music events when Cardiff already has the stadium, Motorpoint Arena and a new proposed arena all providing venue options, not to mention other independently run venues such as Tramshed. Are the Council planning on changing their arena plans in light of this proposal?</li> </ul>
<b>Needs full consultation / scrutiny</b>	21	1.7	<ul style="list-style-type: none"> <li>- It's been rushed through without time for all options to be considered. The public own this and the public deserve a proper consultation and to be listened to. I go to many things there</li> <li>- Would like further consultation</li> <li>- Alternative proposals and a full consultation should be carried out in advance.</li> <li>- All options for alternative funding and operation should be explored and business cases put forward for elected members and the public to scrutinise. I am concerned the proposed</li> </ul>

			<i>tenant who already operates cultural venues in Cardiff -as well as the proposed new venue to be constructed in Cardiff Bay will have a monopoly over these venues.</i>
<b>Better use of the building</b>	17	1.4	<ul style="list-style-type: none"> <li>- <i>The hall is a huge and vital part of Cardiff's culture. A lease arrangement would limit the control the council has over the running of the facility and its events. There has to be another way to deal with this facility, including the reopening of a cafe/coffee shop and the introduction of a merchandise shop, something like the Barbican in London. The continued use and potential increase in charge for events like university graduations should be considered.</i></li> <li>- <i>There are so many other things you could do with St David's Hall. Put a restaurant / bar in there (a proper one). Market it better, change the layout, have removable seats to get a better atmosphere for pop gigs etc. The Council never think outside the box - so better to get someone else to run the venue for you.</i></li> <li>- <i>Better use of the building may be more appropriate e.g. moving the Cardiff Story museum into the available space they have</i></li> </ul>
<b>Don't trust the Council</b>	12	1.0	<ul style="list-style-type: none"> <li>- <i>The privatisation will almost certainly see prices rise, reducing the accessibility of the venue. Furthermore, I just don't trust the council to enforce a requirement for classical/community events in the face of risking losing a tenant.</i></li> <li>- <i>Seems odd to have this consultation after you have made the decision to hand it over to Arena.</i></li> <li>- <i>This has not gone to tender. Giving it away like leisure centres will mean worse and more expensive services for attendees</i></li> <li>- <i>Other Council assets sourced out offer lower services at increased cost. Is. Leisure Centres</i></li> </ul>
<b>Improve access</b>	9	0.7	<ul style="list-style-type: none"> <li>- <i>The reduction in attendance is partly due to the problem of actually getting to the Hall, because due to pedestrianising The Hayes and St Mary St., cars, taxis and buses can't get anywhere near the place. therefore the elderly, disabled and infirm have stopped going</i></li> <li>- <i>As an elderly, disabled person it has been made extremely difficult to access the St David's Hall as taxis can no longer park off nearby.</i></li> </ul>
<b>Don't turn it into flats / student accommodation / shops</b>	9	0.7	<ul style="list-style-type: none"> <li>- <i>As long as it remained as a theatre and not more city centre flats</i></li> <li>- <i>Just don't sell it to build even more awful student flats / private flats.</i></li> </ul>
<b>Protect the pipe organ</b>	8	0.7	<ul style="list-style-type: none"> <li>- <i>I would like to see retention and continued maintenance of the organ.</i></li> <li>- <i>It would be wrong if the organ was removed as part of the tenants' plans</i></li> </ul>

<b>Not what a Labour administration should be doing</b>	7	0.6	<ul style="list-style-type: none"> <li>- <i>You're a bunch of corrupt crooks in league with LiveNation. You claim to be Labour but your actions are those of heartless Tories. Shame on you.</i></li> <li>- <i>If I'd wanted the city's services privatised I would have voted conservative</i></li> </ul>
<b>City's music plan</b>	4	0.3	<ul style="list-style-type: none"> <li>- <i>Goes against the city's music plan and WG plan for music</i></li> <li>- <i>I believe the council should use its developing relationship with Royal Welsh College of Music and Drama, expressed in the November 2021 Cabinet decision to lease the Old Library, containing Museum of Cardiff (Cardiff Story), to embed and enhance the classical music and music education capacity of St David's. It should also advance its general music strategy through the music board set up in 2017-18 in the wake of the Womanby Street campaign. These together with other key music stakeholders (WNO, BBC) should be able to construct a bid at least as good as that provided by Live Nation.</i></li> </ul>
<b>Misc.</b>	57	4.6	<ul style="list-style-type: none"> <li>- <i>The tenant taking up the cost doesn't remove the cost</i></li> <li>- <i>Very tricky one</i></li> <li>- <i>This has been sold. Update survey to reflect current status, very disappointing</i></li> <li>- <i>If you keep the hall COVID safe perhaps more people would attend.</i></li> <li>- <i>I do not want to see this venue become a cashless one (as the New Theatre now is) if it is run by an outside operator. A cashless society is elitist, controlling, and robs citizens of their personal freedom. I should like to see the inclusion of a good restaurant at the venue, which I feel would encourage more visitors. I remember the "Celebrity Restaurant" with much affection.</i></li> </ul>
	<b>1221</b>		-

*Respondents could leave comments on more than one theme, so totals will exceed 100.0%*

## Appendix 3 – Do you have any other suggestions as to how the Council could save money on the running of the Museum of Cardiff

Theme	No.	%	Example Comments
<b>Develop &amp; Promote better/ look at savings &amp; income generation / Work in partnership</b>	503	39.1	<ul style="list-style-type: none"> <li>- <i>More advertising and events held that help people spend in the gift shop</i></li> <li>- <i>At the moment there is almost no mechanism for the museum to make revenue which could then be used to help offset costs. If they introduced a shop and cafe, then it could make a significant contribution.</i></li> <li>- <i>Bring together external stakeholders in this space to discuss best options moving forward.</i></li> <li>- <i>Place some of the Council departments in the same building to get more use</i></li> <li>- <i>Speak to the National Trust to see if they might consider hosting the mobile attraction or see what other experts they could share to look after the collection.</i></li> <li>- <i>Better advertising needed.few people know it's there. Stick a gift shop in there too. Ask for entrees for a recommend donation. Make it a bit of a tourist information spot.</i></li> <li>- <i>Make better use of advertising that it exists! You can walk past the building and not know the wonderful Museum of Cardiff is even there!</i></li> </ul>
<b>Find permanent new home</b>	458	35.6	<ul style="list-style-type: none"> <li>- <i>I suggest incorporating it with another facility e.g. Central Library</i></li> <li>- <i>Move the Museum of Cardiff into City Hall.</i></li> <li>- <i>Put it in St David's Hall</i></li> <li>- <i>Work with Cardiff Castle to host the Museum of Cardiff</i></li> <li>- <i>Relocate the Museum into Museum of Wales</i></li> <li>- <i>Go to Insole Court? Go to Chapter? Lots of spare rooms there. Go to Cardiff Museum? Go to libraries? Go to Glamorgan Archives? Why haven't you done this already?</i></li> </ul>
<b>Our history - should be permanent &amp; accessible</b>	252	19.6	<ul style="list-style-type: none"> <li>- <i>The old library building needs to be used. It is an integral part of Cardiff history.</i></li> <li>- <i>Why has the Council been planning to move the museum? Create a "Friends of Cardiff Museum" with options of donations, fundraising and exhibitions. Its presence in central Cardiff is vital. Be crazy (&amp; short term) to move it.</i></li> <li>- <i>We need to make more of our Welsh heritage and current contributions. For an example of how this is done well see the museum of Liverpool. Schools should be engaged with to refresh the contents and approach of the museum - this would link in well with the new curriculum.</i></li> <li>- <i>The Museum of Cardiff is absolutely vital in showing the real-life story of Cardiffians. Its location in the Old Library makes it</i></li> </ul>

			<p><i>accessible to residents and tourists alike and its educational work is important in teaching our children the varied history of our city and its people.</i></p> <ul style="list-style-type: none"> <li>- <i>It's essential for any major city's identity, culture and pride.</i></li> <li>- <i>Why not leave it where it is?</i></li> </ul>
<b>Vital to tourists / community groups / schools / Vulnerable groups</b>	213	16.6	<ul style="list-style-type: none"> <li>- <i>The museum should be in a fixed location to satisfy visitors to the city</i></li> <li>- <i>If this is a tourist attraction it should be located somewhere accessible - the library, the museum, the castle etc. It should not be mobile</i></li> <li>- <i>Many people &amp; visitors enjoy this facility once a month it is used for people to meet and talk about old Cardiff, it is important to keep open. Definitely keep open, perhaps volunteers. I would volunteer, I enjoy this space. Older people may not have cars or now drivers. Buses are not on time, older people waiting on bus stops in the cold. No definitely keep Cardiff story open. Older people enjoy company you are going to isolate people who have been friends for years, they enjoy a cup of tea and a warm space.</i></li> <li>- <i>For educational purposes (for children and adults inside and outside formal education) and for tourism it is essential that Cardiff retains its museum. Getting rid of the museum diminishes Cardiff's reputation as a great city.</i></li> <li>- <i>I support Option 1 provided that there is a genuine intention to find a permanent base in the future. A mobile attraction may encourage more local residents to visit the museum, but I wonder if the city is losing a tourist attraction. Does the city now how many visitors to the museum are local and how many are visitors to the city?</i></li> </ul>
<b>Need to protect city's Heritage / Cultural / Artistic Identity</b>	187	14.5	<ul style="list-style-type: none"> <li>- <i>It should be much improved, e.g. the Swansea model. It's our city. Status. Heritage. More exhibits. Why move it????</i></li> <li>- <i>Another incredibly short-sighted proposal which lets the people of Cardiff down and destroys a real gem of a museum. This is a shameful proposal.</i></li> <li>- <i>Cardiff's social and cultural history need to be celebrated and related displays/collections protected. A mobile attraction puts this at risk and pays lip-service to it. It feels as if the city's Council wish to erase heritage from the street scene via demolition and from collections too.</i></li> <li>- <i>Attempting to make the museum of Cardiff a mobile attraction would deprive the city of a key cultural landmark &amp; is the only heritage attraction that tells the story of Cardiff's people - the people the council look after.</i></li> <li>- <i>For what is promoted as a Capital City to have no museum telling the city's history and the stories of the men and women who built would be a laughable disgrace.</i></li> <li>- <i>We love this place. We bring my elderly mother here every week. We look at all the collections and she remembers so much of her past. She really looks forward to going each week. We recently began the Reminiscence monthly sessions too.</i></li> </ul>

<p><b>Mobile is not cheaper/ would not offer same service / Step to closure!</b></p>	<p>139</p>	<p>10.8</p>	<ul style="list-style-type: none"> <li>- <i>Operating a mobile museum will cost more in the long run. Where will you store the Collections? What if the weather is bad? Additionally, people will be out of jobs which won't help the cost of living crisis. Please.</i></li> <li>- <i>A mobile attraction will not work and save the money you suggest I believe. Look at alternative ways to get support from other museums in Wales like the national museum.</i></li> <li>- <i>As a museum director, I do not believe that the proposal for a mobile museum is a well-informed response to budgetary pressures. A mobile museum will not meet the needs of Cardiff residents and visitors to the city, seriously jeopardises the museum's Accredited status (which in turn will heavily impact on any grant funding opportunities), and risks long term damage to the collections - not to mention significant damage to the city's reputation as a place that does not value its history. I would propose a full options appraisal by an expert museum professional be commissioned to enable a strategic decision to be made based on carefully considered data.</i></li> <li>- <i>Don't believe the council would ever find a suitable replacement, I think after a year mobile the council would "regretfully and quietly" close it for good</i></li> <li>- <i>Strongly oppose this move which will make the museum less stable and less attractive and will cause a further spiral downfall</i></li> <li>- <i>Given the Council's record, it seems unlikely that the Museum would ever be reinstated in a permanent home under Option 1.</i></li> </ul>
<p><b>More info required.</b></p>	<p>135</p>	<p>10.5</p>	<ul style="list-style-type: none"> <li>- <i>You haven't notified us what happens to the old library building. Surely you have to add this to the equation for an informed decision.</i></li> <li>- <i>Again, not enough info to make suggestions? - who are your target audience? Are you currently reaching them? How? What channels and activities, interaction currently?</i></li> <li>- <i>Why do you want to move it? You're not giving us the full information here.</i></li> <li>- <i>What do you plan to do with the building?</i></li> <li>- <i>What are the attendance levels like? Can you increase income instead/as well? Promotion? I didn't know it existed</i></li> <li>- <i>You don't explain how making it mobile could be cheaper</i></li> </ul>
<p><b>Close it</b></p>	<p>117</p>	<p>9.1</p>	<ul style="list-style-type: none"> <li>- <i>You should close the museum completely.</i></li> <li>- <i>Never heard of it and I've lived here on and off for 20 years. If it disappeared altogether i don't think anyone would notice.</i></li> <li>- <i>Close it completely. Pretty sure I never see anyone go in there and I found it pointless when I went</i></li> <li>- <i>Close it completely</i></li> <li>- <i>I think the museum should close and be put into storage. This would give the maximum saving during this period of financial strain. When / if the financial position improves it could then be reviewed.</i></li> <li>- <i>No-one is going to go if it is a mobile attraction, I think. You might as well close it as do that</i></li> </ul>

<b>Make it a mobile attraction</b>	62	4.8	<ul style="list-style-type: none"> <li>- <i>Yes bring it to the people, with a conscientious team of volunteers, weekly/monthly in different areas. Make it interesting, and get the community in that area (school kids) to be narrators etc. Promote it with a Welsh song.</i></li> <li>- <i>This mobile attraction could be conducted as a trial and could bring Cardiff history to schools in the area. If unsuccessful a new, more cost efficient building could be used to house it.</i></li> <li>- <i>By making the facility mobile, it could better engage with schools and visitor sites (e.g. St Fagans) which would enable greater exposure and also visibility of the contents and give access to the facility to more people who are unable to access its current location</i></li> <li>- <i>if the mobile version works, then probably it doesn't need a permanent home. The mobile attraction has the potential to collaborate with schools and NGOs to host different activities to engage people in understanding our history</i></li> </ul>
<b>More / independent / scrutiny of proposals needed</b>	57	4.4	<ul style="list-style-type: none"> <li>- <i>Make no decision until there is a fully costed and viable alternative. MoC is award winning in the sector</i></li> <li>- <i>I strongly disagree with the museum becoming a 'mobile attraction' and it looks like a hasty and not well-considered option, especially given the vague bit about re-opening the museum elsewhere in the future. Culture is already impoverished in Cardiff and the council should protect it for the residents as part of it civic duty</i></li> <li>- <i>Independent enquiry please</i></li> <li>- <i>The council should commission an independent, professional investigation into the options</i></li> </ul>
<b>Never Been / Not Heard of Museum of Cardiff</b>	43	3.3	<ul style="list-style-type: none"> <li>- <i>Promote it more. Many people are not aware of it. Run talks there about history of Cardiff and Wales</i></li> <li>- <i>I have never been, and not heard of anyone within Cardiff ever going.</i></li> <li>- <i>I didn't even know it existed, perhaps spreading awareness to drive visitors and accepting donations would help?</i></li> </ul>
<b>Exhibit safety /storage concerns</b>	40	3.1	<ul style="list-style-type: none"> <li>- <i>The costings for a mobile unit do not appear accurate, especially considering storage of collections. How does the council intend on attracting funders? I fear we would lose the museum completely if the council take this proposal forward. It's such a valuable resource to our communities.</i></li> <li>- <i>A mobile attraction is not the answer as this will create further issues and costs in which professionals need to be consulted. E.g. the Safe moving and storage of the collection. Closing the physical location of the museum, also removes the safe, enjoyable learning centre and free space for communities and families to visit in the city centre, at times where spaced like this are most needed.</i></li> <li>- <i>Concerns about the care of the museums artifacts and whether there is any intent to sell off any items.</i></li> </ul>



<b>Stop Wasting Money of Capitol / Vanity Projects</b>	32	2.5	<ul style="list-style-type: none"> <li>- Again, disgrace. Stop wasting money on vanity projects like the bay arena &amp; Churchill Way and on bike lanes few use and pointless bus lanes.</li> <li>- Stop wasting money on councillors' fantasy projects</li> <li>- Yes. Stop coming up with fancy useless road plans ie cycle lanes, and concentrate on maintaining the status quo until things improve. These are all short term plans that will destroy and take away the heritage of Cardiff City. We do not want the heritage destroyed - you have already done enough damage.</li> </ul>
<b>Wins awards/ funding - jeopardised if mobile</b>	31	2.4	<ul style="list-style-type: none"> <li>- It was only 2 months ago when the museum won a Visit Wales Gold Award that Cabinet member for culture, leisure and parks, Councillor Jennifer Burke-Davies, said: "The Museum of Cardiff does a fantastic job of bringing Cardiff's history to life for visitors, it really is a must-visit attraction for anybody with an interest in our city's fascinating past and this is a richly deserved accolade." The Museum has accredited status which it would lose.</li> <li>- Such an important resource for visitors and tourists. Nowhere else tells our story like this museum. They have won many awards. The staff are amazing. Very inclusive venue. So accessible. So good for health and well-being. Many volunteers have ALN. It's such a part of their lives. The children come back again and again and again. Ours love the dolls house and animals and the interactive area downstairs with headsets and fun learning activities. We have learned so Much about our city in this museum.</li> <li>- Closing an award winning community museum would be a damaging step to the capital city's cultural reputation. It must be retained and supported.</li> </ul>
<b>Remove Senior Cllr Executives / Reduce Salaries</b>	13	1.0	<ul style="list-style-type: none"> <li>- Chief executive cost Taxpayers £220K get rid of those at the Top</li> <li>- Get rid of some councillors' wages!</li> <li>- The council could save money overall by cutting down on the number of unnecessary higher grade posts. There are a number across the departments, particularly in parking.</li> </ul>
<b>Misc.</b>	62	4.8	<ul style="list-style-type: none"> <li>- Scrap the medical museum? Is that still a thing?</li> <li>- The pandemic has impacted when people have been able to return! Don't be short sighted or amnesic!</li> <li>- I don't think people who haven't visited the museum should be answering this question</li> <li>- The Old Library is a beautiful building, so I hope it can remain accessible to the public. I've been there in the past, before the Museum of Cardiff was created, and I regret that I haven't visited the Museum of Cardiff, which I'm sure is a valuable resource.</li> </ul>
	<b>1287</b>		-

Respondents could leave comments on more than one theme, so totals will exceed 100.0%

## Responses to the Youth Survey

Theme	No.	%	Example Comments
<b>Donations/ entry fee / sponsorship</b>	15	30.0	<ul style="list-style-type: none"> <li>- Suggest donations upon entry, make it more of an attraction that tourists to the City will want to visit, monthly events?</li> <li>- Charge a couple of pounds for entry/family ticket or a season ticket or a pass for residents that is reduced like the Cardiff castle does</li> <li>- Make family and school activities for a fee which contributes to the money keeping the building running, ultimately saving council money.</li> </ul>
<b>Promote it</b>	10	20.0	<ul style="list-style-type: none"> <li>- No one knows about it, I thought it was a law firm or offices</li> <li>- Maybe sharing advertisements about the Museum a little more often and bring attractions which would draw in more visitors.</li> <li>- you could promote it more and make more money from it, Get it to increase it's income. but you would have to invest in it to do that and we can see that it's easier for you to close it.</li> </ul>
<b>Reduce opening hours/ staffing costs</b>	8	16.0	<ul style="list-style-type: none"> <li>- Maybe close for one day a week</li> <li>- they could reduce the number of days that they are open, for example, closing the museum on Mondays</li> <li>- Work closer with local history societies rather than own staff</li> </ul>
<b>Location options &amp; comments</b>	7	14.0	<ul style="list-style-type: none"> <li>- I quite like the mobile Museum however maybe putting the museum somewhere cheaper and more accessible with parking facilities and I'm sure more people would come.</li> <li>- Take the museum of Cardiff out of the old library and perhaps place it in an area where there is already another museum</li> </ul>
<b>Events</b>	4	8.0	<ul style="list-style-type: none"> <li>- By opening new exhibits to attract excitement. Those who enjoy may wish to come again.</li> <li>- More events - more people donating.</li> </ul>
<b>Keep, it is part of our history /culture</b>	3	6.0	<ul style="list-style-type: none"> <li>- when I was much younger I visited the cardiff story every week and that that place brought me hours of joy as a child. I can tell you now the people of cardiff will not be happy at all with the council if you close it.</li> <li>- I think that the museum should be kept open in the old library as both places hold the cultural aspects of Cardiff City.</li> </ul>
<b>Rent out some of the space</b>	2	4.0	<ul style="list-style-type: none"> <li>- Reduce the space in the building which is taken up by the Library and rent out the rest for commercial tenants.</li> </ul>
<b>Save energy costs</b>	2	4.0	<ul style="list-style-type: none"> <li>- use more renewable energy in the building.</li> </ul>
<b>Misc.</b>	11	22.0	<ul style="list-style-type: none"> <li>- I think the Council could close the museum for a while and open it later on in a new area when they get enough money.</li> <li>- Improve public transport please</li> <li>- No i think the existing idea is the best option!</li> </ul>
	<b>50</b>		-

Respondents could leave comments on more than one theme, so totals will exceed 100.0%

To Cardiff Council

As a Welsh child it's important to learn my history, especially since in our school we spend more time learning about other countries than the one we live in! and the Cardiff story is one of the only places I can learn my country's history, plus that place has lots of my memories are there and turning it into a mobile museum that visits schools you should at least make it open to the public.

or open a new museum

I love Wales and it's not just me who thinks this, so please don't shut it down.

Erin Cady

age 9



## **Ymateb Amgueddfa Cymru i'r Ymgynghoriad ar Gynigion Cyllideb 2023/24 Cyngor Caerdydd – Cwestiwn 5 Amgueddfa Caerdydd**

Dyma fanteisio ar y cyfle i ymateb i'r cwestiwn ymgynghoriad am yr opsiynau parthed dyfodol Amgueddfa Caerdydd. Rydym wedi ein synnu o ddarllen cynnig Cyngor Caerdydd ynghylch Amgueddfa Caerdydd ac wedi ysgrifennu at Huw Thomas, Arweinydd Cyngor Caerdydd am hyn ar 22 Rhagfyr 2022.

Mae'r amgueddfa ddinesig ac arloesol hon wedi ennill gwobrau ac yn chwarae rôl allweddol wrth ddehongli treftadaeth a hanes Caerdydd, ein prifddinas. Mae Amgueddfa Cymru wedi mwynhau cydweithio ag Amgueddfa Caerdydd ar lawer o fentrau dros y blynyddoedd. Rydym wedi gweld â'n llygaid ein hunain sut mae'r amgueddfa yn adnodd cymunedol bywiog sydd am ddim ar bwynt y defnydd. Mae gan yr amgueddfa enw da am ddarparu gwasanaethau addysgol a chymunedol rhagorol i ysgolion lleol, plant bregus, teuluoedd, oedolion a phobl hŷn.

I amgueddfa sydd â chasgliad cyfoethog ac amrywiol, mae'r awgrym o gau ei chartref parhaol a'i throi'n wasanaeth symudol yn cael gwared ar ran allweddol o'r seilwaith diwylliannol lleol yn ogystal â lleihau ei gwasanaeth. Yn ein profiad ni, nid yw gwasanaeth symudol llwyddiannus yn ddull amgen sy'n arbed arian, ac mae ond yn gweithio yn rhan o arlwy amgueddfaol parhaus. Bydd cynnig gwasanaeth symudol yn hytrach nag amgueddfa barhaol yn lleihau'r profiad a gynigir yn ddifrifol, yn ogystal â chyfyngu sgôp y casgliadau fyddai'n cael eu harddangos. Nid yw'n glir o'r ymgynghoriad beth yw'r cynlluniau ar gyfer dyfodol y casgliadau, nac ychwaith beth yw'r cynlluniau er mwyn diogelu'r casgliadau cyfredol. Ai'r bwriad yw dychwelyd y gwrthrychau pwysig at eu perchnogion? Cawsom syndod i dderbyn cais am gostau adleoli'r 90 o wrthrychau sydd ar fenthyg o gasgliad Amgueddfa Cymru rai wythnosau ar ôl cyhoeddi'r ymgynghoriad cyhoeddus. Gobeithiwn y rhoddwyd ystyriaeth ddyledus hefyd i'r effaith pe bai Caerdydd yn colli ei hachrediad amgueddfa leol.

Rydym yn ymbil arnoch i sicrhau fod Caerdydd, prifddinas ein gwlad, yn parhau i roi cartref i amgueddfa leol barhaus a'i chefnogi, a thrwy hynny, dathlu stori Caerdydd a'i phobl.

**Amgueddfa Cymru – Museum Wales response to the Consultation on Cardiff Council's 2023/24 Budget Proposals - Q5 Museum of Cardiff**

We are taking the opportunity to respond to the consultation question in relation to the future options for the Museum of Cardiff. We have been shocked to read of Cardiff Council's proposal regarding the Museum of Cardiff and wrote to Hugh Thomas, the Leader of Cardiff Council regarding this matter on the 22<sup>nd</sup> of December.

This civic museum is an innovative award-winning museum which has a key role in interpreting the heritage and history of Cardiff, Wales' Capital City. Amgueddfa Cymru has enjoyed collaborating with Museum of Cardiff on many initiatives over the years. We have witnessed first-hand the way the museum works as a vibrant community resource which is free at the point of service. The museum has a track record of proving excellent educational and community services for local schools, vulnerable children, families, adults and older people.

For a museum with a rich and varied collection, the suggestion of closing its permanent home to make this a mobile service, will remove a key part of the local cultural infrastructure as well as diminish its service. In our experience, a successful mobile service is not a cost saving alternative and only works as part of a permanent museum offer. If Cardiff is to offer a mobile service in place of the permanent museum this future service will be severely diminished in terms of the experience offered and the scope of the collections that would be on display. It is not clear from the consultation what the plans are for the future of the collections or to safeguard these existing collections. Is the intention to return treasured objects to their owners? We were surprised to receive a request for relocation costs for the 90 objects loaned from Amgueddfa Cymru's collection several weeks after the publication of the public consultation. We hope that due consideration has been given to the impact of the potential loss of local museum accreditation for Cardiff.

We would urge you to ensure that Cardiff, as Wales' Capital City, continues to house and support a permanent local museum that celebrates the story of Cardiff and its people.

Yn gywir / Yours sincerely

Uwch Dim Rheoli / The Senior Executive Team Amgueddfa Cymru

## Appendix 4 – Recycling Centres Reduced Operating Hours: Any Other Comments

Theme	No.	%	Example Comments
<b>Keep open at weekends</b>	208	19.3	<ul style="list-style-type: none"> <li>- <i>But please make the 'Day Closed' a week day!</i></li> <li>- <i>Should be open both days of the weekend, closed during one day of the working week</i></li> <li>- <i>Have you looked at peak demand? In my experience, weekends will be busier so wider opening hours on sat Sunday and less hours in the week would be an option</i></li> <li>- <i>Only support closing one day a week if it is a weekday NOT if it is a weekend day</i></li> <li>- <i>Please allow weekends and longer opening hours to stay to support DIY projects for people who have jobs!</i></li> <li>- <i>Ensure different centres close different days. Leave open at weekends</i></li> </ul>
<b>Open outside office hours</b>	205	19.1	<ul style="list-style-type: none"> <li>- <i>Please don't get rid of evenings slots - it's not fair on people who are working or have caring responsibilities during the day</i></li> <li>- <i>I think its important people have some provision outside of 9am-5pm so option 2 would be better</i></li> <li>- <i>Option 1 is unfair as discriminates against workers and child care providers.</i></li> <li>- <i>If you operate 9-5 seven days a week, many people won't be able to access the centres on 5 days of the week. Think about 'regular' working hours and the fact that if you work 9-5 or similar you cannot access the recycling centre.</i></li> <li>- <i>As someone who works 9-5, it is often inconvenient when so many other services are only open between 9-5.</i></li> <li>- <i>Opening hours of 9-5 would be ridiculous for people who work</i></li> </ul>
<b>Fly tipping</b>	172	16.0	<ul style="list-style-type: none"> <li>- <i>I'd be concerned about increases in flytipping if they reduce opening hours</i></li> <li>- <i>Don't do anything that will encourage fly tipping</i></li> <li>- <i>Access to these centres is the only thing that will stop fly tipping and encourage people to clear up their mess.</i></li> <li>- <i>Don't cut this back to much or you will encourage fly tipping</i></li> <li>- <i>Will reduce fly timing which costs council money</i></li> </ul>
<b>Concerns around Online Booking System</b>	148	13.8	<ul style="list-style-type: none"> <li>- <i>Remove the advance booking requirement - it is an obstacle to usage</i></li> <li>- <i>Allow people to use the service without booking, as before. The pandemic is over, no need for prebooking system.</i></li> <li>- <i>Get rid of the booking system. This is why people are not coming as much as not everyone is able to book the service. This is leading to waste being dumped in streets and lanes making more work for council workers elsewhere.</i></li> <li>- <i>The stupid booking system must cost a fortune. Who cares if a few non Cardiff people use the facility!</i></li> </ul>

			<ul style="list-style-type: none"> <li>- Get rid of the ridiculous booking system. A clear example of something introduced in covid (i think) that is wholly pointless.</li> </ul>
<b>Council should promote / Make it easier</b>	103	9.6	<ul style="list-style-type: none"> <li>- You as the council are making waste/recycling harder to do. The opening hours need to stay for those of us who don't work 9-5</li> <li>- Yes you should be encouraging recycling!!! What's the matter with you! Where is your commitment to saving the planet or should we ruin it so there's nothing left for our children?</li> <li>- don't make it so difficult to recycle. Staff are making you go up and down to different skips. not easy when you have mobility issues. they are not willing to help.</li> <li>- It's SO important to keep these facilities easily accessible. We have a terrible fly-tipping problem :(</li> <li>- Don't make it harder to recycle for people in work.</li> </ul>
<b>Need more access / another tip / Don't reduce hours</b>	91	8.5	<ul style="list-style-type: none"> <li>- How can you reduce the service when there are more and more houses being built?</li> <li>- The benefits of these centres are worth far more than any savings</li> <li>- Recycling centres have already been reduced to an unacceptable level. For example there are no green bin collections when most needed</li> <li>- Recycling in Cardiff needs a massive overhaul. To only have one recycling bin is appalling. Very few councils operate at this level of service. Improving recycling facilities at home would reduce the need for extended opening of these sites.</li> <li>- Waste management needs more funding, not less.</li> </ul>
<b>Comments on staff / jobs</b>	82	7.6	<ul style="list-style-type: none"> <li>- As long as this does not entail job losses.</li> <li>- Waste disposal people are life's unsung heroes</li> <li>- bloody good service, excellent staff. Get rid of more chief exec positions to save cash.</li> <li>- Reduce the number of staff, some seem to be doing nothing.</li> <li>- Big shout out to the great staff in recycling centres</li> </ul>
<b>Improve local popup options and kerbside waste collection</b>	82	7.6	<ul style="list-style-type: none"> <li>- The problem is that we actually need more recycling centres locally that people can use at ease. I dont drive and taking something from roath to lamby way is not an option.</li> <li>- Consider having a mobile centre visit different areas on a preset schedule to encourage local people in using recycling services in their community</li> <li>- Additionally, skips for larger waste items could be located around various locations around the city (as was done many years ago as a trial i think). Benefit means that co2 emissions from cars travelling to HWRC would be reduced.</li> <li>- I live without a car (to reduce my carbon footprint) but it can be really difficult to then recycle all my recyclable waste- especially tetrapak. It would be great to have a city centre option for taking those recyclables and then absolutely close those centres more.</li> </ul>

			<ul style="list-style-type: none"> <li>- Should never have closed some of the centre dotted around Cardiff making it easy for locals to visit.</li> </ul>
<b>Car required - barrier to use</b>	68	6.3	<ul style="list-style-type: none"> <li>- Please can we have more local recycling facilities for those of us with no car or access to a car?</li> <li>- Consideration needs to be given to residents without a car. Could you give access to cargo bikes and make them available for hire?</li> <li>- I can't use the recycling centres as I don't have a car &amp; you refuse to allow anyone to go in on foot or bike</li> <li>- The real difficulty is getting there since i don't have my own transport. Getting on a bus doesn't seem feasible</li> <li>- For the love of all that is holy let people access recycling centres by bike/on foot</li> </ul>
<b>HWRC in North of Cardiff</b>	64	5.9	<ul style="list-style-type: none"> <li>- North Cardiff STILL does not have a facility!!</li> <li>- As I live in North Cardiff - there is nowhere else to dispose of my waste except Lamby Way (nearest). Disgraceful that North Cardiff has NOTHING!!</li> <li>- Open a recycling centre in North Cardiff. It is a round trip of 50 mins for us to go to our nearest one. I do not think that the Council is considering the environmental impact of the additional use of cars.</li> <li>- North Cardiff also desperately needs a proper recycling centre. With high fuel costs and time constraints, the people of North Cardiff are being unfairly penalised.</li> <li>- More access to services are required, especially in the North as promised</li> </ul>
<b>Flexible hours</b>	63	5.9	<ul style="list-style-type: none"> <li>- Potentially have one short day and transfer the hours to one long day (late opening) to accommodate people who can't get to facilities during working hours.</li> <li>- It's okay but unfair for people who work those hours. I would suggest a day of 10-6 &amp; a day of 11am - 8pm .</li> <li>- Reducing the hours in the winter, reducing the hours during the week but keeping slightly longer hours on the weekend</li> <li>- Do 3 long days and close for 2 (4 days equivalent) so people that work still have the 4-6 slot</li> <li>- Maybe have a late night, once a week, during summer for people who are working? Reduced hours on Sunday all year in line with shops</li> </ul>
<b>Combine both options</b>	38	3.5	<ul style="list-style-type: none"> <li>- I'd actually vote to do both if it were an option.</li> <li>- Option one and two should both be implemented! Why just either?</li> <li>- I would consider both option 1 and option 2 together to save even more. As it is a pre-booked system, in most instances, you can work around the change to times and open days.</li> </ul>
<b>Base opening hours on demand</b>	35	3.3	<ul style="list-style-type: none"> <li>- Whichever day is quietest should be the day to close</li> <li>- Closing the centres one day a week on the least busy day.</li> <li>- Close the recycling centres on the least used day of the week.</li> </ul>



<b>Support both options</b>	31	2.9	<ul style="list-style-type: none"> <li>- 1 or 2 don't mind</li> <li>- I would support both Options 1 and 2.</li> <li>- Option 1 or 2 both seem viable, and sensible.</li> </ul>
<b>Open sites at different times so one is always available</b>	31	2.9	<ul style="list-style-type: none"> <li>- Closing the centres one day a week, if done, should be done on different days so that there is always a centre open.</li> <li>- Close each centre for one mid-week day, but choose a different day for each centre so 7-day opening remains available if people are willing to travel.</li> <li>- Perhaps rotate the day off across sites, so that one is closed Monday, one on Tuesday, etc.</li> </ul>
<b>More info required</b>	20	1.9	<ul style="list-style-type: none"> <li>- Is there evidence that booking is reducing use?</li> <li>- Is there any demand for early operating hours?</li> <li>- Not enough information in the proposal to understand the implications.</li> </ul>
<b>Keep longer hours in the summer</b>	18	1.7	<ul style="list-style-type: none"> <li>- Perhaps with longer opening hours at the weekend in the summer</li> <li>- Winter opening could be reduced 9am to 4pm, perhaps with a late night one day per week.</li> </ul>
<b>Close at least 1 day per week</b>	15	1.4	<ul style="list-style-type: none"> <li>- You have to book anyway so a one day a week closure or 2 days a week closure would better than reduced hours</li> <li>- A reduction down to six days a week seems like a sensible option.</li> </ul>
<b>Suggested day for closure</b>	12	1.1	<ul style="list-style-type: none"> <li>- Close one day in the week and a Sunday. Who goes to the tip on a Sunday?</li> <li>- Close the tips on a Monday in line with your non collection days. Would also save money by not paying premium wages on bank holidays too.</li> </ul>
<b>Support this proposal</b>	12	1.1	<ul style="list-style-type: none"> <li>- These centres are essential but I am comfortable that shorter hours to reduce costs is something that won't be hugely detrimental</li> <li>- This proposal seems absolutely fine - no need for excessive options, people will just organise themselves to use the facility when it's open.</li> </ul>
<b>Recycling shop</b>	9	0.8	<ul style="list-style-type: none"> <li>- You have a shop selling stuff at Lamby Way. I think you should have a similar shop at Bessemer Road.</li> <li>- The whole world is making money from trash. We need to spend some time and research on this and come up with a better proposal</li> </ul>
<b>Keep open 7 days a week</b>	9	0.8	<ul style="list-style-type: none"> <li>- I think it's best to have them open everyday but reduce the hours as it still gives people the chance to go on a day that suits them</li> <li>- Operating seven days a week 9.00 - 5.00 is no different to other local authorities which offer an excellent on-site service (Cornwall Council).</li> </ul>
<b>Misc.</b>	52	4.8	<ul style="list-style-type: none"> <li>- You state that these sites are free to Cardiff residents ..... I do pay Council Tax!</li> </ul>

			<ul style="list-style-type: none"> <li>- stop restaurants, supermarkets and suppliers using plastic in the city this will reduce the need to throw waste and more can be recycled at residents houses.</li> <li>- Consider reducing the number of free slots per household so you can start charging sooner.</li> <li>- I love our recycling centre</li> </ul>
	<b>1076</b>		-

*Respondents could leave comments on more than one theme, so totals will exceed 100.0%*

## Appendix 5 – School Meals: Any Other Comments

Theme	No.	%	Example Comments
<b>Families can't cope with increase</b>	128	19.4	<ul style="list-style-type: none"> <li>- <i>I pay for my children's meals as both myself &amp; husband work. It is increasingly difficult at present to maintain our budgets from our income with cost of living rising and no financial help as both employed.</i></li> <li>- <i>You are aware of the cost of living crisis do not endanger vulnerable people who may not be entitled to free school meals by increasing what they have to pay.</i></li> <li>- <i>Please do not increase the price of school meals for parents already struggling. The savings should be found elsewhere</i></li> <li>- <i>People are struggling to live as it is, overly every increase just adds to their troubles with trying to survive</i></li> <li>- <i>There is a gap between those who qualify for FSM and those who can readily afford them. This will affect those children and families the most during this difficult time.</i></li> </ul>
<b>Not good value for money/meals are already expensive, and not good food</b>	124	18.7	<ul style="list-style-type: none"> <li>- <i>I think parents pay enough for what I feel is substandard meals with measly portions.</i></li> <li>- <i>I would expect an improvement in the quality</i></li> <li>- <i>If you want people to pay for school meals they should be nutritious not the kind of high carb processed foods currently offered</i></li> <li>- <i>My son is entitled to free school meals as I am a single mum of 3. My son says the £3.30 he gets per day isn't enough to buy a healthy meal, just 1 slice of pizza and drink. The meals in school aren't satisfactory. If I were to feed my children at home pizza every day it would be classed as neglect.</i></li> <li>- <i>The increase is not worth the food, meals are small and not budgeted well.</i></li> </ul>
<b>Should be means tested</b>	101	15.2	<ul style="list-style-type: none"> <li>- <i>Means test this, not every family needs or requires free meals</i></li> <li>- <i>Rolling out free school meals to all is ridiculous and should be there for those that need it, those that can pay should</i></li> <li>- <i>Make access to free meals means tested</i></li> <li>- <i>Only offer free school meals to those that financially need that support.</i></li> <li>- <i>this should be tailored - higher income households who can afford to pay extra should, shouldering the burden for those who can't afford it.</i></li> </ul>
<b>Children need to be fed well</b>	87	13.1	<ul style="list-style-type: none"> <li>- <i>It is absolutely abhorrent that children's school meals is an area where you are looking to make savings! My daughter receives free school meals. Whilst I am grateful that she receives them I cannot believe how unhealthy they are. Instead</i></li> </ul>

			<p><i>of looking to make cuts this is an area that needs improvements for the benefit of our children's health!</i></p> <ul style="list-style-type: none"> <li>- <i>if children aren't well-nourished they are not in a position to learn. that should be the baseline.</i></li> <li>- <i>Children who aren't eligible For FSM's are already going hungry. We Must not marginalise them any further</i></li> <li>- <i>It is proven that children eating school three square meals a day helps with their attention span and therefore essential to support their education</i></li> <li>- <i>I do not have children but I believe they deserve a good quality meal at reasonable price every day. Increases now while families are struggling more will adversely affect children's health and wellbeing.</i></li> </ul>
<b>Parents should feed their children / Shouldn't be free for all</b>	61	9.2	<ul style="list-style-type: none"> <li>- <i>It's a parents responsibility to feed their kids with provision for those in financial problems</i></li> <li>- <i>This extra cost should not be put on people that have chosen to not have children.</i></li> <li>- <i>Families should be able to feed their children. If they can afford smart phones internet and smart tv. Feed your own kids. Stop spoon feeding the parents.</i></li> <li>- <i>It is the responsibility of parents to be able to afford to look after their children - why should we all have to pay for their lack of financial planning?</i></li> <li>- <i>The free school meals shouldn't be free, maybe charge those eligible 50p or £1 a day instead of free..</i></li> </ul>
<b>increase is ok / could be even higher</b>	60	9.0	<ul style="list-style-type: none"> <li>- <i>An increase of 40p would not make much difference. Parents know that the cost of making packed lunches has increased as well.</i></li> <li>- <i>Free school meals should be protected as best as possible, though a 10% increase appears roughly in line with 'meal deal' price increases in local supermarkets therefore might be within an affordable range?</i></li> <li>- <i>A small increase is understandable</i></li> <li>- <i>Cost of living has risen, provided the most vulnerable children still get free school meals then i don't see issues with costs risings</i></li> <li>- <i>At 15% increase still excellent value</i></li> </ul>
<b>Alternative supplier / menus</b>	52	7.8	<ul style="list-style-type: none"> <li>- <i>More vegetarian meals? Cheaper and better for the planet?</i></li> <li>- <i>Review contracts with suppliers, review menus and substitute more expensive items (meat?) with cheaper, healthier veg. This is a golden opportunity to help children adapt to healthier food early on. If this is increased too much, many children may need to go without, and it might be the only decent meal they have that day.</i></li> <li>- <i>Consider partnerships with welsh producers to minimise cost of food and support local economy</i></li> <li>- <i>This is needed more than ever! Reductions can be made by cooking on site instead of mass prepared meals. Variation in school menu is needed.</i></li> <li>- <i>are we getting the best deals from suppliers?</i></li> </ul>

<b>Needs to be free for more / all</b>	47	7.1	<ul style="list-style-type: none"> <li>- Free school meals NOW, without means-testing, for ALL students including 6th form, A 'level, BTEC etc.</li> <li>- School meals should be free for all children.</li> <li>- All children, up to the age of 18, should receive free school meals regardless of parental income</li> <li>- I believe school meals should be free to all children, I am a single mum working part time and get no help after all towards school meals</li> </ul>
<b>Make savings elsewhere / Find alternative funding</b>	40	6.0	<ul style="list-style-type: none"> <li>- Reduce the subsidies / expenses for councillors</li> <li>- Again, cut Cardiff Museum, the White Water Centre and all the other nonsense before school meals. Priorities</li> <li>- Stop wasting money vanity projects. How much money has been and is still be spent on cycle lanes. Some of which are hardly used.</li> <li>- Find savings elsewhere</li> </ul>
<b>Packed lunch to cut costs</b>	36	5.4	<ul style="list-style-type: none"> <li>- Why can't parents supply their child with packed lunches like we did.</li> <li>- Why is the Council providing food? In my day schools made their own and paid for your own kids to do whatever you wanted. Be it packed lunch, dinner at school or elsewhere.</li> <li>- I pay for my child's school meals AND I provide my child with a packed lunch. Stop free school meals - parents can make sandwiches or packed lunches if they've planned their families. Put more money into contraceptive services. Option 3 - 15% - or 20%.</li> </ul>
<b>Pay it forward scheme / Everyone contributes a small amount</b>	17	2.6	<ul style="list-style-type: none"> <li>- Voluntary increases. I am happy to pay more to fund a free meal but lots of parents can't afford more</li> <li>- Most schools take an online pay system, is there a way there could be an opt to pay for the same amount or "X" amount to another child? I've enquired with my local school to do that and the answer is no. I've asked is there a child with an outstanding balance and the answer is no because they would prefer to see children go hungry which is ridiculous! Allow for donations directly to school meals if they are able to</li> <li>- This is a really sensitive subject. We're fortunate in that such a rise wouldn't be too impactful as we could afford it. Others couldn't. Perhaps could you consider allowing parents to voluntarily pay a little extra?</li> </ul>
<b>Prefer no increase</b>	14	2.1	<ul style="list-style-type: none"> <li>- It's already expensive if you have more than 1 child. School meals should stay the same</li> <li>- Not the right time to do this</li> <li>- Short term inflation peak and short term shortfall before wg funding kicks in. Grit your teeth.</li> </ul>
<b>More Information Required</b>	13	2.0	<ul style="list-style-type: none"> <li>- You don't give any idea whether the above figures would mean a partial subsidy or even a profit.</li> <li>- I find this question unclear, are the schools funding the increase?</li> </ul>

			- How much money do these proposals save the council? What consultation work has been done with schools and families to understand the impact of these proposals on them?
<b>Welsh Govt. introducing free meals</b>	10	1.5	- What difference will increasing primary meals make when most children are going to be getting free meals anyway. - The staged roll out of Welsh Government funding for Primary School meals should allow charges to be frozen this year and see costs to the council come down year on year ahead.
<b>Avoid waste</b>	6	0.9	- How much food waste is generated with school meals? - Why fund free school meals when much of the food is wasted or not eaten? I will continue to send child with a packed lunch. This is not a priority area.
<b>Misc.</b>	37	5.6	- I note that in Sweden school meals are followed by meals for the elderly on the same site - If costs go down the council should reduce prices. - STOP providing bottles of water as part of the meals. It's bad for the environment and a waste of money! - I assume the most significant costs are staffing. You therefore need to make the meals more attractive which would, in turn, make the service more efficient. This might mean making the meals cheaper to ensure 100% take-up.
	<b>664</b>		-

Respondents could leave comments on more than one theme, so totals will exceed 100.0%

## Appendix 6 – Pay & Display Charges: Tell us why you don't support this proposal

Theme	No.	%	Example Comments
<b>Parking already expensive / increase too high pay enough already</b>	355	39.7	<ul style="list-style-type: none"> <li>- Cardiff's parking is very expensive compared to other cities already.</li> <li>- It's too costly</li> <li>- Percentage increase too high</li> <li>- Extremely expensive already.</li> <li>- Because I can't afford it as it is</li> <li>- Parking in Cardiff is already expensive enough and public transport is poor and unreliable</li> <li>- Already far too expensive for a city that lacks public transport except from in and out of the city centre, and even that is too restrictive in the times and frequency it runs</li> </ul>
<b>Will drive people / tourists away from city centre</b>	343	38.4	<ul style="list-style-type: none"> <li>- Cardiff car parking is already some of the most expensive in UK. I'm sure a lot of out of town shoppers already avoid Cardiff due to this and the difficulty of navigating the roads due to too many cycle lanes.</li> <li>- You need to encourage people to visit the city. The city centre already looks as though it is on its last legs.</li> <li>- the city centre is already dying. this would finish it off, especially with the anti-car approach being taken by the city</li> <li>- Its already too high and will put off visitors</li> <li>- Deters people from going into the centre</li> <li>- I never visit Cardiff now due to extortionate parking fees, you will only make it worse. Sack some of the penpushers and paper shufflers in city hall.</li> </ul>
<b>Will affect business</b>	244	27.3	<ul style="list-style-type: none"> <li>- Not good for business.</li> <li>- Put people off shopping</li> <li>- Mad. We need to encourage use of the Centre. Covid / online has hit retail &amp; hospitality hard. These sectors need support not more problems.</li> <li>- Charging for parking decimates local shopping</li> <li>- It is already too high and will further damage the city centre and local economies</li> <li>- Bad for local businesses</li> </ul>
<b>Public transport as an alternative is poor</b>	157	17.6	<ul style="list-style-type: none"> <li>- Buses and trains are not reliable, so car is only way to get around Cardiff and with cycle lanes traffic is getting worse!</li> <li>- These prices are silly. Public transport infrastructure isn't a sufficient alternative at the moment either. Screw your head on.</li> <li>- There's no option other than to drive where I live and that's the same for many. Buses are too expensive for short journeys and no train stations in half of Cardiff. If this was alongside free bus travel like many councils are doing I would support</li> </ul>

			<ul style="list-style-type: none"> <li>- If there was adequate public transport, I would support the increases.</li> <li>- As a lone female I need parking close by and which is safe. Public transport options are very poor, expensive, take too long, and are not safe.</li> </ul>
<b>Will adversely affect workers / the poorest / those with accessibility issues</b>	111	12.4	<ul style="list-style-type: none"> <li>- It is already expensive to park and difficult to drive into the city centre. Those who cannot walk far or use public transport will be penalised</li> <li>- With the current cost of living crisis this is an unreasonable adjustment and will only hurt low income families.</li> <li>- This is again penalising those with medical conditions and poor mobility when public transport is unreliable and doesn't start early enough for work.</li> <li>- these charges affect the poorest in society disproportionately.</li> </ul>
<b>Penalising drivers unfairly</b>	91	10.2	<ul style="list-style-type: none"> <li>- Everything CC does seems to penalise drivers.</li> <li>- It will penalise the motorist when sometimes there is no alternative but to drive into town for work.</li> <li>- We are penalized for using cars with no viable public alternative already. It takes me 2 hours each way by bus to Cardiff bay.</li> <li>- Because us drivers keep footing the bill and it's got to stop</li> </ul>
<b>Cost of living crisis</b>	63	7.0	<ul style="list-style-type: none"> <li>- Wrong time to be increasing prices in a cost of living crisis</li> <li>- Why do drivers always have to be the cash cows, you do realise there is a cost of living crisis right</li> <li>- Already cost of keeping a car too high</li> <li>- All these small increases add up to a lot for households when we are getting squeezed in all directions</li> </ul>
<b>Need to support city centre / business</b>	62	6.9	<ul style="list-style-type: none"> <li>- the city centre is already dying. this would finish it off, especially with the anti-car approach being taken by the city</li> <li>- Encourage people to visit centre protecting local traders</li> <li>- High streets need to be supported</li> <li>- Small businesses need quick turn around shoppers. Parking costs can force shoppers out of town. We need to support small businesses</li> </ul>
<b>Don't agree with on-street parking increase / residential permits</b>	54	6.0	<ul style="list-style-type: none"> <li>- Not at the rates shown above for on street parking.</li> <li>- I would support the proposed increase for car parks but think it is enough for on street parking at the moment</li> <li>- Parking is a ruddy nightmare in cardiff already - i get fined weekly because there is no space on my street and now you want me to pay more????????????????</li> <li>- Paying for a permit does not guarantee you to be able to park outside your property, i feel it is unfair to make residents pay to park outside their own homes when the amount of road tax and council tax are paid.</li> </ul>
<b>Parking is already problematic within the city</b>	48	5.4	<ul style="list-style-type: none"> <li>- Difficult enough to find a parking spot, let alone pay the increase. The 'Car Parks' chart above isn't very clear, I don't know any central car parks that don't charge for first 2 hours.</li> <li>- Because it is already difficult to find parking.</li> </ul>



			<ul style="list-style-type: none"> <li>- It is too hard to navigate the cities parking and the roads are always congested. This will put even more people off visiting a failing city centre</li> <li>- Parking is already too expensive and difficult.</li> </ul>
<b>Alternative pricing suggestions</b>	37	4.1	<ul style="list-style-type: none"> <li>- You are going to stop trade and leisure if costs keep rising. Public transport is a joke in Cardiff so people need to park. How about taxing all the cyclists for using the roads and cycle lanes. Or a resident charge annually so we can all use the car parks and public transport for the rest of the year</li> <li>- Perhaps you could charge for bikes to be parked as well!</li> <li>- I would support higher charges for shorter stays, including removal of free parking in car parks completely but increasing longer stay chargers will hit workers at a time when bus services are being reduced and are inadequate to rely on for work commute</li> </ul>
<b>Will deter people from parking appropriately</b>	29	3.2	<ul style="list-style-type: none"> <li>- An increase will force car users to park irresponsibly in other areas or other streets making it difficult for homeowners to park outside their house</li> <li>- I think it is a deterrent and encourages people to park where they shouldn't</li> <li>- People won't want to pay it. Then you risk people shopping and parking elsewhere. Less income for businesses. People will park dangerously rather than pay more for parking</li> </ul>
<b>Parking should be free</b>	29	3.2	<ul style="list-style-type: none"> <li>- Charging too high means less people shopping in Cardiff. The only cost would be parking attendants who are paid just fine. I don't think anybody should be charged for parking in Cardiff and this would increase spending in Cardiff</li> <li>- I would only support it if parking was free after 6pm and on a Sunday like it used to be.</li> <li>- Parking should be free. The high street is dying. Let drivers park their cars for free and shop.</li> </ul>
<b>Could encourage online shopping</b>	22	2.5	<ul style="list-style-type: none"> <li>- It will encourage more shopping online which will negatively impact businesses.</li> <li>- You will kill off the city centre. Public transport is poor, car travel is the only viable option for many. There is a balance to be struck and any further increase will likely mean people shop more online than in person</li> <li>- It will put people off visiting the town centre more retail shops will close - people will just order online</li> </ul>
<b>Need more park and ride</b>	15	1.7	<ul style="list-style-type: none"> <li>- Cardiff bus has stopped park and ride</li> <li>- you can't charge more for parking and reduce the options for park and ride at the same time</li> <li>- Closing the park and ride and then jacking up parking prices seems very much like a money grabbing move and is deeply unfair. If you weren't closing park and ride, then I would support this increase</li> </ul>

<b>Questionable city / costs comparison</b>	15	1.7	<ul style="list-style-type: none"> <li>- Other cities have nothing to do with Cardiff</li> <li>- How does this compare to other city parking charges? Compared to Bristol this appears high</li> <li>- Because the prices are way higher than you gave listed here already! Where on earth have these prices come from!</li> </ul>
<b>Make savings elsewhere - salaries / vanity projects</b>	15	1.7	<ul style="list-style-type: none"> <li>- Again, disgrace. Stop wasting money on vanity projects like the bay arena &amp; Churchill Way and on bike lanes few use and pointless bus lanes.</li> <li>- Making cost savings in the council's management would save the citizens more.</li> <li>- Save money by not building any more cycle lanes. They are a complete waste of money</li> </ul>
<b>Parking infrastructure not good / machines</b>	13	1.5	<ul style="list-style-type: none"> <li>- Sort out your machines first so they're actually working.</li> <li>- When I first moved to Cardiff, car parking was free. I often drove in and went shopping. Now I don't. It's not just the cost, it's also that the machines are difficult to use. Shiny characters than can't be seen in the sun, machines out of order. Last time we parked was in Cardiff Bay, and it took two people to work out what to do - and one is a Physics graduate.</li> <li>- Firstly I've never found 2 hrs of free parking. Secondly the machines to pay for parking are often too complicated or don't work. Sort these things out</li> </ul>
<b>Misc.</b>	48	5.4	<ul style="list-style-type: none"> <li>- Parking schemes would be far more efficient if the parking officers stopped ticketing people who are parked legally and use some common sense as the number of tickets I've wrongly received to then have reversed is ridiculous. Wasting valuable resource and money</li> <li>- It's fine as it is</li> <li>- This just generates income and doesn't support the cost of providing parking provision</li> <li>- Because it is not a service, it's just a space on the ground</li> </ul>
	<b>894</b>		-

Respondents could leave comments on more than one theme, so totals will exceed 100.0%

## Appendix 7 – Council Owned Sports Pitches and Facilities in Parks: Tell us why you don't support this proposal

Theme	No.	%	Example Comments
<b>Should be encouraging sport/ leisure/ fitness for mental health &amp; wellbeing</b>	395	63.0	<ul style="list-style-type: none"> <li>- You want people to get healthier so increase costs of sports facilities???...well done!</li> <li>- People use sports to benefit mental and physical health. Removing this will make it too expensive for some people and will have knock on effects to the NHS.</li> <li>- Health and fitness in adults is difficult at the best of times. Increasing prices will put people off joining clubs</li> <li>- Increasing the cost to play sport will only result in increased costs of healthcare when fitness declines</li> <li>- Don't charge for the cost of health and wellbeing.</li> <li>- We need to encourage exercise. Increasing cost would discourage healthy activity particularly amongst lower socioeconomic groups who suffer the worst health</li> </ul>
<b>Negative impact on sports clubs / participation especially amongst kids &amp; less well off</b>	315	50.2	<ul style="list-style-type: none"> <li>- Sports activities should be available to all any price increase will reduce take up</li> <li>- Because small clubs can hardly survive now. You will kill sport in the city</li> <li>- Because grass roots sports would die out - literally £5 is a dealbreaker for financially stressed parents. The parents are often paying a lot for equipment, petrol etc... the extra is enough to sink the ship. Free access to sports arenas are CRUCIAL for the wellbeing of the young sporting nation.</li> <li>- Exercise should not be penalized</li> <li>- Negative impact on participation</li> </ul>
<b>Alternative ways of funding</b>	49	7.8	<ul style="list-style-type: none"> <li>- Although I would rather this than some of the other proposed savings, it's pretty small sums for the risk of disincentivising sport. Can you be more inventive and look at how venues could become part community empowered and use volunteers etc instead??</li> <li>- Once again because the council wastes so much money elsewhere, Stop building more unused cycle lanes in one of the wettest countries in Europe, cut the vanity projects and cut your salaries would be a start</li> <li>- Groups are struggling with costs perhaps you should reduce the number of councillors to save money</li> <li>- We already pay enough in rates. Make cuts elsewhere</li> </ul>
<b>Pitch / facilities quality is poor</b>	21	3.3	<ul style="list-style-type: none"> <li>- The sports pitches aren't looked after enough by the council. Constantly covered in litter or dog mess. I don't see how charging more for a sub-standard service is acceptable.</li> <li>- The state of pitches in Cardiff currently are appalling and limiting youth play.</li> </ul>

			<ul style="list-style-type: none"> <li>- <i>The sporting facilities and pitches get little or no attention. Why are you not trying to get support from Assembly and or WFA?</i></li> </ul>
<b>Proposal is Too High / Already Too Expensive</b>	12	1.9	<ul style="list-style-type: none"> <li>- <i>Disgraceful proposal really. Absolutely do not agree. As a user of this service, we are already priced out. No one can afford to play because of the poor planning of council. You when already got parking fees on top of Blackweir. Let's not get any more ridiculous than it already is.</i></li> <li>- <i>Why increase by inflation? Its a park field, the costs haven't changed (the groundsman) is a volunteer and you've received lots from Tennis Wales for the one by me. Sounds very profitable as opposed to a cost that's gone up more than 10%.</i></li> <li>- <i>You should not use people who are trying to be healthy to subsidise your shortcomings. They should be encouraged. Why £5-8 increase? This is too much. Why not lower? £2-3 would be slightly more palatable.</i></li> </ul>
<b>Suggestion is ok - Do it.</b>	12	1.9	<ul style="list-style-type: none"> <li>- <i>The council should not be losing money on the hire of sports pitches to clubs. It should not be subsidised. Sports pitch hire should be a profit centre to provide funding for the upkeep of parks, conservation work etc.</i></li> <li>- <i>Because I think the Council should be seeking to recover in full the costs of providing sports pitches etc, including charging mini and junior clubs for the use of pitches.</i></li> <li>- <i>There are so many sport venues! Make them pay for themselves!</i></li> </ul>
<b>Keep kids off the street/reduce crime</b>	9	1.4	<ul style="list-style-type: none"> <li>- <i>Mostly low income families use the facilities increased costs could stop some services and it keeps kids off the street and lonely people connected</i></li> <li>- <i>As there not much around for youngsters to do at the moment so if we wanna keep crime low and stop kids going into crime we can't shut sport places or price people out</i></li> </ul>
<b>Short-sighted</b>	8	1.3	<ul style="list-style-type: none"> <li>- <i>This is a short sighted proposal; we need to encourage and support as many children and adults to be playing sport as possible. It has much wider long term benefits to the individual and the economy. This would be disastrous to local sports clubs.</i></li> <li>- <i>These facilities keep a lot of youth out of trouble and give youth a chance to focus on something positive</i></li> </ul>
<b>Generally against the idea</b>	5	0.8	<ul style="list-style-type: none"> <li>- <i>Don't like it</i></li> <li>- <i>I don't agree with using a one off inflation figure to raise charges.</i></li> </ul>
<b>More Information Required</b>	5	0.8	<ul style="list-style-type: none"> <li>- <i>£5 for a tennis court or £5 for a football pitch every week. Or just once not clear what a booking is.</i></li> <li>- <i>Does this include to mini and juniors too? or would they remain free. I would support them remaining free. What are the costs per adult?</i></li> </ul>

<b>Misc.</b>	28	4.5	<ul style="list-style-type: none"> <li>- Need to encourage people to use council pitches or you will end up with lots more unofficial football games going on where other people would like to be.</li> <li>- Because you already culled youth services</li> <li>- You are constantly asking for more. We are pensioners and can't afford more.</li> </ul>
	<b>627</b>		-

*Respondents could leave comments on more than one theme, so totals will exceed 100.0%*

## Appendix 8 – Asset Transfer of Municipal Sports Pitches: Tell us why you don't support this proposal

Theme	No.	%	Example Comments
<b>Concerns towards proposal, safer in council hands</b>	773	88.9	<ul style="list-style-type: none"> <li>- Sports facilities should remain the responsibility of local authorities.</li> <li>- Many community groups don't receive enough funding to maintain the pitches and facilities.</li> <li>- I do not think that the council would vet potential owners well enough to provide the service levels required</li> <li>- Transferring assets to private groups permanently restricts their use by anyone else. Instead, groups could be allowed to lease facilities/pitches for a set time.</li> <li>- This is a core responsibility of a council. Cannot guarantee a community group will run it fairly or efficiently</li> <li>- Because local groups don't have the capacity to run these things, that's why we have a council</li> <li>- The pitches and facilities need to be safe guarded for future generations the council is best place to this.</li> <li>- these pitches are in community green spaces and control should reside with the council to protect our green spaces</li> </ul>
<b>Lack of expertise and / or too much demand and expense on community groups. Unsustainable.</b>	196	22.5	<ul style="list-style-type: none"> <li>- Because the community support available would not be equitable, and would likely be the most patchy in the areas that most need the facilities.</li> <li>- Not enough expertise in the local community</li> <li>- Pitches would not be maintained properly by unqualified people</li> <li>- The community groups are unlikely to have the necessary skills to look after these sites.</li> <li>- Community groups are largely volunteers - too onerous for them. They do so much anyway</li> <li>- They do not have the expertise or funding model to run them, making them potentially dangerous over time</li> </ul>
<b>Community groups may have too much control. restricted access to the public and external community groups.</b>	148	17.0	<ul style="list-style-type: none"> <li>- It could make them inaccessibility for the public and give one group of people sole control of them.</li> <li>- Giving free land to a group. They gate keep access to their own friends. Having to be part of a clique to use council land...</li> <li>- It inevitably restricts access for everyone else who is not part of the 'community group' (usually rugby and football clubs). For example, Harkequins playing field is restricted heavily - only one point of public access and no dogs, despite it being an ideal route for traffic free active travel and recreation</li> <li>- Because they are often not the exclusive use of that group, they should be available to all. I don't play football or rugby, why should I loose open access to my local green space because I don't play these sports.</li> </ul>

			<ul style="list-style-type: none"> <li>- Because they would implement t their own rules and exclude wider groups enjoying the space freely such as dog walkers. Also it's difficult in that circumstance to maintain facilities such as changing rooms</li> </ul>
<b>Transfer could lead to lower quality maintenance / health and safety standards</b>	141	16.2	<ul style="list-style-type: none"> <li>- There needs to be a guarantee that the facilities are maintained properly.</li> <li>- Quality control and maintenance may suffer.</li> <li>- No guarantee in the long term these will be maintained to an acceptable use and risk of change of usage could follow</li> <li>- It would result in a deterioration of the state of the pitches - just charge them for the use.</li> <li>- The likelihood of community groups not having sufficient funds to maintain these facilities and they will fall into disrepair</li> </ul>
<b>Risk of transferred land being sold off / privatised</b>	75	8.6	<ul style="list-style-type: none"> <li>- You are trying to get rid of these sports areas so as to build houses etc on them. Just another con!!!</li> <li>- I worry about the future of the spaces being neglected or sold for building</li> <li>- How will you prevent these pitched from become privatised in future? They will be lost for future generations and it's a short sighted proposal.</li> <li>- What happens of the Community groups fail to maintain them, or cease to exist? Whos would then own the pitches? This cold be a back door for developers.</li> </ul>
<b>Unclear, additional requests for more info</b>	61	7.0	<ul style="list-style-type: none"> <li>- What protection would be in place to prevent development of this former publicly owned land and facilities?</li> <li>- That is public land. What does « transfer » mean? How would it be protected/ held in trust? How do you know they won't be sold for development value? No. Those spaces should be protected, and public ownership is the way to do it.</li> <li>- What community groups? Who is going to organise and ensure standards are met. Who will be responsible for the health and safety assessments etc</li> <li>- It depends if these community groups would financially be able to keep these facilities going?! What community groups are we talking about? Are they voluntary run? As the cost of living increases, we may find we struggle more to find people that are happy to volunteer as I feel people are finding they need to do paid work to make ends meet themselves.</li> </ul>
<b>Transfer would cause price inflation facilities too expensive for public</b>	54	6.2	<ul style="list-style-type: none"> <li>- Prices will increase with a lack of maintenance</li> <li>- The community groups don't have the resources to maintain these and they will become more expensive for users meaning more people won't be able to afford to use them. The council has done this with local leisure centres and pools and now they are too expensive for a lot of residents to use. This policy has failed with leisure centres and pools</li> <li>- Privatisation encourages corruption and always means reduced service quality and overcharging.</li> <li>- Because with the cost of living crisis people will be reluctant to pay for these facilities</li> </ul>

<b>Counter proposal</b>	52	6.0	<ul style="list-style-type: none"> <li>- <i>The transfer of ownership sounds like a long term irreversible plan whereas as a lease would transfer accountability and responsibility for a limited time period with the council retaining ownership</i></li> <li>- <i>Clubs come and go, I would only agree if the sale of the pitch would be managed to stay a fair price online with financial year to the next club owner.</i></li> <li>- <i>a custody arrangement like you are suggesting for St David's Hall is more suitable. You should not give away public land permanently.</i></li> </ul>
<b>Proposal will increase inequality</b>	37	4.3	<ul style="list-style-type: none"> <li>- <i>Would not be fair to poorer children</i></li> <li>- <i>Huge risk of discrimination, aggressive behaviour exclusion and community breakdown. Sadly some community groups are nasty pieces of work interested in their own small set up and actively look to exclude the local neighbourhood. They can be sexist, racist and actively close ranks to keep local people out. Pitches and ownership must remain in public ownership to ensure good fair access for all. Also a lot of pitches are in parks so it is fundamentally wrong to ring fence them. You are proposing a dangerous slippery slope that will ultimately restrict public access to green areas and restrict sport facilities use to those privileged few who can get into these clubs. Huge NO from me</i></li> <li>- <i>Any which start making loses will progressively close and be sold off for development or similar. This will inevitably happen in the most deprived areas first. It will also reduce public accessibility to green space.</i></li> </ul>
<b>Negative impact on mental / physical health</b>	14	1.6	<ul style="list-style-type: none"> <li>- <i>offsetting this by the council will lead to poor maintenance of pitches. Vital for health, mental health and community.</i></li> <li>- <i>Sports and physical activities should be encouraged to promote proactive health benefits - this would also reduce the demand on the NHS long term.</i></li> <li>- <i>Selling off sports pitches has already been shown to be short sighted in terms of public health</i></li> </ul>
	<b>870</b>		-

Respondents could leave comments on more than one theme, so totals will exceed 100.0%



## Appendix 9 – Bereavement Fees: Tell us why you don't support this proposal

Theme	No.	%	Example Comments
<b>Costs are too high / People will be unable to afford the rise</b>	213	38.4	<ul style="list-style-type: none"> <li>- <i>These services are costly already.</i></li> <li>- <i>Funerals are already expensive and put a lot of pressure on families</i></li> <li>- <i>Funerals cost a fortune anyway and increasing the cost for burials and cremation is wrong.</i></li> <li>- <i>Funerals are an increasingly expensive affair and unfair on the surviving family to pay the costs. Although the proposed increase seems fair, coupled with the fees of services and burials I feel it is an inappropriate financial increase</i></li> <li>- <i>Dying is expensive enough</i></li> </ul>
<b>Already a difficult time</b>	199	35.9	<ul style="list-style-type: none"> <li>- <i>At a time of rising costs for everyone, it feels a bit insensitive to add additional burden to people who are recently bereaved.</i></li> <li>- <i>It's a hard enough time without extra costs</i></li> <li>- <i>Do not add to bereavement grief !!!!!!!</i></li> <li>- <i>People have enough to cope with after a bereavement increasing these costs would be cruel</i></li> <li>- <i>Hitting people during their most vulnerable time</i></li> </ul>
<b>Will affect Low Income Families Harder / Cost Should be Based on Personal Financial Circumstances</b>	57	10.3	<ul style="list-style-type: none"> <li>- <i>Could you think about offering support for this for people on lower incomes? I can't imagine how awful it would be to not be able to afford burying or cremating your loved one. Not sure this is something to be going after really.</i></li> <li>- <i>Low-income families would struggle to give lived ones a decent send off</i></li> <li>- <i>It affects the poor more than the rich</i></li> <li>- <i>Cremating a loved one is tough enough, don't add to it financial burden particularly for those on the breadline.</i></li> <li>- <i>This appears to means low income families may be unable to easily lay relatives etc. to rest</i></li> </ul>
<b>An Essential Service / Death is Unavoidable</b>	44	7.9	<ul style="list-style-type: none"> <li>- <i>People have no choice but to use this kind of service ... being introduced to this life is at no cost ... we should not be increasing the costs to departing this life</i></li> <li>- <i>Death is unavoidable and there shouldn't be an increase in payments for it.</i></li> <li>- <i>Cremation and burial are not choices that people can make as consumers. They are necessities. The costs hit all classes and all income groups. Regrettably with the current multiple crises affecting the population there may be an unavoidable higher demand for these services.</i></li> </ul>

			<ul style="list-style-type: none"> <li>- Any charge for the basic human decency is morally wrong. It should be a free service and not increased costs.</li> </ul>
<b>Cost of Living Concerns</b>	23	4.1	<ul style="list-style-type: none"> <li>- With the cost of living crises people shouldn't have to also worry about the cost of dying.</li> <li>- Cost of living crisis is bad enough already, penalising people and families who have passed away is wrong.</li> <li>- Funerals are already so expensive. People are struggling to afford everyday costs without additional increase in unexpected costs</li> </ul>
<b>Negative Council Comments</b>	15	2.7	<ul style="list-style-type: none"> <li>- Cardiff council wastes too much money on stupid ideas...</li> <li>- There would be plenty of money in budget if the council didn't waste so much money on road schemes if the budget is tight cancel the road and cycle routes</li> <li>- Stop wasting money on Councilor's fantasy projects</li> </ul>
<b>Make Savings Elsewhere</b>	15	2.7	<ul style="list-style-type: none"> <li>- The idea that someone can't afford to die is outrageous. The costs should be recovered from elsewhere</li> <li>- Don't agree, target other areas - maintain dignity</li> <li>- Everyone dies and will have to pay more for your overspending on vanity projects and overpaying your staff. Cut back on the free meals. Cut back on council tax then I would support it</li> </ul>
<b>More Information Required</b>	14	2.5	<ul style="list-style-type: none"> <li>- How do you expect people to make an informed decision when you don't say what the prices currently are, just how much you propose to raise them by. It probably means the prices are ridiculous already.</li> <li>- What would happen if people could not afford it or refused to pay???</li> <li>- The details are not clear. Will this increase be means tested?</li> </ul>
<b>Cost Should be Covered by Taxes Paid Throughout Life</b>	13	2.3	<ul style="list-style-type: none"> <li>- Citizens pay a lot through Years of tax, why should people pay more to rest in peace</li> <li>- Paid different taxes all my life ..... Charge me more as I say goodbye to the city I love</li> <li>- Taxes should cover the basic cremation costs. Burials should be charged at a massively high rate due to land costs</li> </ul>
<b>Suggestions</b>	9	1.6	<ul style="list-style-type: none"> <li>- Increase the cost of burials by more and keep cremation the same</li> <li>- Invest in the health service to prevent unnecessary deaths then there would be less need to cover costs of burials</li> </ul>
<b>Concerns Around Upkeep of Cemeteries / Cremation Sites</b>	6	1.1	<ul style="list-style-type: none"> <li>- The cemeteries are already neglected, less budget would make them even worse</li> <li>- The grounds are not kept that well as it is! We need to keep these costs low as it is a worry for the bereaved</li> </ul>

<b>Misc.</b>	30	5.4	<ul style="list-style-type: none"> <li>- <i>I think I'm at the age where I'll be dealing with a lot of dead relatives soon.</i></li> <li>- <i>Oh for goodness sake. Where is all the extra money coming from. Let us all die knowing that the costs are not anymore ridiculous than they are now</i></li> <li>- <i>Really?</i></li> </ul>
	<b>555</b>		-

*Respondents could leave comments on more than one theme, so totals will exceed 100.0%*

## Appendix 10 – Any other suggestions on how to reduce the budget gap?

Theme	No.	%	Example Comments
<b>Review efficiency and efficacy of services and partnerships</b>	550	41.1	<ul style="list-style-type: none"> <li>- <i>Get rid of some management tiers - “too many chiefs not enough Indians” as we used to say</i></li> <li>- <i>STOP Council/civil servants working from home. Its laughable to think employees are efficient working from home.</i></li> <li>- <i>allowing more staff to work from home where applicable to save building costs</i></li> <li>- <i>Yes stop wasting money on project officers etc most of whom seem to be looking at the same things within the Council and gathering the same information. Get back to basics, provide what we are supposed to, give the residents of Cardiff a good service and stop wasting money on staff that we do not need.</i></li> <li>- <i>Less bureaucracy and more online meetings. Get rid of the Welsh Assembly its not needed we have a UK government</i></li> <li>- <i>Employ efficient people for key positions and remove the numerous expensive managers. Employ more, lower paid local people.</i></li> <li>- <i>Cardiff Council could spend more wisely.</i></li> </ul>
<b>Review of charges / tax's e.g. congestion, parking / tourist tax</b>	331	24.7	<ul style="list-style-type: none"> <li>- <i>Congestion charge. Would obviously be unpopular with drivers, but is a way of raising money whilst aligning with your goals of discouraging car use and promoting a cleaner and healthier city.</i></li> <li>- <i>Increase cost for bulk waste collection. Introduce a city congestion charge. Visitor tax on hotel rooms. Costs of cleaning up after city centre events increased and charged to venue providers.</i></li> <li>- <i>Congestion charge, clean air charge, workplace parking charge, direct bus service ownership (pending Welsh gov legislation), construction of new park and ride sites, with council run buses rather than ineffective Cardiff Bus</i></li> <li>- <i>Increase dog fouling fines.</i></li> <li>- <i>Introduce a city/ tourist tax. It's common throughout Europe. A small fee £1/2 per hotel stay, not per night. Could generate several million pound.</i></li> <li>- <i>Student tax! Everyone else bleeds the students dry and they are a menace to our community! Charge them more!</i></li> </ul>
<b>Bus/cycling lanes / 20 mph zones</b>	211	15.8	<ul style="list-style-type: none"> <li>- <i>I'm a cyclist and cycle to work every day. The cycle lanes are not helpful at all. Get rid of them and stop putting in new ones. Cycling was easier before the cycle lanes.</i></li> <li>- <i>Less point less schemes across the city painting 20 everywhere then reversing the scheme.</i></li> </ul>

			<ul style="list-style-type: none"> <li>- Scrap 20 mph nonsense- scrap useless cycle lanes that are dangerous to use improve traffic flow with better disabled parking provision</li> <li>- Um maybe stop building cycle lanes all over the place wasting 6mil per mile.</li> <li>- Savings could be found by not spending on "cycleway" projects, which provide no benefit to the majority, and reallocating road space to bus priority measures which provide benefit to the majority.</li> <li>- Stop wasting money on changing zones to 20mph and cycle lanes that don't work</li> <li>- Stop wasting money on vanity projects like the bay arena &amp; Churchill Way and on bike lanes few use and pointless bus lanes.</li> </ul>
<b>Review / Reduce spend on large capitol projects</b>	201	15.0	<ul style="list-style-type: none"> <li>- Delay some of your 'vanity' projects such as the new arena. Reduce bureaucracy and wastage.</li> <li>- With problems in balancing budgets, any capital expenditure on large building projects should stop. Although it's an ambition to keep the city moving 'forward', with the state of the Councils finances being so difficult these projects should stop until the Councils finances improve through funding from WAG or the ability to generate more income from Council tax</li> <li>- Stop spending on Cycle lanes and cosmetic project (Churchill way)</li> <li>- Stop building cycle routes. No large scale infrastructure projects</li> <li>- Stop wasting money on ridiculous things</li> <li>- Get rid of white elephants and vanity projects (new arena, ISV velodrome) and use interest payment savings to invest in existing heritage and community assets and parks</li> </ul>
<b>Review transport infrastructure e.g. roads, more disabled parking, higher quality materials for road repairs</b>	172	12.8	<ul style="list-style-type: none"> <li>- Stop making it hard for people to get in and out of the city centre, by removing lanes/bus lanes. Public transport needs to be improved massively before you can force people out of private cars.</li> <li>- Cardiff is hosting more and more big events. The roads and public transport network can't cope in its current state. A more aligned, well-advertised parking and P&amp;R arrangements could generate further income and reduce congestion/chaos that ensues the city on event days.</li> <li>- Stop wasting money on bus and cycle lanes which is grinding the city to a halt. Stop driving people away from the city centre!</li> <li>- These services you are proposing to cut here could be maintained if the council stopped spending millions on damaging the road and transport infrastructure in the city. I notice nothing in these proposed savings about re-evaluating the expensive approach to transport infrastructure in the city</li> <li>- Stop wasting money on 20mph signs and road humps - spend it on fixing potholes properly instead</li> </ul>

			<ul style="list-style-type: none"> <li>- Don't reduce the highway maintenance budget; it is already too low. The state of our highways is a disgrace, potholes, cracked slabs, get back to a proper programme of surface dressing, resurfacing using a range of modern techniques.</li> </ul>
<b>Review councillor and staff expenses / salaries / recruitment</b>	153	11.4	<ul style="list-style-type: none"> <li>- Perhaps, some officials and counsellors and cabinet members should make an example by volunteering a pay-out?</li> <li>- Cut expenses and AM's going on 'jollies' at the cost of the taxpayer. I would like transparency into 'expenses'.</li> <li>- Stop paying the higher grades ridiculous amounts of money!! They do not do enough work to justify the salary. Especially when the lower grade staff work 3x as hard with more responsibilities and are struggling to make ends meet.</li> <li>- You didn't mention reducing the salaries of council executives, you could save millions by cutting unnecessary costs, that's what you should be looking at,.</li> <li>- Reduce the number of staff you have and make the remaining more productive</li> </ul>
<b>Support our heritage and cultural organisations</b>	71	5.3	<ul style="list-style-type: none"> <li>- I do think that more music and events, and capitalising on what Cardiff has to offer through more joined up thinking is vital. Reduction in public services, buildings, events, and green spaces is not the way forward for the long-term, now matter how attractive it may seem now.</li> <li>- I think the Council should seriously consider developing it's cultural venues and services, not reducing or closing them, as part of an improved tourism offer</li> <li>- Support the services, buildings and cultural traditions that Cardiff already has instead of planning new attractions!!</li> <li>- Get rid of white elephants and vanity projects (new arena, ISV velodrome) and use interest payment savings to invest in existing heritage and community assets and parks</li> <li>- Stop building monstrosities, including sports venues. Support heritage.</li> </ul>
<b>Reduce wastage e.g. turn off office / street lights</b>	60	4.5	<ul style="list-style-type: none"> <li>- In my opinion, there are far too many streets and shop lights on through the night. All the burglaries I have known about have taken place during daylight hours.</li> <li>- Reduce the heating in all public buildings by at least 1°</li> <li>- turning off lights in un used buildings would be a start</li> <li>- Energy efficiency is very important, council buildings are over heated and lamps left on for long period.</li> <li>- the school openly wastes my money and your funding, surely there could be massive savings just by turning the lights off, we have even seen televisions left on thro the school hols in classrooms, the point is you as a Council and myself a Council Tax payer and an payer of income tax, we are paying for this utter waste, its like Blackpool illuminations most nights.</li> </ul>

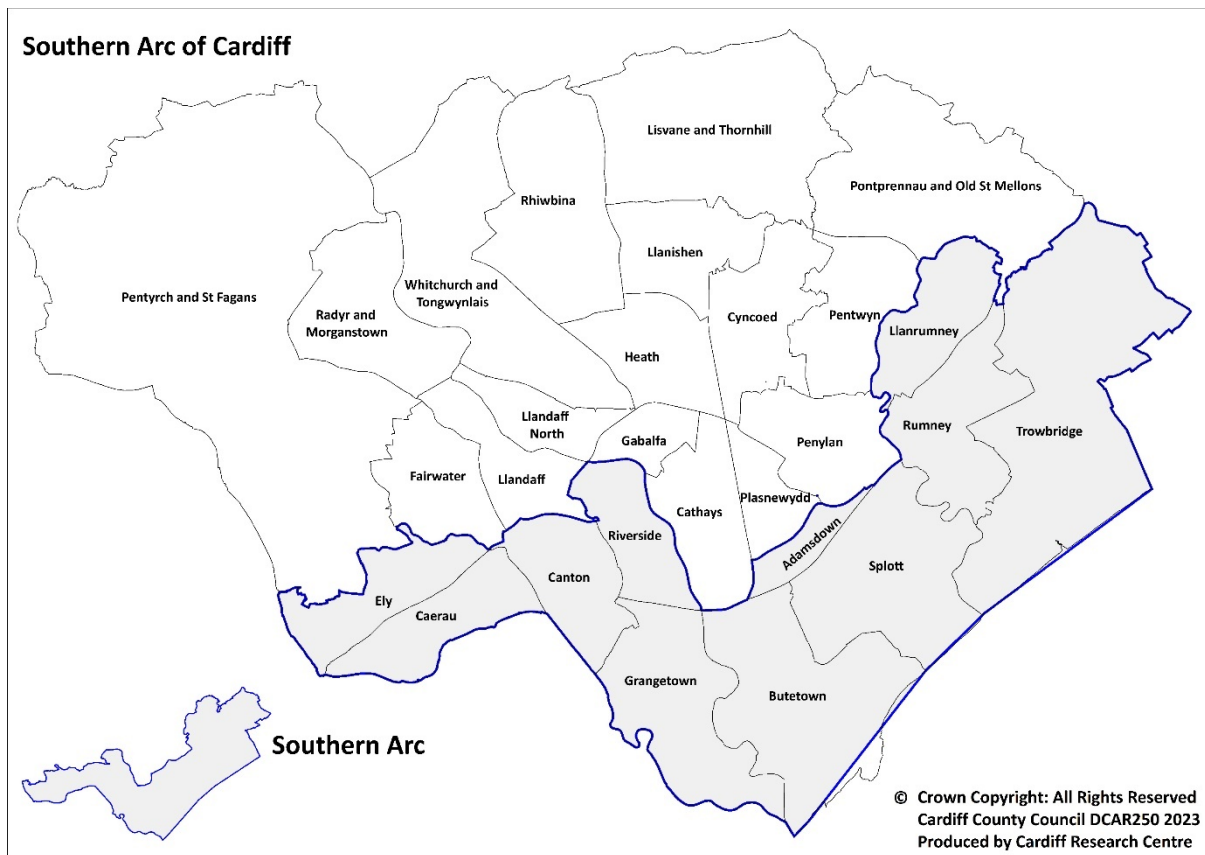
<b>Environmental/ green energy</b>	53	4.0	<ul style="list-style-type: none"> <li>- <i>Make it green!!!! One easy step could be put up solar power on the roof of the buildings. Use heat pumps. Make it openly joyously Green, recycling water, using green energy and green materials. Make butterfly meadows of the communal areas, plant more trees.</i></li> <li>- <i>I would like to see investment in green projects and that could save families money, such as a reusable nappy loan service as is available in other councils.</i></li> <li>- <i>Please bring back the Bus Station - what a travesty when we then have to read all the nonsense around a 'greener' city.</i></li> <li>- <i>Introduce a congestion charge based on vehicle emissions - pollution in Cardiff is dreadful despite what the official data says</i></li> <li>- <i>Support community energy initiatives to generate energy locally and sell to the market.</i></li> </ul>
<b>Don't sell off assets</b>	46	3.4	<ul style="list-style-type: none"> <li>- <i>Stop privatising and start investing so there is an income stream. Leisure centres should be back in council control, Better leisure centres are awful and standards have gone through the floor since. Also look at Ponty lido (good income generator, similar could be built in Llandaff fields.)</i></li> <li>- <i>Libraries and hubs are able to reach people that other services are not, provide a community service and a centre for everyone. These should be protected as much as possible.</i></li> <li>- <i>Please stop selling off green spaces and realise these are necessary for 'mental well-being' of Cardiff residents.</i></li> </ul>
<b>Review Councils Welsh / Community language offer</b>	34	2.5	<ul style="list-style-type: none"> <li>- <i>You could save money by not issuing documents in multiple languages. Is there a Welsh version of this survey? How about Arabic? Hindi. Polish?</i></li> <li>- <i>Cease to provide documentation or translation services for any languages other than English or Welsh.</i></li> <li>- <i>Yes, I am very much against forcing the Welsh language on people. We should stop wasting money translating things that don't require translation.</i></li> </ul>
<b>Consultations</b>	30	2.2	<ul style="list-style-type: none"> <li>- <i>consult more effectively AND take in the results. There are too many complaints that CC Council don't listen &amp; act on public views.</i></li> <li>- <i>Listen to consultation about schemes etc. that the public are going to use.</i></li> <li>- <i>Has a customer feedback questionnaire been issued to the county to gain feedback back on performance and response from Council staff and officials.</i></li> </ul>
<b>Critique of survey</b>	30	2.2	<ul style="list-style-type: none"> <li>- <i>Give people more information - it is very hard to contribute to this consultation when the questions only tell half of the story, and they seem to be asking people to choose to lose an arm or a leg.</i></li> <li>- <i>I like the idea of asking people about this but they need correct and up to date information to make appropriate recommendations</i></li> </ul>

			<ul style="list-style-type: none"> <li>- It would have been useful in suggestions like bereavement services to have a current cost not just the increase as you have done with school meals and car parks, although the car park charges do not relate to some parking areas such as Sophia Gardens.</li> </ul>
<b>Sell / lease assets</b>	30	2.2	<ul style="list-style-type: none"> <li>- Sell off all those empty buildings.....</li> <li>- If staff are working from home and is long term policy, get rid of the empty offices. Reduce head count of council staff</li> <li>- Sell/lease more of your historical unoccupied buildings</li> </ul>
<b>Volunteering</b>	19	1.4	<ul style="list-style-type: none"> <li>- Volunteers to help maintain the sites? Led by council teams.</li> <li>- Improved marketing or using social media volunteers to advertise for e.g. the museum, libraries etc as many do not know about them</li> <li>- Use volunteers where appropriate. I volunteered to maintain a park bench but it was rejected. Why ?</li> </ul>
<b>Political statements</b>	9	0.7	<ul style="list-style-type: none"> <li>- You should tell the Conservative Government in Westminster, or the Labour Government in the Senedd that you need more money. Austerity is a political choice. All councils have been receiving less and less since 2010, and as a result there are almost no services left. Demand more finances</li> <li>- Yes tell the Government to stop handing out money to all those who are not working and staying home. The Government has handed out millions of pounds to people on low income and benefits but not supported the general households who have to work a lot of hours just to pay bills, increase in tax etc. Get it from them and not us</li> <li>- Honour the best traditions of the Labour movement and ACTUALLY stand up to central (and devolved) government in demanding budgetary shortfalls be covered from general taxation on the wealthy - as a start. Don't act implement the Tories' austerity programme for them, making working-class Cardiffians pay for an economic crisis that is not of their making.</li> </ul>
<b>Misc.</b>	98	7.3	<ul style="list-style-type: none"> <li>- Please do not increase Council Tax. I am struggling to afford things as they are</li> <li>- Other income generation would be more appropriate</li> <li>- Get rid of the Senedd. Pay for your alcohol that is consumed. Get rid of the Senedd!</li> <li>- Donations. Put a collection box for people to donate.</li> <li>- I could make many suggestions, but it is a personal opinion opposed to reality.</li> <li>- You should listen to the people of Cardiff, you are out of touch, trying to save money making people pay more council tax, trying to close. The is very bad. You are you. Should listen to the public, you see.</li> </ul>
	<b>1,339</b>		-

Respondents could leave comments on more than one theme, so totals will exceed 100.0%



## Appendix 11 – Southern Arc Map



## Appendix 12 – Promotion of the Consultation

- Cardiff Citizen's Panel (~6,000 members)
- Community Councils
- C3SC
- Schools via Education & Lifelong Learning
- Youth Council
- PSB Members
- Tenants Website
- Partnership Team (to pass to Faith Groups, PCC, Disability groups including the Deaf Hub and RNIB)
- Members
- Cardiff Council website
- Staff Intranet
- DigiGov
- Email to all staff from Staff Information

### **Social Media Presence**

- Cardiff Council's corporate accounts on Facebook, Twitter and Instagram
- Caerau (Cardiff) Residents
- Caerau and Ely MATTERS
- Residents of Canton & Riverside, Cardiff
- Victoria Park Matters
- Connect Cathays
- Keep Cathays Tidy
- Fairwater Community Group
- Gabalfa/Llandaff - Community Page
- Gwaelod y Garth villagers
- Heath & Birchgrove (Cardiff) Community Information Group
- Llandaff North & Whitchurch Daily Life Cardiff
- Llanishen and Thornhill Community Page
- Llanishen Residents' Group
- Llanishen & Rhiwbina Past And Present
- I love Llanishen and north Cardiff
- Llanishen Parks Group
- Llanrumney News
- Pentyrch Community Group
- Friends of Roath Brook. Protecting Penylan's parks
- Pengam Green residents
- Rhiwbina Community News
- Roath Living Streets Group

- Rumney Community
- Rumney and Cardiff East News
- Rumney News
- People of Splott
- Westfield Park Residents, St Fagans Cardiff
- St Mellons News And Info
- Trowbridge, Cardiff News and Events
- MyWhitchurch
- Friends of Whitchurch Library Park
- Tongwynlais Village
  
- Cardiff Covid-19 Mutual Aid Network
- Riverside Covid-19 Mutual Aid Group
- Canton Covid-19 mutual aid group
- Llanishen Covid -19 Mutual Aid Group
- Llandaff North COVID-19 Assistance
- Grangetown & Leckwith Covid Mutual Aid
- Cyncoed Covid-19 Mutual Aid Group
- Whitchurch COVID-19 Assistance Group
- Roath / Cathays / Gabalfa / Heath Mutual Aid Group
- Splott/Adamsdown Community Noticeboard
- Pontprennau Coronavirus Community Support
- Fairwater & Pentrebanne Mutual Aid for Covid-19 Coronavirus
- Ely and Caerau Covid-19 Support
- Thornhill Covid-19 - Mutual Aid
- Covid-19 Support and Positivity Cardiff
- Penylan Covid-19 Community Support
- Rumney Coronavirus Support Group
- Cardiff Coronavirus Support
- Cardiff North Coronavirus Response
- Llanrumney Coronavirus Support Group
- Pentwyn & Llanedeyrn Coronavirus Community Help
  
- Gwaelod y Garth Villagers
- Creigiau Hub
- Pentyrch & Creigiau Hub
- Pentyrch Community Group
- Pentyrch Community Council FB Page

